

PRIMUS KNOWLEDGE SOLUTIONS INC

Form 425

October 12, 2004

Filed by Art Technology Group, Inc. pursuant
to Rule 425 under the Securities Act of
1933, as amended and deemed filed pursuant
to Rule 14a-12 under the Securities Exchange
Act of 1934, as amended

Subject Company: Primus Knowledge Solutions, Inc.
Commission File No. 000-26273

Art Technology Group, Inc. is mailing to its stockholders a letter related to its proposed acquisition of Primus Knowledge Solutions, Inc. The letter is attached as Exhibit 99.1 and incorporated herein by reference.