DANAHER CORP /DE/ Form 10-K405 March 28, 2002

> SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 10-K (Mark One) [X] ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the fiscal year ended December 31, 2001 OR TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE Γ 1 SECURITIES EXCHANGE ACT OF 1934 For the transition period from \_\_\_\_\_to\_\_\_Commission File Number:1-8089 DANAHER CORPORATION (Exact name of registrant as specified in its charter) Delaware 59-1995548 \_\_\_\_\_ \_\_\_\_\_ (State of incorporation) (I.R.S.Employer Identification number) 2099 Pennsylvania Ave. NW Washington, D.C. 20006-1813 \_\_\_\_\_ \_\_\_\_\_ (Address of Principal (Zip Code) Executive Offices) Registrant's telephone number, including area code: 202-828-0850 Securities Registered Pursuant to Section 12(b) of the Act: Name of Exchanges Title of each class on which registered \_\_\_\_\_ \_\_\_\_\_

Securities registered pursuant to Section 12(g) of the Act:

New York Stock Exchange, Inc. Pacific Stock Exchange, Inc.

NONE

#### (Title of Class)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months and (2) has been subject to such filing requirements for the past 90 days.

Yes X No \_\_\_\_

Common Stock \$.01 par Value

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to

this Form 10-K. [X]

As of March 25, 2002, the number of shares of common stock outstanding was 150.9 million and were held by approximately 3,000 holders. The aggregate market value of common shares held by non-affiliates of the Registrant on such date was approximately \$7.9 billion, based upon the closing price of the Company's common shares as quoted on the New York Stock Exchange composite tape on such date.

#### EXHIBIT INDEX APPEARS ON PAGE 45

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#### DOCUMENTS INCORPORATED BY REFERENCE

Part III incorporates certain information by reference from the registrant's proxy statement for its 2002 annual meeting of stockholders. With the exception of the pages of the 2002 Proxy Statement specifically incorporated herein by reference, the 2002 Proxy Statement is not deemed to be filed as part of this Form 10-K.

Certain information included or incorporated by reference in this document may be deemed to be "forward looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Exchange Act. All statements, other than statements of historical facts, that address activities, events or developments that the Company intends, expects, projects, believes or anticipates will or may occur in the future are forward looking statements. Such statements are characterized by terminology such as "believe," "anticipate," "should," "intend," "plan," "will," "expects," "estimates," "projects," "positioned," "strategy," and similar expressions. These statements are based on assumptions and assessments made by the Company management in light of its experience and its perception of historical trends, current conditions, expected future developments and other factors it believes to be appropriate. These forward looking statements are subject to a number of risks and uncertainties, including but not limited to continuation of the Company's longstanding relationship with major customers, the Company's ability to integrate acquired businesses into its operations and realize planned synergies, the extent to which acquired businesses are able to meet the Company's expectations and operate profitably, changes in regulations (particularly environmental regulations) which could affect demand for products in the Process/Environmental Controls segment and unanticipated developments that could occur with respect to contingencies such as environmental matters and litigation. In addition, the Company is subject to risks and uncertainties that affect the manufacturing sector generally including, but not limited to, economic, competitive, governmental and technological factors affecting the Company's operations, markets, products, services and prices. Any such forward looking statements are not guarantees of future performances and actual results, developments and business decisions may differ from those envisaged by such forward looking statements. The Company disclaims any duty to update any forward looking statements, all of which are expressly qualified by the foregoing.

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ITEM 1. BUSINESS

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Operating Segments

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Danaher Corporation ("Danaher," the "Company," "we," "us," "our") conducts its operations through two business segments: Process/Environmental Controls and Tools & Components.

# PROCESS/ENVIRONMENTAL CONTROLS

The Process/Environmental Controls segment in 2001 encompassed three strategic platforms (Motion Control, Environmental, and Electronic Test) and three focused niche businesses (Power Quality, Aviation & Defense, and Industrial Controls). In early 2002 a fourth strategic platform, Product Identification, was added to the segment through the acquisition of Videojet Technologies (formerly known as Marconi Data Systems). Process/Environmental Controls products are distributed by the Company's sales personnel and independent representatives to distributors, end-users, and original equipment manufacturers.

#### STRATEGIC PLATFORMS

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Motion Control. At the end of 2001 Motion Control, representing

approximately 24% of segment revenue in 2001, was Danaher's largest strategic platform. Danaher provides motors, drives, controls, and related components for various precision motion control markets such as packaging equipment, robotics, circuit board assembly equipment, and electric lift trucks. Danaher entered the motion control industry through the acquisition of Pacific Scientific Company in 1998. The Company has subsequently expanded its product and geographic breadth with various follow-on acquisitions, including Inmotion Technologies (formerly known as Atlas Copco Controls), American Precision Industries, Kollmorgen Corporation, and the motion control businesses of Warner Electric Company. Danaher is currently one of the leading worldwide providers of precision motion control equipment.

Environmental. The Environmental platform serves two main markets.

Danaher's water quality operations provide a wide range of instruments, related consumables, and services used to detect and measure chemical, physical, and microbiological parameters in drinking water, wastewater, and ultrapure water. The Company is a worldwide leader in this market, providing products under a variety of well-known brands. Danaher entered the water quality sector in 1996 and has enhanced its geographical coverage and product and service breadth through subsequent acquisitions including American Sigma, Dr. Lange, and Hach Company. The acquisition of Viridor, which was announced in late 2001 and closed in early 2002, further enhanced Danaher's product and geographic coverage in this area.

Through the Veeder-Root business Danaher designs, manufactures, and markets monitoring and leak detection systems for underground fuel storage tanks. Danaher also provides remote monitoring services for its installed systems, as well as statistical inventory reconciliation services. The Red Jacket acquisition in 2001 broadened Veeder-Root's product line to include submersible turbine

pumps. The acquisition of Gilbarco (formerly known as Marconi Commerce Systems), which was announced in late 2001 and closed in February 2002, further

expanded Danaher's product offering to include vapor recovery systems, PC-based site management systems, point-of-sale and merchandising systems, and fuel dispensers for retail petroleum stations. Today, Danaher is a leading worldwide provider of environmental and related products for the retail petroleum market.

In 2001, Environmental Products represented approximately 22% of segment revenue. Following the Gilbarco and Viridor acquisitions in 2002, Environmental became Danaher's largest strategic platform.

Electronic Test. The Electronic Test platform, representing approximately

21% of segment revenue in 2001, was created through the acquisition of Fluke Corporation in 1998, and has since been supplemented by various subsequent acquisitions. Fluke designs, manufactures, and markets a variety of compact professional test tools, as well as calibration equipment. These test products measure voltage, current, resistance, power quality, frequency, temperature, pressure, and other key electrical parameters.

In 2000, Fluke Networks was separated from Fluke as a stand-alone business unit. Fluke Networks provides software and hardware products used for installation, monitoring, and maintenance of local and wide area networks and the underlying fiber and cable infrastructure. The majority of Fluke Networks' sales address "enterprise" (corporate) network applications.

The Company believes that the Fluke brand name and trade dress are extremely well recognized and well regarded among targeted customers. Both Fluke and Fluke Networks are leaders in their served market segments.

FOCUSED NICHE BUSINESSES

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Power Quality. Power Quality serves two general markets . Through the

Danaher Power Solutions business, Danaher provides products including static transfer switches, power distribution units, and transient voltage surge suppressors. Sold under the Cyberex, Current Technology, and United Power brands, these products are typically incorporated within systems used to ensure high-quality, reliable power in commercial and industrial environments. Danaher's other power quality businesses provide a variety of products primarily used in power transmission and distribution systems. Customers are primarily utilities. These products are marketed under the Joslyn Hi-Voltage, Qualitrol, Jennings, and Fisher-Pierce brands.

Aviation & Defense. Aviation & Defense designs, manufactures, and markets

a variety of aircraft safety equipment, including smoke detection and fire suppression systems, energetic material systems, electronic security systems, motors and actuators, and electrical power generation and management subsystems, as well as submarine periscopes and photonic masts. These product lines came principally from the Pacific Scientific and Kollmorgen acquisitions, and are marketed under the Pacific Scientific, Sunbank, Securaplane,

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Kollmorgen Electro-Optical, and Calzoni brands.

temperature, position, quantity, and time, as well as level and flow measurement devices for various non-water-related end-markets. These products are marketed under a variety of brands, including Dynapar, Eagle Signal, Hengstler, Partlow, Anderson, West, Dolan-Jenner, Namco, and GEMS Sensors.

TOOLS & COMPONENTS

The Tools & Components segment encompasses one strategic platform, Mechanics Hand Tools, and five focused niche businesses (Jacobs(R) Chuck Manufacturing Company, Delta Consolidated Industries, Jacobs Vehicle Systems, Hennessy Industries, and Joslyn Manufacturing Company). Products are distributed by the Company's sales personnel and independent representatives to distributors, end-users, and original equipment manufacturers.

STRATEGIC PLATFORM

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Mechanics Hand Tools. The Mechanics Hand Tools platform, representing

approximately 64% of segment revenue in 2001, encompasses two businesses: Danaher Tool Group ("DTG") and Matco Tools Corporation ("Matco"). DTG is one of the largest worldwide producers of general purpose mechanics' hand tools (primarily ratchets, sockets, and wrenches) and specialized automotive service tools for the professional and "do-it-yourself" markets. DTG has been the principal manufacturer of Sears, Roebuck and Co.'s Craftsman(R) line of mechanics' hand tools for over 60 years. DTG has also been the primary supplier of specialized automotive service tools to the National Automotive Parts Association (NAPA) for over 30 years, and the designated supplier of general purpose mechanics' hand tools to NAPA since 1983. In addition to this private label business, Danaher also markets various products under its own brand names, including mechanics' hand tools for industrial and consumer markets under the Armstrong(R) and Allen(R) brands, automotive service tools under the K-D Tools(R) brand, and fastener products under the Holo-Krome(R) brand.

Matco manufactures and distributes professional automotive equipment, tools, and toolboxes through independent mobile distributors, who sell primarily to professional mechanics. The business is one of the leaders in the hand tool mobile distribution channel.

FOCUSED NICHE BUSINESSES

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Jacobs(R) Chuck Manufacturing Company. Jacobs(R) designs, manufactures,

and markets chucks and precision tool and workholders, primarily for the portable power tool industry. Founded by the inventor of the three-jaw drill chuck, Jacobs(R) maintains a worldwide leadership position in drill chucks.

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under the DELTA(R) and JOBOX(R)brands.

brand engine retarders for class 7 and 8 vehicles and exhaust brakes for class 2 through 7 vehicles. With over 2 million engine retarders installed, JVS has maintained a leadership position in its industry since introducing the first engine retarder in 1961.

Hennessy Industries. Hennessy is a leading North American full-line wheel

service equipment manufacturer, providing brake lathes, vehicle lifts, tire changers, wheel balancers, and wheel weights under the Ammco(R), Bada(R), and Coats(R) brands.

Joslyn Manufacturing Company. Joslyn Manufacturing designs, manufactures,

and markets pole line hardware, electrical apparatus, and termination enclosures for the electrical utility and telecommunications markets.

Raw Materials

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Danaher's products use a wide variety of raw materials. Danaher believes that it will generally be able to obtain adequate supplies of major raw material requirements or reasonable substitutes at reasonable costs.

#### Patents/Trademarks

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Danaher owns numerous patents and trademarks, and has also acquired licenses under patents and trademarks owned by others. Although in aggregate Danaher's intellectual property is important to the operation of the Company, Danaher does not consider any single patent or trademark to be of material importance to the business as a whole. From time to time, however, Danaher does engage in litigation to protect its patents and trademarks.

## Competition

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Because of the diversity of its served product and geographic markets, Danaher encounters a wide variety of competitors. Some of these competitors have greater sales, marketing, research, and financial resources than Danaher. Key competitive factors typically include price, quality, delivery speed, innovation, product features and performance, and brand name.

Seasonal Nature of Business

As a whole, Danaher's business is not subject to material seasonal fluctuations.

# Backlog

Danaher's products are manufactured primarily in advance of order and either shipped or assembled from stock. Backlogs are generally not significant as sales are often dependent on orders requiring rapid shipment.

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Employee Relations

At December 31, 2001, the Company employed approximately 23,000 full-time and temporary persons. Of these, approximately 2,300 were hourly-rated unionized employees. The Company considers its labor relations to be good.

Research and Development

The Company's research and development expenditures were approximately \$119 million for 2001, \$138 million for 2000 and \$119 million for 1999.

Environmental and Safety Regulations

Certain of the Company's operations are subject to federal, state and local environmental laws and regulations which impose limitations on the discharge of pollutants into the air and water and establish standards for treatment, storage and disposal of solid and hazardous wastes. The Company believes that it is in substantial compliance with applicable environmental laws and regulations.

Joslyn Manufacturing Company ("JMC") previously operated wood treating facilities that chemically preserved utility poles, pilings and railroad ties. All such treating operations were discontinued or sold prior to 1982. These facilities used wood preservatives that included creosote, pentachlorophenol and chromium-arsenic-copper. While preservatives were handled in accordance with then existing law, environmental law now imposes retroactive liability, in some circumstances, on persons who owned or operated wood-treating sites. JMC is remediating some of its former sites and will remediate other sites in the future. The Company has made a provision for environmental remediation; however, there can be no assurance that estimates of environmental liabilities will not change.

In addition to environmental compliance costs, the Company may incur costs related to alleged environmental damage associated with past or current waste disposal practices or other hazardous materials handling practices. For example, generators of hazardous substances found in disposal sites at which environmental problems are alleged to exist, as well as the owners of those sites and certain other classes of persons, are subject to claims brought by state and federal regulatory agencies pursuant to statutory authority. The Company believes that its liability, if any, for past or current waste handling practices will not have a material adverse effect on its results of operation, financial condition and cash flow.

The Company must also comply with various federal, state and local safety regulations in connection with its operations. The Company's compliance with these regulations has had no material adverse effect on its financial condition.

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Major Customers

The Company has no customers which accounted for more than 10% of consolidated sales in 2001. The Company's largest single customer is Sears, Roebuck and Co. ("Sears"), and although the relationship with Sears is long-standing, the Company believes the loss or material reduction of this business could have a material adverse effect on its operations. ITEM 2. PROPERTIES

At December 31, 2001, the Company had approximately 98 significant manufacturing and distribution locations worldwide, comprising approximately 12 million square feet, of which approximately 33 facilities were located outside the United States, primarily in Europe and to a lesser extent in Asia-Pacific, Canada, and Latin America. The approximate number of manufacturing and distribution locations by business segment are: Process/ Environmental Controls, 65; and Tools and Components, 33. The majority of the locations are owned, with the remainder occupied under leases. The Company considers its facilities suitable and adequate for the purposes for which they are used. In the fourth quarter of 2001, management recorded a restructuring charge which included the closure of 16 facilities. See Note 3 to the Consolidated Financial Statements.

ITEM 3. LEGAL PROCEEDINGS

A former subsidiary of the Company is engaged in litigation in several states with respect to product liability. The Company sold the subsidiary in 1987. Under the terms of the sale agreement, the Company agreed to indemnify the buyer of the subsidiary for product liability related to tools manufactured by the subsidiary prior to June 4, 1987. The cases involve approximately 3,000 plaintiffs, in state and federal courts. All other major U.S. air tool manufacturers are also defendants. The gravamen of these complaints is that the defendants' air tools, when used in different types of manufacturing environments over extended periods of time, were defective in design and caused various physical injuries. The plaintiffs seek compensatory and punitive damages. The Company has accepted an agreement in principle to settle these claims. Completion of this settlement agreement will not result in a material adverse effect on the Company's results of operations or financial condition.

In addition to the litigation noted above, the Company is, from time to time, subject to routine litigation incidental to its business. These lawsuits primarily involve claims for damages arising out of the use of the Company's products, some of which include claims for punitive as well as compensatory damages. The Company is also involved in proceedings with respect to environmental matters, including sites where it has been identified as a potentially responsible party under federal and state environmental laws and regulations. The Company believes that the

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results of the above-noted litigation and other pending legal proceedings will not have a materially adverse effect on the Company's results of operations or financial condition, notwithstanding any related insurance recoveries.

ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDER

No matters were submitted to a vote of security holders during the fourth quarter of 2001.

PART II

ITEM 5. MARKET FOR THE REGISTRANT'S COMMON EQUITY AND RELATED

#### STOCKHOLDER MATTERS

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The Company's common stock is traded on the New York Stock Exchange and the Pacific Stock Exchange under symbol DHR. On March 25, 2002, there were approximately 3,000 registered holders of record of the Company's common stock. The high and low common stock prices per share as reported on the New York Stock Exchange, and the dividends paid per share, in each case for the periods described below, were as follows:

	20	01		20	00		
		 T .	Dividend Per	-	 T .	Dividends Per	
	High 	Low	Share	High 	Low	Share 	· _
First quarter	\$68.69	\$52.21	\$0.02	\$51.25	\$36.44	\$0.015	
Second quarter	65.49	51.51	0.02	58.94	46.81	0.015	
Third quarter	59.20	43.90	0.02	56.75	45.19	0.02	
Fourth quarter	64.10	45.57	0.02	69.81	49.00	0.02	

The payment of dividends by the Company in the future will be determined by the Company's Board of Directors and will depend on business conditions, the Company's financial earnings and other factors.

#### ITEM 6. SELECTED FINANCIAL DATA

(in thousand except per share data)

	2001	2000	1999	1998	1997
Sales	\$3,782,444	\$3,777,777	\$3,197,238	\$3,047,061	\$2,619,100
Operating profit	502,011***	552,149	458,007	384,112	319,346
Net earnings	297,665***	324,213	261,624**	192,186*	188,576

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Earnings per shar	е					
Diluted	2.01***	2.23	1.79**	1.33*	1.31	
Basic	2.07***	2.28	1.84**	1.37*	1.35	
Dividends per sha	re					
	0.08	0.07	0.07	0.09	0.10	
Total assets	4,820,483	4,031,679	3,047,071	2,840,859	2,264,741	
Total debt	1,191,689	795 <b>,</b> 190	374,634	503,639	229,095	

 $\star$  Includes \$28.6 million in after-tax costs (\$0.20 per share) from the merger with the Fluke Corporation

\*\* Includes \$9.8 million in after-tax costs (\$0.07 per share) from the merger with the Hach Company

\*\*\* Includes \$43.5 million in after-tax costs (\$0.29 per share) from restructuring charges taken in the fourth quarter of 2001.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### RESULTS OF OPERATIONS

Danaher Corporation (the "Company") designs, manufactures and markets industrial and consumer products with strong brand names, proprietary technology and major market positions in two business segments: Process/Environmental Controls and Tools and Components. The Process/Environmental Controls Segment is a leading producer of environmental products, including water quality analytical instrumentation and leak detection systems for underground fuel storage tanks; compact professional electronic test tools; product identification equipment and consumables; retail petroleum automation products; and motion, position, speed, temperature, pressure, level, flow, particulate and power reliability and quality control and safety devices. In its Tools and Components Segment, the Company is a leading producer and distributor of general-purpose mechanics' hand tools and automotive specialty tools, as well as of toolboxes and storage devices, diesel engine retarders, wheel service equipment, drill chucks, and hardware and components for the power generation and transmission industries.

Presented below is a summary of sales by business segment.

(in thousand)	200	01	2000		1999	
	\$	00	\$	o	\$	00
Process/Environmental						
Controls	\$2,616,797	69.2%	\$2,441,986	64.6%	\$1,854,184	58.0%
Tools and Components	1,165,647	30.8%	1,335,791	35.4%	1,343,054	42.0%
	\$3,782,444	100.0%	\$3,777,777	100.0%	\$3,197,238	100.0%

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#### PROCESS/ENVIRONMENTAL CONTROLS

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The Process/Environmental Controls segment is comprised of Hach Company, the Dr. Bruno Lange Group, McCrometer, Videojet Technologies, Fluke Corporation, Fluke Networks, Gilbarco, Veeder-Root Company, the Danaher Industrial Controls Group, the Danaher Motion Control Group (including General Purpose Systems, the Motion Components Division and Danaher Precision Systems), the controls business units of Joslyn Corporation and Pacific Scientific Company, M&M Precision Systems, Danaher Power Solutions, QualiTROL Corporation, Gems Sensors, Kollmorgen Artus, and Kollmorgen Electro-Optical. These companies produce and sell compact, professional electronic test tools; product identification equipment and consumables; retail petroleum automation products; underground storage tank leak detection systems; motion, position, speed, temperature, and level instruments and sensing devices; power switches and controls; communication line products; power protection products; liquid flow and quality measuring devices; quality assurance products and systems; safety devices; and electronic and mechanical counting and controlling devices. These

products are distributed by the Company's sales personnel and independent representatives to original equipment manufacturers, distributors and other end-users.

2001 COMPARED TO 2000

Sales in 2001 were 7% higher than in 2000 for this segment. The full-year impact of the 2000 acquisitions of American Precision Industries, Kollmorgen Corporation, Warner Electric Motion and acquisitions of several smaller businesses in 2001 provided a 15% increase from 2000. Two small product line dispositions in 2001 caused a 2% decrease in 2001 segment sales. The remainder of the sales change was generated by a decrease in unit volume of 5% and a 1% negative currency translation impact. Overall segment prices remained flat for 2001 compared to 2000.

Revenues from the motion control business grew approximately 20% from 2000 levels. An increase of 40% from acquisitions was offset by declines in revenues from existing businesses of approximately 20%, driven by recession-related weakness in end markets, particularly semi conductor end markets. Electronic test revenues declined 1.5%. Acquisition growth of 3.5% and continued growth in sales of Fluke Networks business were offset by declines in sales of Fluke industrial products. Environmental and water quality revenues for 2001 increased 17% from 2000. 7% of this growth resulted from acquisitions, with the balance coming from core growth in the Veeder-Root and water quality product lines. The Company's aviation and defense business units grew 39% in 2001. Acquisition growth of 30%, in particular that provided by the full-year impact of the Kollmorgen acquisition, accounted for most of the increase. Power quality revenues declined 14% in 2001, as net acquisition growth of 6% offset significant declines in end-user demand.

Operating profit margins, excluding the effects of the restructuring charge recorded in the fourth quarter of 2001, increased from 15.7% to 16.5% due to aggressive cost reduction

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actions across all business units and continued margin improvements in recently acquired companies.

2000 COMPARED TO 1999

Sales in 2000 were 32% higher than in 1999 for this segment. The acquisitions of American Precision Industries, Kollmorgen Corporation, Warner Electric Motion and several smaller businesses provided a 24% increase from 1999. The remainder of the sales change was generated by an increase in unit volume of 10.5%, offset by a 2.5% negative currency translation impact. Double-digit volume increases were achieved in the power quality, water quality, motion control and electronic test businesses. The motion control business units contributed the majority of the acquisition sales increase. Operating margins increased from 15.5% to 15.7% due to higher sales volumes which were spread over a fixed cost base, continued margin improvements in the electronic test businesses and cost reductions which were offset by lower operating margins of those businesses acquired during 2000.

TOOLS AND COMPONENTS

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The Tools and Components Segment is comprised of the Danaher Hand Tool Group (including the Special Markets, Asian Tools, Professional Tools and Matco Tools Divisions), Jacobs Chuck Manufacturing Company, Delta Consolidated

Industries, Jacobs Vehicle Systems, Hennessy Industries, and the hardware and electrical apparatus lines of Joslyn Manufacturing Company. This segment is one of the largest domestic producers and distributors of general- purpose and specialty mechanics' hand tools. Other products manufactured by these companies include toolboxes and storage devices; diesel engine retarders; wheel service equipment; drill chucks; custom-designed headed tools and components; hardware and components for the power generation and transmission industries; and high-guality precision socket screws, fasteners, and miniature precision parts.

#### 2001 COMPARED TO 2000

Sales declined 13% from 2000 to 2001. Continued weakness in the heavy-duty truck market significantly impacted sales of diesel engine retarders, accounting for a 4% drop in segment revenues. Sharp declines in drill chuck sales combined with a fall in hand tool revenues to contribute a 6% reduction in segment sales from 2000. Sales in both the Joslyn hardware and electrical apparatus lines and the Delta Industries product lines reflected double-digit declines from the sales levels achieved by those lines in 2000 due to recessionary pressures in the markets they serve. Price and currency impacts were negligible for this segment. Operating profit margins, excluding the effects of the restructuring charge recorded in the fourth quarter of 2001, decreased from 14.2% to 13.5%. The unfavorable impact of lower production volumes was partially offset by aggressive cost reduction actions taken across all business units.

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2000 COMPARED TO 1999

Comparable sales for the segment were flat from 1999 to 2000, as reported sales showed a 0.5% decline after a small divestiture. A sharp decline in diesel engine retarder sales accounted for a 3% drop in segment sales and was offset by growth in the hand tool and related products business units, while prices were essentially flat. Operating profit margins increased from 14.0% to 14.2% as a result of cost reductions implemented throughout the segment.

#### GROSS PROFIT

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Gross profit margin in 2001 was 38.2%, a 0.5% decrease compared to 38.7% achieved in 2000. Lower core volumes and lower margins associated with businesses acquired in 2000 and 2001 drove the reduction, and were partially offset by overhead cost reductions and process improvements in all business units.

Gross profit margin in 2000 was 38.7%, the same as the 1999 gross margin. Productivity improvements and manufacturing overhead cost reductions were offset by the lower margins of businesses acquired in 2000.

#### OPERATING EXPENSES

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Selling, general and administrative expenses for 2001 as a percentage of sales were 23.1%, 1% lower than in 2000. Aggressive cost reductions and reductions in discretionary spending implemented in late 2000 and throughout 2001 drove this decrease.

In 2000, selling, general and administrative expenses were 24.1% of sales, an improvement of 0.2% from 1999 levels. Higher spending levels in

acquired businesses were offset by cost reductions and the leverage of higher sales.

# RESTRUCTURING CHARGE

In the fourth quarter of 2001, the Company recorded a restructuring charge of \$69.7 million (\$43.5 million after tax, or \$.29 per share). During the fourth guarter of 2001, management determined that it would restructure certain of its product lines, principally its drill chuck, power quality, and industrial controls businesses due to deteriorating financial performance, and higher cost excess facility capacity. Severance costs for the termination of approximately 1,100 employees approximates \$49 million. Approximately \$16 million of the charge was to write-off assets associated with the closure of 16 facilities in North America and Europe. The remainder of the charge of \$5 million was for other exit costs including lease termination costs. The majority of the cash expenditures and cost savings related to the restructuring are expected to be spent and realized in 2002. In conjunction with the closing of the facilities, approximately \$4 million of inventory was written off as unusable in future operating locations. The inventory write-off was included in Cost of Sales in the fourth quarter of 2001 and is not included as part of the restructuring charge in 2001.

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INTEREST COSTS AND FINANCING TRANSACTIONS

The Company's debt financing as of December 31, 2001 is composed primarily of \$529 million of zero coupon convertible notes due 2021 ("LYONs"), \$267 million of 6.25% Eurobond notes due 2005, \$250 million of 6% notes due 2008, uncommitted lines and a revolving credit facility which provides senior financing of \$500 million for general corporate purposes. The interest rates for borrowing under the revolving credit facility float with base rates.

Interest expense in 2001 was \$3.5 million lower than in 2000 due to an increase in interest earned as a result of higher average invested cash balances during 2001. Interest expense in 2000 was \$12.6 million higher than in 1999 due to higher debt and lower cash levels which resulted from acquisitions completed during 2000.

On June 28, 2001, the Company replaced its \$250 million bank credit facility with a new \$500 million credit facility. The new facility provides funds for general corporate purposes at an interest rate of the Eurocurrency rate plus .21% to .70%, depending on the Company's current debt rating. The Credit facility has a fixed five year term. There were no borrowings under either facility during 2001.

#### INCOME TAXES

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The 2001 effective tax rate of 37.5% is 0.5% lower than in 2000, driven primarily by a higher proportion of foreign earnings in 2001 compared to 2000.

The 2000 effective tax rate of 38.0% is 1.1% lower than in 1999, driven primarily by an increase in taxable income in lower rate foreign jurisdictions and the nondeductible expenses associated with the Hach merger in 1999.

#### INFLATION

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The effect of inflation on the Company's operations has been minimal in 2001, 2000 and 1999.

FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

The Company is exposed to market risk from changes in foreign currency exchange rates and interest rates, which could impact its results of operations and financial condition. The Company manages its exposure to these risks through its normal operating and financing activities. There were no material derivative instrument transactions during any of the periods presented. In January 2002, the Company entered into two interest rate swap agreements for the term of the 6% notes due 2008 having a notional principal amount of \$100 million whereby the effective interest rate on \$100 million of these notes will be the six month LIBOR rate plus approximately 0.425%. See Note 7 of the Consolidated Financial Statements for further discussion. The Company's issuance of Eurobond notes in 2000 provided an offset to a portion of the Company's European net asset position. The Company has generally accepted the exposure to exchange rate movements relative to its investment in foreign

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operations without using derivative financial instruments to manage this risk. Additionally, the Company does not generally utilize or trade commodity contracts or derivatives.

The fair value of the Company's fixed-rate long-term debt is sensitive to changes in interest rates. The value of this debt is subject to change as a result of movements in interest rates. Sensitivity analysis is one technique used to evaluate this potential impact. Based on a hypothetical, immediate 100 basis-point increase in interest rates at December 31, 2001, the market value of the Company's fixed-rate long-term debt would be impacted by a net decrease of \$18 million. This methodology has certain limitations, and these hypothetical gains or losses would not be reflected in the Company's results of operations or financial conditions under current accounting principles.

#### LIQUIDITY AND CAPITAL RESOURCES

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In 2001, the Company acquired United Power Corporation and eleven additional smaller companies, primarily additions to our environmental, electronic test, and safety and aviation business lines, for a total of \$439 million in cash. The Company also disposed of two small product lines during 2001, yielding cash proceeds of approximately \$32 million. There were no material gains or losses recognized on the sale of these product lines.

During the first quarter of 2001, the Company issued \$830 million (value at maturity) in LYONs. The net proceeds to the Company were approximately \$505 million, of which approximately \$100 million was used to pay down debt and the balance was and will be used for general corporate purposes, including acquisitions. The LYONs are convertible into approximately 6.0 million common shares of the Company and carry a yield to maturity of 2.375%. The Company may redeem all or a portion of the LYONs for cash at any time on or after January 22, 2004. Holders may require the Company to purchase all or a portion of the notes for cash and/or Company common stock, at the Company's option, on January 22, 2004 or on January 22, 2011.

In January 2002, the Company entered into two interest rate swap agreements for the term of the notes due 2008 having a notional principal amount of \$100 million whereby the effective interest rate on \$100 million of the notes will be the six month LIBOR rate plus approximately 0.425%. In February 2002, the Company acquired three companies, Viridor Instrumentation Limited, Marconi Commerce Systems, formerly known as Gilbarco, and Marconi Data Systems, formerly known as Videojet Technologies for a combined total purchase price of approximately \$853 million. See Note 17 to the Consolidated Financial Statements for a further discussion of these subsequent events.

In March 2002 the Company issued 6.9 million shares of the Company's common stock. Proceeds of the common stock issuance, net of related expenses were approximately \$467 million. The Company intends to use the proceeds to repay up to \$230 million of borrowings incurred by the Company under uncommitted lines of credit and for general corporate purposes, including future acquisitions.

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In 2000, the Company acquired American Precision Industries, Kollmorgen Corporation, Warner Electric Motion and five smaller businesses for a total of \$707 million in cash. In 1999, the Company acquired Atlas Copco Controls and two smaller businesses for a total of \$65 million. See Note 2 to the Consolidated Financial Statements for a further discussion of the impact of acquisitions.

As discussed previously, as of December 31, 2001, \$267 million of the Company's debt is fixed at a rate of 6.25%, \$250 million is fixed at an average interest cost of 6% (subject to the interest rate swaps described above) and \$529 million is fixed at a rate of 2.375%. Substantially all remaining borrowings are short-term in nature and float with referenced base rates. As of December 31, 2001, the Company has unutilized commitments under its revolving credit facility of \$500 million. As of December 31, 2001, the Company held \$707 million of cash and cash equivalents which were invested in highly liquid investment grade debt instruments with a maturity of 90 days or less. The majority of these investments, in addition to \$230 million in short-term borrowings, were used in connection with the acquisitions of three companies in February 2002. Interest income of \$22.4 million was recognized in 2001.

Operating cash flow has been strong in all periods reported herein. Operations generated \$608 million, \$512 million and \$419 million in cash in 2001, 2000 and 1999, respectively. The principal use of funds has been capital expenditures of \$81 million, \$89 million, and \$89 million in 2001, 2000 and 1999, respectively, and net cash paid for acquisitions of \$407 million, \$707 million and \$65 million in 2001, 2000 and 1999, respectively. In the third and fourth quarter of 2001, the Company repurchased \$17.3 million of the Company's common stock. During the first quarter of 2000, the Company repurchased \$82 million of its common stock. The net result of the above, combined with working capital changes, was an increase in debt of \$396 million in 2001, an increase in debt of \$421 million in 2000, and a decrease in debt of \$130 million in 1999.

Operating cash flow is an important source of liquidity for the Company. The Company attempts to maximize the cash flow from our operating businesses and attempts to keep the working capital employed in the business to the minimum level required for efficient operations. A decrease in demand for the Company's products would reduce the availability of funds generated from operations.

A subsidiary of the Company has sold, with limited recourse, certain

of its accounts and accounts receivable. Amounts outstanding under this program approximated \$92 million as of December 31, 2001. The subsidiary accounts for this sale in accordance with Statement of Financial Accounting Standards (SFAS) No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishment of Liabilities- a replacement of FASB Statement No. 125." A provision for estimated losses as a result of the limited recourse has been included in accrued expenses. No gain or loss arose from these transactions.

The following summarizes certain of the Company's contractual obligations at December 31, 2001 and the effect such obligations are expected to have on the Company's liquidity and cash flow in future periods. During the ordinary course of business the Company enters

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into short-term contracts to purchase raw materials and components for manufacture. In general these commitments do not extend for more than a few months.

Payments due by Period (in thousands)

	Total	Less than 1 Year	1-3 Years	>3 Years
Long-term debt (a) Non-cancelable	\$1,191,689	\$ 72,356	\$327,186	\$792 <b>,</b> 147
operating leases (b)	150,000	37,000	73,000	40,000
Total	\$1,341,689	\$109,356	\$400,186	\$832,147
			=======	

- (a) As described in Note 7 to the Consolidated Financial Statements
- (b) As described in Note 11 to the Consolidated Financial Statements

In addition to the obligations included above, the Company has guaranteed approximately \$25 million of accrued expenses and other liabilities under bank letters of credit as of December 31, 2001.

Aside from the sale of accounts receivable described above and the leases included in the table above, the Company has not entered into any off-balance sheet financing arrangements as of December 31, 2001. Also, the Company does not have any unconsolidated special purpose entities as of December 31, 2001.

The Company's funds provided from operations, as well as the existing bank facility and available credit lines, should provide sufficient available funds to meet the Company's working capital, capital expenditure, dividend and debt service requirements for the foreseeable future.

Management's discussion and analysis of the Company's financial condition and results of operations are based upon the Company's Consolidated Financial Statements, which have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis,

the Company evaluates these estimates, including those related to bad debts, inventories, intangible assets, pensions and other post-retirement benefits, income taxes, and contingencies and litigation. The Company bases these estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

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The Company believes the following critical accounting policies affect management's more significant judgments and estimates used in the preparation of our Consolidated Financial Statements. For a detailed discussion on the application of these and other accounting policies, see Note 1 in our Consolidated Financial Statements.

- Accounts receivables. The Company maintains allowances for doubtful accounts for estimated losses resulting from the inability of the Company's customers to make required payments. If the financial condition of our customers were to deteriorate, resulting in an impairment of their ability to make payments, additional allowances may be required.
- Inventory. The Company records inventory at the lower of cost or market. The estimated market value is based on assumptions for future demand and related pricing. If actual market conditions are less favorable than those projected by management, reductions in the value of inventory may be required.
- Acquired intangibles. The Company's business acquisitions typically result in goodwill and other intangible assets, which affect the amount of future period amortization expense and possible impairment expense that we will incur. The determination of the value of such intangible assets requires management to make estimates and assumptions that affect the Company's Consolidated Financial Statements.
- Long-lived assets. The Company periodically evaluates the net realizable value of long-lived assets, including property, plant and equipment, relying on a number of factors including operating results, budgets, economic projections and anticipated future cash flows.
- Purchase accounting. In connection with its acquisitions, management assesses and formulates a plan related to the future integration of the acquired entity. This process begins during the due diligence process and is concluded within twelve months of the acquisition. The Company accrues estimates for certain costs related to these acquisitions, in accordance with Emerging Issues Task Force Issue No. 95-3, "Recognition of Liabilities in connection with a Purchase Business Combination."

NEW ACCOUNTING STANDARDS

In June 2001, the Financial Accounting Standards Board issued statement of Financial Accounting Standards No. 141, "Business Combinations." This statement requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001, and establishes specific criteria for the recognition of intangible assets separately from goodwill. The Company has followed the requirements of this statement for business acquisitions made after June 30, 2001. See Note 2 of the Consolidated Financial Statements.

In June 2001, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 142, "Goodwill and

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Other Intangible Assets." This statement requires that goodwill and intangible assets deemed to have an indefinite life not be amortized. Instead of amortizing goodwill and intangible assets deemed to have an indefinite life, the statement requires a test for impairment to be performed annually, or immediately if conditions indicate that such an impairment could exist. This statement is effective January 1, 2002. The Company intends to adopt the statement effective January 1, 2002. As a result of adopting SFAS No. 142, the Company will no longer record goodwill amortization of approximately \$62 million per year. Using the fair value measurement requirement, rather than the undiscounted cash flows approach, the Company expects to record an impairment from the implementation of SFAS No. 142 as a change in accounting principle in the first quarter of 2002. The initial evaluation of reporting units on a fair value basis, as required from the implementation of SFAS No. 142, indicates that an impairment exists at reporting units within the Company's power quality business unit. Based upon the initial evaluation, the estimated range of impairment is between approximately \$150 million and \$200 million, approximately 7% to 9% of goodwill recorded as of December 31, 2001. However, once impairment is determined at a reporting unit, SFAS No. 142 requires that the amount of goodwill impairment be determined based on what the balance of goodwill would have been if purchase accounting were applied at the date of impairment. The Company has not completed that analysis, but the Company expects to complete this analysis prior to reporting the quarter ended March 29, 2002. If the carrying amount of goodwill exceeds its fair value, an impairment loss must be recognized in an amount equal to that excess. Once an impairment loss is recognized, the adjusted carrying amount of goodwill will be its new accounting basis. The actual amount of impairment could be significantly different than the range provided above. The Company is currently measuring the amount of impairment of goodwill to be recorded from adopting the standard.

The following table provides the comparable effects of adoptions of SFAS No. 142 for the three years ended December 31, 2001, 2000 and 1999.

	For the Yea	ars Ended De (in thousan ing per shar	ds
	2001	2000	1999
Reported Net Income	\$297 <b>,</b> 665	\$324,213	\$261 <b>,</b> 624
Add back: Goodwill Amortization (net of tax)	54 <b>,</b> 978	45,995	35 <b>,</b> 450
Adjusted Net Income	\$352,643 ======	\$370,208	\$297,074 ======
	Basic 2001 	c Net Income 2000 	-

Reported Net Income

\$2.07 \$2.28 \$1.84

Add Back: Goodwill Amortization (net of tax)	.39	.32	.25
Adjusted Net Income per Basic Share	\$2.46	\$2.60	\$2.09

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	Diluted Net 2001 	Income per 2000	Share 1999 
Reported Net Income	\$2.01	\$2.23	\$1.79
Add Back: Goodwill Amortization (net of tax)	.36	.31	.24
Adjusted Net Income per Diluted Share	\$2.37	\$2.54	\$2.03

In June 2001, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 143, "Accounting for Asset Retirement Obligations." SFAS No. 143 addresses accounting and reporting for obligations associated with the retirement of tangible long-lived assets and the associated asset retirement costs. This statement is effective for fiscal years beginning after June 15, 2002. The Company does not believe that implementation of this SFAS will have a material impact on its financial statements.

In October 2001, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 144, "Accounting for the Impairment or Disposal of Long-lived Assets," which supersedes SFAS No. 121. Though it retains the basic requirements of SFAS No. 121 regarding when and how to measure an impairment loss, SFAS No. 144 provides additional implementation guidance. SFAS No. 144 applies to long-lived assets to be held and used or to be disposed of, including assets under capital leases of lessees; assets subject to operating leases of lessors; and prepaid assets. SFAS No. 144 also expands the scope of a discontinued operation to include a component of an entity, and eliminates the current exemption to consolidation when control over a subsidiary is likely to be temporary. This statement is effective for fiscal years beginning after December 15, 2001. The Company does not believe that implementation of this SFAS will have a material impact on its financial statements.

ITEM 7A. The information required by this item is included under Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations.

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8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

DANAHER CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF EARNINGS (in thousands, except per share data)

	Year Ended December 31,				
	2001	2000	199		
Sales	\$3,782,444	\$3,777,777	\$3,197,23		
Cost of sales	2,338,027	2,315,731	1,960,82		
Selling, general and administrative expenses	872,680	909 <b>,</b> 897	778 <b>,</b> 40		
Restructuring expenses	69 <b>,</b> 726				
Total operating expenses	3,280,433	3,225,628	2,739,23		
Operating profit	502,011	552,149	458 <b>,</b> 00		
Other expense			11 <b>,</b> 77		
Interest expense, net	25,747	29,225	16,66 		
Earnings before income taxes	476,264	522,924	429 <b>,</b> 56		
Income taxes	178,599	198,711	167,93		
Net earnings	\$ 297,665	\$ 324,213	\$ 261,62		
Basic earnings per share: Net earnings	\$2.07	\$2.28	\$1.8		
Average shares outstanding	143,630	142,469	141,83 ========		
Diluted earnings per share: Net earnings	\$2.01	\$2.23	\$1.7 ====		
Average common stock and common equivalent shares outstanding	151,848	145,499	146,08		

The accompanying Notes to the Consolidated Financial Statements are an integral part of these statements.

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DANAHER CORPORATION AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS (in thousands)

	As of Decem	ber 31,
ASSETS	2001	2000
Current assets: Cash and equivalents	\$ 706,559	\$ 176,924
Trade accounts receivable, less allowance for doubtful accounts of \$44,000 and \$37,000	585 <b>,</b> 318	704,214
Inventories	408,236	460,610
Prepaid expenses and other	174,502	132,558
Total current assets	1,874,615	1,474,306
Property, plant and equipment, net	533,572	575,531
Other assets	119,639	117,942
Excess of cost over net assets of acquired companies, less accumulated amortization of \$310,000 and \$245,000	2,292,657	1,863,900
	\$4,820,483	\$4,031,679
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities: Notes payable and current portion of debt	\$ 72,356	\$ 81,633
Trade accounts payable	235,501	262,095
Accrued expenses	709,437	674,812
Total current liabilities	1,017,294	1,018,540
Other liabilities	455,270	357,249
Long-term debt	1,119,333	713,557
Stockholders' equity: Common stock, one cent par value; 300,000 shares authorized; 157,327 and 155,650 issued; 143,314 and 142,013 outstanding	1 <b>,</b> 573	1,556
Additional paid-in capital	375,279	364,426
Accumulated other comprehensive income	(69,736)	(59,130)
Retained earnings	1,921,470	1,635,481
Total stockholders' equity	2,228,586	1,942,333

\$4,820,483 \$4,031,679

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The accompanying Notes to the Consolidated Financial Statements are an integral part of these balance sheets.

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DANAHER CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS (in thousands)

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		d December 31,	
_	2001	2000	19 
Cash flows from operating activities: Net earnings	\$297 <b>,</b> 665	\$324,213	\$261,6
Depreciation and amortization	178,390	149,721	126,4
Change in trade accounts receivable	142,308	(15,926)	(60,3
Change in inventories	66,833	(38,451)	11,1
Change in accounts payable	(38,138)	(81)	45,8
Change in other assets, accrued expenses and other liabilities	(38,587)	92,769	34,3
Total operating cash flows	608,471	512,245	419,1 
Cash flows from investing activities			
Payments for additions to property, plant and equipment, net	(80,585)	(88,503)	(88,9
Net cash paid for acquisitions	(406,988)	(706,794)	(64,8
Net cash used in investing activities	(487,573)	(795,297)	(153,7
Cash flows from financing activities: Proceeds from sale of treasury stock			69,8
Proceeds from issuance of common stock	28,169	26,580	18,1
Dividends paid	(11,676)	(10,015)	(9,9

Borrowings (repayments) of debt, net	410,516	266,090	(129,8
Purchase of treasury stock	(17,299)	(82,174)	
Net cash provided by (used in) financing activities	409,710	200,481	(51,7
Effect of exchange rate changes on cash	(973)	(786)	(1,1
Net change in cash and equivalents	529 <b>,</b> 635	(83,357)	212,4
Beginning balance of cash and equivalents	176,924	260,281	47,7
Ending balance of cash and equivalents	\$706,559	\$176 <b>,</b> 924	\$260 <b>,</b> 2

The accompanying Notes to the Consolidated Financial Statements are an integral part of these statements.

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DANAHER CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (in thousands)

	Common Stock Shares	Amount	Additional Paid-in Capital	Retaine
Balance, December 31, 1998	153,297	\$ 1 <b>,</b> 533	\$332,057	\$1,069,571
Net earnings for the year Dividends declared				261,624 (9,912)
Common stock issued for options exercised Sale of treasury stock	738	7	18,134 69,845	
Increase from translation of foreign financial statements				
Balance, December 31, 1999	154,035	\$ 1,540	\$420,036	\$1,321,283
Net earnings for the year				
Dividends declared Common stock issued for options exercised	1 615	 16		(10,015)
OPCIONS EXELCISED	1,010	± 0	20,004	

Purchase of treasury stock Decrease from translation of			(82,174)	
foreign financial statements				
Balance, December 31, 2000	155,650	\$ 1,556	\$364,426	\$1,635,481
Net earnings for the year				297,665
Dividends declared				(11,676)
Common stock issued for				
options exercised	1,677	17	28,152	
Purchase of treasury stock.			(17,299)	
Decrease from translation of				
foreign financial statements				
Balance, December 31, 2001	157 <b>,</b> 327	\$ 1 <b>,</b> 573	\$375 <b>,</b> 279	\$1,921,470

The accompanying Notes to the Consolidated Financial Statements are an integral part of these statements.

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#### (1) SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:

Accounting Principles - The consolidated financial statements include the accounts of the Company and its subsidiaries. The accounts of certain of the Company's foreign subsidiaries are included on the basis of a fiscal year ending November 30. This procedure was adopted to allow sufficient time to include these companies in the consolidated financial statements. All significant intercompany balances and transactions have been eliminated upon consolidation.

Use of Estimates - The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements as well as the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

Inventory Valuation - Inventories include material, labor and overhead and are stated principally at the lower of cost or market using the last-in, first-out method (LIFO).

Property, Plant and Equipment - Property, plant and equipment are carried at cost. The provision for depreciation has been computed principally by the straight-line method based on the estimated useful lives (3 to 35 years) of the depreciable assets.

Other Assets - Other assets include principally deferred income taxes, assets held for sale, noncurrent trade receivables and capitalized costs associated with obtaining financings which are amortized over the term of the related debt.

Fair Value of Financial Instruments - For cash and equivalents, the carrying amount is a reasonable estimate of fair value. For long-term debt,

rates available for debt with similar terms and remaining maturities are used to estimate the fair value of existing debt.

Excess of Cost Over Net Assets of Acquired Companies - Through December 31, 2001, this asset was being amortized on a straight-line basis over 40 years, except for acquisitions completed after June 30, 2001, which are not amortized (see Note 16). \$64,705,000, \$48,586,000, and \$37,268,000 of amortization was charged to expense for the years ended December 31, 2001, 2000 and 1999, respectively. Through December 31, 2001 and when events and circumstances so indicate, all long-term assets, including the excess of cost over net assets of acquired companies, were assessed for recoverability based upon cash flow forecasts (see Note 16).

Shipping and Handling - Shipping and handling costs are included as a component of cost of sales. Shipping and handling costs billed to customers are included in sales.

Revenue Recognition - Revenue is recognized when title to a product has transferred and any significant customer obligations have been fulfilled.

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Foreign Currency Translation - Exchange adjustments resulting from foreign currency transactions are generally recognized in net earnings, whereas adjustments resulting from the translation of financial statements are reflected as a component of accumulated other comprehensive income within stockholders' equity. Net foreign currency transaction gains or losses are not material in any of the years presented.

Cash and Equivalents - The Company considers all highly liquid investments with a maturity of three months or less at the date of purchase to be cash equivalents.

Income Taxes - The Company accounts for income taxes in accordance with Statement of Financial Accounting Standards No. 109, "Accounting for Income Taxes." The Company provides income taxes for unremitted earnings of foreign subsidiaries which are not considered permanently reinvested in that operation.

Accumulated Other Comprehensive Income - This consists of primarily cumulative foreign translation loss adjustments of \$69,736,000, \$59,130,000, and \$34,105,000 for 2001, 2000 and 1999, respectively.

New Accounting Pronouncements - See Note 16.

(2) ACQUISITIONS:

In connection with its acquisitions, the Company assesses and formulates a plan related to the future integration of the acquired entity. This process begins during the due diligence process and is concluded within twelve months of the acquisition. The Company accrues estimates for certain costs related to these acquisitions, in accordance with Emerging Issues Task Force Issue No. 95-3, "Recognition of Liabilities in Connection with a Purchase Business Combination."

On January 2, 2001, the Company acquired United Power Corporation. The consideration was approximately \$108 million. The fair value of the assets acquired was approximately \$117 million, and approximately \$9 million of liabilities were assumed and accrued. The transaction is being accounted for as a purchase. In addition, the Company acquired 11 small companies, primarily additions to the Process/Environmental Controls Segment, for total consideration

of approximately \$331 million. All acquisitions have been accounted for as purchases. The fair value of the assets acquired of the 11 smaller acquired companies was approximately \$393 million, and approximately \$62 million of liabilities were assumed and accrued. Based on the preliminary allocations of purchase price, the acquisitions noted above included approximately \$17 million of intangible assets with an average finite life of 10 years, including patents and trademarks, and approximately \$369 million of goodwill and indefinite life intangible assets. Other increases in goodwill resulted primarily from the finalization of purchase price allocations related to acquisitions consummated in 2000. The Company also disposed of two small product lines during the year, yielding cash proceeds of approximately \$32 million. There were no material gains or losses recognized on the sale of these product lines.

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On July 3, 2000, the motion control businesses of Warner Electric Company were acquired and merged into the Company. These businesses were purchased from an entity that was controlled by Steven M. Rales and Mitchell P. Rales, the Company's Chairman of the Board and Chairman of the Executive Committee, respectively. The transaction was unanimously recommended by an independent committee of the Company's Board of Directors, who received an opinion from an independent financial advisor as to the fairness of the transaction. Total consideration was approximately \$147 million. The fair value of the assets acquired was approximately \$204 million, and approximately \$57 million of liabilities were assumed and accrued. The transaction is being accounted for as a purchase.

On June 20, 2000, Kollmorgen Corporation was acquired and merged into the Company. Total consideration was approximately \$363 million, including the assumption of approximately \$96 million of debt. The fair value of the assets acquired was approximately \$461 million, and approximately \$194 million of liabilities, including assumed debt, were assumed and accrued. The transaction is being accounted for as a purchase.

On March 27, 2000, American Precision Industries was acquired and merged into the Company. Total consideration was approximately \$246 million, including assumption of approximately \$60 million of debt. The fair value of the assets acquired was approximately \$283 million, and approximately \$97 million of liabilities, including assumed debt, were assumed and accrued. The transaction is being accounted for as a purchase.

The above three transactions, in addition to several smaller transactions in 2000, resulted in approximately \$719 million of additional excess cost over net assets for companies acquired in 2000.

On July 14, 1999, Hach Company was acquired and merged into the Company. The Company issued 0.2987 shares of common stock in exchange for each outstanding share of Hach; 6,594,430 shares were exchanged for all outstanding Hach shares. The transaction was a tax-free reorganization and was accounted for as a pooling-of-interests. Accordingly, the 1999 and prior financial statements were restated to reflect the combined companies. Reflected in other expense is a one-time charge of \$11.8 million (\$9.8 million after-tax or \$.07 per diluted share) to reflect the costs of the transaction and the elimination of redundant activities and operations. The majority of these costs are cash expenses and were incurred during 1999.

The unaudited pro forma information for the periods set forth below gives effect to these transactions as if they had occurred at the beginning of the period. The pro forma information is presented for informational purposes only and is not necessarily indicative of the results of operations that

actually would have been achieved had the significant acquisitions been consummated as of that time (unaudited, 000's omitted):

Year ended December 31,	2001	2000	1999
Net sales	\$3,898,447 299,878 \$2.02	\$4,296,385 325,365 \$2.24	\$ 3,972,511 242,159 \$ 1.66

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#### (3) RESTRUCTURING CHARGE:

In the fourth quarter of 2001, the Company recorded a restructuring charge of \$69.7 million (\$43.5 million after tax, or \$.29 per share). During the fourth quarter of 2001, management determined that it would restructure certain of its product lines, principally its drill chuck, power quality, and industrial controls businesses due to deteriorating financial performance, and higher cost excess facility capacity. Severance costs for the termination of approximately 1,100 employees approximates \$49 million. Approximately \$16 million of the charge was to write-off assets associated with the closure of 16 facilities in North America and Europe. The remainder of the charge of \$5 million was for other exit costs including lease termination costs. The majority of the cash expenditures and cost savings related to the restructuring are expected to be spent and realized in 2002. In conjunction with the closing of the facilities, approximately \$4 million of inventory was written off as unusable in future operating locations. The inventory write-off was included in Cost of Sales in the fourth quarter of 2001 and is not included as part of the restructuring charge in 2001.

#### (4) EARNINGS PER SHARE (EPS):

Basic EPS is calculated by dividing earnings by the weighted-average number of common shares outstanding for the applicable period. Diluted EPS is calculated after adjusting the numerator and the denominator of the basic EPS calculation for the effect of all potential dilutive common shares outstanding during the period. Information related to the calculation of earnings per share of common stock is summarized as follows:

(in thousands, except per share amounts)

	Net Earnings (Numerator)	Shares (Denominator)	Per Share Amount
For the Year Ended			
December 31, 2001			
Basic EPS:	\$ 297,665	143,630	\$ 2.07
Adjustment for interest on			
convertible debentures:	7,246		
Incremental shares from			
assumed exercise of			
dilutive options:		2,618	
Incremental shares from			
assumed conversion of			
the convertible debenture:		5,600	
Diluted EPS:	\$ 304,911	151,848	\$ 2.01

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		Shares (Denominator)	
For the Year Ended December 31, 2000 Basic EPS: Incremental shares from	\$324,213	142,469	\$2.28
assumed exercise of dilutive options:		3,030	
	28		
Diluted EPS:		145,499 ======	
	-	Shares (Denominator)	
For the Year Ended December 31, 1999	¢261_624	141.000	<u> </u>
Basic EPS: Incremental shares from assumed exercise of dilutive options:		141,832 4,257	Ş1.84
Diluted EPS:	\$261,624	146,089	\$1.79

### (5) INVENTORY:

The major classes of inventory are summarized as follows (000's omitted):

	Decer	mber 31, 2001	Decem	ber 31, 2000
Finished goods Work in process Raw material	\$	131,316 95,119 181,801	\$	152,509 95,402 212,699
	\$	408,236	\$	460,610
	===		===	

If the first-in, first-out (FIFO) method had been used for inventories valued at LIFO cost, such inventories would have been \$12,229,000 and \$11,177,000 higher at December 31, 2001 and 2000, respectively.

#### (6) PROPERTY, PLANT AND EQUIPMENT:

The major classes of property, plant and equipment are summarized as follows (000's omitted):

December 31, 2001 December 31, 2000

Land and improvements	\$ 31,641	\$ 29,692
Buildings	287,655	248,024
Machinery and equipment	945,698	930,388
	1,264,994	1,208,104
Less accumulated depreciation	(731,422)	(632,573)
	\$ 533,572	\$ 575,531

#### (7) FINANCING:

Financing consists of the following (000's omitted):

	December 31, 2001	December 31, 2000
Notes payable due 2008 Notes payable due 2005		\$ 250,000 282,780
	29	
Notes payable due 2003 Zero-coupon convertible senior	30,000	30,000
notes due 2021	529,096	
Uncommitted lines of credit	,	115,000
Other	105,743	117,410
Less-currently payable	1,191,689 72,356	795,190 81,633
Lees carrener, payable		
	\$1,119,333	\$ 713 <b>,</b> 557

The Notes due 2008 were issued in October 1998 at an average interest cost of 6.1%. The carrying amount approximates fair value. In January 2002, the Company entered into two interest rate swap agreements for the term of the notes due 2008 having a notional principal amount of \$100 million whereby the effective net interest rate on \$100 million of the Notes will be the six-month LIBOR rate plus approximately .425%. Rates are reset twice per year. Effective January 2002, net interest rate on \$100 million of the Notes was 2.33% after giving effect to the interest rate swap agreement. In accordance with SFAS No. 133, the interest rate swap ("swap") agreement is accounted for as a fair value hedge and accordingly, the value of the swap will be recorded at fair value and changes in fair value will be reflected in Accumulated Other Comprehensive Income.

The Notes due 2005 (the Eurobond Notes), with a stated amount of EU 300 million were issued in July 2000 and bear interest at 6.25% per annum. The carrying amount of the Eurobond Notes approximates fair value.

The Notes due 2003 had an original average life of approximately 10 years and an average interest cost of 7%. The carrying amount approximates fair value.

In January 2001, the Company issued \$830 million (value at maturity) in zero-coupon convertible senior notes due 2021 known as Liquid Yield Option Notes or LYONS. The net proceeds to the Company were approximately \$505 million. The LYONS are convertible into approximately 6.0 million common shares of the

Company, and carry a yield to maturity of 2.375%. The Company may redeem all or a portion of the LYONs for cash at any time on or after January 22, 2004. Holders may require the Company to purchase all or a portion of the notes for cash and/or Company stock, at the Company's option, on January 22, 2004 or on January 22, 2011.

The borrowings under uncommitted lines of credit are principally short-term borrowings payable upon demand. The carrying amount approximates fair value. The weighted-average interest rate for short-term borrowings under the uncommitted lines of credit was 5.0%, 6.2% and 5.3% for each of the three years ended December 31, 2001.

The Company also has a bank credit facility which provides revolving credit through June 26, 2006, of up to \$500 million, replacing a \$250 million credit facility in place through June 2001. The facility provides funds for general corporate purposes at an interest rate of Eurocurrency rate plus .21% to ..70%, depending on the Company's current debt rating. There were no borrowings under the bank facilities during the three years ended December 31, 2001. The Company is charged a fee of .065% to .175% per annum for the

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facility, depending on the Company's current debt rating. Commitment and facility fees of \$301,000, \$190,000, and \$190,000 were incurred in 2001, 2000 and 1999, respectively.

The Company has complied with all debt covenants, including limitations on secured debt and debt levels. None of the Company's debt instruments contain trigger clauses requiring the Company to repurchase or pay off its debt if rating agencies downgrade the Company's debt rating.

The minimum principal payments during the next five years are as follows: 2002 - \$72,356,000; 2003 - \$59,113,000; 2004 - \$820,000; 2005 - \$267,253,000; 2006 - \$387,000; and \$791,760,000 thereafter.

The Company made interest payments of \$38,789,000, \$21,057,000 and \$16,348,000 in 2001, 2000 and 1999, respectively.

(8) ACCRUED EXPENSES AND OTHER LIABILITIES:

Selected accrued expenses and other liabilities include the following (000's omitted):

	December	31, 2001	Decemb	oer 31, 2000
	Current	Noncurrent	Current	Noncurrent
Compensation and benefits Claims, including self-	\$ 157,516	\$ 71,959	\$ 194,205	\$ 68,618
insurance and litigation	44,951	79,468	40,553	77 <b>,</b> 590
Postretirement benefits	5,000	74,600	5,000	77,400
Environmental and				
regulatory compliance	36,202	62,541	31,422	55 <b>,</b> 861
Taxes, income and other	146,717	148,209	149,004	66,499
Sales and product allowances	51,063		54,115	
Warranty	30,542	10,180	31,633	10,544
Restructuring costs (See Note 3)	51,365			

Approximately \$25.4 million of accrued expenses and other liabilities were guaranteed by bank letters of credit as of December 31, 2001.

#### (9) PENSION AND EMPLOYEE BENEFIT PLANS:

The Company has noncontributory defined benefit pension plans which cover certain of its domestic hourly employees. Benefit accruals under most of these plans have ceased, and pension expense for defined benefit plans is not significant for any of the periods presented. It is the Company's policy to fund, at a minimum, amounts required by the Internal Revenue Service.

In addition to providing pension benefits, the Company provides certain health care and life insurance benefits for some of its retired employees. Certain employees may become eligible for these benefits as they reach normal retirement age while working for the Company.

The following sets forth the funded status of the plans as of the most recent actuarial valuations using a measurement date of  $% \left( {{\left[ {{{\rm{m}}} \right]}_{{\rm{m}}}} \right)$ 

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September 30 (millions):

		Pension Benefits		Benefits	
	2001	2000	2001	2	
				-	
Change in benefit obligation					
Benefit obligation at beginning of year	\$322.5	\$249.8	\$ 67.0	\$	
Service cost	9.7	13.4	0.6	т	
Interest cost	24.0	20.5	5.0		
Actuarial gain (loss)	4.1	7.6	12.7	(	
Acquisition		55.0		,	
Benefits paid	(26.8)	(23.8)	(6.6)	(	
1				_	
Benefit obligation at end of year	333.5	322.5	78.7		
Change in plan assets					
Fair value of plan assets at beginning					
of year	421.5	314.4			
Actual return on plan assets	(42.1)	37.4			
Employer contribution	0.1				
Acquisition		93.5			
Benefits paid	(26.8)	(23.8)			
Fair value of plan assets at end of year	352.7	421.5		-	
Funded status	19.2	99.0	(78.7)	(6	
Accrued contribution			1.7		
Unrecognized transition obligation	(0.4)	(0.5)			
Unrecognized net actuarial loss (gain)	61.7	(24.9)	(1.7)	(1	
Unrecognized prior service cost	(14.8)	(16.7)	(0.9)	(	
Prepaid (accrued) benefit cost	\$65.7	\$56.9	 \$(79.6)	 \$(8	
-	=====	=====	======	===	

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7.5%	7.75%	7.5%	7
10.0%	10.0%		
		,	······································

For measurement purposes, an eleven percent annual rate of increase in the per capita cost of covered health care benefits was assumed in 2002. The rate was assumed to decrease to six percent by 2007 and remain at that level thereafter.

Components of net periodic benefit cost				
Service cost	\$ 9.7	\$ 13.4	\$ 0.6	\$
Interest cost	24.0	20.5	5.0	/
Expected return on plan assets	(39.7)	(33.4)		1
Amortization of transition obligation	(0.2)	(0.2)		1
Amortization of gain	(0.6)	(0.1)	(0.6)	1
Amortization of prior service cost	(1.9)	(1.9)	(1.0)	<b>/</b>
Net periodic (benefit) cost	\$ (8.7)	\$ (1.7)	\$ 4.0	- \$
	=======	======		=

The Company acquired Kollmorgen Corporation on June 20, 2000, including their pension and postretirement benefit plans. The Company acquired American Precision Industries on March 27, 2000, including their pension plans.

Assumed health care cost trend rates have a significant effect on the amounts reported for the health care plans. A one-percentage point change in assumed health care cost trend rates would have the following effects:

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	One-Percentage	One-Percentage
	Point Increase	Point Decrease
Effect on total of service and		
interest cost components	\$0.7	\$(0.6)
Effect on postretirement benefit		
obligation	8.0	(6.9)

Substantially all employees not covered by defined benefit plans are covered by defined contribution plans, which generally provide funding based on a percentage of compensation.

Pension expense for all plans amounted to \$38,002,000, \$36,555,000, and \$35,624,000 for the years ended December 31, 2001, 2000 and 1999, respectively.

#### (10) STOCK TRANSACTIONS:

On March 1, 2001, the Company's Board of Directors authorized an increase in the number of common shares to be issued under the Company's non-qualified stock option plan to 22.5 million from 15.0 million. The Company's stockholders approved this increase in May 2001. Under the plan, options are granted at not less than existing market prices, expire ten years from the date of grant and generally vest ratably over a five-year period.

Changes in stock options were as follows:

		Number of Shares Under Option (thousands)
Outstanding at December 31, 1998 (average \$17.26 per share)		10,305
Granted (average \$49.66 per share) Exercised (average \$9.54 per share)		942 (738)
Cancelled		(292)
Outstanding at December 31, 1999 (average \$20.48 per share)		10,217
Granted (average \$52.56 per share)		3,268
Exercised (average \$12.95 per share)		(1,615)
Cancelled		(1,119)
Outstanding at December 31, 2000 (average		10,751
\$31.65 per share)		
Granted (average \$48.21 per share)		1,546
Exercised (average \$14.13 per share)		(1,677)
	33	
Cancelled		(597)
Outstanding at December 31, 2001		10,023

(at \$5.03 to \$68.31 per share, average \$38.28 per share)

As of December 31, 2001, options with a weighted average remaining life of 5.7 years covering 4,370,587 shares were exercisable at \$5.03 to \$68.31 per share (average \$33.25 per share) and options covering 7,113,000 shares remain available to be granted.

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Options outstanding at December 31, 2001 are summarized below:

		Outstanding		Exercis	able
		Average	Average		Average
Exercise		Exercise	Remaining		Exercise
Price	Shares	Price	Life	Shares	Price

	(thousand	ls)		(thousands)	
\$5.03 to \$7.47	88	\$ 6.14	1 year	88	\$ 6.14
\$7.97 to \$11.75	602	10.18	2 years	602	10.18
\$14.13 to \$20.81	423	16.57	4 years	421	16.46
\$21.25 to \$32.22	2,883	24.02	5 years	2,020	23.66
\$35.19 to \$68.31	6,027	49.89	9 years	1,240	67.67

Nonqualified options have been issued only at fair market value exercise prices as of the date of grant during the periods presented herein, and the Company's policy does not recognize compensation costs for options of this type. The pro-forma costs of these options granted have been calculated using the Black-Scholes option pricing model and assuming a 5.05% risk-free interest rate, a 10-year life for the option, a 35.95% expected volatility and dividends at the current annual rate. The weighted-average grant date fair market value of options issued was \$48 per share in 2001, \$32 per share in 2000, and \$28 per share in 1999. Had this method been used in the determination of income, net earnings would have decreased by approximately \$20.3 million in 2001, \$17.9 million in 2000, and \$10.7 million in 1999 and diluted earnings per share would have decreased by \$.13 in 2001, \$.12 in 2000, and \$.07 in 1999. These proforma amounts may not be representative of the effects on proforma net earnings for future years.

In the third and fourth quarters of 2001, the Company repurchased 375,500 shares of the Company's common stock for total consideration of \$17.3 million. In the first quarter of 2000, the Company repurchased 2,042,300 shares of the Company's common stock for total consideration of \$82.2 million.

#### (11) LEASES AND COMMITMENTS:

The Company's leases extend for varying periods of time up to 10 years and, in some cases, contain renewal options. Future minimum rental payments for all operating leases having initial or remaining noncancelable lease terms in excess of one year are \$37,000,000 in 2002, \$30,000,000 in 2003, \$26,000,000 in 2004, \$17,000,000 in 2005,

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\$11,000,000 in 2006, and \$29,000,000 thereafter. Total rent expense charged to income for all operating leases was \$42,000,000, \$35,000,000, and \$34,000,000, for the years ended December 31, 2001, 2000, and 1999, respectively.

#### (12) LITIGATION AND CONTINGENCIES:

A former subsidiary of the Company is engaged in litigation in multiple states with respect to product liability. The Company sold the subsidiary in 1987. Under the terms of the sale agreement, the Company agreed to indemnify the buyer of the subsidiary for product liability related to tools manufactured by the subsidiary prior to June 4, 1987. The cases involve approximately 3,000 plaintiffs in state and federal courts in multiple states. All other major U.S. air tool manufacturers are also defendants. The gravamen of these complaints is that the defendants' air tools, when used in different types of manufacturing environments over extended periods of time, were defective in design and caused various physical injuries. The plaintiffs seek compensatory and punitive damages. The Company has accepted an agreement, in principle, to settle these claims. Completion of this settlement agreement will not result in a material adverse effect on the Company's results of operations or financial condition.

A subsidiary, Joslyn Manufacturing Company (JMC), previously operated

wood-treating facilities that chemically preserved utility poles, pilings and railroad ties. All such treating operations were discontinued or sold prior to 1982. These facilities used wood preservatives that included creosote, pentachlorophenol and chromium-arsenic-copper. While preservatives were handled in accordance with then existing law, environmental law now imposes retroactive liability, in some circumstances, on persons who owned or operated wood-treating sites. JMC is remediating some of its former sites and will remediate other sites in the future. The Company has made a provision for environmental remediation; however, there can be no assurance that estimates of environmental liabilities will not change.

In addition to the litigation noted above, the Company is, from time to time, subject to routine litigation incidental to its business. These lawsuits primarily involve claims for damages arising out of the use of the Company's products, some of which include claims for punitive as well as compensatory damages. The Company is also involved in proceedings with respect to environmental matters, including sites where it has been identified as a potentially responsible party under federal and state environmental laws and regulations. The Company believes that the results of the above-noted litigation and other pending legal proceedings will not have a materially adverse effect on the Company's results of operations or financial condition, notwithstanding any related insurance recoveries.

A subsidiary of the Company has sold, with limited recourse, certain of its accounts and notes receivable. Amounts outstanding under this program approximated \$92 million as of December 31, 2001. The subsidiary accounts for this sale in accordance with Statement of

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Financial Accounting Standards (SFAS) No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishment of Liabilities - a replacement of FASB Statement No. 125." A provision for estimated losses as a result of the limited recourse has been included in accrued expenses. No gain or loss arose from these transactions.

#### (13) INCOME TAXES:

The provision for income taxes for the years ended December 31 consists of the following (000's omitted):

	2001	2000	1999
Federal:			
Current	\$ 76 <b>,</b> 666	\$ 85,955	\$111 <b>,</b> 809
Deferred	60,601	67 <b>,</b> 150	16,139
State and local	12,483	12,645	11 <b>,</b> 665
Foreign	28,849	32,961	28,325
Income tax provision	\$178 <b>,</b> 599	\$198 <b>,</b> 711	\$167 <b>,</b> 938

Deferred income taxes are reflected in prepaid expenses and other current assets and in other assets. Deferred tax assets consist of the following (000's omitted):

December	31,
2001	2000

Bad debt allowance	\$ 20,784	\$ 14,555
Inventories	7,929	7,672
Property, plant and equipment	(48,655)	(47,952)
Postretirement benefits	39,053	37,276
Insurance, including self-		
insurance	22,860	27,886
LYONs interest	(9,374)	
Environmental compliance	25,239	22,979
Other accruals	(26,166)	(15,594)
Deferred service income	(61,702)	(35,760)
All other accounts	(25,844)	(10,284)
Net deferred tax asset (liability).	\$(55 <b>,</b> 876)	\$ 778

The effective income tax rate for the years ended December 31 varies from the statutory federal income tax rate as follows:

	Percentage of Pre-tax		
	Earnings		
	2001	2000	1999
Statutory federal income tax rate	35.0%	35.0%	35.0%
Increase (decrease) in tax rate resulting from:			
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Permanent differences in amortization of certain assets for tax and financial reporting purposes	2.9	3.1	2.7

State income taxes (net of Federal income tax benefit)	1.6	1.6	1.8
Taxes on foreign earnings	(2.0)	(1.7)	(0.9)
Costs of Hach (1999) merger			0.5
Effective income tax rate	37.5%	38.0%	39.1% =====

The Company made income tax payments of \$52,048,000, \$40,102,000 and \$114,617,000 in 2001, 2000 and 1999, respectively. The Company recognized a tax benefit of approximately \$12,562,000, \$9,165,000, and \$10,055,000 in 2001, 2000, and 1999, respectively, related to the exercise of employee stock options, which has been recorded as an increase to additional paid-in capital.

(14) SEGMENT DATA:

Operating profit represents total revenues less operating expenses, excluding other expense, interest and income taxes. The identifiable assets by segment are those used in each segment's operations. Intersegment amounts are eliminated to arrive at consolidated totals.

Detailed segment data is presented in the following table (000's omitted):

Operations in Different Industries

Year Ended December 31, \_\_\_\_\_ 2001 2000 1999 \_\_\_\_ Total Sales: Operating Profit: \$ 382,354 189,062 (19,267) \$ 552,149 Process/Environmental Controls \$ 388,616 \$ 286, Tools and Components 131,810 187, Other (18, 415)(16,5 \_\_\_\_\_ \_\_\_\_\_ \$ 502,011 \$ 458, \_\_\_\_\_ Identifiable Assets: \$2,863,930 987,207 180,542 -----\$4,031,679 \$3,180,092 \$1,793, Process/Environmental Controls 967**,**983 Tools and Components 995, 672,408 257, Other \_\_\_\_\_ \_\_\_\_\_ \$3,047, \$4,820,483 \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ Liabilities: \$1,026,463 347,484 715,399 Process/Environmental Controls \$1,092,012 337,512 \$ 596, Tools and Components 381, 1,162,373 Other 360, 360, \_\_\_\_\_ \$2,591,897 \$2,089,346 \$1,338, \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ Depreciation and Amortization: \$ 101,605 48,116 Process/Environmental Controls \$ 124,194 \$ 81, ------Tools and Components 54,196 \_\_\_\_\_ \$ 178,390 \$ 149,721 \$ 126, ======

Capital Expenditures:			
Process/Environmental Controls	\$ 59,832	\$ 51,067	\$ 53,
Tools and Components	20,753	37,436	35,
	\$ 80,585	\$ 88,503	\$88,
			=======

#### Operations in Geographical Areas

\_\_\_\_\_

	Year Ended December 31,			
	2001	2000	1999	
Total sales:				
United States	\$ 2,622,077	\$2,883,392	\$2,507,	
Germany	292,712	199,064	166,	
United Kingdom	143,404	154,731	138,	
All other	724,251	540,590	385,	
	\$ 3,782,444	\$3,777,777	\$3,197,	
Long-lived assets:	¢ 2 506 062	CO 110 500	¢1 7/7	
United States	\$ 2,596,063	\$2,418,590	\$1,747,	
Germany	95,512	29,405	22,	
United Kingdom	54,951	22,134	24,	
All other	199,342	87,244	50,	
Less: Deferred taxes		(778)	(59,	
	\$ 2,945,868	\$2,556,595	\$1,785,	
Sales outside the United States:		<u> </u>	<u> </u>	
Direct Sales	\$ 1,160,367	\$ 894,385	\$ 689 <b>,</b>	
Exports	324,000	298,000	263,	
	\$ 1,484,367	\$1,192,385	\$ 952 <b>,</b>	
		=========	======	

(15) QUARTERLY DATA-UNAUDITED (000'S OMITTED, EXCEPT PER SHARE DATA):

	2001					
	1st	2nd	3rd	4th		
	Quarter	Quarter	Quarter	Quarter		
Net sales	\$1,005,283	\$ 956 <b>,</b> 641	\$ 901,588	\$ 918,932		

Gross profit	376,885	375,341	353,958	338,233
Operating profit	138,418	156,613	147,640	59,340
Net earnings	82,577	94,230	87,746	33,112
Earnings per share: Basic Diluted	\$.58 \$.56	\$.65 \$.63	\$.61 \$.59	\$.23 \$.23

	2000					
	1st	2nd	3rd	4th		
	Quarter	Quarter	Quarter	Quarter		
Net sales	\$867,847	\$890 <b>,</b> 775	\$986,786	\$1,032,369		
Gross profit	329,889	349,590	386,972	395,595		

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Operating profit	117,629	136,665	146,844	151,011
Net earnings	71,557	81,267	83,625	87,764
Earnings per share:				
Basic	\$.50	\$.57	\$.59	\$.62
Diluted	\$.49	\$.56	\$.58	\$.60

#### (16) NEW ACCOUNTING STANDARDS:

In June 1998, Statement of Financial Accounting Standards No. 133 "Accounting for Derivative Instruments and Hedging Activities," was issued. SFAS No. 133 as subsequently amended, establishes accounting and reporting standards for derivative instruments and hedging activities. The Company implemented SFAS No. 133 effective January 1, 2001. SFAS No. 133 did not have a material effect on operations.

In June 2001, the Financial Accounting Standards Board issued statement of Financial Accounting Standards No. 141, "Business Combinations." This statement requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001, and establishes specific criteria for the recognition of intangible assets separately from goodwill. The Company has followed the requirements of this statement for business acquisitions made after June 30, 2001. See Note 2.

In June 2001, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 142, "Goodwill and Other Intangible Assets." This statement requires that goodwill and intangible assets deemed to

have an indefinite life not be amortized. Instead of amortizing goodwill and intangible assets deemed to have an indefinite life, the statement requires a test for impairment to be performed annually, or immediately if conditions indicate that such an impairment could exist. This statement is effective January 1, 2002. The Company intends to adopt the statement effective January 1, 2002. As a result of adopting SFAS No. 142, the Company will no longer record goodwill amortization of approximately \$62 million per year. Using the fair value measurement requirement, rather than the undiscounted cash flows approach, the Company expects to record an impairment from the implementation of SFAS No. 142 as a change in accounting principle in the first guarter of 2002. The initial evaluation of reporting units on a fair value basis, as required from the implementation of SFAS No. 142, indicates that an impairment exists at reporting units within the Company's power business unit. Based upon the initial evaluation, the estimated range of impairment is between approximately \$150 million and \$200 million (unaudited), approximately 7% to 9% of goodwill recorded as of December 31, 2001. However, once impairment is determined at a reporting unit, SFAS No. 142 requires that the amount of goodwill impairment be determined based on what the balance of goodwill would have been if purchase accounting were applied at the date of impairment. The Company has not completed that analysis, but the Company expects to complete this analysis prior to reporting the quarter ended March 29, 2002. If the carrying amount of

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goodwill will be its new accounting basis. The actual amount of impairment could be significantly different than the range provided above. The Company is currently measuring the amount of impairment of goodwill to be recorded from adopting the standard.

The following table provides the comparable effects of adoption of SFAS No. 142 for the three years ended December 31, 2001, 2000 and 1999.

For the Years Ended December 31: (in thousands except per share data)

2001 2000 1999 -->

varying regulatory requirements;

compliance with international and local trade, labor and export control laws;

compliance with U.S. laws such as the Foreign Corrupt Practices Act, and local laws prohibiting bribery and corrupt payments to government officials;

restrictions on the transfer of funds;

difficulties in developing, staffing, and simultaneously managing a large number of varying foreign operations as a result of distance, language, and cultural differences;

reduced or minimal protection of intellectual property rights in some countries;

laws and business practices that favor local competitors or prohibit foreign ownership of certain businesses;

seasonal reductions in business activity during the summer months in Europe and certain other parts of the world; economic instability in emerging markets; and

potentially adverse tax consequences.

Any one or more of these factors could have a material adverse effect on our international operations, and, consequently, on our business, financial condition and operating results.

Risk Relating to the Referendum of the United Kingdom's Membership of the European Union. The announcement of the Referendum of the United Kingdom's (or the U.K.) Membership of the European Union (E.U.) (referred to as Brexit), advising for the exit of the United Kingdom from the European Union, resulted in significant volatility in global stock markets and currency exchange rate fluctuations that resulted in the strengthening of the U.S. dollar against foreign currencies in which we conduct business. As described elsewhere in this 10-K, we translate revenue denominated in foreign currency into U.S. dollars for our financial statements. During periods of a strengthening dollar, our reported international revenue is reduced because

foreign currencies translate into fewer U.S. dollars. The announcement of Brexit has created global economic uncertainty, which may cause our customers to closely monitor their costs and reduce their spending budget on our products and services.

The effects of Brexit will depend on any agreements the U.K. makes to retain access to E.U. markets either during a transitional period or more permanently. The measures could potentially disrupt the markets we serve and may cause us to lose customers, and employees. In addition, Brexit could lead to legal uncertainty and potentially divergent national laws and regulations as the U.K. determines which E.U. laws to replace or replicate.

Any of these effects of Brexit, among others, could materially adversely affect our business, results of operations and financial condition.

Fluctuations in foreign currency exchange rates could have an adverse impact on our financial condition and results of operations. Changes in the value of foreign currencies relative to the U.S. dollar have adversely affected our results of operations and financial position. During recent years, the value of the U.S. dollar strengthened in comparison to certain foreign currencies, including in Europe, Brazil and Australia. As approximately one-third of our revenue is denominated in foreign currency, our revenue results have been impacted, and we expect will continue to be impacted, by fluctuations in foreign currency exchange rates.

We seek to reduce our exposure to fluctuations in exchange rates by entering into foreign exchange forward contracts to hedge certain actual and forecasted transactions of selected currencies (mainly in Europe, Brazil, India and Australia). Our currency hedging transactions may not be effective in reducing any adverse impact of fluctuations in foreign currency exchange rates. Further, the imposition of exchange or price controls or other restrictions on the conversion of foreign currencies could have a material adverse effect on our business.

Technology and customer requirements evolve rapidly in our industry, and if we do not continue to develop new products and enhance our existing products in response to these changes, our business could be harmed. Ongoing enhancements to our product sets will be required to enable us to maintain our competitive position. We may not be successful in developing and marketing enhancements to our products on a timely basis, and any enhancements we develop may not adequately address the changing needs of the marketplace. Overlaying the risks associated with our existing products and enhancements are ongoing technological developments and rapid changes in customer requirements. Our future success will depend upon our ability to develop and introduce in a timely manner new products that take advantage of technological advances and respond to new customer requirements. We may not be successful in developing new products incorporating new technology on a timely basis, and any new products may not adequately address the changing needs of the marketplace. Failure to develop new products and product enhancements that meet market needs in a timely manner could have a material adverse effect on our business, financial condition and operating results.

We are substantially dependent on our Progress OpenEdge products. We derive a significant portion of our revenue from software license and maintenance revenue attributable to our Progress OpenEdge product set. Accordingly, our future results depend on continued market acceptance of OpenEdge. If new technologies emerge that are superior to, or more responsive to customer requirements, than OpenEdge such that we are unable to maintain OpenEdge's competitive position within its marketplace, this will have a material adverse effect on our business, financial condition and operating results.

We announced a new strategic plan for the company that may be difficult to implement, may not be successful and could adversely impact our business and results of operations. On January 16, 2017, we announced a new strategic plan. Under the plan, we intend to provide the platform and tools enterprises need to build next generation applications that drive their businesses known as "Cognitive Applications." Our Board of Directors has approved certain operational restructuring initiatives to reduce annual costs. Some or all of these actions may adversely affect our financial condition and operating results, and we may not be able to execute on the plan nor enhance shareholder value. The new strategic plan may also subject our business to additional risks, such as the following:

disruption of our business or distraction of our employees and management;

difficulty recruiting, hiring, motivating and retaining talented and skilled personnel;

increased stock price volatility and changes to our stock price which may be unrelated to our current results of operations; and

uncertainty among our customers and prospective customers, and increased difficulty in closing sales with existing and prospective customers and delays in purchasing decisions.

The increased emphasis on a cloud strategy may give rise to risks that could harm our business. We are devoting significant resources to the development of cloud-based technologies and service offerings where we have a limited operating history. Our cloud strategy requires continued investment in product development and cloud operations as well as a change in the way we price and deliver our products. Many of our competitors may have advantages over us due to their larger presence, larger developer network, deeper experience in the cloud-based computing market, and greater sales and marketing resources. It is uncertain whether these strategies will prove successful or whether we will be able to develop the infrastructure and business models more quickly than our competitors. Our cloud strategy may give rise to a number of risks, including the following:

if new or current customers desire only perpetual licenses, we may not be successful in selling subscriptions; although we intend to support our perpetual license business, the increased emphasis on a cloud strategy may raise concerns among our installed customer base;

we may be unsuccessful in achieving our target pricing;

our revenues might decline over the short or long term as a result of this strategy;

our relationships with existing partners that resell perpetual licenses may be damaged; and we may incur costs at a higher than forecasted rate as we enhance and expand our cloud operations.

We may make additional acquisitions or investments in new businesses, products or technologies that involve additional risks, which could disrupt our business or harm our financial condition, results of operations or cash flows. We may make acquisitions of businesses or investments in companies that offer complementary products, services and technologies. Any acquisitions that we do complete involve a number of risks, including the risks of assimilating the operations and personnel of acquired companies, realizing the value of the acquired assets relative to the price paid, distraction of management from our ongoing businesses and potential product disruptions associated with the sale of the acquired company's products. In addition, an acquisition may not further our business strategy as we expected, we may not integrate an acquired company or technology as successfully as we expected or we may overpay for, or otherwise not realize the expected return on, our investments, which could adversely affect our business or operating results and potentially cause impairment to assets that we recorded as a part of an acquisition including intangible assets and goodwill. These factors could have a material adverse effect on our business, financial condition, operating results and cash flows. The consideration we pay for any future acquisitions could include our stock. As a result, future acquisitions could cause dilution to existing shareholders and to earnings per share.

The segments of the software industry in which we participate are intensely competitive, and our inability to compete effectively could harm our business. We experience significant competition from a variety of sources with respect to the marketing and distribution of our products. Many of our competitors have greater financial, marketing or technical resources than we do and may be able to adapt more quickly to new or emerging technologies and changes in customer requirements or to devote greater resources to the promotion and sale of their products than we can. Increased competition could make it more difficult for us to maintain our market presence or lead to downward pricing pressure.

In addition, the marketplace for new products is intensely competitive and characterized by low barriers to entry. For example, an increase in market acceptance of open source software may cause downward pricing pressures. As a result, new competitors possessing technological, marketing or other competitive advantages may emerge and rapidly acquire market share. In addition, current and potential competitors may make strategic acquisitions or establish cooperative relationships among themselves or with third parties, thereby increasing their ability to deliver products that better address the needs of our prospective customers. Current and potential competitors may also be more successful than we are in having their products or technologies widely accepted. We may be unable to compete successfully against current and future competitors, and our failure to do so could have a material adverse effect on our business, prospects, financial condition and operating results.

We rely on the experience and expertise of our skilled employees, and must continue to attract and retain qualified technical, marketing and managerial personnel in order to succeed. Our future success will depend in a large part upon our ability to attract and retain highly skilled technical, managerial, sales and marketing personnel. There is significant competition for such personnel in the software industry. We may not continue to be successful in attracting and retaining the personnel we require to develop new and enhanced products and to continue to grow and operate profitably.

The loss of technology licensed from third parties could adversely affect our ability to deliver our products. We utilize certain technology that we license from third parties, including software that is integrated with internally developed software and used in our products to perform key functions. This technology, or functionally similar technology, may not continue to be available on commercially reasonable terms in the future, or at all. The loss of any significant third-party technology license could cause delays in our ability to deliver our products or services until equivalent technology is developed internally or equivalent third-party technology, if available, is identified, licensed and integrated.

Privacy concerns and laws, evolving regulation of cloud computing, cross-border data transfer restrictions and other domestic or foreign regulations may limit the use and adoption of our products and solutions and adversely affect our business. Regulation related to the provision of services on the Internet is increasing, as federal, state and foreign governments continue to adopt new laws and regulations addressing data privacy and the collection, processing, storage and use of personal information. In some cases, foreign data privacy laws and regulations, such as the European Union's Data Protection Directive, and the country-specific laws and regulations that implement that directive, also govern the processing of personal information. Further, laws are increasingly aimed at the use of personal information for marketing purposes, such as the European Union's e-Privacy Directive, and the country-specific regulations are subject to new and differing interpretations and may be inconsistent among jurisdictions. These and other requirements could reduce demand for our products and solutions or restrict our ability to store and process data or, in some cases, impact our ability to offer our products and solutions in certain locations or our customers' ability to deploy our solutions globally.

For example, the European Court of Justice recently invalidated the U.S.-EU Safe Harbor framework that had been in place since 2000, which allowed companies to meet certain European legal requirements for the transfer of personal data from the European Economic Area to the United States. While other adequate legal mechanisms to lawfully transfer such data remain, the invalidation of the U.S.-EU Safe Harbor framework may result in different European data protection regulators applying differing standards for the transfer of personal data, which could result in increased regulation, cost of compliance and limitations on data transfer for us and our customers. The costs of compliance with and other burdens imposed by laws, regulations and standards may limit the use and adoption of our services, reduce overall demand for our services, lead to significant fines, penalties or liabilities for noncompliance, or slow the pace at which we close sales transactions, any of which could harm our business.

Furthermore, concerns regarding data privacy may cause our customers' customers to resist providing the data necessary to allow our customers to use our products and solutions effectively. Even the perception that the privacy of personal information is not satisfactorily protected or does not meet regulatory requirements could inhibit sales of our products or solutions, and could limit adoption of our cloud-based solutions.

If our products contain software defects or security flaws, it could harm our revenues and expose us to litigation. Our products, despite extensive testing and quality control, may contain defects or security flaws, especially when we first introduce them or when new versions are released. We may need to issue corrective releases of our software products to fix any defects or errors. The detection and correction of any security flaws can be time consuming and costly. Errors in our software products could affect the ability of our products to work with other hardware or software products, delay the development or release of new products or new versions of products, adversely affect market acceptance of our products and expose us to potential litigation. If we experience errors or delays in releasing new products or new versions of products, such errors or delays could have a material adverse effect on our revenue.

We could incur substantial cost in protecting our proprietary software technology or if we fail to protect our technology, which would harm our business. We rely principally on a combination of contract provisions and copyright, trademark, patent and trade secret laws to protect our proprietary technology. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy aspects of our products or to obtain and use information that we regard as proprietary. Policing unauthorized use of our products is difficult. Litigation may be necessary in the future to enforce our intellectual property rights, to protect our trade secrets or to determine the validity and scope of the proprietary rights of others. This litigation could result in substantial costs and diversion of resources, whether or not we ultimately prevail on the merits. The steps we take to protect our proprietary rights may be inadequate to prevent misappropriation of our technology; moreover, others could independently develop similar technology.

We could be subject to claims that we infringe intellectual property rights of others, which could harm our business, financial condition, results of operations or cash flows. Third parties could assert infringement claims in the future with respect to our products and technology, and such claims might be successful. This litigation could result in substantial costs and diversion of resources, whether or not we ultimately prevail on the merits. This litigation could also lead to our being prohibited from selling one or more of our products, cause reluctance by potential customers to purchase our products, or result in liability to our customers and could have a material adverse effect on our business, financial condition, operating results and cash flows.

If our security measures are breached, our products and services may be perceived as not being secure, customers may curtail or stop using our products and services, and we may incur significant legal and financial exposure. Our products and services involve the storage and transmission of our customers' proprietary information, and security breaches could expose us to a risk of loss of this information, litigation, and potential liability. Our security measures may be breached due to the actions of outside parties, employee error, malfeasance, or otherwise, and, as a result, an unauthorized party may obtain access to our data or our customers' data. Any such breach or unauthorized access could

result in significant legal and financial exposure, increased costs to defend litigation or damage to our reputation, and a loss of confidence in the security of our products and services that could potentially have an adverse effect on our business. Because the techniques used to obtain unauthorized access, disable or degrade service, or sabotage systems change frequently and often are not recognized until launched against a target, we may be unable to anticipate these techniques or to implement adequate preventative measures. If an actual or perceived breach of our security occurs, the market perception of the effectiveness of our security measures could be harmed and we could lose customers.

We may have exposure to additional tax liabilities. As a multinational corporation, we are subject to income taxes in the U.S. and various foreign jurisdictions. Significant judgment is required in determining our global provision for income taxes and other tax liabilities. In the ordinary course of a global business, there are many intercompany transactions and calculations where the ultimate tax determination is uncertain. Our income tax returns are routinely subject to audits by tax authorities. Although we regularly assess the likelihood of adverse outcomes resulting from these examinations to determine our tax

estimates, a final determination of tax audits or tax disputes could have an adverse effect on our financial condition, results of operations and cash flows.

We are also subject to non-income taxes, such as payroll, sales, use, value-added, net worth, property and goods and services taxes in the U.S. and various foreign jurisdictions. We are regularly under audit by tax authorities with respect to these non-income taxes and may have exposure to additional non-income tax liabilities, which could have an adverse effect on our results of operations, financial condition and cash flows.

In addition, our future effective tax rates could be favorably or unfavorably affected by changes in tax rates, changes in the valuation of our deferred tax assets or liabilities, or changes in tax laws or their interpretation. Such changes could have a material adverse impact on our financial results.

We are required to comply with certain financial and operating covenants under our credit facility and to make scheduled debt payments as they become due; any failure to comply with those covenants or to make scheduled payments could cause amounts borrowed under the facility to become immediately due and payable or prevent us from borrowing under the facility. In December 2014, we entered into a credit facility, which consists of a \$150 million term loan and a \$150 million revolving loan (and may be increased by an additional \$75 million in the form of revolving loans or term loans, or a combination thereof if the existing or additional lenders are willing to make such increased commitments). This facility matures in December 2019, at which time any amounts outstanding will be due and payable in full. We may wish to borrow additional amounts under the facility in the future to support our operations, including for strategic acquisitions and share repurchases.

We are required to comply with specified financial and operating covenants and to make scheduled repayments of our term loan, which may limit our ability to operate our business as we otherwise might operate it. Our failure to comply with any of these covenants or to meet any payment obligations under the facility could result in an event of default which, if not cured or waived, would result in any amounts outstanding, including any accrued interest and unpaid fees, becoming immediately due and payable. We might not have sufficient working capital or liquidity to satisfy any repayment obligations in the event of an acceleration of those obligations. In addition, if we are not in compliance with the financial and operating covenants at the time we wish to borrow funds, we will be unable to borrow funds.

Our common stock price may continue to be volatile, which could result in losses for investors. The market price of our common stock, like that of other technology companies, is volatile and is subject to wide fluctuations in response to quarterly variations in operating results, announcements of technological innovations or new products by us or our competitors, changes in financial estimates by securities analysts or other events or factors. Our stock price may also be affected by broader market trends unrelated to our performance. As a result, purchasers of our common stock may be unable at any given time to sell their shares at or above the price they paid for them.

#### Item 1B. Unresolved Staff Comments

As of the date of this report, we do not have any open comments from the U.S. Securities and Exchange Commission (SEC) related to our financial statements or periodic filings with the SEC.

#### Item 2. Properties

We own our principal administrative, sales, support, marketing, product development and distribution facilities, which are located in three buildings totaling approximately 258,000 square feet in Bedford, Massachusetts. In addition, we maintain offices in leased facilities in various other locations in North America and outside North America, including Australia, Belgium, Brazil, Bulgaria, France, Germany, India, Netherlands, Singapore, and the United Kingdom. The terms of our leases generally range from one to six years. On January 16, 2017, we announced that we are undertaking

a restructuring of our operations, which will include a consolidation of certain facilities. We are in the process of identifying those facilities to consolidate.

We believe that our facilities are adequate for our current needs and that suitable additional space will be available as needed.

Item 3. Legal Proceedings

We are subject to various legal proceedings and claims, either asserted or unasserted, which arise in the ordinary course of business. While the outcome of these claims cannot be predicted with certainty, management does not believe that the outcome of any of these legal matters will have a material effect on our consolidated financial position, results of operations or cash flows.

### Item 4. Mine Safety Disclosures

Not applicable.

## PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

The following table sets forth, for the periods indicated, the range of high and low sale prices for our common stock. Our common stock trades on the NASDAQ Global Select Market under the symbol "PRGS".

 Fiscal Year Ended

 November 30,
 November 30,

 2016
 2015

 High
 Low

 First quarter
 \$27.11
 \$22.01
 \$27.79
 \$23.58

 Second quarter
 \$26.55
 \$22.57
 \$27.80
 \$25.32

 Third quarter
 \$29.80
 \$24.20
 \$30.57
 \$25.69

 Fourth quarter
 \$30.24
 \$25.55
 \$27.44
 \$21.94

On September 27, 2016, our Board of Directors approved the initiation of a quarterly cash dividend to Progress shareholders. The first quarterly dividend of \$0.125 per share of common stock was paid on December 15, 2016 to shareholders of record as of the close of business on December 1, 2016. On January 11, 2017, our Board of Directors declared a quarterly dividend of \$0.125 per share of common stock payable on March 15, 2017 to shareholders of record as of the close of business on March 1, 2017.

As of December 31, 2016, our common stock was held by approximately 182 shareholders of record.

In January 2014, our Board of Directors authorized a \$100.0 million share repurchase program. In fiscal year 2014, we repurchased and retired 2.3 million shares of our common stock for \$52.6 million. In fiscal year 2015, under the same authorization, we repurchased and retired 1.3 million shares for \$32.9 million. In September 2015, our Board of Directors authorized a new \$100.0 million share repurchase program, which increased the total authorization to \$114.5 million.

In March 2016, our Board of Directors authorized a new \$100.0 million share repurchase program, which increased the total authorization to \$214.5 million. In fiscal year 2016, we repurchased and retired 3.1 million shares of our common stock for \$79.2 million. As of November 30, 2016, there is \$135.3 million remaining under this current authorization. The timing and amount of any shares repurchased will be determined by management based on its evaluation of market conditions and other factors, and the Board of Directors may choose to suspend, expand or discontinue the repurchase program at any time.

Stock Performance Graph and Cumulative Total Return

The graph below compares the cumulative total stockholder return on our common stock with the cumulative total return on the NASDAQ Composite Index and the NASDAQ Computer Index for each of the last five fiscal years ended November 30, 2016, assuming an investment of \$100 at the beginning of such period and the reinvestment of any dividends.

Comparison of 5 Year Cumulative Total Return(1) Among Progress Software Corporation, the NASDAQ Composite Index and the NASDAQ Computer Index

(1) \$100 invested on November 30, 2011 in stock or index, including reinvestment of dividends.

November 30,	2011	2012	2013	2014	2015	2016
Progress Software Corporation	\$100.00	\$98.72	\$128.57	\$127.93	\$117.77	\$145.16
NASDAQ Composite	100.00	114.88	154.38	180.41	194.96	203.17
NASDAQ Computer	100.00	112.11	141.32	178.34	192.86	206.86

## Item 6. Selected Financial Data

The following table sets forth selected financial data for the last five fiscal years (in thousands, except per share data):

Year Ended November 30,	2016	2015	2014	2013	2012
Revenue	\$405,341	\$377,554	\$332,533	\$333,996	\$317,612
(Loss) income from operations	(29,709)	) 14,754	80,740	63,740	67,789
(Loss) income from continuing operations	(55,726)	) (8,801 )	49,458	39,777	44,954
Net (loss) income	(55,726)	(8,801)	49,458	74,907	47,444
Basic (loss) earnings per share from continuing operations	(1.13)	) (0.17 )	0.97	0.73	0.71
Diluted (loss) earnings per share from continuing operations	(1.13)	) (0.17 )	0.96	0.72	0.71
Cash dividends declared per common share	0.125				_
Cash, cash equivalents and short-term investments	249,754	241,279	283,268	231,440	355,217
Total assets	754,827	877,123	702,756	682,187	884,977
Long-term debt, including current portion	135,000	144,375			—
Shareholders' equity	406,629	522,464	543,245	513,654	638,399

Fiscal year 2016 amounts have been impacted by a \$92 million impairment charge related to the goodwill of the Application Development and Deployment reporting unit. Refer to Note 6 to the Consolidated Financial Statements in Item 8 of this Form 10-K for additional details. Fiscal years 2016 and 2015 amounts have been impacted by the acquisition of Telerik AD. Refer to Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations, and Note 7 to the Consolidated Financial Statements for additional details. We also entered into a credit agreement during fiscal year 2015 to partially fund our acquisition of Telerik AD. Refer to Note 8 to the Consolidated Financial Statements for additional details.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

#### Forward-Looking Statements

Certain statements below about anticipated results and our products and markets are forward-looking statements that are based on our current plans and assumptions. Important information about the bases for these plans and assumptions and factors that may cause our actual results to differ materially from these statements is contained below and in Item 1A. "Risk Factors" of this Annual Report on Form 10-K.

#### Use of Constant Currency

Revenue from our international operations has historically represented more than half of our total revenue. As a result, our revenue results have been impacted, and we expect will continue to be impacted, by fluctuations in foreign currency exchange rates. For example, if the local currencies of our foreign subsidiaries weaken, our consolidated results stated in U.S. dollars are negatively impacted.

As exchange rates are an important factor in understanding period to period comparisons, we believe the presentation of revenue growth rates on a constant currency basis enhances the understanding of our revenue results and evaluation of our performance in comparison to prior periods. The constant currency information presented is calculated by translating current period results using prior period weighted average foreign currency exchange rates. These results should be considered in addition to, not as a substitute for, results reported in accordance with accounting principles generally accepted in the United States of America (GAAP).

#### Overview

We are a global leader in application development, empowering enterprises to build mission-critical business applications to succeed in an evolving business environment. With offerings spanning web, mobile and data for on-premise and cloud environments, we power businesses worldwide, promoting success one application at a time. Our solutions are used across a variety of industries. We operate as three distinct segments: OpenEdge, Data Connectivity and Integration, and Application Development and Deployment.

At the beginning of fiscal year 2015, we acquired Telerik AD, a leading provider of application development tools. Telerik enables its 1.9 million strong developer community to create compelling user experiences across cloud, web, mobile and desktop applications. Through this acquisition, we provide comprehensive cloud and on-premise platform offerings that enable developers to rapidly create applications, driven by data for any web, desktop or mobile platform.

The revenue of Telerik is being recognized ratably over the maintenance period, which is generally one year, as vendor specific objective evidence (or VSOE) of fair value cannot be established for such maintenance. As a result of acquisition accounting, the acquired deferred revenue balance was significantly reduced to reflect its fair value as of the acquisition date. However, we still incurred the associated costs to fulfill the acquired deferred revenue, which are reflected in our consolidated statement of operations. As a result, during fiscal year 2015, our expenses as a percentage of total revenue were higher than in subsequent years until this acquired deferred revenue balance was recognized. The impact of this on fiscal year 2016 was minimal.

As of October 31, 2016, we tested goodwill for impairment for each of our reporting units. Beginning in late October 2016, with the appointment of Yogesh Gupta as our new Chief Executive Officer, our Board of Directors and executive management team undertook a comprehensive review of our strategy and operations, including our expectations for fiscal year 2017 results. Based on this review, we reduced our future growth expectations with respect to the product lines within our Application Development and Deployment reporting unit. As a result, the implied fair value of goodwill was substantially lower than the carrying value of goodwill for the reporting unit and we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit.

During fiscal year 2016, our results were adversely impacted by decreases in sales to OpenEdge direct enterprise customers. During the past three fiscal years, our results have benefited from several large license sales to OpenEdge direct enterprise customers. These large transactions are difficult to predict as they are subject to longer sales cycles and the timing of completion is often uncertain. If we fail to complete these large transactions or if completion is delayed, our results will be adversely impacted.

In March 2016, our Board of Directors authorized a new \$100.0 million share repurchase program, which increased the total authorization to \$214.5 million. In fiscal year 2016, we repurchased and retired 3.1 million shares of our common stock for \$79.2 million. As of November 30, 2016, there is \$135.3 million remaining under this current authorization. The timing and amount of any shares repurchased will be determined by management based on its evaluation of market conditions and other factors, and the Board of Directors may choose to suspend, expand or discontinue the repurchase program at any time.

In September 2016, our Board of Directors approved the initiation of a quarterly cash dividend to Progress shareholders. The first quarterly dividend of \$0.125 per share of common stock was paid on December 15, 2016 to shareholders of record as of the close of business on December 1, 2016.

On January 11, 2017, our Board of Directors declared a quarterly dividend of \$0.125 per share of common stock payable on March 15, 2017 to shareholders of record as of the close of business on March 1, 2017.

We derive a significant portion of our revenue from international operations, which are primarily conducted in foreign currencies. As a result, changes in the value of these foreign currencies relative to the U.S. dollar have significantly impacted our results of operations and may impact our future results of operations. Beginning in the fourth quarter of 2014, the value of the U.S. dollar strengthened in comparison to certain foreign currencies, including in Europe, Brazil and Australia, and continued to strengthen during the first half of 2015. The U.S. dollar remained strong in comparison to foreign currencies in 2016. Since approximately one-third of our revenue is denominated in foreign

currency, our revenue results have been negatively impacted, and we expect will continue to be impacted, by fluctuations in foreign currency exchange rates.

On January 16, 2017, we announced a new strategic plan. Under the plan, we intend to provide the platform and tools enterprises need to build next generation applications that drive their businesses known as "Cognitive Applications." Our Board of Directors has approved certain operational restructuring initiatives to reduce annual costs. Some or all of these actions may adversely affect our financial condition and operating results, and we may not be able to execute on the plan nor enhance shareholder value.

We have evaluated, and expect to continue to evaluate, possible acquisitions and other strategic transactions designed to expand our business and/or add complementary products and technologies to our existing product sets. As a result, our expected uses of cash could change, our cash position could be reduced and we may incur additional debt obligations to the extent we complete additional acquisitions.

We believe that existing cash balances, together with funds generated from operations and amounts available under our credit facility, will be sufficient to finance our operations and meet our foreseeable cash requirements, including our newly announced quarterly cash dividend to Progress shareholders, through at least the next twelve months.

#### **Results of Operations**

Fiscal Year 2016 Compared to Fiscal Year 2015

Revenue

	Fiscal Year Ended			Percentage			
				nang	e		
(In thousands)	November	r <b>N</b> 0yember 30,	۸.	Da	Co	nstant	
(In thousands)	2016	2015	As Ke		Cu	rrency	
Revenue	\$405,341	\$ 377,554	7	%	9	%	

Total revenue increased \$27.8 million, or 7%, in fiscal year 2016 as compared to fiscal year 2015. Revenue would have increased by 9% if exchange rates had been constant in fiscal year 2016 as compared to exchange rates in fiscal year 2015. The increase in revenue is primarily due to the impact of the Telerik acquisition during the first quarter of fiscal year 2015. As a result of acquisition accounting, the acquired deferred revenue balance was significantly reduced to reflect its fair value as of the acquisition date. Therefore, the reduction of the acquisition date deferred revenue had a negative impact on revenue in fiscal year 2015. However, in fiscal year 2016 we recognized revenue related to the full value of Telerik deferred revenue that was generated during fiscal years 2015 and 2016. The increase in revenue in fiscal year 2016 was also the result of an increase in license and maintenance and services revenue as further described below. Changes in prices from fiscal year 2015 to 2016 did not have a significant impact on our revenue.

License Revenue

	Fiscal Yea	ar Ended	Percentage Change		
(In thousands)	November 2016	30November 30 2015	As Reported Currency		
License	\$134,863	\$ 130,250	4 % 5 %		
As a percentage of total revenue	33	% 34 %			

Software license revenue increased \$4.6 million, or 4%, in fiscal year 2016 as compared to fiscal year 2015. Software license revenue would have increased by 5% if exchange rates had been constant in fiscal year 2016 as compared to exchange rates in effect in fiscal year 2015. The increase in license revenue is primarily due to the impact of the Telerik acquisition during the first quarter of fiscal year 2015 as described above. The increase in license revenue was also due to an increase in Data Connectivity and Integration license sales, partially offset by decreases in sales to OpenEdge customers and in Corticon license sales.

Maintenance and Services Revenue

	Fiscal Year Ended		Percentage		
			Change		
(In thousands)	Novembe 2016	er 30November 2015	<sup>30</sup> , As Reported Currency		

Maintenance	\$238,377	\$217,718		9 %	11	%
As a percentage of total revenue	59 %	58	%			
Professional services	\$32,101	\$29,586		9 %	9	%
As a percentage of total revenue	8 %	8	%			
Total maintenance and services revenue	\$270,478	\$247,304		9 %	11	%
As a percentage of total revenue	67 %	66	%			

Maintenance and services revenue increased \$23.2 million in fiscal year 2016 as compared to fiscal year 2015. Both maintenance revenue and professional services revenue increased 9% compared to the prior year. The increase in maintenance

revenue is primarily due to the impact of the Telerik acquisition during the first quarter of fiscal year 2015 as described above. The increase in services revenue in fiscal year 2016 was also due to higher software-as-a-service (SaaS) revenue generated by our Application Development and Deployment segment compared to the prior year.

Revenue by Region

	Fiscal Year Ended			Percentage				
	FISCAL LEAL	Piscal Teal Ended			Change			
(In thousands)	November 3	November 3	30,	٨٥	Dor	Cons Corted Curre	tant	
(in thousands)	2016	2015		AS	Кс	Curre	ency	
North America	\$229,203	\$ 207,566		10	%	10	%	
As a percentage of total revenue	57 %	55	%					
EMEA	\$130,818	\$ 124,171		5	%	9	%	
As a percentage of total revenue	32 %	33	%					
Latin America	\$21,156	\$ 17,594		20	%	27	%	
As a percentage of total revenue	5 %	5	%					
Asia Pacific	\$24,164	\$ 28,223		(14	)%	(14	)%	
As a percentage of total revenue	6 %	7	%					

Total revenue generated in North America increased \$21.6 million, and total revenue generated outside North America increased \$6.2 million, in fiscal year 2016 as compared to fiscal year 2015. The increases in North America and EMEA were primarily due to the impact of the Telerik acquisition during the first quarter of fiscal year 2015 as described above. The increase in Latin America is primarily due to a multi-million dollar OpenEdge direct license transaction that was completed in the fourth quarter of fiscal 2016. The decrease in Asia Pacific is due to several large OpenEdge license transactions that occurred in the third fiscal quarter of 2015.

Total revenue generated in markets outside North America represented 43% of total revenue in fiscal year 2016 compared to 45% of total revenue in fiscal year 2015. Total revenue generated in markets outside North America would have represented 44% of total revenue if exchange rates had been constant in fiscal year 2016 as compared to the exchange rates in effect in fiscal year 2015.

Revenue by Segment

	Fiscal Year Ended					
(In thousands)	November 30, Percentage					
	2016	2015	Cha	nge		
OpenEdge segment	\$276,267	\$ 295,934	(7	)%		
Data Connectivity and Integration segment	48,009	37,926	27	%		
Application Development and Deployment segment	81,065	43,694	86	%		
Total revenue	\$405,341	\$ 377,554	7	%		

Revenue in the OpenEdge segment decreased \$19.7 million, or 7%, in fiscal year 2016 as compared to fiscal year 2015, primarily due to lower license sales to both our ISV partners and direct enterprise users and a large multi-year distribution agreement in 2015. Revenue in the OpenEdge segment would have decreased by 5% if exchange rates had been constant in fiscal year 2016 as compared to exchange rates in fiscal year 2015. Data Connectivity and Integration revenue increased \$10.1 million, or 27%, in fiscal year 2016 as compared to fiscal year 2015, primarily in North America, due to higher license revenue resulting from renewals and expansions of distribution agreements with large OEM customers. Application Development and Deployment revenue increased \$37.4 million, or 86%, year over year as a result of the impact of the Telerik acquisition during the first quarter of fiscal year 2015 as described above.

#### Cost of Software Licenses

	Fiscal Year Ended				
(In thousands)	November 30, Percenta				
(In thousands)	2016	2015	Change		
Cost of software licenses	\$5,456	\$ 5,979	(9)%		
As a percentage of software license revenue	4 %	5	%		
As a percentage of total revenue	1 %	2	%		

Cost of software licenses consists primarily of costs of royalties, electronic software distribution costs, duplication and packaging. Cost of software licenses decreased \$0.5 million, or 9%, in fiscal year 2016 as compared to fiscal year 2015, and decreased as a percentage of software license revenue from 5% to 4%. Cost of software licenses as a percentage of software license from period to period depending upon the relative product mix.

Cost of Maintenance and Services

	Fiscal Year Ended					
(In thousands)		November 30 ovember 30, Percentage				
(In thousands)	2016	2015	(	Change		
Cost of maintenance and services	\$44,760	\$ 40,933	9	) %		
As a percentage of maintenance and services revenue	17 %	17	%			
As a percentage of total revenue	11 %	11	%			

Cost of maintenance and services consists primarily of costs of providing customer support, consulting and education. Cost of maintenance and services increased \$3.8 million, or 9%, in fiscal year 2016 as compared to fiscal year 2015, and remained flat as a percentage of maintenance and services revenue year over year. The increase in cost of maintenance and services is primarily due to higher compensation-related costs as a result of an increase in headcount as compared to the prior fiscal year.

Amortization of Acquired Intangibles

	Fiscal Year Ended			
(In thousands)	November	30 ovember	30, Percentage	
(In thousands)	2016	2015	Change	
Amortization of acquired intangibles	\$15,496	\$ 16,830	(8)%	
As a percentage of total revenue	4 %	4	%	

Amortization of acquired intangibles included in costs of revenue primarily represents the amortization of the value assigned to technology-related intangible assets obtained in business combinations. Amortization of acquired intangibles decreased \$1.3 million, or 8%, in fiscal year 2016 as compared to fiscal year 2015. The decrease was due to the completion of amortization of certain intangible assets acquired in prior years.

Gross Profit

	Fiscal Year Ended					
(In thousands)	November	r 3	0, November	30,	Per	centage
(III thousands)	2016		2015		Cha	inge
Gross profit	\$339,629		\$313,812		8	%
As a percentage of total revenue	84	%	83	%		

Our gross profit increased \$25.8 million, or 8%, in fiscal year 2016 as compared to fiscal year 2015, and our gross profit as a percentage of total revenue increased from 83% to 84% year over year. The dollar increase is primarily related to the increase of maintenance revenue. As a result of acquisition accounting, the deferred revenue balance acquired from Telerik in the first quarter of fiscal year 2015 was significantly reduced to reflect its fair value as of the acquisition date, which impacted the

amount of revenue recognized in fiscal year 2015. However, we were still incurring the associated costs to fulfill the acquired deferred revenue, which were reflected in our consolidated statement of operations in fiscal year 2015. As a result, our expenses as a percentage of total revenue were higher in fiscal year 2015.

Sales and Marketing

	Fiscal Year Ended					
(In thousands)	November 30, November 30, Percentage					centage
(In thousands)	2016		2015		Cha	nge
Sales and marketing	\$121,501		\$124,867		(3	)%
As a percentage of total revenue	30	%	33	%		

Sales and marketing expenses decreased \$3.4 million, or 3%, in fiscal year 2016 as compared to fiscal year 2015, and decreased as a percentage of total revenue from 33% to 30%. The decrease in sales expenses was primarily due to lower outside services costs, largely due to our decision to end the outsourcing of our renewal maintenance business.

Product Development

	Fiscal Year Ended					
(In thousands)	November <b>30</b> ovember 30, Percentage					
(In thousands)	2016	2015	Change			
Product development costs	\$88,587	\$ 88,250	%			
Capitalized product development costs		(1,326	) (100 )%			
Total product development expense	\$88,587	\$ 86,924	2 %			
As a percentage of total revenue	22 %	23	%			

Product development expenses increased \$1.7 million, or 2%, in fiscal year 2016 as compared to fiscal year 2015, and decreased as a percentage of revenue from 23% to 22%. The increase in product development expense during the period is primarily due to higher compensation-related costs, most significantly in stock-based compensation costs, as a result of an increase in headcount as compared to the prior fiscal year. This increase was offset by the elimination of capitalized product development costs primarily as a result of our decision to replace our internally developed cloud-based mobile application development technology with technology acquired in connection with the acquisition of Telerik.

General and Administrative

	Fiscal Year Ended			
(In thousands)	November	30 ovember 30	Percentage	
(In thousands)	2016	2015	Change	
General and administrative	\$46,532	\$ 57,294	(19)%	
As a percentage of total revenue	11 %	15 %		

General and administrative expenses include the costs of our finance, human resources, legal, information systems and administrative departments. General and administrative expenses decreased \$10.8 million, or 19%, in fiscal year 2016 as compared to fiscal year 2015, and decreased as a percentage of revenue from 15% to 11%. The decrease was primarily due to decreased costs for external services in fiscal year 2016.

## Impairment of Goodwill

	Fiscal Year Ended			
(In thousands)	November	30 ovember 30,	Percentage	
(In thousands)	2016	2015	Change	
Impairment of goodwill	\$92,000	\$ —	100 %	
As a percentage of total revenue	23 %	%		

As of October 31, 2016, we tested goodwill for impairment for each of our reporting units under the two-step quantitative goodwill impairment test. Based on the first step of the goodwill impairment test, we concluded that our OpenEdge and Data Connectivity and Integration reporting units had fair values which significantly exceeded their carrying values as of the annual impairment date. With the reduced future growth expectations described in the Overview section above, our Application Development and Deployment reporting unit did not pass the first step of the impairment test. As such, we allocated the fair value of the Application Development and Deployment reporting unit to all of its assets and liabilities. Based on our analysis, the implied fair value of goodwill was substantially lower than the carrying value of goodwill for the reporting unit. As a result, we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit. See Note 6 to the Consolidated Financial Statements in Item 8 of this Form 10-K for additional details.

Amortization of Acquired Intangibles

	Fiscal Year Ended				
(In thousands)	November	30 ovember	30, Percentage		
(In thousands)	2016	2015	Change		
Amortization of acquired intangibles	\$12,735	\$ 12,745	_%		
As a percentage of total revenue	3 %	3	%		

Amortization of acquired intangibles included in operating expenses primarily represents the amortization of value assigned to intangible assets obtained in business combinations other than assets identified as purchased technology. Amortization of acquired intangibles remained flat in fiscal year 2016 as compared to fiscal year 2015.

Impairment of Intangible Assets

	Fiscal Year Ended			
(In thousands)	Novembe	r <b>N30</b> yember 30,	Percentage	
(In thousands)	2016	2015	Change	
Impairment of intangible assets	\$5,051	\$ —	100 %	
As a percentage of total revenue	1 %	%		

During fiscal year 2016, we evaluated the ongoing value of the intangible assets associated with the technology obtained in connection with the acquisition of Modulus. As a result of our decision to abandon the related assets due to a change in our expected ability to use the technology internally, we determined that the intangible assets were fully impaired. As a result, we incurred an impairment charge of \$5.1 million during fiscal year 2016.

**Restructuring Expenses** 

	Fiscal Yea	ar Ended	
(In thousands)	November	r <b>\30</b> yember 30,	Percentage
(In thousands)	2016	2015	Change

Restructuring expenses\$1,692\$12,989(87)%As a percentage of total revenue-%%%

We incurred restructuring expenses of \$1.7 million in fiscal year 2016 as compared to \$13.0 million in fiscal year 2015. Restructuring expenses recorded in fiscal year 2016 relate to the restructuring activities occurring in fiscal years 2016, 2015, 2014, 2013 and 2012. See Note 13 to the Consolidated Financial Statements in Item 8 of this Form 10-K for additional details,

including types of expenses incurred and the timing of future expenses and cash payments. See also the Liquidity and Capital Resources section of this Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations.

Acquisition-Related Expenses

	Fiscal Year Ended					
(In thousands)	Novembe	r <b>130</b> yember	30,	Perce	entage	
(In thousands)	2016	2015		Chan	ge	
Acquisition-related expenses	\$1,240	\$ 4,239		(71	)%	
As a percentage of total revenue	%	1	%			

Acquisition-related costs are expensed as incurred and include those costs incurred as a result of a business combination. These costs consist of professional service fees, including third-party legal and valuation-related fees, as well as retention fees, and earn-out payments treated as compensation expense. Acquisition-related expenses in fiscal year 2016 were minimal. Acquisition-related expenses in fiscal year 2015 resulted primarily from expenses related to the Telerik acquisition completed in the first quarter of fiscal year 2015. See Note 7 to the consolidated financial statements for additional details.

(Loss) Income from Operations

	Fiscal Year Ended					
(In thousands)	November 3	0November 30	), Percentage			
(In thousands)	2016	2015	Change			
(Loss) income from operations	\$(29,709)	\$ 14,754	(301)%			
As a percentage of total revenue	(7)%	4 %				

Income from operations decreased \$44.5 million, or 301%, in fiscal year 2016 as compared to fiscal year 2015. As discussed above, the decrease was primarily driven by the impairment of goodwill during fiscal year 2016 and partially offset by higher revenue during fiscal year 2016 compared to fiscal year 2015, as well as by lower expenses period over period.

(Loss) Income from Operations by Segment

	Fiscal Year Ended						
(In thousands)	November <b>30</b> ovember 30, Percentage						
(III tilousailus)	2016	2015	Chan	ge			
OpenEdge segment	\$203,329	\$ 218,849	(7	)%			
Data Connectivity and Integration segment	35,249	24,107	46	%			
Application Development and Deployment segment	40,885	4,308	849	%			
Other unallocated expenses	(309,172)	(232,510	) (33	)%			
Total (loss) income from operations	\$(29,709)	\$ 14,754	(301	)%			

Note that the following expenses are not allocated to our segments as we manage and report our business in these functional areas on a consolidated basis only: product development, corporate marketing, general and administration, amortization and impairment of acquired intangibles, stock-based compensation, restructuring, and acquisition-related expenses.

#### Other (Expense) Income

	Fiscal Year Ended					
(In thousands)	November 30, Percentage					
(In thousands)	2016	2015		Change	e	
Interest expense	\$(4,178)	\$ (3,788	)	10	%	
Interest income and other, net	839	1,446		(42	)%	
Foreign currency loss	(2,232)	(58	)	(3,748	)%	
Total other expense, net	\$(5,571)	\$ (2,400	)	(132	)%	
As a percentage of total revenue	(1)%	(1	)%			

Total other expense, net decreased \$3.2 million in fiscal year 2016 as compared to fiscal year 2015 primarily due to the foreign currency loss of \$2.2 million in fiscal year 2016 compared to the foreign currency loss of \$0.1 million in fiscal year 2015. The change in foreign currency gains/losses is a result of movements in exchange rates and the impact during fiscal year 2016 on our intercompany receivables and payables denominated in currencies other than local currencies.

Provision for Income Taxes

	Fiscal Year Ended					
(In thousands)	November	30 ovember	30, Percentage			
(III thousands)	2016	2015	Change			
Provision for income taxes	\$20,446	\$ 21,155	(3)%			
As a percentage of total revenue	5 %	6	%			

Our effective income tax rate was (58)% in fiscal year 2016 and 171% in fiscal year 2015. In fiscal year 2016 our rate was impacted unfavorably as a result of the goodwill impairment expense that is not tax deductible, partially offset by the release of the valuation allowance on state research and development tax credits described below and the out-of-period benefit described below. The decrease in the effective rate is primarily due to the jurisdictional mix of profits as a result of the acquisition of Telerik, where substantial losses were incurred in Bulgaria in fiscal year 2015 and tax effected at a 10% statutory rate and other jurisdictions' earnings, primarily in the United States, were taxed at higher rates. The loss in Bulgaria in fiscal 2015 was primarily due to amortization expense and other purchase accounting adjustments related to the Telerik acquisition.

In addition, during the preparation of our condensed consolidated financial statements for the three months ended May 31, 2016, we identified an error in our prior year income tax provision whereby income tax expense was overstated for the year ended November 30, 2015 by \$2.7 million related to our tax treatment of an intercompany gain. We determined that the error is not material to the prior year financial statements. We also concluded that recording an out-of-period correction would not be material and have therefore corrected this error by recording an out-of-period \$2.7 million tax benefit in our interim financial statements for the period ended May 31, 2016.

In addition, in the fourth quarter of fiscal year 2016 we recorded a tax benefit of \$2.7 million related to the release of the valuation allowance on state research and development credits.

Net (Loss) Income

Fiscal Year Ended

(In thousands)

 November 30November 30, Change

 2016
 2015

 Net (loss) income
 \$(55,726)
 \$(8,801)
 (533)%

 As a percentage of total revenue
 (14)%
 (2)%

Fiscal 2015 Compared to Fiscal 2014

Revenue

	Elscal Year Ended		Percer Chang	centage ange		
(In thousands)	November 2015	r <b>N</b> 0yember 30, 2014	As Re	Con porte Curi	stant d rency	
Revenue	\$377,554	\$ 332,533	14 %	21	%	

Total revenue increased \$45.0 million, or 14%, in fiscal year 2015 as compared to fiscal year 2014. Revenue would have increased by 21% if exchange rates had been constant in fiscal year 2015 as compared to exchange rates in fiscal year 2014. The increase in revenue in fiscal year 2015 was a result of an increase in both license and maintenance and services revenue, primarily due to the impact of our acquisitions of Telerik in December 2014 and BravePoint during the fourth fiscal quarter of 2014. Changes in prices from fiscal year 2014 to fiscal year 2015 did not have a significant impact on our revenue.

License Revenue

	Fiscal Year	Ended	Percentage Change
(In thousands)	November 30, 2015	November 30, 2014	As Reported Currency
License	\$130,250	\$117,801	11 % 18 %
As a percentage of total revenue	34 %	35 %	

Software license revenue increased \$12.4 million, or 11%, in fiscal year 2015 as compared to fiscal year 2014. Software license revenue would have increased by 18% if exchange rates had been constant in fiscal year 2015 as compared to exchange rates in effect in fiscal year 2014. The increase in license revenue was primarily in the North America and Asia Pacific regions as a result of incremental license revenue from the acquisition of Telerik. In addition to the incremental license revenue from Telerik, both OpenEdge and the Data Connectivity and Integration business segment showed strong growth in fiscal year 2015 on a constant currency basis, both to partners, as well as to direct end users.

Maintenance and Services Revenue

	Fiscal Year	Ended	Percentage Change
(In thousands)	November 30, 2015	November 30, 2014	As Reported Currency
Maintenance	\$217,718	\$202,496	8 % 15 %
As a percentage of total revenue	58 %	61 %	
Professional services	\$29,586	\$12,236	142% 146 %
As a percentage of total revenue	8 %	4 %	
Total maintenance and services revenue	\$247,304	\$214,732	15 % 23 %
As a percentage of total revenue	66 %	65 %	

Maintenance and services revenue increased \$32.6 million in fiscal year 2015 as compared to fiscal year 2014. Maintenance revenue increased 8% and professional services revenue increased 142% compared to the prior year. The

increase in maintenance revenue was primarily in the North America region, due in large part to the incremental revenue associated with the Telerik acquisition, as well as our strong OpenEdge maintenance renewal rate of over 90%. The increase in professional services revenue was primarily due to the impact of the BravePoint acquisition.

### Revenue by Region

	Fiscal Year Ended			Percentage				
	Fiscal Te	a	Lilueu		Change			
(In thousands)	Novembe	-	Novembe	er	As	Rer	Con	stant d rency
(	30, 2015		,					rency
North America	\$207,566	)	\$150,716	5	38	%	38	%
As a percentage of total revenue	55	%	45	%				
EMEA	\$124,171		\$131,335	5	(5	)%	7	%
As a percentage of total revenue	33	%	40	%				
Latin America	\$17,594		\$24,917		(29	)%	(8	)%
As a percentage of total revenue	5	%	7	%				
Asia Pacific	\$28,223		\$25,565		10	%	22	%
As a percentage of total revenue	7	%	8	%				

Total revenue generated in North America increased \$56.9 million, and total revenue generated outside North America decreased \$11.8 million, in fiscal year 2015 as compared to fiscal year 2014. The increase in North America was primarily due to the impact of the Telerik and BravePoint acquisitions. In addition to the incremental revenue from Telerik and BravePoint, the increase in North America was due to strong OpenEdge license sales both to our partners and direct end users, growth in Data Connectivity and Integration license sales to our OEM channel, and strong maintenance renewals.

The decreases in EMEA and Latin America of 5% and 29%, respectively, were primarily due to the impact of the stronger U.S. dollar. If exchange rates had been constant in fiscal year 2015 as compared to exchange rates in effect in fiscal year 2014, revenue generated in EMEA would have increased 7% year over year, while revenue generated in Latin America would have decreased by 8%. The 10% increase in Asia Pacific was primarily due to the impact of the Telerik acquisition and revenue generated in the Asia Pacific region would have increased by 22% if exchange rates had been constant in fiscal year 2015 as compared to exchange rates in effect in fiscal year 2014.

Total revenue generated in markets outside North America represented 45% of total revenue in fiscal year 2015 compared to 55% of total revenue in fiscal year 2014. Total revenue generated in markets outside North America would have represented 48% of total revenue if exchange rates had been constant in fiscal year 2015 as compared to the exchange rates in effect in fiscal year 2014.

#### Revenue by Segment

	Fiscal Year Ended						
(In thousands)		NovemberNovember Percentage					
		30, 2014	Change	•			
OpenEdge segment	\$295,934	\$296,721		%			
Data Connectivity and Integration segment	37,926	34,772	9	%			
Application Development and Deployment segment	43,694	1,040	4,101	%			
Total revenue	\$377,554	\$332,533	14	%			

Revenue in the OpenEdge segment decreased \$0.8 million in fiscal year 2015 as compared to fiscal year 2014, due to a decrease in maintenance revenue primarily in the EMEA region as a result of the impact of the stronger U.S. dollar, partially offset by incremental services revenues as a result of the BravePoint acquisition. Revenue in the OpenEdge segment would have increased by 8% if exchange rates had been constant in fiscal year 2015 as compared to exchange rates in effect in fiscal year 2014. Data Connectivity and Integration revenue increased \$3.2 million, or 9%, in fiscal

year 2015 as compared to fiscal year 2014. Application Development revenue increased \$42.7 million year over year as a result of the impact of the Telerik acquisition.

#### Cost of Software Licenses

	Fiscal Year Ended			
(In the average)	NovemberNovember Percentage			
(In thousands)	30, 2015	30, 2014	Change	
Cost of software licenses	\$5,979	\$6,396	(7)%	
As a percentage of software license revenue	5 %	5 %		
As a percentage of total revenue	2 %	2 %		

Cost of software licenses consists primarily of costs of royalties, electronic software distribution costs, duplication and packaging. Cost of software licenses decreased \$0.4 million, or 7%, in fiscal year 2015 as compared to fiscal year 2014, and remained flat as a percentage of software license revenue. Cost of software licenses as a percentage of software license revenue varies from period to period depending upon the relative product mix.

Cost of Maintenance and Services

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
	30, 2015	30, 2014	Change	
Cost of maintenance and services	\$40,933	\$24,864	65 %	
As a percentage of maintenance and services revenue	17 %	12 %		
As a percentage of total revenue	11 %	7 %		

Cost of maintenance and services consists primarily of costs of providing customer support, consulting and education. Cost of maintenance and services increased \$16.1 million, or 65%, in fiscal year 2015 as compared to fiscal year 2014, and increased as a percentage of maintenance and services revenue from 12% to 17%. The increase in cost of maintenance and services is primarily due to the impact of the Telerik and BravePoint acquisitions. With respect to the acquisition of Telerik, as a result of acquisition accounting, the acquired deferred revenue balance was significantly reduced to reflect its fair value as of the acquisition date. However, we are still incurring the associated costs to fulfill the acquired deferred revenue, which primarily relate to cost of maintenance and services. As a result, our expenses as a percentage of total revenue are higher than we expect they will be in future periods once this acquired deferred revenue balance is recognized.

Amortization of Acquired Intangibles

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Amortization of acquired intangibles	\$16,830	\$2,999	461 %	
As a percentage of total revenue	4 %	1 %		

Amortization of acquired intangibles included in costs of revenue primarily represents the amortization of the value assigned to technology-related intangible assets obtained in business combinations. Amortization of acquired intangibles increased \$13.8 million, or 461%, in fiscal year 2015 as compared to fiscal year 2014. The increase was due to amortization of intangible assets acquired in connection with the Modulus, BravePoint and Telerik acquisitions, partially offset by decreases due to the completion of amortization of certain intangible assets acquired in prior years.

#### Gross Profit

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
In thousands) 30, 2015		30, 2014	Change	
Gross profit	\$313,812	\$298,274	5 %	
As a percentage of total revenue	83 %	90 %		

Our gross profit increased \$15.5 million, or 5%, in fiscal year 2015 as compared to fiscal year 2014, and our gross profit as a percentage of total revenue decreased from 90% to 83% year over year. The increase is primarily due to an increase in revenue as described above, partially offset by the increase of cost of maintenance and services, mainly due to the impact of the BravePoint acquisition, and the increase of amortization of acquired intangible assets. In addition, as a result of acquisition accounting, the deferred revenue balance acquired from Telerik was significantly reduced to reflect its fair value as of the acquisition date. However, we are still incurring the associated costs to fulfill the acquired deferred revenue, which are reflected in our consolidated statement of operations. As a result, our expenses as a percentage of total revenue are higher than we expect they will be in future periods once this acquired deferred revenue balance is recognized.

Sales and Marketing

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands) 30,	30, 2015	30, 2014	Change	
Sales and marketing	\$124,867	\$101,496	23 %	
As a percentage of total revenue	33 %	31 %		

Sales and marketing expenses increased \$23.4 million, or 23%, in fiscal year 2015 as compared to fiscal year 2014, and increased as a percentage of total revenue from 31% to 33%. The increase in sales expenses was primarily due to higher compensation-related costs in the sales function as a result of headcount increases primarily due to the impact of the Telerik and BravePoint acquisitions, as well as higher commissions expense due to the higher level of license revenue compared to fiscal year 2014. Marketing expenses were higher primarily due to the impact of the Telerik acquisition.

Product Development

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Product development costs	\$88,250	\$63,099	40 %	
Capitalized product development costs	(1,326)	(4,134 )	(68)%	
Total product development expense	\$86,924	\$58,965	47 %	
As a percentage of total revenue	23 %	18 %		

Product development expenses increased \$28.0 million, or 47%, in fiscal year 2015 as compared to fiscal year 2014, and increased as a percentage of revenue from 18% to 23%. The increase was primarily due to higher compensation-related costs in the product development function as a result of headcount increases due to the impact of the Telerik acquisition. Capitalized product development costs decreased by 68% as compared to the prior fiscal year as a result of our decision to replace our internally developed cloud-based mobile application development technology with technology acquired as part of Telerik.

General and Administrative

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
General and administrative	\$57,294	\$48,292	19 %	
As a percentage of total revenue	15 %	15 %		

General and administrative expenses include the costs of our finance, human resources, legal, information systems and administrative departments. General and administrative expenses increased \$9.0 million, or 19%, in fiscal year 2015 as compared to fiscal year 2014, and remained flat as a percentage of revenue. The increase was primarily due to higher compensation-related costs in the general and administrative function as a result of headcount increases due to the impact of the Telerik and BravePoint acquisitions.

Amortization of Acquired Intangibles

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Amortization of acquired intangibles	\$12,745	\$ 653	1,852 %	
As a percentage of total revenue	3 %	— %		

Amortization of acquired intangibles included in operating expenses primarily represents the amortization of value assigned to intangible assets obtained in business combinations other than assets identified as purchased technology. Amortization of acquired intangibles increased \$12.1 million in fiscal year 2015 as compared to fiscal year 2014. The increase was due to amortization of intangible assets acquired with the Modulus, BravePoint and Telerik acquisitions, partially offset by decreases due to the completion of amortization of certain intangible assets acquired in prior years.

**Restructuring Expenses** 

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands) 3	30, 2015	30, 2014	Change	
Restructuring expenses	\$12,989	\$2,266	473 %	
As a percentage of total revenue	3 %	1 %		

We incurred restructuring expenses of \$13.0 million in fiscal year 2015 as compared to \$2.3 million in fiscal year 2014. Restructuring expenses recorded in fiscal year 2015 relate to the restructuring activities occurring in fiscal years 2015, 2014, 2013 and 2012. See Note 13 to the Consolidated Financial Statements in Item 8 of this Form 10-K for additional details, including types of expenses incurred and the timing of future expenses and cash payments. See also the Liquidity and Capital Resources section of this Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations.

Acquisition-Related Expenses

	Fiscal Year Ended			
(In thousands)	NovemberNove	ember Percentage		
(In thousands)	30, 2015 30, 2	014 Change		
Acquisition-related expenses	\$4,239 \$5,8	62 (28)%		

As a percentage of total revenue 1 % 2 %

Acquisition-related costs are expensed as incurred and include those costs incurred as a result of a business combination. These costs consist of professional service fees, including third-party legal and valuation-related fees, as well as retention fees, and earn-out payments treated as compensation expense. Acquisition-related expenses decreased in fiscal year 2015 compared to fiscal year 2014 due to the completion of earn-out provisions related to the Rollbase acquisition as of the end of the second

quarter of fiscal year 2015, as well as the reversal of contingent consideration provisions related to the Modulus acquisition, which was credited to the consolidated statement of operations during fiscal year 2015. The decrease was partially offset by retention bonus costs incurred in fiscal year 2015 related to the BravePoint and Telerik acquisitions. See Note 7 to the Consolidated Financial Statements for additional details.

Income from Operations

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Income from operations	\$14,754	\$80,740	(82)%	
As a percentage of total revenue	4 %	24 %		

Income from operations decreased \$66.0 million, or 82%, in fiscal year 2015 as compared to fiscal year 2014. As discussed above, the decrease was primarily the result of higher expenses resulting from acquisitions, partially offset by higher revenue during fiscal year 2015 compared to fiscal year 2014. With respect to the acquisition of Telerik, as a result of acquisition accounting, the acquired deferred revenue balance was significantly reduced to reflect its fair value as of the acquisition date. However, we are still incurring the associated costs to fulfill the acquired deferred revenue. As a result, our expenses as a percentage of total revenue are higher than we expect they will be in future periods once this acquired deferred revenue balance is recognized.

Income from Operations by Segment

	Fiscal Year Ended				
(In thousands)	November November Percentage				
(III thousands)	30, 2015	30, 2014	Chan	ge	
OpenEdge segment	\$218,849	\$225,910	(3	)%	
Data Connectivity and Integration segment	24,107	22,464	7	%	
Application Development and Deployment segment	4,308	(8,314)	152	%	
Other unallocated expenses	(232,510)	(159,320)	(46	)%	
Total income from operations	\$14,754	\$80,740	(82	)%	

Note that the following expenses are not allocated to our segments as we manage and report our business in these functional areas on a consolidated basis only: product development, corporate marketing, general and administration, amortization of acquired intangibles, stock-based compensation, restructuring, and acquisition-related expenses.

Other (Expense) Income

	Fiscal Year Ended			
(In they can de)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Interest expense	\$(3,788)	\$(572)	562 %	
Interest income and other, net	\$1,446	\$83	1,642 %	
Foreign currency loss	(58)	(2,447)	98 %	
Total other (expense) income, net	\$(2,400)	\$(2,936)	18 %	
As a percentage of total revenue	(1)%	(1)%		

Total other expense decreased \$0.5 million, or 18%, in fiscal year 2015 as compared to fiscal year 2014. The decrease is primarily due to the realized loss incurred of \$2.6 million resulting from the sale of our auction rate securities,

which is included in interest income and other, net for fiscal year 2014, partially offset by the increase in interest expense due to the new credit facility. The change in foreign currency losses is a result of movements in exchange rates and the impact in fiscal year 2015 on our intercompany receivables and payables denominated in currencies other than local currencies.

Provision for Income Taxes

	Fiscal Year Ended				
(In thousands)	November	November Percentag			
(In thousands)	30, 2015	30, 2014	Change		
Provision for income taxes	\$21,155	\$28,346	(25)%		
As a percentage of total revenue	6 %	9 %			

Our effective tax rate was 171% in fiscal year 2015 and 36% in fiscal year 2014. The increase in the effective rate is primarily due to the jurisdictional mix of profits as a result of the acquisition of Telerik, where substantial losses are being incurred in Bulgaria with a tax benefit at the 10% statutory rate and other jurisdictions' earnings, primarily in the United States, are being taxed at higher rates. The loss in Bulgaria is primarily due to amortization expense and other acquisition accounting adjustments related to the Telerik acquisition. Deferred tax liabilities have been established in acquisition accounting for the tax effect of the Telerik amortization expense and other purchase accounting adjustments.

Net (Loss) Income

	Fiscal Year Ended			
(In thousands)	November	November	Percentage	
(In thousands)	30, 2015	30, 2014	Change	
Net (loss) income	\$(8,801)	\$49,458	(118)%	
As a percentage of total revenue	(2)%	15 %		

Liquidity and Capital Resources

Cash, Cash Equivalents and Short-Term Investments

(In thousands)	November 30,	November 30,
(III thousands)	2016	2015
Cash and cash equivalents	\$ 207,036	\$ 212,379
Short-term investments	42,718	28,900
Total cash, cash equivalents and short-term investments	\$ 249,754	\$ 241,279

The increase in cash, cash equivalents and short-term investments of \$8.5 million since the end of fiscal year 2015 was primarily due to cash inflows from operations of \$102.8 million, partially offset by repurchases of common stock of \$79.2 million, payments of debt principal in the amount of \$9.4 million, and purchases of property and equipment of \$5.8 million. Except as described below, there are no limitations on our ability to access our cash, cash equivalents and short-term investments.

Cash, cash equivalents and short-term investments held by our foreign subsidiaries was \$26.8 million and \$49.9 million at November 30, 2016 and 2015, respectively. This amount is considered to be permanently reinvested; as such, it is not available to fund our domestic operations. If we were to repatriate these funds, they would be subject to taxation in the U.S., but would be offset by foreign tax credits. We do not believe this has a material adverse impact on our liquidity.

Share Repurchase Program

In January 2014, our Board of Directors authorized a \$100.0 million share repurchase program. In fiscal year 2014, we repurchased and retired 2.3 million shares of our common stock for \$52.6 million. In fiscal year 2015, under the same authorization, we repurchased and retired 1.3 million shares for \$32.9 million. In September 2015, our Board of Directors authorized a new \$100.0 million share repurchase program, which increased the total authorization to \$114.5 million.

In March 2016, our Board of Directors authorized a new \$100.0 million share repurchase program. In fiscal year 2016, we repurchased and retired 3.1 million shares of our common stock for \$79.2 million. As of November 30, 2016, there is \$135.3 million remaining under this current authorization. The timing and amount of any shares repurchased will be determined by

management based on its evaluation of market conditions and other factors, and the Board of Directors may choose to suspend, expand or discontinue the repurchase program at any time.

# Dividends

On September 27, 2016, our Board of Directors approved the initiation of a quarterly cash dividend to Progress shareholders.

The first quarterly dividend of \$0.125 per share of common stock was paid on December 15, 2016 to shareholders of record

as of the close of business on December 1, 2016.

On January 11, 2017, our Board of Directors declared a quarterly dividend of \$0.125 per share of common stock payable on March 15, 2017 to shareholders of record as of the close of business on March 1, 2017.

### **Restructuring Activities**

During the fourth quarter of fiscal year 2016, our management approved, committed to and initiated plans to make strategic changes to our organization as a result of the appointment of our new Chief Executive Officer during the period. In connection with the new organizational structure, we eliminated the positions of Chief Product Officer and Chief Revenue Officer.

As part of this fourth quarter restructuring, for the fiscal year ended November 30, 2016, we incurred expenses of \$1.5 million. The expenses are recorded as restructuring expenses in the consolidated statements of operations. Cash disbursements for expenses incurred to date under this restructuring are expected to be made through the fourth quarter of fiscal year 2017. As a result, the total amount of the restructuring reserve of \$1.4 million is included in other accrued liabilities on the consolidated balance sheet at November 30, 2016.

In January 2017, we announced certain operational restructuring initiatives intended to significantly reduce annual costs. To execute these operational restructuring initiatives, we expect to reduce our global workforce by approximately 450 positions, totaling over 20% of our global workforce. These workforce reductions commenced in the first fiscal quarter of 2017 and are expected to be completed by the end of the second fiscal quarter of 2017, depending upon local legal requirements. These workforce reductions will occur in substantially all functional units and across all geographies in which we operate. We also expect to consolidate offices in various locations.

As a result of these workforce reductions and office consolidations, we expect to incur in the aggregate a pre-tax charge in the range of approximately \$17 million to \$20 million. The estimated aggregate charge consists of approximately \$16 million to \$17 million relating to our global workforce reduction, consisting primarily of severance and post-employment benefits, and approximately \$1 million to \$3 million relating to our office consolidations. We expect to record these charges primarily in the 2017 first and second fiscal quarters. Substantially all of these charges are expected to result in cash expenditures.

# Credit Facility

Our credit agreement provides for a \$150 million secured term loan and a \$150 million secured revolving credit facility, which may be made available in U.S. Dollars and certain other currencies. The revolving credit facility may be increased by up to an additional \$75 million if the existing or additional lenders are willing to make such increased commitments. We borrowed the \$150 million term loan included in our credit agreement to partially fund our acquisition of Telerik. The revolving credit facility has sublimits for swing line loans up to \$25.0 million and for the issuance of standby letters of credit in a face amount up to \$25.0 million. We expect to use the revolving credit facility

for general corporate purposes, including acquisitions of other businesses, and may also use it for working capital.

The credit facility matures on December 2, 2019, when all amounts outstanding will be due and payable in full. The revolving credit facility does not require amortization of principal. The outstanding balance of the \$150 million term loan as of November 30, 2016 was \$135.0 million, with \$15.0 million due in the next 12 months. The term loan requires repayment of principal at the end of each fiscal quarter, beginning with the fiscal quarter ended February 28, 2015. The first eight payments were in the principal amount of \$1.9 million each, the following eight payments are in the principal amount of \$3.8 million each, the following three payments are in the principal amount of \$5.6 million each, and the last payment is of the remaining principal amount. The term loan may be prepaid before maturity in whole or in part at our option without penalty or premium. As of November 30, 2016, the carrying value of the term loan approximates the fair value, based on Level 2 inputs (observable market prices in less than active markets), as the interest rate is variable over the selected interest period and is similar to current rates at which we can borrow funds. The average interest rate of the credit facility during the fiscal year ended November 30, 2016 was 2.22% and the interest rate as of November 30, 2016 was 2.31%.

Revolving loans may be borrowed, repaid and reborrowed until December 2, 2019, at which time all amounts outstanding must be repaid. As of November 30, 2016, there were no amounts outstanding under the revolving line and \$0.5 million of letters of credit.

The credit facility contains customary affirmative and negative covenants, including covenants that limit or restrict our ability to, among other things, grant liens, make investments, make acquisitions, incur indebtedness, merge or consolidate, dispose of assets, pay dividends or make distributions, repurchase stock, change the nature of the business, enter into certain transactions with affiliates and enter into burdensome agreements, in each case subject to customary exceptions for a credit facility of this size and type. We are also required to maintain compliance with a consolidated fixed charge coverage ratio, a consolidated total leverage ratio and a consolidated senior secured leverage ratio. We are in compliance with these covenants as of November 30, 2016.

Cash Flows from Operating Activities

	Fiscal Year Ended		
(In thousands)	November 2016	<b>30</b> ovember 30, 2015	November 30, 2014
Net (loss) income	\$(55,726)	\$ (8,801)	\$49,458
Non-cash reconciling items included in net (loss) income	159,675	66,438	57,621
Changes in operating assets and liabilities	(1,104)	46,903	615
Net cash flows from operating activities	\$102,845	\$ 104,540	\$107,694

Cash generated from operations in fiscal year 2016 decreased by approximately \$1.7 million, or 2%, as compared to fiscal year 2015. The decrease in cash generated from operations was primarily due to the year over year difference in changes in operating assets and liabilities, partially offset by higher operating income in fiscal year 2016 when excluding the impact of non-cash reconciling items included in net losses in both years. The significant non-cash reconciling items included in net losses in both years. The significant non-cash reconciling items included in net losses in both years. The significant non-cash reconciling items included in net losses in both years. The significant non-cash reconciling items included in net loss in fiscal year 2016 include a \$92 million impairment charge related to the goodwill of the Application Development and Deployment reporting unit (see Note 6 to the Consolidated Financial Statements in Item 8 of this Form 10-K for further information on the impairment charge). The significant changes in operating assets and liabilities in fiscal year 2015 as compared to fiscal year 2016 were primarily driven by an increase in total deferred revenue resulting from the acquisition of Telerik at the beginning of fiscal year 2015, as discussed below. Also, net tax payments made in fiscal year 2016 were \$22.0 million, compared to \$17.0 million in fiscal year 2015. In addition, our gross accounts receivable as of November 30, 2016 decreased by \$1.8 million from the end of fiscal year 2015. Days sales outstanding (DSO) in accounts receivable was 50 days at the end of fiscal year 2016, compared to 52 days at the end of fiscal year 2015 and 63 days at the end of fiscal year 2014.

The decrease in cash generated from operations in fiscal year 2015 as compared to fiscal year 2014 was primarily due to lower income from operations during fiscal year 2015 as compared to fiscal year 2014 as a result of incremental costs resulting from the Telerik and BravePoint acquisitions, partially offset by changes in operating assets and liabilities mainly driven by the \$37.8 million increase in our total deferred revenue from the end of fiscal year 2014 due to the acquisition of Telerik.

Cash Flows from Investing Activities

Fiscal Year	r Ended	
November 2016	November 30, 2015	November 30, 2014

(In thousands)

Net investment activity	\$(15,216)	\$ (9,552	)	\$37,784
Purchases of property and equipment	(5,786)	(7,184	)	(7,985)
Capitalized software costs	_	(1,661	)	(3,816)
Payments for acquisitions, net of cash acquired	_	(246,275	)	(24,493)
Proceeds from divestitures	_	4,500		3,300
Other investing activities	_	(36	)	346
Net cash flows (used in) from investing activities	\$(21,002)	\$ (260,208	)	\$5,136

Net cash inflows and outflows of our net investment activity is primarily a result of the timing of our purchases and maturities of securities, which are classified as short-term investments, including the sale of all of our remaining ARS during the third

quarter of fiscal year 2014, as well as the timing of acquisitions and divestitures. In addition, we spent \$5.8 million on property and equipment and capitalized software costs in fiscal year 2016 as compared to \$8.8 million in the fiscal year 2015 and \$11.8 million in fiscal year 2014. Most significantly, however, we did not complete any acquisitions during fiscal year 2016, whereas we acquired Telerik during the first quarter of fiscal year 2015 for a net cash amount of \$246.3 million, which was funded through a combination of existing cash resources and a \$150 million term loan discussed below in Cash Flows from Financing Activities, and we acquired Modulus and BravePoint during the second and fourth quarters of fiscal year 2014, respectively, for a net cash amount of \$24.5 million.

#### Cash Flows from Financing Activities

	Fiscal Year Ended		
(In thousands)	November         Movember         30, 2015           2016         2015         2014	nber	
Proceeds from stock-based compensation plans	\$9,918 \$13,069 \$16,48	38	
Repurchases of common stock	(79,188) (32,868) (52,60	4)	
Proceeds from the issuance of debt, net of payments of principle and debt issuance costs	(9,375 ) 142,588 —		
Other financing activities Net cash flows from financing activities	(3,548) (4,489) (6,116 \$(82,193) \$ 118,300 \$(42,2		

During fiscal year 2016, we received \$9.9 million from the exercise of stock options and the issuance of shares under our employee stock purchase plan, as compared to \$13.1 million in fiscal year 2015 and \$16.5 million is fiscal year 2014. In addition, in fiscal year 2016, we repurchased \$79.2 million of our common stock, compared to repurchases of \$32.9 million and \$52.6 million, net of unsettled trades, in fiscal years 2015 and 2014, respectively. Most significantly, during fiscal year 2015, we received net proceeds of \$142.6 million from the issuance of debt, whereas we made principal payments on this debt in the amount of \$9.4 million during fiscal year 2016.

#### Indemnification Obligations

We include standard intellectual property indemnification provisions in our licensing agreements in the ordinary course of business. Pursuant to our product license agreements, we will indemnify, hold harmless, and agree to reimburse the indemnified party for losses suffered or incurred by the indemnified party, generally business partners or customers, in connection with certain patent, copyright or other intellectual property infringement claims by third parties with respect to our products. Other agreements with our customers provide indemnification for claims relating to property damage or personal injury resulting from the performance of services by us or our subcontractors. Historically, our costs to defend lawsuits or settle claims relating to such indemnity agreements have been insignificant. Accordingly, the estimated fair value of these indemnification provisions is immaterial.

#### Liquidity Outlook

We believe that existing cash balances, together with funds generated from operations and amounts available under our new credit facility, will be sufficient to finance our operations and meet our foreseeable cash requirements through at least the next twelve months. We do not contemplate a need for any foreign repatriation of the earnings which are deemed permanently reinvested. Our foreseeable cash needs include our planned capital expenditures, debt repayments, quarterly cash dividends, share repurchases, lease commitments, restructuring obligations and other long-term obligations.

# Revenue Backlog

(In thousands)	Novemb 2016	er 30,	Novemb 2015	er 30,
Deferred revenue,				
primarily related to				
unexpired	\$	137,761	\$	134,071
maintenance and				
support contracts				
Multi-year licensing	26,368		19,862	
arrangements (1)	20,308		19,002	
Total revenue	\$	164,129	\$	153,933
backlog	φ	104,127	φ	155,955

Our backlog of orders not included on the balance sheet is not subject to our normal accounting controls for information that is either reported in or derived from our basic financial statements. Note that approximately \$25.2 (1)million and \$17.7 million of the multi-year licensing arrangements as of November 30, 2016 and November 30,

2015, respectively, relate to OEM arrangements in our Data Connectivity and Integration business segment, while the remaining amount relates to arrangements in our OpenEdge business segment.

We typically fulfill most of our software license orders within 30 days of acceptance of a purchase order. Assuming all other revenue recognition criteria have been met, we recognize software license revenue upon shipment of the product, or if delivered electronically, when the customer has the right to access the software. Because there are many elements governing when revenue is recognized, including when orders are shipped, credit approval obtained, completion of internal control processes over revenue recognized. In addition, there is no industry standard for the definition of backlog and there may be an element of estimation in determining the amount. As such, direct comparisons with other companies may be difficult or potentially misleading.

#### **Off-Balance Sheet Arrangements**

We have no off-balance sheet arrangements as defined in Item 303(a)(4) of Regulation S-K.

**Contractual Obligations** 

The following table details our contractual obligations as of November 30, 2016 (in thousands):

	Payments Due by Period				
	Total	Less than 1	1-3	3-5	More than 5
		Year	Years	Years	Years
Long-term debt:					
Principal payments	\$135,000	\$ 15,000	\$31,875	\$88,125	\$ —
Interest payments <sup>(1)</sup>	7,881	2,992	4,878	11	
Operating leases	17,574	5,475	7,335	3,873	891
Purchase obligations <sup>(2)</sup>	1,335	1,081	254		
Unrecognized tax benefits (3)		—	—		
Total	\$161,790	\$ 24,548	\$44,342	\$92,009	\$ 891

Interest on the long-term debt is due and payable monthly and is estimated using the effective interest rate as of November 30, 2016 as the interest rate is variable. See Note 8 to the Consolidated Financial Statements appearing in Item 8 of this Form 10-K for additional information.

- (2) Represents the fixed or minimum amounts due under purchase obligations for support service agreements. Our other noncurrent liabilities in the consolidated balance sheet include unrecognized tax benefits and related interest and penalties. As of November 30, 2016, we had unrecognized tax benefits of \$3.8 million and an additional \$0.3 million for interest and penalties classified as noncurrent liabilities. At this time, we are unable to
- additional \$0.3 million for interest and penalties classified as noncurrent liabilities. At this time, we are unable to make a reasonably reliable estimate of the timing of payments in individual years in connection with these tax liabilities; therefore, such amounts are not included in the above contractual obligation table. See Note 14 to the Consolidated Financial Statements appearing in Item 8 of this Form 10-K for additional information.

#### Critical Accounting Policies

Management's discussion and analysis of financial condition and results of operations are based upon our consolidated financial statements which have been prepared in accordance with GAAP. We make estimates and assumptions in the preparation of our consolidated financial statements that affect the reported amounts of assets and liabilities, revenue and expenses and related disclosures of contingent assets and liabilities. We base our estimates on historical experience and various other assumptions that are believed to be reasonable under the circumstances. However, actual results may differ from these estimates.

We have identified the following critical accounting policies that require the use of significant judgments and estimates in the preparation of our consolidated financial statements. This listing is not a comprehensive list of all of our accounting policies. For further information regarding the application of these and other accounting policies, see Note 1 to the Consolidated Financial Statements appearing in Item 8 of this Form 10-K.

#### **Revenue Recognition**

We derive our revenue primarily from software licenses and maintenance and services. Our license arrangements generally contain multiple elements, including software maintenance services, consulting services, and customer education services. We do not recognize revenue until the following four basic criteria are met: (i) persuasive evidence of an arrangement exists, (ii) our product has been shipped or, if delivered electronically, the customer has the right to access the software, (iii) the fee is fixed or determinable, and (iv) collection of the fee is probable.

Evidence of an arrangement generally consists of a contract or purchase order signed by the customer. In regard to delivery, we generally ship our software electronically and do not license our software with conditions of acceptance. If an arrangement does contain conditions of acceptance, we defer recognition of the revenue until the acceptance criteria are met or the period of acceptance has passed. Services are considered delivered as the work is performed or, in the case of maintenance, over the contractual service period. We assess whether a fee is fixed or determinable at the outset of the arrangement and consider the payment terms of the transaction, including transactions that extend beyond our customary payment terms. We do not license our software with a right of return. In assessing whether the collection of the fee is probable, we consider customer credit-worthiness, a customer's historical payment experience, economic conditions in the customer's industry and geographic location and general economic conditions. If we do not consider collection of a fee to be probable, we defer the revenue until the fees are collected, provided all other conditions for revenue recognition have been met.

In determining when to recognize revenue from a customer arrangement, we are often required to exercise judgment regarding the application of our accounting policies to a particular arrangement. The primary judgments used in evaluating revenue recognized in each period involve: determining whether collection is probable, assessing whether the fee is fixed or determinable, and determining the fair value of the maintenance and services elements included in multiple-element software arrangements. Such judgments can materially impact the amount of revenue that we record in a given period. While we follow specific and detailed rules and guidelines related to revenue recognized in any reporting period, particularly in the areas described above. If management made different estimates or judgments, material differences in the timing of the recognition of revenue could occur.

In regard to software license revenues, perpetual and term license fees are recognized as revenue when the software is delivered, no significant obligations or contingencies related to the software exist, other than maintenance, and all other revenue recognition criteria are met. We generally recognize revenue for products distributed through application partners and distributors on a sell-in basis.

Revenue from maintenance is recognized ratably over the service period. Maintenance revenue is deferred until the associated license is delivered to the customer and all other criteria for revenue recognition have been met. Revenue from other services, which are primarily consulting and customer education services, is generally recognized as the services are delivered to the customer, provided all other criteria for revenue recognition have been met.

We also offer products via a SaaS model, which is a subscription based model. Subscription revenue derived from these agreements is generally recognized on a straight-line basis over the subscription term, provided persuasive evidence of an arrangement exists, access to our software has been granted to the customer, the fee for the subscription is fixed or determinable, and collection of the subscription fee is probable.

We generally sell our software licenses with maintenance services and, in some cases, also with consulting services. For these multiple element arrangements, we allocate revenue to the delivered elements of the arrangement using the residual method, whereby revenue is allocated to the undelivered elements based on vendor specific objective evidence (or VSOE) of fair value of the undelivered elements with the remaining arrangement fee allocated to the delivered elements and recognized as revenue assuming all other revenue recognition criteria are met. For the undelivered elements, we determine VSOE of fair value to be the price charged when the undelivered element is sold separately. We determine VSOE for maintenance sold in connection with a software license based on the amount that will be separately charged for the maintenance renewal period. Substantially all license arrangements indicate the renewal rate for which customers may, at their option, renew their maintenance agreement. We determine VSOE for consulting services by reference to the amount charged for similar engagements when a software license sale is not involved. We review services sold separately on a periodic basis and update, when appropriate, our VSOE of fair value for such maintenance and services to ensure that it reflects our recent pricing experience. If VSOE of fair value for the undelivered elements cannot be established, we defer all revenue from the arrangement until the earlier of the point at which such sufficient VSOE does exist or all elements of the arrangement have been delivered, or if the only undelivered element is maintenance, then we recognize the entire fee ratably over the maintenance period. If payment of the software license fees is dependent upon the performance of consulting services or the consulting services are essential to the functionality of the licensed software, then we recognize both the software license and consulting fees using the completed contract method.

Sales taxes collected from customers and remitted to government authorities are excluded from revenue.

Deferred revenue generally results from contractual billings for which revenue has not been recognized and consists of the unearned portion of license, maintenance, and services fees. Deferred revenue expected to be recognized as revenue more than one year subsequent to the balance sheet date is included in long-term liabilities in the consolidated balance sheets.

#### Allowances for Doubtful Accounts and Sales Credit Memos

We maintain an allowance for doubtful accounts for estimated losses resulting from the inability of customers to make required payments. We establish this allowance using estimates that we make based on factors such as the composition of the accounts receivable aging, historical bad debts, changes in payment patterns, changes to customer creditworthiness and current economic trends. Historically, our actual losses have been consistent with the allowances recorded. However, if we used different estimates, or if the financial condition of customers were to deteriorate, resulting in an impairment of their ability to make payments, we would require additional provisions for doubtful accounts that would increase bad debt expense.

We also record an allowance for estimates of potential sales credit memos. This allowance is determined based on an analysis of historical credit memos issued and current economic trends, and is recorded as a reduction of revenue.

#### Goodwill and Intangible Asset Impairment

We had goodwill and net intangible assets of \$358.9 million at November 30, 2016. We evaluate goodwill and other intangible assets with indefinite useful lives, if any, for impairment annually or on an interim basis when events and circumstances arise that indicate impairment may have occurred. During the fourth quarter of fiscal year 2014, we changed the date of our annual impairment testing for goodwill from December 15 to October 31. We believe this change in accounting principle was preferable because it better aligned the timing of the annual goodwill impairment testing with our planning and budgeting process, which is a key component of the tests, and alleviates administrative burden during our year-end reporting period.

In performing our annual assessment, we may first perform a qualitative test to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying value and if necessary, perform a quantitative test. To conduct the quantitative impairment test of goodwill, we compare the fair value of a reporting unit to its carrying value. If the reporting unit's carrying value exceeds its fair value, we record an impairment loss to the extent that the carrying value of goodwill exceeds its implied fair value. We estimate the fair values of our reporting units using discounted cash flow models or other valuation models, such as comparative transactions and market multiples. We must make assumptions about future cash flows, future operating plans, discount rates, comparable companies, market multiples, purchase price premiums and other factors in those models. Different assumptions and judgment determinations could yield different conclusions that would result in an impairment charge to income in the period that such change or determination was made.

When we evaluate potential impairments outside of our annual measurement date, judgment is required in determining whether an event has occurred that may impair the value of goodwill or intangible assets. Factors that could indicate that an impairment may exist include significant underperformance relative to plan or long-term projections, significant changes in business

strategy, significant negative industry or economic trends or a significant decline in our stock price for a sustained period of time.

The determination of reporting units also requires management judgment. We consider whether a reporting unit exists within a reportable segment based on the availability of discrete financial information that is regularly reviewed by segment management. Our three reporting units were OpenEdge, Data Connectivity and Integration, and Application Development and Deployment as of November 30, 2016.

During fiscal year 2016, we tested goodwill for impairment for each of our reporting units as of October 31, 2016. Our OpenEdge and Data Connectivity and Integration reporting units had fair values which significantly exceeded their carrying values as of the annual impairment date. Our Application Development and Deployment reporting unit (which includes Telerik) did not pass the first step of the impairment test. As a result, we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit. As of November 30, 2016, the Application Development and Deployment reporting unit had \$47.0 million of goodwill remaining.

In performing the impairment analysis as of the fourth quarter of fiscal year 2016, we applied a weighting to the discounted cash flow method under the income approach (50%) and the guideline public company method (40%) and guideline transaction method (10%) under the market approach to estimate the fair value of our OpenEdge, Data Connectivity and Integration, and Application Development and Deployment reporting units. The discount rate used in the analysis was 9.8%, 12.0%, and 13.8% for the OpenEdge, Data Connectivity and Integration, and Application Development and Deployment reporting units.

We recorded no goodwill impairment losses in fiscal years 2015 or 2014.

#### Income Tax Accounting

We have a net deferred tax asset of \$2.7 million at November 30, 2016. We record valuation allowances to reduce deferred tax assets to the amount that is more likely than not to be realized. We consider scheduled reversals of temporary differences, projected future taxable income, tax planning strategies and other matters in assessing the need for and the amount of a valuation allowance. If we were to change our assumptions or otherwise determine that we were unable to realize all or part of our net deferred tax asset in the future, an adjustment to the deferred tax asset would be charged to income in the period that such change or determination was made.

Management judgment is also required in evaluating whether a tax position taken or expected to be taken in a tax return, based on the weight of available evidence, indicates that it is more likely than not that, on an evaluation of the technical merits, the tax position will be sustained on audit, including resolution of any related appeals or litigation processes. Management judgment is also required in measuring the tax benefit as the largest amount that is more than 50% likely of being realized upon ultimate settlement. If management made different estimates or judgments, material differences in the amount accrued for uncertain tax positions would occur.

#### Stock-Based Compensation

We recognize stock-based compensation based on the fair value of stock-based awards, less the present value of expected dividends, measured at the date of grant. Stock-based compensation is recognized over the requisite service period, which is generally the vesting period of the award, and is adjusted each period for anticipated forfeitures.

We estimate the fair value of each stock-based award on the measurement date using either the current market price, the Black-Scholes option valuation model, or the Monte Carlo Simulation valuation model. The Black-Scholes and Monte Carlo Simulation valuation models incorporate assumptions as to the expected stock price volatility, the

expected term of the option, a risk-free interest rate and a dividend yield. The expected volatility is based on the historical volatility of our stock price. The expected term is derived from historical data on employee exercises and post-vesting employment termination behavior. The risk-free interest rate is based on the yield of zero-coupon U.S. Treasury securities for the period that is commensurate with the expected option term at the time of grant. The expected dividend yield is based on our historical behavior and future expectations of dividend declarations.

### **Restructuring Charges**

We periodically record restructuring charges resulting from restructuring our operations (including consolidations and/or relocations of operations), changes to our strategic plan, or managerial responses to declines in demand, increasing costs, or other market factors. The determination of restructuring charges requires management judgment and may include costs related to employee benefits, such as costs of severance and termination benefits, and estimates of costs for future lease commitments on excess facilities, net of estimated future sublease income. In determining the amount of the facilities charge, we are required to estimate such factors as future vacancy rates, the time required to sublet properties and sublease rates. These estimates are reviewed quarterly based on known real estate market conditions and the credit-worthiness of subtenants, and may result in revisions to established facility reserves.

#### **Business Combinations**

We allocate the purchase price of acquired companies to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values. The estimates used to value the net assets acquired are based in part on historical experience and information obtained from the management of the acquired company. We generally value the identifiable intangible assets acquired using a discounted cash flow model. The significant estimates used in valuing certain of the intangible assets include, but are not limited to: future expected cash flows of the asset, discount rates to determine the present value of the future cash flows, attrition rates of customers, and expected technology life cycles. We also estimate the useful lives of the intangible assets based on the expected period over which we anticipate generating economic benefit from the asset.

Our estimates of fair value are based on assumptions believed to be reasonable at that time. If management made different estimates or judgments, material differences in the fair values of the net assets acquired may result.

#### **Recent Accounting Pronouncements**

In August 2016, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update No. 2016-15, Classification of Certain Cash Receipts and Cash Payments (ASU 2016-15). ASU 2016-15 is intended to add or clarify guidance on the classification of certain cash receipts and payments in the statement of cash flows and to eliminate the diversity in practice related to such classifications. The guidance in ASU 2016-15 is required for annual reporting periods beginning after December 15, 2017, with early adoption permitted. We are currently evaluating the effect that implementation of this update will have upon adoption on our consolidated statement of cash flows.

In March 2016, the FASB issued Accounting Standards Update No. 2016-09, Improvements to Employee Share-Based Payment Accounting (ASU 2016-09). ASU 2016-09 is intended to simplify various aspects of the accounting for employee share-based payment transactions, including accounting for income taxes, forfeitures, and statutory tax withholding requirements, as well as classification in the statement of cash flows. The guidance in ASU 2016-09 is required for annual reporting periods beginning after December 15, 2016, with early adoption permitted. We are currently evaluating the effect that implementation of this update will have upon adoption on our consolidated financial position and results of operations.

In February 2016, the FASB issued Accounting Standards Update No. 2016-02, Leases (ASU 2016-02), which requires lessees to record most leases on their balance sheets, recognizing a lease liability for the obligation to make lease payments and a right-to-use asset for the right to use the underlying asset for the lease term. The guidance in ASU 2016-02 is required for annual reporting periods beginning after December 15, 2018, with early adoption permitted. We currently expect that most of our operating lease commitments will be subject to the update and recognized as operating lease liabilities and right-of-use assets upon adoption. However, we are currently evaluating

the effect that implementation of this update will have upon adoption on our consolidated financial position and results of operations.

In April 2015, the FASB issued Accounting Standards Update No. 2015-03, Interest - Imputation of Interest (Subtopic 835-30) Simplifying the Presentation of Debt Issuance Costs (ASU 2015-03). ASU 2015-03 requires debt issuance costs to be presented in the balance sheet as a direct deduction from the carrying value of the associated debt liability, consistent with the presentation of a debt discount. The guidance in ASU 2015-03 is required for annual reporting periods beginning after December 15, 2015, including interim periods within the reporting period. We estimate that the impact upon adoption on our consolidated balance sheets will be a reclassification of up to \$1.1 million from other assets to long-term debt as of December 1, 2016.

In May 2014, the FASB issued Accounting Standards Update No. 2014-09, Revenue from Contracts with Customers (Topic 606) (ASU 2014-09). ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. This new guidance is effective for annual reporting periods (including interim reporting periods within those periods) beginning after December 15, 2016. Early adoption is not permitted. Entities have the option of using either a full retrospective or a modified approach to adopt the guidance. In July 2015, the FASB voted to defer the effective date of this ASU by one year for reporting periods beginning after December 15, 2017, with early adoption permitted as of the original effective date. As a result, the new effective date for the Company will be December 1, 2018. This update could impact the timing and amounts of revenue recognized. Management is currently assessing the impact the adoption of this ASU will have on the Company's consolidated financial statements.

Item 7A. Quantitative and Qualitative Disclosures About Market Risk

We are exposed to a variety of risks, including changes in interest rates affecting the return on our investments and foreign currency fluctuations. We have established policies and procedures to manage our exposure to fluctuations in interest rates and foreign currency exchange rates.

Exposure to market rate risk for changes in interest rates relates to our investment portfolio. We have not used derivative financial instruments in our investment portfolio. We place our investments with high-quality issuers and have policies limiting, among other things, the amount of credit exposure to any one issuer. We seek to limit default risk by purchasing only investment-grade securities. Our investments have an average remaining maturity of less than two years or interest-rate resets of less than 60 days and are primarily fixed-rate instruments. In addition, we have classified our debt securities as available-for-sale. The available-for-sale classification reduces the consolidated statements of operations exposure to interest rate risk if such investments are held until their maturity date because changes in fair value due to market changes in interest rates are recorded on the consolidated balance sheet in accumulated other comprehensive income. Based on a hypothetical 10% adverse movement in interest rates, the potential losses in future earnings, fair value of risk-sensitive instruments and cash flows are immaterial.

We generally use forward contracts that are not designated as hedging instruments to hedge economically the impact of the variability in exchange rates on intercompany accounts receivable and loans receivable denominated in certain foreign currencies. We generally do not hedge the net assets of our international subsidiaries. All forward contracts are recorded at fair value in other current assets or other long-term liabilities on the consolidated balance sheets at the end of each reporting period and expire from 30 days to 366 days. In fiscal year 2016, realized and unrealized losses of \$4.0 million from our forward contracts were recognized in foreign currency loss, net in the consolidated statements of operations. These losses were substantially offset by realized and unrealized losses and gains on the offsetting positions.

Foreign currency translation exposure from a 10% movement of currency exchange rates would have a material impact on our reported revenue and net income. Based on a hypothetical 10% adverse movement in all foreign currency exchange rates, our revenue would be adversely affected by approximately 3%, or \$12 million, and our net income would be adversely affected by approximately 1%, or \$1 million (excluding any offsetting positive impact from our ongoing hedging programs), although the actual effects may differ materially from the hypothetical analysis.

The table below details outstanding foreign currency forward contracts at November 30, 2016 and 2015 where the notional amount is determined using contract exchange rates (in thousands):

	November 30, 2016 November 30, 2015
	Notional Failus alue Notional Failus alue
contracts to sell U.S. dollars	\$74,690 \$ (6,597 ) \$76,748 \$ (4,026 )

 Forward contracts to purchase U.S. dollars
 1,673
 (19
 )
 2,077
 5

 Total
 \$76,363
 \$(6,616)
 \$78,825
 \$(4,021)

Item 8. Financial Statements and Supplementary Data

#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Shareholders of Progress Software Corporation Bedford, Massachusetts

We have audited the accompanying consolidated balance sheets of Progress Software Corporation and subsidiaries (the "Company") as of November 30, 2016 and 2015, and the related consolidated statements of operations, comprehensive (loss) income, shareholders' equity, and cash flows for each of the three years in the period ended November 30, 2016. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of Progress Software Corporation and subsidiaries as of November 30, 2016 and 2015, and the results of their operations and their cash flows for each of the three years in the period ended November 30, 2016, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of November 30, 2016, based on the criteria established in Internal Control-Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated January 30, 2017 expressed an unqualified opinion on the Company's internal control over financial reporting.

/s/ Deloitte & Touche LLP

Boston, Massachusetts January 30, 2017

Consolidated Balance Sheets

(In thousands, except share data)	November 30 2016	0, November 30, 2015
Assets		
Current assets:		
Cash and cash equivalents	\$ 207,036	\$ 212,379
Short-term investments	42,718	28,900
Total cash, cash equivalents and short-term investments	249,754	241,279
Accounts receivable (less allowances of \$1,143 in 2016 and \$2,193 in 2015)	65,678	66,459
Other current assets	20,621	15,671
Total current assets	336,053	323,409
Property and equipment, net	50,105	54,226
Intangible assets, net	80,827	114,113
Goodwill	278,067	369,985
Deferred tax assets	6,601	10,971
Other assets	3,174	4,419
Total assets	\$ 754,827	\$ 877,123
Liabilities and shareholders' equity	. ,	. ,
Current liabilities:		
Current portion of long-term debt	15,000	9,375
Accounts payable	12,991	11,188
Accrued compensation and related taxes	26,212	29,720
Dividends payable to shareholders	6,067	
Income taxes payable	1,509	2,941
Other accrued liabilities	12,999	21,465
Short-term deferred revenue	128,960	125,227
Total current liabilities	203,738	199,916
Long-term debt	120,000	135,000
Long-term deferred revenue	8,801	8,844
Deferred tax liabilities	3,901	7,112
Other noncurrent liabilities	11,758	3,787
Commitments and contingencies (Note 9)		
Shareholders' equity:		
Preferred stock, \$.01 par value; authorized, 1,000,000 shares; issued, none		
Common stock, \$.01 par value; authorized, 200,000,000 shares; issued and outstanding,	105	506
48,536,516 in 2016 and 50,579,539 in 2015	485	506
Additional paid-in capital	239,011	227,424
Retained earnings	195,694	319,162
Accumulated other comprehensive loss	(28,561	) (24,628 )
Total shareholders' equity	406,629	522,464
Total liabilities and shareholders' equity	\$ 754,827	\$ 877,123

See notes to consolidated financial statements.

Consolidated Statements of Operations

	Fiscal Yea	November 30,	
(In thousands, except per share data)	2016	2015	2014
Revenue:			
Software licenses	\$134,863	\$ 130,250	\$ 117,801
Maintenance and services	270,478	247,304	214,732
Total revenue	405,341	377,554	332,533
Costs of revenue:			
Cost of software licenses	5,456	5,979	6,396
Cost of maintenance and services	44,760	40,933	24,864
Amortization of acquired intangibles	15,496	16,830	2,999
Total costs of revenue	65,712	63,742	34,259
Gross profit	339,629	313,812	298,274
Operating expenses:			
Sales and marketing	121,501	124,867	101,496
Product development	88,587	86,924	58,965
General and administrative	46,532	57,294	48,292
Impairment of goodwill	92,000		
Amortization of acquired intangibles	12,735	12,745	653
Impairment of intangible assets	5,051		
Restructuring expenses	1,692	12,989	2,266
Acquisition-related expenses	1,240	4,239	5,862
Total operating expenses	369,338	299,058	217,534
(Loss) income from operations	-	14,754	80,740
Other (expense) income:		,	,
Interest expense	(4,178)	(3,788)	(572)
Interest income and other, net	839	1,446	83
Foreign currency loss, net			(2,447)
Total other expense, net			(2,936)
(Loss) income before income taxes		12,354	77,804
Provision for income taxes	20,446	21,155	28,346
Net (loss) income	\$(55,726)		\$ 10 1 <b>5</b> 0
	+(,,	+ (0,000 )	+ .,
(Loss) earnings per share:			
Basic	\$(1.13)	\$ (0.17)	\$ 0.97
Diluted			\$ 0.96
Weighted average shares outstanding:	φ(1.12)	φ (0.17)	¢ 0.70
Basic	49,481	50,391	50,840
Diluted	49,481	50,391	51,466
	12,101		-1,100
Cash dividends declared per common share	\$0.125	\$ —	\$ —

See notes to consolidated financial statements.

Consolidated Statements of Comprehensive (Loss) Income

	Fiscal Year Ended				
(In thousands)	November <b>Movember 30</b> , November 30,				
(In thousands)	2016 2015 2014				
Net (loss) income	\$(55,726) \$ (8,801 ) \$ 49,458				
Other comprehensive (loss) income, net of tax:					
Foreign currency translation adjustments	(3,843 ) (10,849 ) (4,484 )				
Unrealized (loss) gain on investments, net of tax (benefit) provision of \$(53)	(90) (53) 2.417				
in 2016, \$(30) in 2015, and \$1,400 in 2014	(90) (55) 2,417				
Total other comprehensive (loss) income, net of tax	(3,933 ) (10,902 ) (2,067 )				
Comprehensive (loss) income	\$(59,659) \$ (19,703 ) \$ 47,391				

See notes to consolidated financial statements.

Consolidated Statements of Shareholders' Equity

(in thousands)	Commo Number of Shares		Additional t Paid-In Capital	Retained Earnings	Accumulated Other Comprehensiv Loss	Total e Shareholders' Equity
Balance, December 1, 2013	51,513	\$ 515	\$204,792	\$320,006	\$ (11,659 )	\$ 513,654
Issuance of stock under employee stock purchase plan	203	2	3,611	_		3,613
Exercise of stock options	690	7	12,813			12,820
Vesting of restricted stock units	866	9	—			9
Withholding tax payments related to net issuance of restricted stock units	(289)	(3)	(6,604 )		_	(6,607)
Tax benefit arising from employee stock purchase plan, stock options and restricted		_	96		_	96
share activity			24,873			24,873
Stock-based compensation Treasury stock repurchases and retirements	(2,306)	(23)	(30,310)	(22,271)		(52,604)
Net income	(2,500)		(30,310)	49,458	_	49,458
Other comprehensive loss					(2,067)	(2,067)
Balance, November 30, 2014	50,677	507	209,271	347,193	(13,726)	543,245
Issuance of stock under employee stock purchase plan	226	2	4,429			4,431
Exercise of stock options	449	4	8,365			8,369
Vesting of restricted stock units	714	7				7
Withholding tax payments related to net issuance of restricted stock units	(215 )	(3)	(5,628)		_	(5,631)
Tax benefit arising from employee stock purchase plan, stock options and restricted share activity	_	2	608	_	_	610
Stock-based compensation			24,004			24,004
Treasury stock repurchases and retirements	(1,271)	(13)	(13,625)	(19,230)		(32,868)
Net loss				(8,801)	, <u> </u>	(8,801)
Other comprehensive loss					(10,902)	(10,902)
Balance, November 30, 2015	50,580	506	227,424	319,162	(24,628 )	522,464

Issuance of stock under employee stock purchase plan	266	3	5,325	_		5,328
Exercise of stock options	260	2	4,696	_		4,698
Vesting of restricted stock units and release of deferred stock units	700	7				7
Withholding tax payments related to net issuance of restricted stock units	(156	) (2 )	) (3,982	) —		(3,984)
Tax benefit arising from employee stock purchase plan, stock options and restricted share activity		—	489			489
Stock-based compensation			22,541	_		22,541
Dividends declared				(6,067	) —	(6,067)
Treasury stock repurchases and retirements	(3,113	) (31 )	) (17,482	) (61,675	) —	(79,188)
Net loss				(55,726	) —	(55,726)
Other comprehensive loss					(3,933	) (3,933 )
Balance, November 30, 2016	48,537	\$485	\$239,011	\$195,694	\$(28,561)	\$406,629

See notes to consolidated financial statements.

# PROGRESS SOFTWARE CORPORATION

Consolidated Statements of Cash Flows

(In thousands)	Fiscal Yea November 2016	ar Ended r <b>30</b> øvember 30 2015	, November ( 2014	30,
Cash flows from operating activities:				
Net (loss) income	\$(55,726)	) \$ (8,801 )	\$ 49,458	
Adjustments to reconcile net (loss) income to net cash provided by operating		, , , , , ,	. ,	
activities:	, ,			
Depreciation and amortization of property and equipment	8,506	9,394	9,775	
Amortization of acquired intangibles and other	30,815	32,286	5,521	
Stock-based compensation	22,541	24,004	24,873	
Changes in fair value of contingent consideration obligation		(1,508)	89	
Loss on sale of auction rate securities			2,554	
Loss on disposal of property and equipment	370	41	60	
Impairment of goodwill and long-lived assets	97,051	4,962		
Deferred income taxes	1,307	-	15,034	
Excess tax benefits from stock plans			(701	)
Allowances for bad debt and sales credits		) 453	416	,
Changes in operating assets and liabilities:	<b>`</b>	, ,		
Accounts receivable	647	3,747	(703	)
Other assets		) 5,428	8,222	/
Accounts payable and accrued liabilities			(8,749	)
Income taxes payable	109	2,481	710	/
Deferred revenue	5,159	35,617	1,135	
Net cash flows from operating activities	102,845	104,540	107,694	
Cash flows from investing activities:	102,010	101,010	107,071	
Purchases of investments	(41,691	) (24.178 )	(5,537	)
Sales and maturities of investments	26,475	14,626	17,125	/
Redemptions and sales of auction rate securities - available-for-sale			26,196	
Purchases of property and equipment	(5,786	) (7,184 )	(7,985	)
Capitalized software development costs			(3,816	)
Payments for acquisitions, net of cash acquired			(24,493	)
Proceeds from divestitures, net		4,500	3,300	/
Decrease in other noncurrent assets			346	
Net cash flows (used in) from investing activities	(21.002	· · · · ·	5,136	
Cash flows from financing activities:	( )	, ( , , ,	- )	
Proceeds from stock-based compensation plans	9,918	13,069	16,488	
Purchase of common stock related to withholding taxes from issuance of	-			
restricted stock units	(3,984	) (5,631 )	(6,607	)
Repurchase of common stock	(79,188	) (32,868 )	(52,604	)
Excess tax benefit from stock plans	436	1,349	701	/
Proceeds from the issuance of debt		150,000		
Payment of long-term debt	(9,375	) (5,625 )		
Payment of issuance costs for long-term debt		(1,785)		
Payment of contingent consideration			(210	)
Net cash flows (used in) from financing activities	(82,193	) 118,300	(42,232	)
Effect of exchange rate changes on cash			(6,334	)
				/

Net (decrease) increase in cash and equivalents	(5,343)	(50,703	) 64,264
Cash and equivalents, beginning of year	212,379	263,082	198,818
Cash and equivalents, end of year	\$207,036	\$ 212,379	\$ 263,082

Supplemental disclosure:Cash paid for income taxes, net of refunds of \$1,379 in 2016, \$2,264 in 2015, and \$1,769\$22,031\$17,036\$7,343in 2014\$3,157\$2,725\$--Cash paid for interest\$3,157\$2,725\$--Non-cash financing activity:\$17,213\$18,714\$20,093date vested\$6,067\$--\$--

See notes to consolidated financial statements.

# PROGRESS SOFTWARE CORPORATION

Notes to Consolidated Financial Statements

Note 1: Nature of Business and Summary of Significant Accounting Policies

#### The Company

We are a global leader in application development, empowering enterprises to build mission-critical business applications to succeed in an evolving business environment. With offerings spanning web, mobile and data for on-premise and cloud environments, we power businesses worldwide, promoting success one application at a time. Our solutions are used across a variety of industries.

Our products are generally sold as perpetual licenses, but certain products also use term licensing models and our cloud-based offerings use a subscription based model. More than half of our worldwide license revenue is realized through relationships with indirect channel partners, principally application partners and original equipment manufacturers (OEMs). Application partners are independent software vendors (ISVs) that develop and market applications using our technology and resell our products in conjunction with sales of their own products that incorporate our technology. OEMs are companies that embed our products into their own software products or devices.

We operate in North America and Latin America (the Americas); Europe, the Middle East and Africa (EMEA); and the Asia Pacific region, through local subsidiaries as well as independent distributors.

#### Accounting Principles

We prepare our consolidated financial statements and accompanying notes in conformity with accounting principles generally accepted in the United States of America (GAAP).

#### Basis of Consolidation

The consolidated financial statements include our accounts and those of our subsidiaries (all of which are wholly-owned). We eliminate all intercompany balances and transactions.

#### Use of Estimates

The preparation of consolidated financial statements requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. On an on-going basis, management evaluates its estimates and records changes in estimates in the period in which they become known. These estimates are based on historical data and experience, as well as various other assumptions that management believes to be reasonable under the circumstances. The most significant estimates relate to the timing and amounts of revenue recognition, the realization of tax assets and estimates of tax liabilities, fair values of investments in marketable securities, intangible assets and goodwill valuations, the recognition and disclosure of contingent liabilities, the collectability of accounts receivable, and assumptions used to determine the fair value of stock-based compensation. Actual results could differ from those estimates.

#### Foreign Currency Translation

The functional currency of most of our foreign subsidiaries is the local currency in which the subsidiary operates. For foreign operations where the local currency is considered to be the functional currency, we translate assets and

liabilities into U.S. dollars at the exchange rate on the balance sheet date. We translate income and expense items at average rates of exchange prevailing during each period. We accumulate translation adjustments in accumulated other comprehensive loss, a component of shareholders' equity.

For foreign operations where the U.S. dollar is considered to be the functional currency, we remeasure monetary assets and liabilities into U.S. dollars at the exchange rate on the balance sheet date and non-monetary assets and liabilities are remeasured into U.S. dollars at historical exchange rates. We translate income and expense items at average rates of exchange prevailing during each period. We recognize remeasurement adjustments currently as a component of foreign currency loss, net in the statements of operations.

Transaction gains or losses that arise from exchange rate fluctuations on transactions denominated in a currency other than the functional currency are included in foreign currency loss, net in the statements of operations as incurred.

#### Cash Equivalents and Investments

Cash equivalents include short-term, highly liquid investments purchased with remaining maturities of three months or less. As of November 30, 2016, all of our cash equivalents were invested in money market funds.

We classify investments, state and municipal bond obligations, U.S. treasury and government agency bonds, and corporate bonds and notes, as investments available-for-sale, which are stated at fair value. We include aggregate unrealized holding gains and losses, net of taxes, on available-for-sale securities as a component of accumulated other comprehensive loss in shareholders' equity. We include realized gains and losses in interest income and other, net on the consolidated statements of operations.

We monitor our investment portfolio for impairment on a periodic basis. In the event that the carrying value of an investment exceeds its fair value and the decline in value is determined to be other than temporary, an impairment charge is recorded and a new cost basis for the investment is established. In determining whether an other-than-temporary impairment exists, we consider the nature of the investment, the length of time and the extent to which the fair value has been less than cost, and our intent and ability to continue holding the security for a period sufficient for an expected recovery in fair value.

Allowances for Doubtful Accounts and Sales Credit Memos

We maintain an allowance for doubtful accounts for estimated losses resulting from the inability of customers to make required payments. We establish this allowance using estimates that we make based on factors such as the composition of the accounts receivable aging, historical bad debts, changes in payment patterns, changes to customer creditworthiness and current economic trends.

We also record an allowance for estimates of potential sales credit memos. This allowance is determined based on an analysis of historical credit memos issued and current economic trends, and is recorded as a reduction of revenue.

A summary of activity in the allowance for doubtful accounts is as follows (in thousands):

	November 30	, November 30,
	2016	2015 2014
Beginning balance	\$ 1,421	\$1,646 \$ 2,250
(Credit) charge to costs and expenses	(256)	271 365
Write-offs and other	(370)	(512) (949)
Translation adjustments	(54)	16 (20 )
Ending balance	\$ 741	\$1,421 \$ 1,646

A summary of activity in the allowance for sales credit memos is as follows (in thousands):

	November 3	30,	Novem	1040vanber	30,
	2016		2015	2014	
Beginning balance	\$ 772		\$946	\$ 903	
(Credit) charge to revenue	(223	)	182	51	
Write-offs and other	(144	)	(332)	(6	)
Translation adjustments	(3	)	(24)	(2	)

Ending balance \$ 402 \$772 \$ 946

#### Concentrations of Credit Risk

Our financial instruments that potentially subject us to concentrations of credit risk consist primarily of cash and cash equivalents, investments, derivative instruments and trade receivables. We have cash investment policies which, among other things, limit investments to investment-grade securities. We hold our cash and cash equivalents, investments and derivative instrument contracts with high quality financial institutions and we monitor the credit ratings of those institutions. We perform ongoing credit evaluations of our customers, and the risk with respect to trade receivables is further mitigated by the diversity, both by geography and by industry, of the customer base. No single customer represented more than 10% of consolidated accounts receivable or revenue in fiscal years 2016, 2015 or 2014.

#### Fair Value of Financial Instruments

The carrying amount of our cash and cash equivalents, accounts receivable, accounts payable and long-term debt approximates fair value due to the short-term nature or market interest rates of these items. We base the fair value of short-term investments on quoted market prices or other relevant information generated by market transactions involving identical or comparable assets. We measure and record derivative financial instruments at fair value. See Note 4 for further discussion of financial instruments that are carried at fair value on a recurring and nonrecurring basis.

#### **Derivative Instruments**

We record all derivatives, whether designated in hedging relationships or not, on the consolidated balance sheets at fair value. We use derivative instruments to manage exposures to fluctuations in the value of foreign currencies, which exist as part of our ongoing business operations. Certain assets and forecasted transactions are exposed to foreign currency risk. Our objective for holding derivatives is to eliminate or reduce the impact of these exposures. We periodically monitor our foreign currency exposures to enhance the overall economic effectiveness of our foreign currency hedge positions. Principal currencies hedged include the euro, British pound, Brazilian real, Indian rupee, and Australian dollar. We do not enter into derivative instruments for speculative purposes, nor do we hold or issue any derivative instruments for trading purposes.

We enter into certain derivative instruments that do not qualify for hedge accounting and are not designated as hedges. Although these derivatives do not qualify for hedge accounting, we believe that such instruments are closely correlated with the underlying exposure, thus managing the associated risk. The gains or losses from changes in the fair value of such derivative instruments that are not accounted for as hedges are recognized in earnings in foreign currency loss, net in the consolidated statements of operations.

#### Property and Equipment

We record property and equipment at cost. We record property and equipment purchased in business combinations at fair value, which is then treated as the cost. Depreciation and amortization are computed using the straight-line method over the estimated useful lives of the related assets. Leasehold improvements are amortized on a straight-line basis over the shorter of the lease term or the useful lives of the assets. Useful lives by major asset class are as follows: computer equipment and software, 3 to 7 years; buildings and improvements, 5 to 39 years; and furniture and fixtures, 5 to 7 years. Repairs and maintenance costs are expensed as incurred.

#### Product Development and Internal Use Software

Expenditures for product development, other than internal use software costs, are expensed as incurred. Product development expenses primarily consist of personnel and related expenses for our product development staff, the cost

of various third-party contractor fees, and allocated overhead expenses.

Software development costs associated with internal use software are incurred in three stages of development: the preliminary project stage, the application development stage, and the post-implementation stage. Costs incurred during the preliminary project and post-implementation stages are expensed as incurred. Certain internal and external qualifying costs incurred during the application development stage are capitalized as property and equipment. Internal use software is amortized on a straight-line basis over its estimated useful life of three years, beginning when the software is ready for its intended use.

During the fiscal years ended November 30, 2016, 2015, and 2014, there were \$0, \$1.3 million, and \$4.1 million of internal use software development costs capitalized, respectively. Amortization expense related to internal use software totaled \$1.0 million, \$1.3 million, and \$0.7 million during the fiscal years ended November 30, 2016, 2015, and 2014, respectively. During

the second and fourth quarters of fiscal year 2015, we incurred impairment charges of \$1.5 million and \$1.0 million, respectively, related to software development costs capitalized for assets no longer deployed.

#### Goodwill, Intangible Assets and Long-Lived Assets

Goodwill is the amount by which the cost of acquired net assets in a business combination exceeded the fair value of net identifiable assets on the date of purchase. We evaluate goodwill and other intangible assets with indefinite useful lives, if any, for impairment annually or on an interim basis when events and circumstances arise that indicate impairment may have occurred.

In performing our annual assessment, we may first perform a qualitative test and if necessary, perform a quantitative test. To conduct the quantitative impairment test of goodwill, we compare the fair value of a reporting unit to its carrying value. If the reporting unit's carrying value exceeds its fair value, we record an impairment loss to the extent that the carrying value of goodwill exceeds its implied fair value. We estimate the fair values of our reporting units using discounted cash flow models or other valuation models, such as comparative transactions and market multiples. During fiscal year 2016, we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit (Note 6).

Intangible assets are comprised of purchased technology, customer-related assets, and trademarks and trade names acquired through business combinations (Note 7). All of our intangible assets are amortized using the straight-line method over their estimated useful life.

We periodically review long-lived assets (primarily property and equipment) and intangible assets with finite lives for impairment whenever events or changes in business circumstances indicate that the carrying amount of the assets may not be fully recoverable or that the useful lives of those assets are no longer appropriate. We base each impairment test on a comparison of the undiscounted cash flows to the carrying value of the asset or asset group. If impairment is indicated, we write down the asset to its estimated fair value based on a discounted cash flow analysis. During fiscal year 2016, we recorded a \$5.1 million asset impairment charge, which was applicable to the intangible assets obtained in connection with our acquisition of Modulus during fiscal year 2014 (Note 6). In fiscal year 2015, we recorded impairment losses totaling \$5.0 million, primarily as a result of the decision to replace existing technology with technology acquired from a business combination (Note 13). We recorded no impairment losses in fiscal year 2014.

#### Comprehensive Loss

The components of comprehensive loss include, in addition to net (loss) income, unrealized gains and losses on investments and foreign currency translation adjustments.

Accumulated other comprehensive loss by components, net of tax (in thousands):

		Unrealized Gains (Losses) on	Total
	Adjustment	investments	
Balance, December 1, 2014	\$(13,733)	\$7	\$(13,726)
Other comprehensive (loss) before reclassifications	(10,849)	(53)	(10,902)
Net other comprehensive loss	\$(10,849)	\$ (53 )	\$(10,902)
Balance, December 1, 2015	\$ (24,582)	\$ (46 )	\$(24,628)
Other comprehensive loss before reclassifications	(3,843)	(90)	(3,933)
Net other comprehensive loss	\$ (3,843 )	\$ (90 )	\$(3,933)

Balance, November 30, 2016

\$ (28,425 ) \$ (136 ) \$ (28,561)

The tax effect on accumulated unrealized losses on investments was minimal as of November 30, 2016, November 30, 2015, and November 30, 2014.

#### **Revenue Recognition**

We derive our revenue primarily from software licenses and maintenance and services. Our license arrangements generally contain multiple elements, including software maintenance services, consulting services, and customer education services. We do not recognize revenue until the following four basic criteria are met: (i) persuasive evidence of an arrangement exists, (ii) our product has been shipped or, if delivered electronically, the customer has the right to access the software, (iii) the fee is fixed or determinable, and (iv) collection of the fee is probable.

Evidence of an arrangement generally consists of a contract or purchase order signed by the customer. In regard to delivery, we generally ship our software electronically and do not license our software with conditions of acceptance. If an arrangement does contain conditions of acceptance, we defer recognition of the revenue until the acceptance criteria are met or the period of acceptance has passed. Services are considered delivered as the work is performed or, in the case of maintenance, over the contractual service period. We assess whether a fee is fixed or determinable at the outset of the arrangement and consider the payment terms of the transaction, including transactions that extend beyond our customary payment terms. We do not license our software with a right of return. In assessing whether the collection of the fee is probable, we consider customer credit-worthiness, a customer's historical payment experience, economic conditions in the customer's industry and geographic location and general economic conditions. If we do not consider collection of a fee to be probable, we defer the revenue until the fees are collected, provided all other conditions for revenue recognition have been met.

In determining when to recognize revenue from a customer arrangement, we are often required to exercise judgment regarding the application of our accounting policies to a particular arrangement. The primary judgments used in evaluating revenue recognized in each period involve: determining whether collection is probable, assessing whether the fee is fixed or determinable, and determining the fair value of the maintenance and services elements included in multiple-element software arrangements. Such judgments can materially impact the amount of revenue that we record in a given period. While we follow specific and detailed rules and guidelines related to revenue recognized in any reporting period, particularly in the areas described above. If management made different estimates or judgments, material differences in the timing of the recognition of revenue could occur.

In regard to software license revenues, perpetual and term license fees are recognized as revenue when the software is delivered, no significant obligations or contingencies related to the software exist, other than maintenance, and all other revenue recognition criteria are met. We generally recognize revenue for products distributed through application partners and distributors on a sell-in basis.

Revenue from maintenance is recognized ratably over the service period. Maintenance revenue is deferred until the associated license is delivered to the customer and all other criteria for revenue recognition have been met. Revenue from other services, which are primarily consulting and customer education services, is generally recognized as the services are delivered to the customer, provided all other criteria for revenue recognition have been met.

We also offer products via a software-as-a-service (SaaS) model, which is a subscription based model. Subscription revenue derived from these agreements is generally recognized on a straight-line basis over the subscription term, provided persuasive evidence of an arrangement exists, access to our software has been granted to the customer, the fee for the subscription is fixed or determinable, and collection of the subscription fee is probable.

We generally sell our software licenses with maintenance services and, in some cases, also with consulting services. For these multiple element arrangements, we allocate revenue to the delivered elements of the arrangement using the residual method, whereby revenue is allocated to the undelivered elements based on vendor specific objective evidence (or VSOE) of fair value of the undelivered elements with the remaining arrangement fee allocated to the

delivered elements and recognized as revenue assuming all other revenue recognition criteria are met. For the undelivered elements, we determine VSOE of fair value to be the price charged when the undelivered element is sold separately. We determine VSOE for maintenance sold in connection with a software license based on the amount that will be separately charged for the maintenance renewal period. Substantially all license arrangements indicate the renewal rate for which customers may, at their option, renew their maintenance agreement. We determine VSOE for consulting services by reference to the amount charged for similar engagements when a software license sale is not involved. We review services sold separately on a periodic basis and update, when appropriate, our VSOE of fair value for the undelivered elements cannot be established, we defer all revenue from the arrangement until the earlier of the point at which such sufficient VSOE does exist or all elements of the arrangement have been delivered, or if the only undelivered element is maintenance, then we recognize the entire fee ratably over the maintenance period. If payment of the software license fees is dependent upon the performance of consulting services or the consulting services are essential to the

functionality of the licensed software, then we recognize both the software license and consulting fees using the completed contract method.

Sales taxes collected from customers and remitted to government authorities are excluded from revenue.

Deferred revenue generally results from contractual billings for which revenue has not been recognized and consists of the unearned portion of license, maintenance, and services fees. Deferred revenue expected to be recognized as revenue more than one year subsequent to the balance sheet date is included in long-term liabilities in the consolidated balance sheets.

#### Advertising Costs

Advertising costs are expensed as incurred and were \$2.9 million, \$2.5 million, and \$1.8 million in fiscal years 2016, 2015, and 2014, respectively.

#### Warranty Costs

We make periodic provisions for expected warranty costs. Historically, warranty costs have been insignificant.

#### Stock-Based Compensation

Stock-based compensation expense reflects the fair value of stock-based awards, less the present value of expected dividends, measured at the grant date and recognized over the relevant service period. We estimate the fair value of each stock-based award on the measurement date using either the current market price of the stock, the Black-Scholes option valuation model, or the Monte Carlo Simulation valuation model. The Black-Scholes and Monte Carlo Simulation valuation models incorporate assumptions as to stock price volatility, the expected life of options or awards, a risk-free interest rate and dividend yield. We recognize stock-based compensation expense related to options and restricted stock units on a straight-line basis over the service period of the award, which is generally 4 or 5 years for options and 3 years for restricted stock units. We recognize stock-based compensation expense related to performance stock units and our employee stock purchase plan using an accelerated attribution method.

#### Acquisition-Related Costs

Acquisition-related costs are expensed as incurred and include those costs incurred as a result of a business combination. These costs consist of professional service fees, including third-party legal and valuation-related fees, as well as retention fees and earn-out payments treated as compensation expense. We incurred \$1.2 million of acquisition-related costs, which are included in acquisition-related expenses in our consolidated statement of operations for the fiscal year ended November 30, 2016.

#### **Restructuring Charges**

Our restructuring charges are comprised primarily of costs related to property abandonment, including future lease commitments, net of any sublease income, and associated leasehold improvements; and employee termination costs related to headcount reductions. We recognize and measure restructuring liabilities initially at fair value when the liability is incurred. We incurred \$1.7 million of restructuring related costs, which are included in restructuring expenses in our consolidated statement of operations for the fiscal year ended November 30, 2016.

#### Income Taxes

We provide for deferred income taxes resulting from temporary differences between financial and taxable income. We record valuation allowances to reduce deferred tax assets to the amount that is more likely than not to be realized.

We recognize and measure uncertain tax positions taken or expected to be taken in a tax return utilizing a two-step approach. We first determine if the weight of available evidence indicates that it is more likely than not that the tax position will be sustained on audit, including resolution of any related appeals or litigation processes. The second step is that we measure the tax benefit as the largest amount that is more likely than not to be realized upon ultimate settlement. We recognize interest and penalties related to uncertain tax positions in our provision for income taxes on our consolidated statements of operations.

#### **Recent Accounting Pronouncements**

In August 2016, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update No. 2016-15, Classification of Certain Cash Receipts and Cash Payments (ASU 2016-15). ASU 2016-15 is intended to add or clarify guidance on the classification of certain cash receipts and payments in the statement of cash flows and to eliminate the diversity in practice related to such classifications. The guidance in ASU 2016-15 is required for annual reporting periods beginning after December 15, 2017, with early adoption permitted. We are currently evaluating the effect that implementation of this update will have upon adoption on our consolidated statement of cash flows.

In March 2016, the FASB issued Accounting Standards Update No. 2016-09, Improvements to Employee Share-Based Payment Accounting (ASU 2016-09). ASU 2016-09 is intended to simplify various aspects of the accounting for employee share-based payment transactions, including accounting for income taxes, forfeitures, and statutory tax withholding requirements, as well as classification in the statement of cash flows. The guidance in ASU 2016-09 is required for annual reporting periods beginning after December 15, 2016, with early adoption permitted. We are currently evaluating the effect that implementation of this update will have upon adoption on our consolidated financial position and results of operations.

In February 2016, the FASB issued Accounting Standards Update No. 2016-02, Leases (ASU 2016-02), which requires lessees to record most leases on their balance sheets, recognizing a lease liability for the obligation to make lease payments and a right-to-use asset for the right to use the underlying asset for the lease term. The guidance in ASU 2016-02 is required for annual reporting periods beginning after December 15, 2018, with early adoption permitted. We currently expect that most of our operating lease commitments will be subject to the update and recognized as operating lease liabilities and right-of-use assets upon adoption. However, we are currently evaluating the effect that implementation of this update will have upon adoption on our consolidated financial position and results of operations.

In April 2015, the FASB issued Accounting Standards Update No. 2015-03, Interest - Imputation of Interest (Subtopic 835-30) Simplifying the Presentation of Debt Issuance Costs (ASU 2015-03). ASU 2015-03 requires debt issuance costs to be presented in the balance sheet as a direct deduction from the carrying value of the associated debt liability, consistent with the presentation of a debt discount. The guidance in ASU 2015-03 is required for annual reporting periods beginning after December 15, 2015, including interim periods within the reporting period. We estimate that the impact upon adoption on our consolidated balance sheets will be a reclassification of up to \$1.1 million from other assets to long-term debt as of December 1, 2016.

In May 2014, the FASB issued Accounting Standards Update No. 2014-09, Revenue from Contracts with Customers (Topic 606) (ASU 2014-09). ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. This new guidance is effective for annual reporting periods (including interim reporting periods within those periods) beginning after December 15, 2016. Early adoption is not permitted. Entities have the option of using either a full retrospective or a modified approach to adopt the guidance. In July 2015, the FASB voted to defer the effective date of this ASU by one year for reporting periods beginning after December 15, 2017, with early adoption permitted as of the original effective date. As a result, the new effective date for the Company will be December 1, 2018. This update could impact the timing and amounts of revenue recognized. Management is currently assessing the impact the adoption of this ASU will have on the Company's consolidated financial statements.

Note 2: Cash, Cash Equivalents and Investments

A summary of our cash, cash equivalents and available-for-sale investments at November 30, 2016 is as follows (in thousands):

	Amortized	Unrealized	Unrealized	Fair
	Cost Basis	Gains	Losses	Value
Cash	\$196,863	\$ -	-\$	\$196,863
Money market funds	10,173	_	_	10,173
State and municipal bond obligations	32,831		(107)	32,724
U.S. treasury bonds	6,542		(29)	6,513
Corporate bonds	3,485		(4)	3,481
Total	\$249,894	\$ -	-\$ (140 )	\$249,754

A summary of our cash, cash equivalents and available-for-sale investments at November 30, 2015 is as follows (in thousands):

	Amortized	Unrealized	Unrealized	l Fair
	Cost Basis	Gains	Losses	Value
Cash	\$186,241	\$ —	\$ —	\$186,241
Money market funds	26,138			26,138
State and municipal bond obligations	20,387	30		20,417
U.S. treasury bonds	3,109	_	(15)	3,094
U.S. government agency bonds	1,645		(4)	1,641
Corporate bonds	3,756		(8)	3,748
Total	\$241,276	\$ 30	\$ (27 )	\$241,279

Such amounts are classified on our consolidated balance sheets as follows (in thousands):

	November	r 30, 2016	November	r 30, 2015
	Cash and	Short-Term	Cash and	Short-Term
	Equivalen	tknvestments	Equivalen	t <b>k</b> nvestments
Cash	\$196,863	\$ —	\$186,241	\$ —
Money market funds	10,173		26,138	
State and municipal bond obligations		32,724		20,417
U.S. treasury bonds		6,513		3,094
U.S. government agency bonds				1,641
Corporate bonds		3,481		3,748
Total	\$207,036	\$ 42,718	\$212,379	\$ 28,900

The fair value of debt securities by contractual maturity is as follows (in thousands):

	November 30,	November 30,
	2016	2015
Due in one year or less	\$ 21,172	\$ 15,945
Due after one year <sup>(1)</sup>	21,546	12,955
Total	\$ 42,718	\$ 28,900

Includes state and municipal bond obligations, U.S. treasury and government agency bonds, and corporate bonds, (1)which are securities representing investments available for current operations and are classified as current in the consolidated balance sheets.

We did not hold any investments with continuous unrealized losses as of November 30, 2016 and November 30, 2015.

Note 3: Derivative Instruments

We generally use forward contracts that are not designated as hedging instruments to hedge economically the impact of the variability in exchange rates on intercompany accounts receivable and loans receivable denominated in certain foreign currencies. We generally do not hedge the net assets of our international subsidiaries. All forward contracts are recorded at fair value on the consolidated balance sheets at the end of each reporting period and expire from 30 days to 366 days. At November 30, 2016, \$6.6 million was recorded in other noncurrent liabilities. At November 30, 2015, \$4.0 million was recorded in other accrued liabilities. In fiscal years 2016, 2015 and 2014, realized and unrealized losses of \$4.0 million, \$4.6 million, and \$1.5 million, respectively, from our forward contracts were recognized in

foreign currency loss, net in the consolidated statements of operations. These losses were substantially offset by realized and unrealized losses and gains on the offsetting positions.

The table below details outstanding foreign currency forward contracts where the notional amount is determined using contract exchange rates (in thousands):

	Novemb	er 30, 201	6	Novemb	er 30, 2015	
	Notional	<b>₩aihu&amp;</b> alı	ıe	Notional	<b>₩aihu</b> ¥alue	
Forward contracts to sell U.S. dollars	\$74,690	\$(6,597	)	\$76,748	\$(4,026)	
Forward contracts to purchase U.S. dollars	1,673	(19	)	2,077	5	
Total	\$76,363	\$(6,616	)	\$78,825	(4,021)	

Note 4: Fair Value Measurements

**Recurring Fair Value Measurements** 

The following table details the fair value measurements within the fair value hierarchy of our financial assets at November 30, 2016 (in thousands):

		Fair Value			
		Measurements Using			
	Total Fair	Level 1 Level 2		Lev	el
	Value	Level I	Level 2	3	
Assets					
Money market funds	\$10,173	\$10,173	\$—	\$	—
State and municipal bond obligations	32,724		32,724		
U.S. treasury bonds	6,513		6,513		
Corporate bonds	3,481		3,481		
Liabilities					
Foreign exchange derivatives	(6,616)	\$—	\$(6,616)	\$	

The following table details the fair value measurements within the fair value hierarchy of our financial assets at November 30, 2015 (in thousands):

		Fair Value Measurements Using			
	Total Fair Value	Level 1	Level 2	Lev 3	el
Assets					
Money market funds	\$26,138	\$26,138	\$—	\$	
State and municipal bond obligations	20,417		20,417		
U.S. treasury bonds	3,094		3,094		
U.S. government agency bonds	1,641		1,641		
Corporate bonds	3,748		3,748		
Liabilities					
Foreign exchange derivatives	(4,021)	\$—	(4,021)	\$	

When developing fair value estimates, we maximize the use of observable inputs and minimize the use of unobservable inputs. When available, we use quoted market prices to measure fair value. The valuation technique used to measure fair value for our Level 1 and Level 2 assets is a market approach, using prices and other relevant information generated by market transactions involving identical or comparable assets. If market prices are not available, the fair value measurement is based on models that use primarily market based parameters including yield

curves, volatilities, credit ratings and currency rates. In certain cases where market rate assumptions are not available, we are required to make judgments about assumptions market participants would use to estimate the fair value of a financial instrument.

The following table reflects the activity for our liabilities measured at fair value using Level 3 inputs, which relate to a contingent consideration obligation in connection with a prior acquisition, for each period presented (in thousands):

	November 30,	November 30,
	2016	2015
Balance, beginning of year	\$ –	-\$ 1,717
Acquisition date fair value of contingent consideration		—
Payments of contingent consideration		(209)
Changes in fair value of contingent consideration obligation		(1,508)
Balance, end of year	\$ –	-\$ —

We recorded a credit of approximately \$1.5 million during the year ended November 30, 2015 due to the change in fair value of a contingent consideration obligation in connection with the acquisition of Modulus, which is included in acquisition-related expenses in our consolidated statement of operations. During the fiscal year ended November 30, 2015, the contingent consideration obligation for the acquisition of Modulus was reduced to \$0 as the year one milestone was not achieved as of May 31, 2015 and the key assumption used in our valuation model was a probability of 0% that the year two milestone associated with the contingent consideration would be achieved. As of May 31, 2016, the year two milestone was not achieved.

In regard to the contingent consideration related to the acquisition of Rollbase, the contingency was relieved as of May 31, 2015 as the milestones associated with the contingent consideration were achieved as of this date. As such, the amount of the payment related to the contingent consideration was known as of May 31, 2015 and was based on actual results. We transferred the contingent earn out liability to a Level 2 fair value measurement as the value as of May 31, 2015 was based on observable inputs. The payment was made in June 2015 in the amount of \$0.2 million; as such, there is no longer a liability related to the Rollbase contingent consideration.

#### Nonrecurring Fair Value Measurements

During fiscal years 2016 and 2015, certain assets have been measured at fair value on a nonrecurring basis using significant unobservable inputs (Level 3).

During the fourth quarter of fiscal year 2016, based on the fair value measurement, we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit. Refer to Note 6 for further discussion on the fair value of the goodwill related to the Application Development and Deployment reporting unit. During the third quarter of fiscal year 2016, based on the fair value measurement, we recorded a \$5.1 million asset impairment charge, which was applicable to the intangible assets obtained in connection with our acquisition of Modulus during the second quarter of fiscal year 2014 (Note 6).

During the second quarter of fiscal year 2015, based on the fair value measurement, we recorded a \$4.0 million asset impairment charge related to our cloud-based mobile application development technology as a result of our decision to replace our existing cloud-based mobile application development technology with technology acquired in connection with the acquisition of Telerik AD (Note 13). During the fourth quarter of fiscal year 2015, based on the fair value measurement, we recorded a \$1.0 million asset impairment charge related to the abandonment of certain assets (Note 13).

The following table presents nonrecurring fair value measurements as of November 30, 2016 (in thousands):

# Total Fair Value Goodwill allocated to the Application Development and Deployment reporting unit \$46,965 \$92,000

Intangible assets

5,051

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The following table presents nonrecurring fair value measurements as of November 30, 2015 (in thousands):

Total Fair Value Long-lived assets \$60 \$4,962

The fair value measurements of intangible assets and long-lived assets were determined using an income-based valuation methodology, which incorporates unobservable inputs, including discounted expected cash flows over the remaining estimated useful life of the technology, thereby classifying the fair value as a Level 3 measurement within the fair value hierarchy. The expected cash flows include subscription fees to be collected from existing customers using the platform, offset by hosting fees and compensation related costs to be incurred over the remaining estimated useful lives.

We did not have any nonrecurring fair value measurements as of November 30, 2014.

Note 5: Property and Equipment

Property and equipment consists of the following (in thousands):

	November 30,	November 30,
	2016	2015
Computer equipment and software	\$ 47,978	\$ 46,183
Land, buildings and leasehold improvements	53,291	53,590
Furniture and fixtures	7,080	6,889
Capitalized software development costs	2,955	2,955
Property and equipment, gross	111,304	109,617
Less accumulated depreciation and amortization	(61,199)	(55,391)
Property and equipment, net	\$ 50,105	\$ 54,226

Depreciation and amortization expense related to property and equipment was \$8.5 million, \$9.4 million, and \$9.8 million for the years ended November 30, 2016, 2015, and 2014, respectively.

Note 6: Intangible Assets and Goodwill

#### Intangible Assets

Intangible assets are comprised of the following significant classes (in thousands):

	November	r 30, 2016			November			
	Gross Carrying Amount	Accumulate Amortizatio	ed on	Net Book Value	Gross Carrying Amount	Accumulat Amortizati		
Purchased technology	\$109,886	\$(68,116	)				)	\$62,188
Customer-related	67,602	(35,852	)	31,750	67,602	(25,493	)	42,109
Trademarks and trade names Total	-	(7,833 \$ (111,801		7,307 \$80,827	15,330 \$200,083	(5,514 \$ (85,970		9,816 \$114,113

We amortize intangible assets assuming no expected residual value. Amortization expense related to these intangible assets was \$28.2 million, \$29.6 million and \$3.7 million in fiscal years 2016, 2015 and 2014, respectively.

During the third quarter of fiscal year 2016, we evaluated the ongoing value of the intangible assets associated with the technology obtained in connection with the acquisition of Modulus. As a result of our decision to abandon the related assets due to a change in our expected ability to use the technology internally, we determined that the intangible assets were fully impaired. As a result, we incurred an impairment charge of \$5.1 million in the third quarter of fiscal year 2016.

Future amortization expense for intangible assets as of November 30, 2016 is as follows (in thousands):

2017 27,426 2018 26,613 2019 25,489 2020 714 2021 585 Total \$80,827

#### Goodwill

Changes in the carrying amount of goodwill for fiscal years 2016 and 2015 are as follows (in thousands):

	November 30,	November 30,
	2016	2015
Balance, beginning of year	\$ 369,985	\$ 232,836
Additions		137,472
Impairment	(92,000)	
Translation adjustments	82	(323)
Balance, end of year	\$ 278,067	\$ 369,985

The changes in the Company's goodwill balances by reportable segment since the prior year are as follows (in thousands):

	November 30,	Immoinmont	Tra	nslation	November 30,
	2015	mpannen	Adj	ustments	2016
OpenEdge	\$ 211,980	\$ —	\$	82	\$ 212,062
Data Connectivity and Integration	19,040				19,040
Application Development and Deployment	138,965	(92,000)			46,965
Total goodwill	\$ 369,985	(92,000)	\$	82	\$ 278,067

Impairment of Goodwill

We assess the impairment of goodwill on an annual basis and whenever events or changes in circumstances indicate that the carrying value of the asset may not be recoverable. As of October 31, 2016, we tested goodwill for impairment for each of our reporting units under the two-step quantitative goodwill impairment test.

The first step is a comparison of each reporting unit's fair value to its carrying value. If the reporting unit's fair value exceeds its carrying value, no further procedures are required. However, if a reporting unit's fair value is less than its carrying value, an impairment of goodwill may exist, requiring a second step to measure the amount of impairment loss. In the second step, the reporting unit's fair value is allocated to all of the assets and liabilities of the reporting unit, including any unrecognized intangible assets, in an analysis to calculate the implied fair value of goodwill in the same manner as if the reporting unit was being acquired in a business acquisition. If the implied fair value of goodwill is less than the recorded goodwill, an impairment charge is recorded for the difference. Our reporting units are the same as the reportable operating segments identified in Note 16.

Under the first step, the fair value of our OpenEdge, Data Connectivity and Integration, and Application Development and Deployment reporting units was determined based on a combination of the income approach, which estimates the fair value based on the future discounted cash flows, and the market approach, which estimates the fair value based on comparable market prices. The income approach uses cash flow projections that are based on management's estimates

of economic and market conditions which drive key assumptions of revenue growth rates, operating margins, capital expenditures and working capital requirements. The unobservable inputs used in the calculation include the discount rate, which is based on the specific risk characteristics of each reporting unit, the weighted average cost of capital and its underlying forecast. We used both the guideline public company method and the guideline transaction method under the market approach. The guideline public company method of the market approach estimates fair value by applying performance metric multiples to the reporting unit's prior and expected operating performance. The multiples are derived from comparable publicly traded companies with similar

operating and investment characteristics as the reporting unit. The guideline transaction method of the market approach estimates fair value by using pricing metrics of mergers and acquisitions involving controlling interests of companies in the same or similar lines of business. If the fair value of the reporting unit derived using the income approach is significantly different from the fair value estimate using the market approach, we reevaluate its assumptions used in the two models. The fair values determined by the market approach and income approach, as described above, are weighted to determine the fair value for each reporting unit. The weighted values assigned to each reporting unit are primarily driven by two factors: 1) the number of comparable publicly traded companies used in the market approach, and 2) the similarity of the operating and investment characteristics of the reporting units to the comparable publicly traded companies used in the market approach.

In order to assess the reasonableness of the calculated reporting unit fair values, we also compare the sum of the reporting unit's fair values to our market capitalization (per share stock price times number of shares outstanding) and calculate an implied control premium (the excess of the sum of the reporting units' fair values over the market capitalization). We evaluate the reasonableness of the control premium by comparing it to control premiums of recent comparable transactions. If the implied control premium is not reasonable in light of these recent transactions, we will reevaluate its fair value estimates of the reporting units by adjusting the discount rates and/or other assumptions.

In performing the impairment analysis as of the fourth quarter of fiscal year 2016, we applied a weighting to the discounted cash flow method under the income approach (50%) and the guideline public company method (40%) and guideline transaction method (10%) under the market approach to estimate the fair value of our OpenEdge, Data Connectivity and Integration, and Application Development and Deployment reporting units. The discount rate used in the analysis was 9.8%, 12.0%, and 13.8% for the OpenEdge, Data Connectivity and Integration, and Application Development and Deployment reporting units, respectively.

Beginning in late October 2016, with the appointment of Yogesh Gupta as our new Chief Executive Officer, our Board of Directors and executive management team undertook a comprehensive review of our strategy and operations, including our expectations for fiscal year 2017 results. Based on this review, we reduced our future growth expectations with respect to the product lines within our Application Development and Deployment reporting unit.

Based on the first step of the goodwill impairment test, we concluded that our OpenEdge and Data Connectivity and Integration reporting units had fair values which significantly exceeded their carrying values as of the annual impairment date. With the reduced future growth expectations described above, our Application Development and Deployment reporting unit did not pass the first step of the impairment test. As such, we allocated the fair value of the Application Development and Deployment reporting unit to all of its assets and liabilities. Based on our analysis, the implied fair value of goodwill was substantially lower than the carrying value of goodwill for the reporting unit. As a result, we recorded a \$92.0 million goodwill impairment charge related to the Application Development and Deployment reporting unit. As of November 30, 2016, the Application Development and Deployment reporting unit had \$47.0 million of goodwill remaining.

The evaluation of goodwill for impairment requires significant judgment. While we believe that the assumptions used in our impairment test are reasonable, the analysis is sensitive to adverse changes used in the assumptions of the valuations. In particular, changes in the projected cash flows, the discount rate, the terminal year growth rate and market multiple assumptions could produce significantly different results for the impairment analyses. In the event of future changes in business conditions, we will be required to reassess and update our forecasts and estimates used in future impairment analyses. If the results of these analyses are lower than current estimates, a material impairment charge may result at that time.

We recorded no goodwill impairment losses in fiscal years 2015 or 2014.

#### Note 7: Business Combinations

#### Telerik Acquisition

On December 2, 2014, we completed the acquisition of all of the outstanding securities of Telerik AD (Telerik), a leading provider of application development tools based in Sofia, Bulgaria, for total consideration of \$262.5 million. Approximately \$10.5 million of the total consideration was paid to Telerik's founders and certain other key employees in restricted stock units, subject to a vesting schedule and continued employment. Under the Securities Purchase Agreement, 10% of the total consideration was deposited into an escrow account to secure certain indemnification and other obligations of the sellers to Progress. In accordance with the agreement, the full amount of the escrow was released to the former equity holders in June 2016.

We funded the acquisition through a combination of existing cash resources and a \$150 million term loan (Note 8).

The total consideration, less the fair value of the granted restricted stock units discussed above, which were considered compensation arrangements, was allocated to Telerik's tangible assets, identifiable intangible assets and assumed liabilities based on their estimated fair values. The excess of the total consideration, less the fair value of the restricted stock units, over the tangible assets, identifiable intangible assets and assumed liabilities was recorded as goodwill. The allocation of the purchase price was completed in the fourth quarter of fiscal year 2015 upon the finalization of our valuation of identifiable intangible assets.

The following table discloses the net assets acquired in the business combination (in thousands):

	Total	Weighted Average Life
Net working capital	\$8,222	
Property, plant and equipment	3,078	
Identifiable intangible assets	123,100	5 years
Deferred taxes	(9,272	)
Deferred revenue	(7,915	)
Other non-current liabilities	(2,732	)
Goodwill	137,472	
Net assets acquired	\$251,953	

The fair value of the intangible assets was estimated using the income approach in which the after-tax cash flows are discounted to present value. The cash flows are based on estimates prepared by management, and the discount rates applied were benchmarked with reference to the implied rate of return from the transaction model as well as the weighted average cost of capital. Based on the valuation, the acquired intangible assets are comprised of purchased technology of approximately \$64.8 million, customer-related of approximately \$47.1 million, and trademarks and trade names of approximately \$11.2 million.

We recorded the excess of the purchase price over the identified tangible and intangible assets as goodwill. Upon completion of the acquisition, we believed that the investment value of the future enhancement of our product and solution offerings created as a result of this acquisition had principally contributed to a purchase price that resulted in the recognition of \$137.5 million of goodwill, which is not deductible for tax purposes.

Acquisition-related transaction costs (e.g., legal, due diligence, valuation, and other professional fees) and certain acquisition restructuring and related charges are not included as a component of consideration transferred, but are required to be expensed as incurred. During the fiscal years ended November 30, 2016 and 2015, we incurred approximately \$1.1 million and \$3.7 million of acquisition-related costs, respectively, which are included in

acquisition-related expenses in our consolidated statement of operations.

In connection with the acquisition of Telerik, we agreed to provide retention bonuses to certain Telerik employees as an incentive for those employees to remain with Telerik for at least 1 year following the acquisition. We concluded that the retention bonuses for these individuals, which totaled approximately \$2.2 million, are compensation arrangements and recognized these costs over the one-year service period. During the fiscal year ended November 30, 2015, we incurred \$2.2

million of expense related to the retention bonuses, which are included in the acquisition-related expenses in our consolidated statement of operations discussed above. There were no additional expenses related to the retention bonuses incurred during the fiscal year ended November 30, 2016 and the entire amount accrued during fiscal year 2015 was paid in December 2015.

The operations of Telerik and the related goodwill are included in our operating results as part of the Application Development and Deployment segment from the date of acquisition. The amount of revenue of Telerik included in our consolidated statement of operations during the fiscal years ended November 30, 2016 and 2015 was \$75.3 million and \$41.8 million, respectively. The revenue of Telerik products and maintenance is primarily recognized ratably over the maintenance period, which is generally one year, as VSOE of fair value cannot be established for such maintenance. The amount of pretax losses of Telerik included in our consolidated statement of operations during the fiscal years ended November 30, 2016 and 2015 were \$32.2 million and \$54.1 million, respectively. The pretax losses include the amortization expense for fiscal years 2016 and 2015 of approximately \$24.6 million related to the acquired intangible assets discussed above.

#### Pro Forma Information (Unaudited)

The following pro forma financial information presents the combined results of operations of Progress and Telerik as if the acquisition had occurred on December 1, 2013 after giving effect to certain pro forma adjustments. The pro forma adjustments reflected herein include only those adjustments that are directly attributable to the Telerik acquisition and factually supportable. These pro forma adjustments include (i) a decrease in revenue from Telerik due to the beginning balance of deferred revenue being adjusted to reflect the fair value of the acquired balance, (ii) a net increase in amortization expense to eliminate historical amortization of Telerik intangible assets and to record amortization expense for the \$123.1 million of acquired identifiable intangible assets, (iii) stock-based compensation expense relating to the consideration paid to Telerik's founders and certain other key employees in restricted stock units, as discussed above, (iv) a net increase in interest expense to eliminate historical interest expense of Telerik as a result of the repayment of all Telerik outstanding debt in connection with the acquisition and to record interest expense for the period presented as a result of the new credit facility entered into by Progress in connection with the acquisition, (v) acquisition-related costs, including transaction costs incurred by Progress related to the accrual of retention bonuses discussed above, and (vi) the income tax effect of the adjustments made at either the statutory tax rate of Bulgaria (10%) or the statutory tax rate of the U.S. (approximately 37%) depending on which jurisdiction the adjustment impacts.

The pro forma financial information does not reflect any adjustments for anticipated synergies resulting from the acquisition and is not necessarily indicative of the operating results that would have actually occurred had the transaction been consummated on December 1, 2013.

	Pro Forma
(In thousands, except per share data)	Fiscal
	Year
	Ended
	November
	30, 2014
Revenue	\$367,811
Net loss	\$(30,007)
Net loss per basic and diluted share	\$(0.59)

#### **BravePoint Acquisition**

On October 1, 2014, we acquired 100% of the capital stock of BravePoint, Inc. (BravePoint) from Chesapeake Utilities Corporation in exchange for \$12.0 million in cash. BravePoint is based in Norcross, Georgia and is a leading provider of consulting, training and application development services designed to increase customers' profitability and competitiveness through the use of technology. This acquisition significantly extended our services capabilities and enhanced our ability to quickly enable our partners and customers to take greater advantage of new technologies. The acquisition was accounted for as a business combination, and accordingly, the results of operations of BravePoint are included in our operating results as part of the OpenEdge segment from the date of acquisition. We paid the purchase price in cash from available funds.

The allocation of the purchase price is as follows (in thousands):

	Total	Life
Net working capital	\$2,902	
Property and equipment	735	
Other assets	16	
Deferred revenue	(680)	
Customer-related	4,110	7 Years
Trade name	850	7 Years
Purchased technology	1,810	3 Years
Goodwill	2,257	
Net assets acquired	\$12,000	

We recorded the excess of the purchase price over the identified tangible and intangible assets as goodwill. We believe that the investment value of the future enhancement of our product and solution offerings created as a result of this acquisition has principally contributed to a purchase price that resulted in the recognition of \$2.3 million of goodwill. The goodwill is deductible for tax purposes. The allocation of the purchase price was completed in the fourth quarter of fiscal year 2014 upon the finalization of our valuation of identifiable intangible assets.

We incurred approximately \$0.2 million and \$1.2 million of acquisition-related costs during fiscal years 2016 and 2015, respectively, which are included in acquisition-related expenses in our consolidated statement of operations. We have not disclosed the amount of revenues and earnings of BravePoint since acquisition, nor pro forma financial information, as those amounts are not significant to our consolidated financial statements.

#### Modulus Acquisition

On May 13, 2014, we acquired 100% of the membership interests in Modulus LLC (Modulus), a privately held platform-as-a-service (PaaS) provider based in Cincinnati, Ohio, for \$15.0 million. The purchase consideration consisted of \$12.5 million in cash paid and \$2.5 million of contingent consideration, payable over a two-year period, if earned. The fair value of the contingent consideration was estimated to be \$1.5 million at the date of acquisition; as such, the fair value of the purchase consideration allocated to the assets acquired totaled \$14.0 million.

The acquisition was accounted for as a business combination, and accordingly, the results of operations of Modulus are included in our operating results as part of our Application Development and Deployment segment from the date of acquisition. We paid the purchase price in cash from available funds.

The allocation of the purchase price is as follows (in thousands):

	Total	Life
Net working capital	\$7	
Purchased technology	7,320	7 Years
Customer-related	190	7 Years
Goodwill	6,433	
Net assets acquired	\$13,950	

The purchase consideration included contingent earn-out provisions payable by the Company based on the achievement of certain milestones. We determined the fair value of the contingent consideration obligations by calculating the probability-weighted earn-out payments based on the assessment of the likelihood that the milestones will be achieved. The probability-weighted earn-out payments were then discounted using a discount rate based on an

internal rate of return analysis using the probability-weighted cash flows. The key assumptions as of the acquisition date related to the contingent consideration are probabilities in excess of 75% that the milestones associated with the contingent consideration will be achieved and a discount rate of 33.0%. The year one milestone was not achieved as of May 31, 2015, which was the end of the first milestone period, and the year two milestone was not achieved by the end of the second milestone period on May 31, 2016 (Note 4).

We recorded the excess of the purchase price over the identified tangible and intangible assets as goodwill. Upon completion of the acquisition, we believed that the investment value of the future enhancement of our product and solution offerings created as a result of this acquisition had principally contributed to a purchase price that resulted in the recognition of \$6.4 million of goodwill. The goodwill is deductible for tax purposes. The allocation of the purchase price was completed in the third quarter of fiscal year 2014 upon the finalization of our valuation of identifiable intangible assets.

We recorded gains of approximately \$1.5 million during fiscal year 2015 due to the change in fair value of the contingent consideration obligation, which is included in acquisition-related expenses in our consolidated statement of operations. We incurred approximately \$0.3 million of acquisition-related costs during fiscal year 2014, which are included in acquisition-related expenses in our consolidated statement of operations. We have not disclosed the amount of revenues and earnings of Modulus since acquisition, nor pro forma financial information, as those amounts are not significant to our condensed consolidated financial statements.

During the third quarter of fiscal year 2016, we evaluated the ongoing value of the intangible assets associated with the technology obtained in connection with the acquisition of Modulus. As a result of our decision to abandon the related assets due to a change in our expected ability to use the technology internally, we determined that the intangible assets were fully impaired. As a result, we incurred an impairment charge of \$5.1 million in the third quarter of fiscal year 2016.

# Note 8: Term Loan and Line of Credit

Our credit agreement provides for a \$150 million secured term loan and a \$150 million secured revolving credit facility, which may be made available in U.S. Dollars and certain other currencies. The revolving credit facility may be increased by up to an additional \$75 million if the existing or additional lenders are willing to make such increased commitments. We borrowed the \$150 million term loan included in our credit agreement to partially fund our acquisition of Telerik, as described in Note 7. The revolving credit facility has sublimits for swing line loans up to \$25.0 million and for the issuance of standby letters of credit in a face amount up to \$25.0 million. We expect to use the revolving credit facility for general corporate purposes, including acquisitions of other businesses, and may also use it for working capital.

The credit facility matures on December 2, 2019, when all amounts outstanding will be due and payable in full. The revolving credit facility does not require amortization of principal. The outstanding balance of the \$150 million term loan as of November 30, 2016 was \$135.0 million, with \$15.0 million due in the next 12 months. The term loan requires repayment of principal at the end of each fiscal quarter, beginning with the fiscal quarter ended February 28, 2015. The first eight payments were in the principal amount of \$1.9 million each, the following eight payments are in the principal amount of \$3.8 million each, the following three payments are in the principal amount of \$5.6 million each, and the last payment is of the remaining principal amount. The term loan may be prepaid before maturity in whole or in part at our option without penalty or premium. As of November 30, 2016, the carrying value of the term loan approximates the fair value, based on Level 2 inputs (observable market prices in less than active markets), as the interest rate is variable over the selected interest period and is similar to current rates at which we can borrow funds. The average interest rate of the credit facility during the fiscal year ended November 30, 2016 was 2.22% and the interest rate as of November 30, 2016 was 2.31%.

Costs incurred to obtain our long-term debt of \$1.8 million are recorded as debt issuance costs within other assets in our consolidated balance sheet as of November 30, 2016 and are being amortized over the term of the debt agreement using the effective interest rate method. Amortization expense related to debt issuance costs of \$0.4 million, \$0.4 million, and \$0.1 million for the fiscal years ended November 30, 2016, 2015, and 2014, respectively, is recorded within interest expense in our consolidated statements of operations.

Revolving loans may be borrowed, repaid and reborrowed until December 2, 2019, at which time all amounts outstanding must be repaid. As of November 30, 2016, there were no amounts outstanding under the revolving line and \$0.5 million of letters of credit.

As of November 30, 2016, aggregate principal payments of long-term debt for the next five years and thereafter are (in thousands):

2017 \$15,000 2018 15,000 2019 16,875 2020 88,125 Total \$135,000

Note 9: Commitments and Contingencies

Leasing Arrangements

We lease certain facilities and equipment under non-cancelable operating lease arrangements. Future minimum rental payments under these leases are as follows at November 30, 2016 (in thousands):

2017\$5,47520184,14720193,18820202,85320211,020Thereafter 891Total\$17,574

Our operating lease arrangements are subject to customary renewal and base rental fee escalation clauses. Total rent expense, net of sublease income which is insignificant, under operating lease arrangements was approximately \$8.0 million, \$8.6 million and \$6.5 million in fiscal years 2016, 2015 and 2014, respectively.

Guarantees and Indemnification Obligations

We include standard intellectual property indemnification provisions in our licensing agreements in the ordinary course of business. Pursuant to our product license agreements, we will indemnify, hold harmless, and agree to reimburse the indemnified party for losses suffered or incurred by the indemnified party, generally business partners or customers, in connection with certain patent, copyright or other intellectual property infringement claims by third parties with respect to our products. Other agreements with our customers provide indemnification for claims relating to property damage or personal injury resulting from the performance of services by us or our subcontractors. Historically, our costs to defend lawsuits or settle claims relating to such indemnity agreements have been insignificant. Accordingly, the estimated fair value of these indemnification provisions is immaterial.

# Legal Proceedings

We are subject to various legal proceedings and claims, either asserted or unasserted, which arise in the ordinary course of business. While the outcome of these claims cannot be predicted with certainty, management does not believe that the outcome of any of these other legal matters will have a material effect on our financial position, results of operations or cash flows.

Note 10: Shareholders' Equity

Preferred Stock

Our Board of Directors is authorized to establish one or more series of preferred stock and to fix and determine the number and conditions of preferred shares, including dividend rates, redemption and/or conversion provisions, if any, preferences and voting rights. As of November 30, 2016, there was no preferred stock issued or outstanding.

# Common Stock

We have 200,000,000 shares of authorized common stock, \$0.01 par value per share, of which 48,536,516 were issued and outstanding at November 30, 2016.

There were 58,479 deferred stock units (DSUs) outstanding at November 30, 2016. Each DSU represents one share of our common stock and all DSU grants have been made to non-employee members of our Board of Directors. All DSUs are fully vested and do not have voting rights and can only be converted into common stock when the recipient ceases to be a member of the Board of Directors.

# Common Stock Repurchases

In January 2014, our Board of Directors authorized a \$100.0 million share repurchase program. In fiscal year 2014, we repurchased and retired 2.3 million shares of our common stock for \$52.6 million. In fiscal year 2015, under the same authorization, we repurchased and retired 1.3 million shares for \$32.9 million. In September 2015, our Board of Directors authorized a new \$100.0 million share repurchase program, which increased the total authorization to \$114.5 million.

In March 2016, our Board of Directors authorized a new \$100.0 million share repurchase program. In fiscal year 2016, we repurchased and retired 3.1 million shares of our common stock for \$79.2 million. As of November 30, 2016, there is \$135.3 million remaining under this current authorization. The timing and amount of any shares repurchased will be determined by management based on its evaluation of market conditions and other factors, and the Board of Directors may choose to suspend, expand or discontinue the repurchase program at any time.

# Dividends

On September 27, 2016, our Board of Directors approved the initiation of a quarterly cash dividend to Progress shareholders.

The first quarterly dividend of \$0.125 per share of common stock was paid on December 15, 2016 to shareholders of record

as of the close of business on December 1, 2016.

On January 11, 2017, our Board of Directors declared a quarterly dividend of \$0.125 per share of common stock payable on March 15, 2017 to shareholders of record as of the close of business on March 1, 2017.

# Note 11: Stock-Based Compensation

We currently have one shareholder-approved stock plan from which we can issue stock-based awards, which was approved by our shareholders in fiscal year 2008 (2008 Plan). The 2008 Plan replaced the 1992 Incentive and Nonqualified Stock Option Plan, the 1994 Stock Incentive Plan and the 1997 Stock Incentive Plan (collectively, the "Previous Plans"). The Previous Plans solely exist to satisfy outstanding options previously granted under those plans. The 2008 Plan permits the granting of stock awards to officers, members of the Board of Directors, employees and consultants. Awards under the 2008 Plan may include nonqualified stock options, incentive stock options, grants of conditioned or restricted stock, unrestricted grants of stock, grants of stock contingent upon the attainment of performance goals, deferred stock units and stock appreciation rights. A total of 54,510,000 shares are issuable under these plans, of which 4,521,032 shares were available for grant as of November 30, 2016.

We have adopted two stock plans for which the approval of shareholders was not required: the 2002 Nonqualified Stock Plan (2002 Plan) and the 2004 Inducement Stock Plan (2004 Plan). The 2002 Plan permits the granting of stock

awards to non-executive officer employees and consultants. Executive officers and members of the Board of Directors are not eligible for awards under the 2002 Plan. Awards under the 2002 Plan may include nonqualified stock options, grants of conditioned or restricted stock, unrestricted grants of stock, grants of stock contingent upon the attainment of performance goals and stock appreciation rights. A total of 9,750,000 shares are issuable under the 2002 Plan, of which 888,368 shares were available for grant as of November 30, 2016.

The 2004 Plan is reserved for persons to whom we may issue securities as an inducement to become employed by us pursuant to the rules and regulations of the NASDAQ Stock Market. Awards under the 2004 Plan may include nonqualified stock options, grants of conditioned or restricted stock, unrestricted grants of stock, grants of stock contingent upon the attainment of performance goals and stock appreciation rights. A total of 1,500,000 shares are issuable under the 2004 Plan, of which 583,021 shares were available for grant as of November 30, 2016.

Under all of our plans, the options granted generally vest within one year of the grant.

A summary of stock option activity under all the plans is as follows:

	Shares		Weighted Average	l Weighted Average Remaining Contractual Term	Aggregate Intrinsic Value <sup>(1)</sup>
	(in thousar	nds)	Exercise Price	(in years)	(in thousands)
Options outstanding, December 1, 2015	734		\$ 22.35		
Granted					
Exercised	(260	)	18.27		
Canceled	(57	)	29.44		
Options outstanding, November 30, 2016	417		\$ 24.10	1.71	\$ 2,291
Exercisable, November 30, 2016	417		\$ 24.10	1.71	\$ 2,291
Vested or expected to vest, November 30 2016	<b>'</b> 417		\$ 24.10	1.71	\$ 2,291

(1) The aggregate intrinsic value was calculated based on the difference between the closing price of our stock on November 30, 2016 of \$29.57 and the exercise prices for all in-the-money options outstanding.

A summary of restricted stock units activity is as follows (in thousands, except per share data):

	Number of	Weighted Average Fair
	Shares	Value
Restricted stock units outstanding, December 1, 2015	1,743	\$ 24.42
Granted	1,257	26.39
Issued	(684)	25.17
Canceled	(733)	26.08
Restricted stock units outstanding, November 30, 2016	1,583	\$ 26.14

Each restricted stock unit represents one share of common stock. The restricted stock units generally vest semi-annually over a three-year period. Performance-based restricted stock units are subject to performance criteria aligned with our business plan and are earned only to the extent the performance criteria are achieved, with any awards earned being subject to subsequent time-based vesting similar to that discussed above.

The fair value of outright stock awards, restricted stock units and DSUs is equal to the closing price of our common stock on the date of grant, less the present value of expected dividends, as the employee is not entitled to dividends during the requisite service period.

In addition, during fiscal years 2014, 2015, and 2016, we granted performance-based restricted stock units that include a three-year market condition under a Long-Term Incentive Plan ("LTIP") where the performance measurement period is three years. Vesting of the LTIP awards is based on our level of attainment of specified total shareholder return (TSR) targets relative to the percentage appreciation of a specified index of companies for the respective three year periods and is also subject to the continued employment of the grantees. In order to estimate the fair value of such awards, we used a Monte Carlo Simulation valuation model. The performance measurement period related to the LTIP awards granted during fiscal year 2014 ended as of November 30, 2016. As the level of attainment of the specified TSR target was not met, none of the LTIP awards under this grant vested.

The 1991 Employee Stock Purchase Plan (ESPP) permits eligible employees to purchase up to an aggregate of 9,450,000 shares of our common stock through accumulated payroll deductions. The ESPP has a 27-month offering period comprised of nine three-month purchase periods. The purchase price of the stock is equal to 85% of the lesser of the market value of such shares at the beginning of a 27-month offering period or the end of each three-month segment within such offering period. If the market price at any of the nine purchase periods is less than the market price on the first date of the 27 month offering period, subsequent to the purchase, the offering period is canceled and the employee is entered into a new 27 month offering period with the then current market price as the new base price. We issued 266,000 shares, 226,000 shares and 203,000 shares with weighted average purchase prices of \$20.01, \$19.58 and \$17.84 per share, respectively, in fiscal years 2016, 2015 and

2014, respectively. At November 30, 2016, approximately 1,035,000 shares were available and reserved for issuance under the ESPP.

We estimated the fair value of stock options and ESPP awards granted in fiscal years 2016, 2015 and 2014 on the measurement dates using the Black-Scholes option valuation model, and LTIP awards using the Monte Carlo Simulation valuation model, with the following weighted average assumptions:

	Fiscal	Year Ende	ed		
	Novem	n <b>beo se</b> mb	er 30,	Novemb	er 30,
	2016	2015		2014	
Stock options:					
Expected volatility	%	28.0	%	28.4	%
Risk-free interest rate	%	1.3	%	1.6	%
Expected life (in years)		4.8		4.8	
Expected dividend yield					
Employee stock purchase plan:					
Expected volatility	25.3%	21.1	%	25.1	%
Risk-free interest rate	0.62%	0.5	%	0.3	%
Expected life (in years)	1.6	1.6		1.6	
Expected dividend yield					
Long-term incentive plan:					
Expected volatility	27.1%	32.1	%	32.5	%
Risk-free interest rate	1 %	0.9	%	0.7	%
Expected life (in years)	2.7	2.7		2.9	
Expected dividend yield					

For each stock option award, the expected life in years is based on historical exercise patterns and post-vesting termination behavior. Expected volatility is based on historical volatility of our stock, and the risk-free interest rate is based on the U.S. Treasury yield curve for the period that is commensurate with the expected life at the time of grant. The expected annual dividend yield is based on the weighted-average of the dividend yield assumptions used for options granted during the applicable period.

For each ESPP award, the expected life in years is based on the period of time between the beginning of the offering period and the date of purchase, plus an additional holding period of three months. Expected volatility is based on historical volatility of our stock, and the risk-free interest rate is based on the U.S. Treasury yield curve in effect at each purchase period. The expected annual dividend yield is based on the weighted-average of the dividend yield assumptions used for options granted during the applicable period.

Based on the above assumptions, the weighted average estimated fair value of stock options granted in fiscal years 2015 and 2014 was \$6.79 and \$5.95 per share, respectively. We amortize the estimated fair value of stock options to expense over the vesting period using the straight-line method. The weighted average estimated fair value for shares issued under our ESPP in fiscal years 2016, 2015 and 2014 was \$7.43, \$6.89 and \$6.93 per share, respectively. We amortize the estimated fair value of shares issued under the ESPP to expense over the vesting period using a graded vesting model.

Total unrecognized stock-based compensation expense, net of expected forfeitures, related to unvested stock options and unvested restricted stock awards amounted to \$19.5 million at November 30, 2016. These costs are expected to be recognized over a weighted average period of 1.9 years.

The following additional activity occurred under our plans (in thousands):

	Fiscal Year Ended	
	November 30	), November 30,
	2016 2015	2014
Total intrinsic value of stock options on date exercised	\$2,017 \$ 3,895	\$ 4,078
Total fair value of deferred stock units on date vested	— 93	130
Total fair value of restricted stock units on date vested	17,213 18,621	19,963

The following table provides the classification of stock-based compensation as reflected in our consolidated statements of operations (in thousands):

	Fiscal Y	ear Ended		
	Novemb	November 30, November 3		
	2016	2015	2014	
Cost of maintenance and services	\$899	\$ 617	\$ 612	
Sales and marketing	4,093	4,805	4,642	
Product development	9,965	5,433	5,289	
General and administrative	7,584	13,149	14,330	
Total stock-based compensation	\$22,541	\$ 24,004	\$ 24,873	
Income tax benefit included in the provision for income taxes from continuing operations	\$5,208	\$ 5,225	\$ 6,318	

#### Separation Arrangements

During fiscal year 2016, we entered into separation agreements with two executives, which entitled them to accelerated vesting of certain stock-based awards. Due to the separation and accelerated vesting, we recognized additional stock-based compensation expense of \$0.3 million, of which \$0.2 million was recorded as sales and marketing expense and \$0.1 million was recorded as product development expense, in the consolidated statement of operations.

During fiscal year 2015, we entered into separation agreements with three executives, which entitled them to accelerated vesting of certain stock-based awards. Due to the separation and accelerated vesting, we recognized additional stock-based compensation expense of \$0.3 million, of which \$0.2 million was recorded as general and administrative expense and \$0.1 million was recorded as sales and marketing expense, in the consolidated statement of operations.

During fiscal year 2014, we entered into separation agreements with two executives, which entitled them to accelerated vesting of certain stock-based awards. Due to the separation and accelerated vesting, we recognized additional stock-based compensation expense of \$1.2 million, of which \$0.7 million was recorded as sales and marketing expense and \$0.5 million was recorded as general and administrative expense, in the consolidated statement of operations.

# Note 12: Retirement Plan

We maintain a retirement plan covering all U.S. employees under Section 401(k) of the Internal Revenue Code. Company contributions to the plan are at the discretion of the Board of Directors and totaled approximately \$2.5 million, \$2.4 million and \$2.1 million for fiscal years 2016, 2015 and 2014, respectively.

# Note 13: Restructuring

The following table provides a summary of activity for all of the restructuring actions, which are detailed further below (in thousands):

	Excess Facilities and Other Costs	Employee Severance and Related Benefits	Total
Balance, December 1, 2013	\$ 1,184	\$ 1,368	\$2,552
Costs incurred	579	1,715	2,294
Cash disbursements	(1,316)	(1,859)	(3,175)
Translation adjustments and other	(31)	3	(28)
Balance, November 30, 2014	\$ 416	\$ 1,227	\$1,643
Costs incurred	5,567	7,422	12,989
Cash disbursements	(690)	(5,653)	(6,343)
Asset impairment	(4,962)	—	(4,962)
Translation adjustments and other	81	(47)	34
Balance, November 30, 2015	\$ 412	\$ 2,949	\$3,361
Costs incurred	319	1,373	1,692
Cash disbursements	(633)	(2,906)	(3,539)
Translation adjustments and other	9	27	36
Balance, November 30, 2016	\$ 107	\$ 1,443	\$1,550

#### 2016 Restructuring

During the fourth quarter of fiscal year 2016, our management approved, committed to and initiated plans to make strategic changes to our organization as a result of the appointment of our new Chief Executive Officer during the period. In connection with the new organizational structure, we eliminated the positions of Chief Product Officer and Chief Revenue Officer.

Restructuring expenses are related to employee costs, including severance, health benefits and outplacement services (but excluding stock-based compensation).

As part of this fourth quarter restructuring, for the fiscal year ended November 30, 2016, we incurred expenses of \$1.5 million. The expenses are recorded as restructuring expenses in the consolidated statements of operations.

A summary of activity for this restructuring action is as follows (in thousands):

	Excess Facilities and	Employee Severance and	Total
	Other Costs	<b>Related Benefits</b>	
Balance, December 1, 2015	\$ _	-\$ —	\$—
Costs incurred		1,482	1,482
Cash disbursements		(67)	(67)
Balance, November 30, 2016	\$	-\$ 1,415	\$1,415

Cash disbursements for expenses incurred to date under this restructuring are expected to be made through the fourth quarter of fiscal year 2017. As a result, the total amount of the restructuring reserve of \$1.4 million is included in other accrued liabilities on the consolidated balance sheet at November 30, 2016.

## 2015 Restructurings

During the first quarter of fiscal year 2015, we restructured our operations in connection with the acquisition of Telerik. This restructuring resulted in a reduction in redundant positions primarily within the administrative functions. This restructuring also resulted in the closing of two facilities as well as asset impairment charges for assets no longer deployed as a result of the acquisition. During the second and third quarters of fiscal year 2015, we incurred additional costs with respect to this restructuring, including reduction in redundant positions primarily within the product development function, as well as an impairment charge discussed further below.

Restructuring expenses are related to employee costs, including severance, health benefits and outplacement services (but excluding stock-based compensation), facilities costs, which include fees to terminate lease agreements and costs for unused space, net of sublease assumptions, and other costs, which include asset impairment charges.

During the second quarter of fiscal year 2015, we decided to replace our existing cloud-based mobile application development technology with technology acquired in connection with the acquisition of Telerik. Accordingly, we evaluated the ongoing value of the assets associated with this prior mobile technology and, based on this evaluation, we determined that the long-lived assets with a carrying amount of \$4.0 million were no longer recoverable and were impaired and wrote them down to their estimated fair value of \$0.1 million. Fair value was based on expected future cash flows using Level 3 inputs under ASC 820.

As part of this first quarter restructuring, for the fiscal year ended November 30, 2016, we incurred expenses of \$0.3 million. For the fiscal year ended November 30, 2015, we incurred expenses of \$7.5 million. The expenses are recorded as restructuring expenses in the consolidated statements of operations. We do not expect to incur additional material costs with respect to this restructuring.

A summary of activity for this restructuring action is as follows (in thousands):

	Excess	Employee	
	Facilities and	Severance and	Total
	Other Costs	<b>Related Benefits</b>	
Balance, December 1, 2014	\$ —	\$ —	\$—
Costs incurred	4,406	3,108	7,514
Cash disbursements	(300)	(2,801)	(3,10)
Asset impairment	(3,999))		(3,999
Translation adjustments and other	102	2	104
Balance, November 30, 2015	\$ 209	\$ 309	\$518
Costs incurred	326	(43)	283
Cash disbursements	(477)	(267)	(744)
Translation adjustments and other	(1)	1	
Balance, November 30, 2016	\$ 57	\$	\$57

Cash disbursements for expenses incurred to date under this restructuring are expected to be made through the second quarter of fiscal year 2017. As a result, the total amount of the restructuring reserve of \$0.1 million is included in other accrued liabilities on the consolidated balance sheet at November 30, 2016.

During the fourth quarter of fiscal year 2015, our management approved, committed to and initiated plans to make strategic changes to our organization to further build on the focus gained from operating under our business segment structure and to enable stronger cross-collaboration among product management, marketing and sales teams and a tighter integration of the product management and product development teams. In connection with the new

organizational structure, we no longer have presidents of our three segments, as well as certain other positions within the administrative organization. Our Chief Operating Officer, appointed during fiscal year 2015, assumed responsibility for driving the operations of our three segments. The organizational changes did not result in the closing of any of our facilities.

Restructuring expenses are related to employee costs, including severance, health benefits and outplacement services (but excluding stock-based compensation), and other costs, which include charges for the abandonment of certain assets.

As part of this fourth quarter restructuring, for the fiscal year ended November 30, 2016, we recorded a minimal credit to restructuring expenses in the consolidated statements of operations due to changes in estimates of severance to be paid. For the fiscal year ended November 30, 2015, we incurred expenses of \$4.1 million. The expenses are recorded as restructuring expenses in the consolidated statements of operations. We do not expect to incur additional material costs with respect to this restructuring.

A summary of activity for this restructuring action is as follows (in thousands):

	Excess		Employee		
	Facilit	ies and	Severance and		Total
	Other	Costs	Related Benefi	its	
Balance, December 1, 2014	\$		\$ —		\$—
Costs incurred	963		3,108		4,071
Cash disbursements			(483	)	(483)
Asset impairment	(963	)			(963)
Translation adjustments and other			(8	)	(8)
Balance, November 30, 2015	\$		\$ 2,617		\$2,617
Costs incurred			(42	)	(42)
Cash disbursements			(2,572	)	(2,572)
Translation adjustments and other			25		25
Balance, November 30, 2016	\$		\$ 28		\$28

Cash disbursements for expenses incurred to date under this restructuring are expected to be made through the fourth quarter of fiscal year 2017. As a result, the total amount of the restructuring reserve, which is minimal, is included in other accrued liabilities on the consolidated balance sheet at November 30, 2016.

# 2012 - 2014 Restructurings

During fiscal years 2012, 2013, and 2014, our management approved, committed to and initiated plans to make strategic changes to our organization to provide greater focus and agility in the delivery of next generation application development, deployment and integration solutions. During each of these fiscal years, we took restructuring actions that involved the elimination of personnel and/or the closure of facilities.

Restructuring expenses are related to employee costs, including severance, health benefits and outplacement services (but excluding stock-based compensation), and facilities costs, which include fees to terminate lease agreements and costs for unused space, net of sublease assumptions.

As part of these restructuring actions, for the twelve months ended November 30, 2016, we recorded a minimal credit to restructuring expenses in the consolidated statements of operations primarily due to changes in estimates of severance to be paid. For the fiscal years ended November 30, 2015 and November 30, 2014, we incurred expenses of \$1.4 million and \$2.3 million, respectively. The expenses are recorded as restructuring expenses in the consolidated statements of operations. We do not expect to incur additional material costs with respect to the 2012, 2013, and 2014 restructuring actions.

A summary of these restructuring actions is as follows (in thousands):

	Excess	Employee	
	Facilities and	Severance and	Total
	Other Costs	<b>Related Benefits</b>	
Balance, December 1, 2013	\$ 1,184	\$ 1,368	\$2,552
Costs incurred	579	1,715	2,294
Cash disbursements	(1,316)	(1,859)	(3,175)
Translation adjustments and other	(31)	3	(28)
Balance, November 30, 2014	\$ 416	\$ 1,227	\$1,643
Costs incurred	198	1,206	1,404
Cash disbursements	(390)	(2,369)	(2,759)
Translation adjustments and other	(21)	(40)	(61)
Balance, November 30, 2015	\$ 203	\$ 24	\$227
Costs incurred	(7)	(24)	(31)
Cash disbursements	(156)		(156)
Translation adjustments and other	10	_	10
Balance, November 30, 2016	\$ 50	\$ —	\$50

Cash disbursements for expenses incurred to date under these restructuring actions are expected to be made through the first quarter of fiscal year 2017. As a result, the total amount of the restructuring reserve of \$0.1 million is included in other accrued liabilities on the consolidated balance sheet at November 30, 2016.

Note 14: Income Taxes

The components of income before income taxes are as follows (in thousands):

Fiscal Year Ended November November November 30, 2016 30, 2015 30, 2014 U.S. \$78,477 \$62,813 \$68,882 Foreign(113,757) (50,459) 8,922 Total \$(35,280) \$12,354 \$77,804

The provision for income taxes is comprised of the following (in thousands):

	Fiscal Year Ended NovemberNovember November					
	30, 2016	30, 2015	30, 2014			
Current:						
Federal	\$12,934	\$18,418	\$7,796			
State	3,178	1,526	765			
Foreign	3,027	3,056	4,751			
Total current	19,139	23,000	13,312			
Deferred:						
Federal	6,203	2,199	14,783			
State	(1,963)	60	730			
Foreign	(2,933)	(4,104)	(479)			
Total deferred	1,307	(1,845)	15,034			

Total \$20,446 \$21,155 \$28,346

A reconciliation of the U.S. Federal statutory rate to the effective tax rate is as follows (in thousands):

	Fiscal Year Ended			
	November November Novemb			ber
	30, 2016	30, 2015	30, 2014	1
Tax at U.S. Federal statutory rate	\$(12,348)	\$4,324	\$27,231	_
Foreign rate differences	7,689	16,945	1,320	
Effects of foreign operations included in U.S. Federal provision	(1,244)	(996)	(1,821	)
State income taxes, net	2,977	1,029	1,227	
Research credits	(838	(681)	(80	)
Domestic production activities deduction	(1,925)	(1,750)	(1,095	)
Tax-exempt interest	(76	(51)	(80	)
Nondeductible stock-based compensation	740	1,875	2,152	
Meals and entertainment	234	321	220	
Compensation subject to 162(m)		228	350	
Uncertain tax positions and tax settlements	(1,701)	(332)	(123	)
Prior period adjustment	(2,700)	) —		
Release of valuation allowance on state research and development credits	(2,748)	) —		
Goodwill Impairment	32,200			
Other	186	243	(955	)
Total	\$20,446	\$21,155	\$28,346	5

During the preparation of our condensed consolidated financial statements for the three months ended May 31, 2016, we identified an error in our prior year income tax provision whereby income tax expense was overstated for the year ended November 30, 2015 by \$2.7 million related to our tax treatment of an intercompany gain. We determined that the error is not material to the prior year financial statements. We also concluded that recording an out-of-period correction would not be material and therefore corrected this error by recording an out-of-period \$2.7 million tax benefit in our interim financial statements for the periods ended May 31, 2016.

The components of deferred tax assets and liabilities are as follows (in thousands):

	November 30, 2016	November 30, 2015
Deferred tax assets:	,	
Accounts receivable	\$ 360	\$ 628
Other assets	77	761
Accrued compensation	3,267	3,421
Accrued liabilities and other	3,207	4,945
Stock-based compensation	4,377	4,902
Deferred revenue	1,325	798
Tax credit and loss carryforwards	23,167	29,351
Gross deferred tax assets	35,780	44,806
Valuation allowance	(3,189)	(8,160)
Total deferred tax assets	32,591	36,646
Deferred tax liabilities:		
Goodwill	(23,685)	(21,580)
Deferred revenue	_	
Depreciation and amortization	(6,206)	(11,207)
Total deferred tax liabilities	(29,891)	(32,787)

Total

The valuation allowance primarily applies to net operating loss carryforwards and unutilized tax credits in jurisdictions or under conditions where realization is not more likely than not. The \$5.0 million decrease in the valuation allowance during fiscal year 2016 primarily relates to release of the valuation allowance on state research and development tax credits and a valuation allowance on a foreign subsidiary that was liquidated during fiscal year 2016. The \$1.5 million and \$3.3 million decreases in the valuation allowance during fiscal years 2014, respectively, primarily relate to foreign net operating loss carryforwards expiring unutilized.

At November 30, 2016, we have federal and foreign net operating loss carryforwards of \$107.3 million expiring on various dates through 2034 and \$0.8 million that may be carried forward indefinitely. In addition, we have state net operating loss carryforwards of \$5.2 million expiring on various dates through 2022. At November 30, 2016, we have tax credit carryforwards of approximately \$3.5 million expiring on various dates through 2031 and \$2.1 million that may be carried forward indefinitely.

It is our intention to indefinitely reinvest the earnings of our non-U.S. subsidiaries. We have not provided for U.S. income taxes on the undistributed earnings of non-U.S. subsidiaries, which totaled \$13.7 million as of November 30, 2016, as these earnings have been indefinitely reinvested. Any additional taxes that might be payable upon repatriation of our foreign earnings would not be significant.

As of November 30, 2016, the total amount of unrecognized tax benefits was \$7.0 million, of which \$3.8 million was recorded in other noncurrent liabilities on the consolidated balance sheet and \$3.2 million of deferred tax assets, principally related to U.S and foreign net operating loss carry-forwards, have not been recorded.

A reconciliation of the balance of our unrecognized tax benefits is as follows (in thousands):

	Fiscal Year Ended		
	Novemb 30, 2016	er November 30, 2015	November 30, 2014
Balance, beginning of year	\$4,779	\$ 1,711	\$ 1,022
Tax positions related to current year	1,106	107	849
Tax positions related to a prior period	1,638		
Settlements with tax authorities	(21)	(39)	
Tax positions acquired		4,464	
Lapses due to expiration of the statute of limitations Balance, end of year	(456) \$7,046	(1,464 ) \$ 4,779	(160) \$1,711

If recognized, all amounts of unrecognized tax benefits would affect the effective tax rate.

We recognize interest and penalties related to uncertain tax positions as a component of our provision for income taxes. In fiscal years 2016, 2015, and 2014 there was a minimal amount of estimated interest and penalties recorded in the provision for income taxes. We have accrued \$0.3 million and \$0.4 million of estimated interest and penalties at November 30, 2016 and 2015, respectively. We do not expect any significant changes to the amount of unrecognized tax benefits in the next twelve months.

The Internal Revenue Service completed their audit of our U.S. Federal income tax return for the years ended November 30, 2013 and November 30, 2014 with no significant changes. Our Federal income tax returns have been examined or are closed by statute for all years prior to fiscal year 2015. Our state income tax returns have been examined or are closed by statute for all years prior to fiscal year 2012, and we are no longer subject to audit for those periods.

Tax authorities for certain non-U.S. jurisdictions are also examining returns, none of which are material to our consolidated balance sheets, cash flows or statements of income. With some exceptions, we are generally no longer subject to tax examinations in non-U.S. jurisdictions for years prior to fiscal year 2011.

## Note 15: (Loss) Earnings Per Share

We compute basic earnings per share using the weighted average number of common shares outstanding. We compute diluted earnings per share using the weighted average number of common shares outstanding plus the effect of outstanding dilutive stock options, restricted stock units and deferred stock units, using the treasury stock method. The following table sets forth the calculation of basic and diluted earnings per share from continuing operations (in thousands, expect per share data):

	Fiscal Year Ended		
	November	November	November
	30,	30,	30,
	2016	2015	2014
Net (loss) income	\$(55,726)	\$(8,801)	\$ 49,458
Weighted average shares outstanding	49,481	50,391	50,840
Dilutive impact from common stock equivalents		_	626
Diluted weighted average shares outstanding	49,481	50,391	51,466
Basic (loss) earnings per share	\$(1.13)	\$(0.17)	\$ 0.97
Diluted (loss) earnings per share	\$(1.13)	\$(0.17)	\$ 0.96

We excluded stock awards representing approximately 2,058,000 shares, 2,552,000 shares, and 355,000 shares of common stock from the calculation of diluted earnings per share in the fiscal years ended November 30, 2016, 2015 and 2014, respectively, because these awards were anti-dilutive.

Note 16: Business Segments and International Operations

Operating segments are components of an enterprise that engage in business activities for which discrete financial information is available and regularly reviewed by the chief operating decision maker in deciding how to allocate resources and assess performance. Our chief operating decision maker is our Chief Executive Officer.

The changes made to our organization during the fourth quarter of fiscal year 2016, as discussed in Note 13, did not change our determination of the three reportable segments as our organizational structure maintains the focus of the three business segments.

We do not manage our assets or capital expenditures by segment or assign other income (expense) and income taxes to segments. We manage and report such items on a consolidated company basis.

The following table provides revenue and contribution margin from our reportable segments and reconciles to the consolidated income from continuing operations before income taxes:

	Fiscal Year Ended		
(In thousands)	November	November	November
(In thousands)	30, 2016	30, 2015	30, 2014
Segment revenue:			
OpenEdge	\$276,267	\$295,934	\$296,721
Data Connectivity and Integration	48,009	37,926	34,772
Application Development and Deployment	81,065	43,694	1,040
Total revenue	405,341	377,554	332,533
Segment costs of revenue and operating expenses:			
OpenEdge	72,938	77,085	70,811
Data Connectivity and Integration	12,760	13,819	12,308
Application Development and Deployment	40,180	39,386	9,354
Total costs of revenue and operating expenses	125,878	130,290	92,473
Segment contribution margin:			
OpenEdge	203,329	218,849	225,910
Data Connectivity and Integration	35,249	24,107	22,464
Application Development and Deployment	40,885	4,308	(8,314)
Total contribution margin	279,463	247,264	240,060
Other unallocated expenses (1)	309,172	232,510	159,320
(Loss) income from operations	\$(29,709)	\$14,754	\$80,740
Other expense, net	\$(5,571)	\$(2,400)	\$(2,936)
(Loss) income before income taxes	\$(35,280)	\$12,354	\$77,804

(1) The following expenses are not allocated to our segments as we manage and report our business in these functional areas on a consolidated basis only: product development, corporate marketing, administration, amortization and impairment of acquired intangibles, impairment of goodwill, stock-based compensation, restructuring, and acquisition related expenses.

Our revenues are derived from licensing our products, and from related services, which consist of maintenance, hosting services, and consulting and education. Information relating to revenue from external customers by revenue type is as follows (in thousands):

	Fiscal Year Ended			
	NovemberNovember November			
	30,	30,	30,	
	2016	2015	2014	
Software licenses	\$134,863	\$130,250	\$117,801	
Maintenance	238,377	217,718	202,496	
Professional services	32,101	29,586	12,236	
Total	\$405,341	\$377,554	\$332,533	

In the following table, revenue attributed to the United States includes sales to customers in the U.S. and sales to certain multinational organizations. Revenue from Canada, Europe, the Middle East and Africa (EMEA), Latin America and the Asia Pacific region includes sales to customers in each region plus sales from the U.S. to distributors in these regions. Information relating to revenue from external customers from different geographical areas is as follows (in thousands):

	Fiscal Year Ended			
	November	rNovember	November	
	30,	30,	30,	
	2016	2015	2014	
United States	\$212,312	\$193,665	\$137,105	
Canada	16,891	13,901	13,611	
EMEA	130,818	124,171	131,335	
Latin America	21,156	17,594	24,917	
Asia Pacific	24,164	28,223	25,565	
Total	\$405,341	\$377,554	\$332,533	

No country outside of the U.S. accounted for more than 10% of our consolidated revenue in any year presented. Long-lived assets totaled \$45.4 million, \$50.3 million and \$56.9 million in the U.S. and \$4.7 million, \$3.9 million and \$2.5 million outside of the U.S. at the end of fiscal years 2016, 2015 and 2014, respectively. No individual country outside of the U.S. accounted for more than 10% of our consolidated long-lived assets.

Note 17: Selected Quarterly Financial Data (unaudited)

(in thousands, except per share data)	First Ouarter	Second Quarter	Third Quarter	Fourth Ouarter
Fiscal year 2016:	C C	C C	C C	C C
Revenue	\$89,481	\$96,118	\$102,018	\$117,724
Gross profit	73,731	79,883	84,829	101,186
(Loss) income from operations <sup>1</sup>	6,705	12,344	13,606	(62,364)
Net (loss) income <sup>1</sup>	3,216	7,275	7,576	(73,793)
Basic (loss) earnings per share	0.06	0.15	0.16	(1.52)
Diluted (loss) earnings per share	0.06	0.14	0.15	(1.52)
Fiscal year 2015:				
Revenue	\$81,381	\$88,817	\$94,637	\$112,719
Gross profit	63,753	73,071	79,505	97,483
(Loss) income from operations	(11,186)	(2,735)	8,594	20,081
Net (loss) income	(971)	5,769	(4,126)	(9,473)
Basic (loss) earnings per share	(0.02)	0.11	(0.08)	(0.19)
Diluted (loss) earnings per share	(0.02)	0.11	(0.08)	(0.19)

(1) Included within the loss from operations and net loss during the fourth quarter of fiscal 2016 is a \$92 million impairment charge related to the goodwill of the Application Development and Deployment reporting unit. For further discussion on the impairment of goodwill, refer to Note 6.

## Note 18: Related Party Transactions

During fiscal year 2015, we entered into two license agreements with Emdeon Inc. (Emdeon) to provide Emdeon access to certain of our software. Philip M. Pead, our former President and Chief Executive Officer, and current member of our Board of Directors, is a member of Emdeon's board of directors. We deployed the software and recorded revenue of \$0.4 million. We also recorded \$0.2 million of deferred license and maintenance revenue related to the arrangements as of November 30, 2015, which will be recorded as revenue on a straight-line basis over the respective maintenance periods of each license agreement. As Emdeon paid us the total amounts upon deployment, there is no outstanding accounts receivable balance as of November 30, 2015.

During fiscal year 2015, we also entered into two license agreements with a customer on whose board of directors one of our directors also serves. We delivered the software during the year and recorded revenue of \$0.7 million. We also recorded a minimal amount of deferred maintenance revenue related to one of the arrangements, which was recorded as revenue on a straight-line basis over the remaining maintenance period.

We did not enter into any material related party transactions during fiscal year 2016.

#### Note 19: Subsequent Events

In January 2017, we announced certain operational restructuring initiatives intended to significantly reduce annual costs. To execute these operational restructuring initiatives, we expect to reduce our global workforce by approximately 450 positions, totaling over 20% of our global workforce. These workforce reductions began in the first fiscal quarter of 2017 and are expected to be completed by the end of the second fiscal quarter of 2017, depending upon local legal requirements. These workforce reductions will occur in substantially all functional units and across all geographies in which we operate. We also expect to consolidate offices in various locations.

As a result of these workforce reductions and office consolidations, we expect to incur in the aggregate a pre-tax charge in the range of approximately \$17 million to \$20 million. The estimated aggregate charge consists of approximately \$16 million to \$17 million relating to our global workforce reduction, consisting primarily of severance and post-employment benefits, and approximately \$1 million to \$3 million relating to our office consolidations. We expect to record these charges primarily in the 2017 first and second fiscal quarters. Substantially all of these charges are expected to result in cash expenditures.

Item 9. Changes in and Disagreements With Accountants on Accounting and Financial Disclosure

None.

Item 9A. Controls and Procedures

(a) Evaluation of disclosure controls and procedures

Our management maintains disclosure controls and procedures as defined in Rule 13a-15(e) and 15d-15(e) under the Securities and Exchange Act of 1934, as amended (the "Exchange Act") that are designed to provide reasonable assurance that information required to be disclosed in our reports filed or submitted under the Exchange Act is processed, recorded, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to management, including our Chief Executive Officer and Chief Financial Officer (our principal executive officer and principal financial officer, respectively), as appropriate, to allow for timely decisions regarding required disclosure.

Our management, including the Chief Executive Officer and Chief Financial Officer, carried out an evaluation of the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective to ensure that the information required to be disclosed in the reports filed or submitted by us under the Securities Exchange Act of 1934 was recorded, processed, summarized and reported within the requisite time periods and that such information was accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow for timely decisions regarding required disclosure.

# (b) Management's Annual Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rule 13a-15(f). Because of its inherent limitations, internal control over financial reporting may not prevent or detect all misstatements. Our internal control system was designed to provide reasonable assurance to our management and board of directors regarding the preparation and fair presentation of published financial statements.

Our management assessed the effectiveness of our internal control over financial reporting as of November 30, 2016. Our assessment was based on the framework in the updated Internal Control-Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO") on May 14, 2013. Based on our assessment we believe that as of November 30, 2016, our internal control over financial reporting is effective based on those criteria.

Deloitte & Touche LLP, our independent registered public accounting firm, which audited our consolidated financial statements, has issued an attestation report on our internal control over financial reporting, which is included in this Item 9A below.

(c) Changes in internal control over financial reporting

Our management, including our Chief Executive Officer and Chief Financial Officer, evaluated our "internal control over financial reporting" as defined in Exchange Act Rule 13a-15(f) to determine whether any changes in our internal control over financial reporting occurred during the fiscal quarter ended November 30, 2016 that materially affected, or are reasonably likely to materially affect, our internal control over financial reporting. Based on that evaluation,

there were no changes in our internal control over financial reporting during the fiscal quarter ended November 30, 2016 that have materially affected, or are reasonably likely to materially affect our internal control over financial reporting.

# (d) Report of independent registered public accounting firm

# REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Shareholders of Progress Software Corporation Bedford, Massachusetts

We have audited the internal control over financial reporting of Progress Software Corporation and subsidiaries (the "Company") as of November 30, 2016, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed by, or under the supervision of, the company's principal executive and principal financial officers, or persons performing similar functions, and effected by the company's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of November 30, 2016, based on the criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated financial statements as of and for the year ended November 30, 2016, of the Company and

our report dated January 30, 2017 expressed an unqualified opinion on those financial statements.

/s/ Deloitte & Touche LLP

Boston, Massachusetts January 30, 2017

Item 9B. Other Information

Not applicable.

# PART III

Item 10. Directors, Executive Officers and Corporate Governance

The information required by this Item 10 with respect to our directors and executive officers, including the qualifications of the members of the Audit Committee of our Board of Directors, may be found in the sections captioned, "Proposal 1-Election of Directors," "Committees of the Board," "Certain Relationships" and "Section 16(a) Beneficial Ownership Reporting Compliance" appearing in our definitive Proxy Statement for the 2017 Annual Meeting of Shareholders. This information is incorporated herein by reference.

Executive and Other Key Officers of the Registrant

The following table sets forth certain information regarding our executive and other key officers.

Name	Age	Position
Kurt Abkemeier	46	Chief Financial Officer
John Ainsworth	52	Senior Vice President, ProductsCore
Stephen Faberman	47	Chief Legal Officer
Yogesh Gupta	56	President and Chief Executive Officer
Loren Jarrett	42	Chief Marketing Officer
Jerry Rulli	60	Chief Operating Officer
Faris Sweis	41	Senior Vice President, General Manager-Dev
rans Sweis	41	Tools/Telerik Platform
Dimitre Taslakov	40	Chief Talent Officer

Mr. Abkemeier became Chief Financial Officer in September 2016. As Chief Financial Officer, Mr. Abkemeier is responsible for our finance and accounting, planning and budgeting and internal audit functions. Prior to joining our company, Mr. Abkemeier was Chief Financial Officer and Executive Vice President of Inteliquent, Inc., from January 2014 until September 2016. Prior to that time, Mr. Abkemeier served as the Vice President of Finance and Treasurer of Cbeyond, Inc. from June 2005 to March 2012.

Mr. Ainsworth became Senior Vice President, Products-Core in January 2017. Mr. Ainsworth is responsible for the product management, product marketing, technical support and engineering functions for all of our products other than DevTools and Telerik Platform. Prior to joining our company, Mr. Ainsworth was Senior Vice President, Engineering Services at CA Technologies, Inc., a position he assumed in April 2016. Prior to that time, Mr. Ainsworth held various senior positions within CA Technologies, Inc., which he joined through acquisition in 1994.

Mr. Faberman became Chief Legal Officer in December 2015. As Chief Legal Officer, Mr. Faberman is responsible for our legal and compliance, risk management, license compliance and business development functions. Prior to becoming Chief Legal Officer, Mr. Faberman was Senior Vice President, General Counsel. Mr. Faberman became General Counsel in December 2012 and a Senior Vice President in January 2014. Prior to that time, from October 2012 to December 2012, Mr. Faberman was Vice President, Acting General Counsel, and from January 2012 to October 2012, Mr. Faberman was Vice President, Deputy General Counsel.

Mr. Gupta became President and Chief Executive Officer in October 2016. Prior to that time, Mr. Gupta served as an advisor to various venture capital and private equity firms from October 2015 until September 2016. Prior to that time, Mr. Gupta was President and Chief Executive Officer at Kaseya, Inc., from June 2013 until July 2015, at which time, Mr. Gupta became Chairman of the Board of Directors, a position he held until October 2015. From July 2012 until June 2013, Mr. Gupta served as an advisor to various venture capital and private equity firms in several mergers and

acquisitions opportunities. Mr. Gupta was previously President and Chief Executive Officer of FatWire Software from July 2007 until February 2012, prior to the acquisition of FatWire Software by Oracle Corporation.

Ms. Jarrett became Chief Marketing Officer in January 2017. As Chief Marketing Officer, Ms. Jarrett is responsible for our marketing strategy, corporate marketing, demand generation, and field marketing functions. Prior to that time, Ms. Jarrett was Chief Marketing Officer at Acquia, from 2015 until December 2016. Previously, Ms. Jarrett was Chief Marketing Officer at Kaseya, Inc. from 2013 until 2015, and Vice President, Corporate Charge Card and Loyalty Products at American Express, in 2013. Prior to that time, Ms. Jarrett was Vice President, Product Management and Strategy at Oracle Corporation from 2011

until 2012, and Senior Vice President of Marketing and Product Management at FatWire from 2007 until its acquisition by Oracle in 2011.

Mr. Rulli became Chief Operating Officer in July 2015. Prior to that time, Mr. Rulli was President, OpenEdge Business Unit from August 2014 when he joined us. Prior to that time, from June 2010 to May 2014, Mr. Rulli was Executive Vice President, Worldwide Sales at Iron Mountain. On January 16, 2017, we announced that Mr. Rulli's employment with us would terminate at the end of the first quarter of fiscal year 2017.

Mr. Sweis became Senior Vice President and General Manager of Dev Tools/Telerik Platform in January 2017. As General Manager, Mr. Sweis is responsible for the sales, product management, product marketing, field marketing, technical support and engineering for our DevTools/Telerik Platform products. Prior to this role, Mr. Sweis was our Chief Transformation Officer, a position he assumed in May 2016. Mr. Sweis also became our Acting Chief Product Development Officer in August 2016. Prior to being named our Chief Transformation Officer, Mr. Sweis was Vice President, Development, a position he assumed upon acquisition of Telerik in December 2014. Prior to that time, Mr. Sweis was Chief Technology Officer at Telerik.

Mr. Taslakov became Chief Talent Officer in December 2014 upon our acquisition of Telerik. As Chief Talent Officer, Mr. Taslakov is responsible for talent and performance management, recruiting, compensation and benefits and facilities functions. Prior to the acquisition of Telerik, Mr. Taslakov was Chief Talent Officer of Telerik, a position he assumed in January 2014. Prior to that time, from November 2012 until December 2013, he was Telerik's Chief Revenue Officer. Prior to November 2012, Mr. Taslakov was Vice President of Business Development.

Board of Directors

The following information is provided with respect to the members of our Board of Directors:

John R. Egan Non-Executive Chairman Managing Partner Egan-Managed Capital

Ram Gupta Former President and Chief Executive Officer CAST Iron Systems, Inc.

Yogesh Gupta President and Chief Executive Officer Progress Software Corporation

Charles F. Kane Strategic Advisor and Director One Laptop per Child

David A. Krall Strategic Advisor and Board of Directors Member Universal Audio

Michael L. Mark Director

Progress Software Corporation

Philip M. Pead Former President and Chief Executive Officer Progress Software Corporation

Code of Conduct

We have adopted a Code of Conduct that applies to all employees and directors. A copy of the Code of Conduct is publicly available on our website at www.progress.com. If we make any substantive amendments to the Code of Conduct or grant any

waiver, including any implicit waiver, from the Code of Conduct to our executive officers or directors, we will disclose the nature of such amendment or waiver in a Current Report on Form 8-K.

Item 11. Executive Compensation

The information required by this Item 11 with respect to director and executive compensation may be found under the headings captioned "Director Compensation," "Compensation Discussion and Analysis" and "Executive Compensation" in our definitive Proxy Statement for the 2017 Annual Meeting of Shareholders. This information is incorporated herein by reference.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information required by this Item 12 with respect to security ownership and our equity compensation plans may be found under the headings captioned "Information About Progress Software Common Stock Ownership" and "Equity Compensation Plan Information" in our definitive Proxy Statement for the 2017 Annual Meeting of Shareholders. This information is incorporated herein by reference.

Information related to securities authorized for issuance under equity compensation plans as of November 30, 2016 is as follows (in thousands, except per share data):

	Number of	Weighted-average	Number of
	Securities to be	Exercise	Securities
	Issued Upon	Price of	Remaining
Plan Category	Exercise of	Outstanding	Available
	Outstanding	Options,	For
	Options, Warrants	Warrants	Future
	and Rights	and Rights	Issuance
Equity compensation plans approved by shareholders <sup>(1)</sup>	1,846 (2	2)\$ 21.57	5,556 (3)
Equity compensation plans not approved by shareholders <sup>(4)</sup>	154	28.40	1,471
Total	2,000	\$ 24.10	7,027

(1) Consists of the 1992 Incentive and Nonqualified Stock Option Plan, 1994 Stock Incentive Plan, 1997 Stock Incentive Plan, 2008 Stock Option and Incentive Plan and 1991 Employee Stock Purchase Plan (ESPP).

Includes 1,583,000 restricted stock units under our 2008 Plan. Does not include purchase rights accruing under the (2)ESPP because the purchase price (and therefore the number of shares to be purchased) will not be determined until the end of the purchase period.

(3) Includes 1,035,000 shares available for future issuance under the ESPP.

(4) Consists of the 2002 Nonqualified Stock Plan and the 2004 Inducement Plan described below.

We have adopted two equity compensation plans, the 2002 Nonqualified Stock Plan (2002 Plan) and the 2004 Inducement Stock Plan (2004 Plan), for which the approval of shareholders was not required. We intend that the 2004 Plan be reserved for persons to whom we may issue securities as an inducement to become employed by us pursuant to the rules and regulations of NASDAQ. Executive officers and members of the Board of Directors are not eligible for awards under the 2002 Plan. An executive officer would be eligible to receive an award under the 2004 Plan only as an inducement to join us. Awards under the 2002 Plan and the 2004 Plan may include nonqualified stock options, grants of conditioned stock, unrestricted grants of stock, grants of stock contingent upon the attainment of performance goals and stock appreciation rights. A total of 11,250,000 shares are issuable under the two plans, of which, 1,471,389 shares are available for future issuance.

Item 13. Certain Relationships and Related Transactions, and Director Independence

The information required by this Item 13 may be found under the headings "Independence," "Review of Transactions with Related Persons" and "Transactions with Related Persons" in our definitive Proxy Statement for the 2017 Annual Meeting of Shareholders. This information is incorporated herein by reference.

Item 14. Principal Accounting Fees and Services

The information required by this Item 14 may be found under the heading "Information About Our Independent Registered Public Accounting Firm" in our definitive Proxy Statement for the 2017 Annual Meeting of Shareholders. This information is incorporated herein by reference.

# PART IV

Item 15. Exhibits, Financial Statement Schedules

(a) Documents Filed as Part of this Annual Report on Form 10-K

1. Financial Statements (included in Item 8 of this Annual Report on Form 10-K):

Report of Independent Registered Public Accounting Firm

Consolidated Balance Sheets as of November 30, 2016 and 2015

Consolidated Statements of Operations for the years ended November 30, 2016, 2015 and 2014 Consolidated Statements of Comprehensive Loss for the years ended November 30, 2016, 2015 and 2014 Consolidated Statements of Shareholders' Equity for the years ended November 30, 2016, 2015 and 2014 Consolidated Statements of Cash Flows for the years ended November 30, 2016, 2015 and 2014 Notes to Consolidated Financial Statements

2. Financial Statement Schedules

Financial statement schedules are omitted as they are either not required or the information is otherwise included in the consolidated financial statements.

#### (b) Exhibits

Documents listed below, except for documents followed by parenthetical numbers, are being filed as exhibits. Documents followed by parenthetical numbers are not being filed herewith and, pursuant to Rule 12b-32 of the General Rules and Regulations promulgated by the SEC under the Securities Exchange Act of 1934 (the Act), reference is made to such documents as previously filed as exhibits with the SEC. Our file number under the Act is 0-19417.

- 2.1 Securities Purchase Agreement, dated October 21, 2014, by and among Progress Software Corporation, Telerik
- AD, the Sellers identified therein, and the Securityholder Representative (1)
- 2.2 Plan of Domestication (2)
- 3.1 Certificate of Conversion from Non-Delaware Corporation to Delaware Corporation (3)
- 3.2 Certificate of Incorporation (4)
- 3.2.1 Certificate of Correction to Certification of Incorporation (4)
- 3.3 Amended and Restated By-Laws (5)
- 4.1 Specimen certificate for the Common Stock (6)
- 10.1\* 1992 Incentive and Nonqualified Stock Option Plan (7)
- 10.2\* 1994 Stock Incentive Plan (8)
- 10.3\* 1997 Stock Incentive Plan, as amended and restated (9)
- 10.4\* Employee Retention and Motivation Agreement as amended and restated, executed by each of the Executive Officers (other than the Chief Executive Officer) (10)
- 10.5\* 2002 Nonqualified Stock Plan, as amended and restated (11)
- 10.6\* 2004 Inducement Stock Plan, as amended and restated (12)
- 10.7\* Progress Software Corporation 1991 Employee Stock Purchase Plan, as amended and restated (13)
- 10.8\* Progress Software Corporation 2008 Stock Option and Incentive Plan, as amended and restated (14)
- 10.9\* Form of Notice of Grant of Stock Options and Grant Agreement under the Progress Software Corporation 2008 Stock Option and Incentive Plan (15)
- 10.10\* Progress Software Corporation Corporate Executive Bonus Plan (16)
- 10.11\* Progress Software Corporation 2016 Fiscal Year Non-Employee Directors Compensation Program (17)
- 10.12\* Form of Deferred Stock Unit Agreement under the Progress Software Corporation 2008 Stock Option and Incentive Plan (18)
- 10.13\* Form of Non-Qualified Stock Option Agreement for Non-Employee Directors under the Progress Software Corporation 2008 Stock Option and Incentive Plan (Initial Grant) (19)
- 10.14\* Form of Non-Qualified Stock Option Agreement for Non-Employee Directors under the Progress Software Corporation 2008 Stock Option and Incentive Plan (Annual Grant) (20)
- 10.15\* Form of Restricted Stock Unit Agreement under the Progress Software Corporation 2008 Stock Option and Incentive Plan (21)

Credit Agreement, dated as of December 2, 2014, by and among Progress Software Corporation, each of the lenders party thereto, JPMorgan Chase Bank, N.A., as Administrative Agent, Wells Fargo Bank, N.A. and

- 10.16\* Citizens Bank, N.A., as Syndication Agents, and Bank of America, N.A., Citibank, N.A. and Silicon Valley Bank, as Documentation Agents, and J.P. Morgan Securities LLC, as Sole Bookrunner and Sole Lead Arranger (22)
- 10.17\* Employment Agreement, dated October 10, 2016, by and between Progress Software Corporation and Yogesh Gupta (23)
- 10.18\* Employee Retention and Motivation Agreement, dated as of October 10, 2016, by and between Progress Software Corporation and Yogesh Gupta (24)
- 10.19\* Employment Agreement, dated September 28, 2016, by and between Progress Software Corporation and Kurt Abkemeier (25)
- 21.1 List of Subsidiaries of the Registrant
- 23.1 Consent of Deloitte & Touche LLP, Independent Registered Public Accounting Firm
- 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 Yogesh Gupta
- 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 Kurt Abkemeier
- 32.1 Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- 101\*\* The following materials from Progress Software Corporation's Annual Report on Form 10-K for the year ended November 30, 2013, formatted in XBRL (eXtensible Business Reporting Language): (i) Consolidated Balance Sheets as of November 30, 2013 and 2012, (ii) Consolidated Statements of Income for the years ended November 30, 2013, 2012 and 2011, (iii) Consolidated Statements of Comprehensive Income for the years

ended November 30, 2013, 2012 and 2011, (iv) Consolidated Statements of Shareholders' Equity for the years ended November 30, 2013, 2012 and 2011, and (v) Consolidated Statements of Cash Flows for the years ended November 30, 2013, 2012 and 2011.

(1)Incorporated by reference to Exhibit 2.1 of our Current Report on Form 8-K filed on October 27, 2014.(2)Incorporated by reference to Exhibit 2.1 of our Current Report on Form 8-K filed on May 14, 2015.

- (3) Incorporated by reference to Exhibit 3.1 of our Current Report on Form 8-K filed on May 14, 2015.
- (4) Incorporated by reference to Exhibit 3.2 of our Current Report on Form 8-K filed on May 14, 2015.
- (5) Incorporated by reference to Exhibit 3.4 of our Current Report on Form 8-K filed on May 14, 2015.
- Incorporated by reference to Exhibit 4.1 of our Annual Report on Form 10-K for the year ended November 30,  $\binom{6}{2011}$ .
- (7) Incorporated by reference to Exhibit 10.1 of our Annual Report on Form 10-K for the year ended November 30, 2009.
- (8) Incorporated by reference to Exhibit 10.2 of our Annual Report on Form 10-K for the year ended November 30, 2009.
- (9) Incorporated by reference to Exhibit 10.3 of our Annual Report on Form 10-K for the year ended November 30, 2012.
- (10) Incorporated by reference to Exhibit 10.4 of our Annual Report on Form 10-K for the year ended November 30, 2013.
- Incorporated by reference to Exhibit 10.5 of our Annual Report on Form 10-K for the year ended November 30, 2015.
- Incorporated by reference to Exhibit 10.6 of our Annual Report on Form 10-K for the year ended November 30, 2015.
- (13) Incorporated by reference to Annex A to our definitive Proxy Statement filed April 15, 2016.
- (14)Incorporated by reference to Annex A to our definitive Proxy Statement filed May 7, 2013.
- $(15)_{2013}^{15}$  Incorporated by reference to Exhibit 10.9 of our Annual Report on Form 10-K for the year ended November 30,
- (16)<sup>Incorporated</sup> by reference to Exhibit 10.10 of our Annual Report on Form 10-K for the year ended November 30, 2012.
- (17)<sup>Incorporated</sup> by reference to Exhibit 10.1 of our Quarterly Report on Form 10-Q for the quarter ended February 29, 2016.
- (18)<sup>Incorporated</sup> by reference to Exhibit 10.12 of our Annual Report on Form 10-K for the year ended November 30, 2013.
- (19) Incorporated by reference to Exhibit 10.13 of our Annual Report on Form 10-K for the year ended November 30, 2013.
- (20)<sup>1</sup> Incorporated by reference to Exhibit 10.14 of our Annual Report on Form 10-K for the year ended November 30, 2013.
- (21) Incorporated by reference to Exhibit 10.15 of our Annual Report on Form 10-K for the year ended November 30, 2014.
- (22) Incorporated by reference to Exhibit 10.1 to our Current Report on Form 8-K filed December 5, 2014.
- (23) Incorporated by reference to Exhibit 10.1 to Form 8-K filed on October 14, 2016.
- (24) Incorporate by reference to Exhibit 10.2 to Form 8-K filed on October 14, 2016.
- (25) Incorporated by reference to Exhibit 10.1 to Form 8-K filed on October 4, 2016.
- \* Management contract or compensatory plan or arrangement in which an executive officer or director of Progress Software Corporation participates.
- Pursuant to Rule 406T of Regulations S-T, the Interactive Data Files on Exhibit 101 hereto are deemed not filed or \*\* part of a registration statement or prospectus of Sections 11 or 12 of the Securities Act of 1933, as amended, are
- deemed not filed for purposes of Section 18 of the Securities and Exchange Act of 1934, as amended, and otherwise are not subject to liability under those sections.
- (c) Financial Statement Schedules

All schedules are omitted because they are not applicable or the required information is shown on the financial statements or notes hereto.

# SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on the 30th day of January, 2017.

# PROGRESS SOFTWARE CORPORATION

By:/s/ YOGESH K. GUPTA Yogesh K. Gupta President and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Signature	Title	Date
/s/ YOGESH K. GUPTA Yogesh K. Gupta	President and Chief Executive Officer (Principal Executive Officer)	January 30, 2017
/s/ KURT J. ABKEMEIER Kurt J. Abkemeier	Chief Financial Officer (Principal Financial Officer)	January 30, 2017
/s/ PAUL A. JALBERT Paul A. Jalbert	Vice President, Corporate Controller and Chief Accounting Officer (Principal Accounting Officer)	January 30, 2017
/s/ JOHN R. EGAN John R. Egan	Non-Executive Chairman	January 30, 2017
/s/ RAM GUPTA Ram Gupta	Director	January 30, 2017
/s/ CHARLES F. KANE Charles F. Kane	Director	January 30, 2017
/s/ DAVID A. KRALL David A. Krall	Director	January 30, 2017
/s/ MICHAEL L. MARK Michael L. Mark	Director	January 30, 2017
/s/ PHILIP M. PEAD Philip M. Pead	Director	January 30, 2017