

CAPITAL ONE FINANCIAL CORP

Form 10-Q

August 08, 2008

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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**FORM 10-Q**

(Mark One)

**x** **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

For the quarterly period ended June 30, 2008.

**..** **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 (NO FEE REQUIRED).**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File No. 1-13300

**CAPITAL ONE FINANCIAL CORPORATION**

(Exact name of registrant as specified in its charter)

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**Delaware**  
(State or Other Jurisdiction of

**54-1719854**  
(I.R.S. Employer

**Incorporation or Organization)**

**Identification No.)**

**1680 Capital One Drive McLean, Virginia**  
(Address of Principal Executive Offices)

**22102**  
(Zip Code)

**(703) 720-1000**

**Registrant's telephone number, including area code:**

**(Not applicable)**

**(Former name, former address and former fiscal year, if changed since last report)**

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of accelerated filer and large accelerated filer in Rule 12b of the Exchange Act. (Check One):

Large accelerated filer ☒ Accelerated filer ☐ Non-accelerated filer ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act.) Yes ☐ No ☒

As of July 31, 2008 there were 375,735,077 shares of the registrant's Common Stock, par value \$.01 per share, outstanding.

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**CAPITAL ONE FINANCIAL CORPORATION**

**FORM 10-Q**

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*June 30, 2008*

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**Table of Contents****Part 1. Financial Information****Item 1. Financial Statements****CAPITAL ONE FINANCIAL CORPORATION****Consolidated Balance Sheets**

(Dollars in thousands, except share and per share data) (unaudited)

|   | June 30<br>2008 | December 31<br>2007 |
|---|-----------------|---------------------|
| <b>Assets:</b>  |                 |                     |
| Cash and due from banks   | \$ 2,280,244    | \$ 2,377,287        |
| Federal funds sold and resale agreements  | 1,526,799       | 1,766,762           |
| Interest-bearing deposits at other banks  | 717,572         | 677,360             |
| Cash and cash equivalents   | 4,524,615       | 4,821,409           |
| Securities available for sale   | 25,028,853      | 19,781,587          |
| Mortgage loans held for sale  | 111,824         | 315,863             |
| Loans held for investment   | 97,065,238      | 101,805,027         |
| Less: Allowance for loan and lease losses   | (3,311,003)     | (2,963,000)         |
| Net loans held for investment   | 93,754,235      | 98,842,027          |
| Accounts receivable from securitizations  | 5,301,906       | 4,717,879           |
| Premises and equipment, net   | 2,321,487       | 2,299,603           |
| Interest receivable   | 778,595         | 839,317             |
| Goodwill  | 12,826,738      | 12,830,740          |
| Other   | 6,466,018       | 6,141,944           |
| Total assets  | \$ 151,114,271  | \$ 150,590,369      |
| <b>Liabilities:</b>   |                 |                     |
| Non-interest-bearing deposits   | \$ 10,752,059   | \$ 11,046,549       |
| Interest-bearing deposits   | 81,655,001      | 71,714,627          |
| Total deposits  | 92,407,060      | 82,761,176          |
| Senior and subordinated notes   | 8,506,339       | 10,712,706          |
| Other borrowings  | 19,302,185      | 26,812,969          |
| Interest payable  | 621,489         | 631,609             |
| Other   | 5,355,733       | 5,377,797           |
| Total liabilities   | 126,192,806     | 126,296,257         |
| <b>Stockholders' Equity:</b>  |                 |                     |
| Preferred stock, par value \$.01 per share; authorized 50,000,000 shares, none issued or outstanding  |                 |                     |
| Common stock, par value \$.01 per share; authorized 1,000,000,000 shares 422,298,620 and 419,224,900 issued as of June 30, 2008 and December 31, 2007, respectively | 4,223           | 4,192               |
| Paid-in capital, net  | 15,966,810      | 15,860,490          |
| Retained earnings   | 11,988,877      | 11,267,568          |
| Cumulative other comprehensive income   | 126,603         | 315,248             |
|   | (3,165,048)     | (3,153,386)         |

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Less: Treasury stock, at cost; 46,613,874 shares and 46,370,635 shares as of June 30, 2008 and December 31, 2007, respectively

|  |                       |                |
|--|-----------------------|----------------|
| Total stockholders' equity                 | <b>24,921,465</b>     | 24,294,112     |
| Total liabilities and stockholders' equity | <b>\$ 151,114,271</b> | \$ 150,590,369 |

See Notes to Consolidated Financial Statements.

**Table of Contents****CAPITAL ONE FINANCIAL CORPORATION****Consolidated Statements of Income**

(Dollars in thousands, except per share data) (unaudited)

|   | Three Months Ended<br>June 30 |              | Six Months Ended<br>June 30 |              |
|---|-------------------------------|--------------|-----------------------------|--------------|
|   | 2008                          | 2007         | 2008                        | 2007         |
| <b>Interest Income:</b>                                       |                               |              |                             |              |
| Loans held for investment, including past-due fees            | \$ 2,297,709                  | \$ 2,255,573 | \$ 4,806,102                | \$ 4,582,253 |
| Securities available for sale                                 | 281,089                       | 237,978      | 538,836                     | 442,058      |
| Other   | 113,059                       | 145,135      | 226,444                     | 326,684      |
| Total interest income   | 2,691,857                     | 2,638,686    | 5,571,382                   | 5,350,995    |
| <b>Interest Expense:</b>                                      |                               |              |                             |              |
| Deposits  | 592,576                       | 749,603      | 1,202,965                   | 1,480,086    |
| Senior and subordinated notes                                 | 114,797                       | 134,061      | 255,767                     | 272,607      |
| Other borrowings  | 256,728                       | 216,441      | 572,977                     | 455,178      |
| Total interest expense  | 964,101                       | 1,100,105    | 2,031,709                   | 2,207,871    |
| Net interest income   | 1,727,756                     | 1,538,581    | 3,539,673                   | 3,143,124    |
| Provision for loan and lease losses                           | 829,130                       | 396,713      | 1,908,202                   | 746,758      |
| Net interest income after provision for loan and lease losses | 898,626                       | 1,141,868    | 1,631,471                   | 2,396,366    |
| <b>Non-Interest Income:</b>                                   |                               |              |                             |              |
| Servicing and securitizations                                 | 834,740                       | 1,226,896    | 1,917,802                   | 2,214,978    |
| Service charges and other customer-related fees               | 524,209                       | 482,979      | 1,098,270                   | 962,446      |
| Mortgage servicing and other                                  | 16,552                        | 103,653      | 51,807                      | 155,103      |
| Interchange   | 132,730                       | 125,979      | 284,632                     | 244,090      |
| Other   | 114,085                       | 32,344       | 326,283                     | 169,604      |
| Total non-interest income                                     | 1,622,316                     | 1,971,851    | 3,678,794                   | 3,746,221    |
| <b>Non-Interest Expense:</b>                                  |                               |              |                             |              |
| Salaries and associate benefits                               | 578,572                       | 667,904      | 1,189,852                   | 1,343,075    |
| Marketing   | 288,100                       | 326,067      | 585,893                     | 656,961      |
| Communications and data processing                            | 195,102                       | 192,620      | 382,345                     | 374,854      |
| Supplies and equipment  | 131,937                       | 116,434      | 262,868                     | 250,332      |
| Occupancy   | 80,137                        | 75,843       | 168,217                     | 153,238      |
| Restructuring Expense   | 13,560                        | 91,074       | 66,319                      | 91,074       |
| Other   | 532,193                       | 564,593      | 986,384                     | 1,139,048    |
| Total non-interest expense                                    | 1,819,601                     | 2,034,535    | 3,641,878                   | 4,008,582    |
| Income from continuing operations before income taxes         | 701,341                       | 1,079,184    | 1,668,387                   | 2,134,005    |
| Income taxes  | 238,843                       | 311,572      | 573,334                     | 680,269      |
| Income from continuing operations, net of tax                 | 462,498                       | 767,612      | 1,095,053                   | 1,453,736    |
| Loss from discontinued operations, net of tax                 | (9,593)                       | (17,240)     | (93,644)                    | (28,314)     |
| Net income  | \$ 452,905                    | \$ 750,372   | \$ 1,001,409                | \$ 1,425,422 |

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**Basic earnings per share:**

|                                   |    |        |    |        |    |        |    |        |
|-----------------------------------|----|--------|----|--------|----|--------|----|--------|
| Income from continuing operations | \$ | 1.24   | \$ | 1.96   | \$ | 2.95   | \$ | 3.64   |
| Loss from discontinued operations |    | (0.03) |    | (0.04) |    | (0.25) |    | (0.07) |

|            |    |      |    |      |    |      |    |      |
|------------|----|------|----|------|----|------|----|------|
| Net Income | \$ | 1.21 | \$ | 1.92 | \$ | 2.70 | \$ | 3.57 |
|------------|----|------|----|------|----|------|----|------|

**Diluted earnings per share**

|                                   |    |        |    |        |    |        |    |        |
|-----------------------------------|----|--------|----|--------|----|--------|----|--------|
| Income from continuing operations | \$ | 1.24   | \$ | 1.93   | \$ | 2.94   | \$ | 3.58   |
| Loss from discontinued operations |    | (0.03) |    | (0.04) |    | (0.25) |    | (0.07) |

|                            |    |      |    |      |    |      |    |      |
|----------------------------|----|------|----|------|----|------|----|------|
| Diluted earnings per share | \$ | 1.21 | \$ | 1.89 | \$ | 2.69 | \$ | 3.51 |
|----------------------------|----|------|----|------|----|------|----|------|

|                          |    |       |    |      |    |      |    |      |
|--------------------------|----|-------|----|------|----|------|----|------|
| Dividends paid per share | \$ | 0.375 | \$ | 0.03 | \$ | 0.75 | \$ | 0.05 |
|--------------------------|----|-------|----|------|----|------|----|------|

See Notes to Consolidated Financial Statements.

**Table of Contents****CAPITAL ONE FINANCIAL CORPORATION****Consolidated Statements of Changes in Stockholders' Equity****(Dollars in thousands, except per share data) (unaudited)**

| (In Thousands, Except Per Share Data)   | Common Stock |          | Paid-In<br>Capital, Net | Retained<br>Earnings | Cumulative<br>Other<br>Comprehensive<br>Income<br>(Loss) | Treasury<br>Stock | Total<br>Stockholders'<br>Equity |
|---|--------------|----------|-------------------------|----------------------|--|-------------------|----------------------------------|
|   | Shares       | Amount   |                         |                      |  |                   |                                  |
| <b>Balance, December 31, 2006</b>   | 412,219,973  | \$ 4,122 | \$ 15,333,137           | \$ 9,760,184         | \$ 266,180   | \$ (128,417)      | \$ 25,235,206                    |
| Cumulative effect from adoption of FIN 48                                       |              |          |                         | (31,830)             |  |                   | (31,830)                         |
| Cumulative effect from adoption of FAS 156, net of income taxes of \$6,378      |              |          |                         | 8,809                |  |                   | 8,809                            |
| Comprehensive income:   |              |          |                         |                      |  |                   |                                  |
| Net income  |              |          |                         | 1,425,422            |  |                   | 1,425,422                        |
| Other comprehensive income, net of income tax:                                  |              |          |                         |                      |  |                   |                                  |
| Unrealized loss on securities, net of income taxes benefit of \$62,652          |              |          |                         |                      | (107,818)  |                   | (107,818)                        |
| Defined benefit pension plans   |              |          |                         |                      | (1,352)  |                   | (1,352)                          |
| Foreign currency translation adjustments  |              |          |                         |                      | 73,298   |                   | 73,298                           |
| Unrealized gains on cash flow hedging instruments, net of income tax of \$9,090 |              |          |                         |                      | 15,123   |                   | 15,123                           |
| Other comprehensive income  |              |          |                         |                      | (20,749)   |                   | (20,749)                         |
| Comprehensive income  |              |          |                         |                      |  |                   | 1,404,673                        |
| Cash dividends—\$.03 per share  |              |          |                         | (21,391)             |  |                   | (21,391)                         |
| Purchase of treasury stock  |              |          |                         |                      |  | (1,757,730)       | (1,757,730)                      |
| Issuances of common stock and restricted stock, net of forfeitures              | 1,063,803    | 11       | 18,618                  |                      |  |                   | 18,629                           |



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| (In Thousands, Except Per Share Data)  | Common Stock       |                 | Paid-In<br>Capital, Net | Retained<br>Earnings | Cumulative<br>Other<br>Comprehensive<br>Income<br>(Loss) | Treasury<br>Stock     | Total<br>Stockholders<br>Equity |
|--|--------------------|-----------------|-------------------------|----------------------|--|-----------------------|---------------------------------|
|  | Shares             | Amount          |                         |                      |  |                       |                                 |
| Exercise of stock options and related tax benefits of exercises and restricted stock vesting                 | 4,207,243          | 42              | 229,320                 |                      |  |                       | 229,362                         |
| Compensation expense for restricted stock awards and stock options   |                    |                 | 108,159                 |                      |  |                       | 108,159                         |
| Adjustment to issuance of common stock for acquisition   | (136,243)          | (1)             | (10,386)                |                      |  |                       | (10,387)                        |
| Allocation of ESOP shares  |                    |                 | 3,161                   |                      |  |                       | 3,161                           |
| <b>Balance, June 30, 2007</b>  | 417,354,776        | \$ 4,174        | \$ 15,682,009           | \$ 11,141,194        | \$ 245,431   | \$ (1,886,147)        | \$ 25,186,661                   |
| <b>Balance, December 31, 2007</b>  | <b>419,224,900</b> | <b>\$ 4,192</b> | <b>\$ 15,860,490</b>    | <b>\$ 11,267,568</b> | <b>\$ 315,248</b>  | <b>\$ (3,153,386)</b> | <b>\$ 24,294,112</b>            |
| Adjustment to initially apply the measurement date provisions of FAS 158, net of income tax benefit of \$317 |                    |                 |                         | 572                  | (1,161)  |                       | (589)                           |
| Comprehensive income:  |                    |                 |                         |                      |  |                       |                                 |
| Net income   |                    |                 |                         | 1,001,409            |  |                       | 1,001,409                       |
| Other comprehensive income, net of income tax:   |                    |                 |                         |                      |  |                       |                                 |
| Unrealized losses on securities, net of income tax benefit of \$82,865                                       |                    |                 |                         |                      | (153,892)  |                       | (153,892)                       |
| Defined benefit pension plans, net of income tax benefit of \$1,388  |                    |                 |                         |                      | (2,730)  |                       | (2,730)                         |
| Foreign currency translation adjustments   |                    |                 |                         |                      | (29,358)   |                       | (29,358)                        |
| Unrealized losses in cash flow hedging instruments, net of income tax benefit of \$810                       |                    |                 |                         |                      | (1,504)  |                       | (1,504)                         |
| Other comprehensive income   |                    |                 |                         |                      | (187,484)  |                       | (187,484)                       |
| Comprehensive income   |                    |                 |                         |                      |  |                       | 813,925                         |
| Cash dividends - \$0.375 per share   |                    |                 |                         | (280,671)            |  |                       | (280,671)                       |
| Purchase of treasury stock   |                    |                 |                         |                      |  | (11,662)              | (11,662)                        |

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| (In Thousands, Except Per Share Data)  | Common Stock       |                 | Paid-In<br>Capital, Net | Retained<br>Earnings | Cumulative<br>Other<br>Comprehensive<br>Income<br>(Loss) | Treasury<br>Stock     | Total<br>Stockholders<br>Equity |
|--|--------------------|-----------------|-------------------------|----------------------|--|-----------------------|---------------------------------|
|  | Shares             | Amount          |                         |                      |  |                       |                                 |
| Issuances of common stock and restricted stock, net of forfeitures                   | 1,493,355          | 15              | 18,561                  |                      |  |                       | 18,576                          |
| Exercise of stock options and tax benefits of exercises and restricted stock vesting | 1,580,365          | 16              | 47,259                  |                      |  |                       | 47,275                          |
| Compensation expense for restricted stock awards and stock options                   |                    |                 | 37,349                  |                      |  |                       | 37,349                          |
| Allocation of ESOP shares  |                    |                 | 3,150                   |                      |  |                       | 3,150                           |
| <b>Balance, June 30, 2008</b>  | <b>422,298,620</b> | <b>\$ 4,223</b> | <b>\$ 15,966,809</b>    | <b>\$ 11,988,878</b> | <b>\$ 126,603</b>  | <b>\$ (3,165,048)</b> | <b>\$ 24,921,465</b>            |

See Notes to Consolidated Financial Statements.

**Table of Contents****CAPITAL ONE FINANCIAL CORPORATION****Consolidated Statements of Cash Flows****(Dollars in thousands) (unaudited)**

|   | Six Months Ended<br>June 30, |              |
|---|------------------------------|--------------|
|   | 2008                         | 2007         |
| <b>Operating Activities:</b>  |                              |              |
| Income from continuing operations, net of tax   | \$ 1,095,053                 | \$ 1,453,736 |
| Loss from discontinued operations, net of tax   | (93,644)                     | (28,314)     |
| Net Income  | 1,001,409                    | 1,425,422    |
| Adjustments to reconcile net income to cash provided by operating activities:               |                              |              |
| Provision for loan and lease losses   | 1,908,202                    | 746,758      |
| Depreciation and amortization, net  | 361,133                      | 323,303      |
| Gains on sales of securities available for sale   | (12,790)                     | (66,857)     |
| Gains on sales of auto loans  | (2,125)                      | (10,285)     |
| Gains on repurchase of senior notes   | (53,289)                     | (17,444)     |
| Mortgage loans held for sale:   |                              |              |
| Transfers and originations  | (1,247,090)                  | (2,402,338)  |
| (Gain) loss on sales  | (21,158)                     | 62,442       |
| Proceeds from sales   | 1,479,198                    | 7,862,501    |
| Stock plan compensation expense   | 54,780                       | 258,515      |
| Changes in assets and liabilities:  |                              |              |
| Decrease in interest receivable   | 60,722                       | 49,260       |
| Increase in accounts receivable from securitizations  | (584,027)                    | (897,094)    |
| Increase in other assets  | (328,525)                    | (357,405)    |
| Decrease in interest payable  | (10,120)                     | (31,145)     |
| (Decrease) increase in other liabilities  | (72,984)                     | 521,394      |
| Net cash (used in) provided by operating activities attributable to discontinued operations | (19,640)                     | 1,979,914    |
| Net cash provided by operating activities   | 2,513,696                    | 9,446,941    |
| <b>Investing Activities:</b>  |                              |              |
| Purchases of securities available for sale  | (11,277,343)                 | (9,329,173)  |
| Proceeds from maturities of securities available for sale                                   | 3,559,824                    | 3,672,539    |
| Proceeds from sales of securities available for sale  | 2,266,004                    | 544,449      |
| Proceeds from securitizations of loans  | 4,993,667                    | 7,060,100    |
| Net increase in loans held for investment   | (2,212,015)                  | (2,655,949)  |
| Principal recoveries of loans previously charged off  | 333,172                      | 321,430      |
| Additions of premises and equipment, net  | (203,047)                    | (203,380)    |
| Net payments for companies acquired   |                              | (14,787)     |
| Net cash provided by (used in) investing activities attributable to discontinued operations | 11,683                       | (688,687)    |
| Net cash used in investing activities   | (2,528,055)                  | (1,293,458)  |
| <b>Financing Activities:</b>  |                              |              |
| Net increase (decrease) in deposits   | 9,645,884                    | (90,460)     |
| Net decrease in other borrowings  | (7,518,432)                  | (2,151,800)  |
| Maturities of senior notes  | (1,118,694)                  | (462,500)    |
| Repurchases of senior notes   | (1,064,597)                  |              |
| Purchases of treasury stock   | (11,662)                     | (1,757,730)  |

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|   |              |              |
|---|--------------|--------------|
| Dividends paid  | (280,671)    | (21,391)     |
| Net proceeds from issuances of common stock                                   | 21,726       | 21,790       |
| Proceeds from share based payment activities                                  | 37,349       | 101,170      |
| Net cash used in financing activities attributable to discontinued operations | 6,662        | (1,405,236)  |
| Net cash used in financing activities   | (282,435)    | (5,766,157)  |
| Net (decrease) increase in cash and cash equivalents                          | (296,794)    | 2,387,326    |
| Cash and cash equivalents at beginning of year                                | 4,821,409    | 4,660,496    |
| Cash and cash equivalents at end of year                                      | \$ 4,524,615 | \$ 7,047,822 |

See Notes to Consolidated Financial Statements.

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### **CAPITAL ONE FINANCIAL CORPORATION**

#### **Notes to Consolidated Financial Statements**

**(in thousands, except per share data) (unaudited)**

#### **Note 1**

#### **Significant Accounting Policies**

##### ***Business***

Capital One Financial Corporation (the Corporation) is a diversified financial services company whose banking and non-banking subsidiaries market a variety of financial products and services. The Corporation's principal subsidiaries are:

Capital One Bank (USA), National Association (COBNA) which currently offers credit and debit card products, other lending products and deposit products.

Capital One, National Association (CONA) which offers a broad spectrum of banking products and financial services to consumers, small businesses and commercial clients.

During the first half of 2008, the Corporation completed several reorganizations and consolidations to streamline operations and regulatory relationships. On January 1, Capital One Auto Finance Inc. (COAF) moved from a direct subsidiary of the Corporation to become a direct operating subsidiary of CONA. In connection with the COAF move, one of COAF's direct operating subsidiaries, Onyx Acceptance Corporation (Onyx), became a direct subsidiary of the Corporation. On March 1, the Corporation converted Capital One Bank from a Virginia-state chartered bank to a national association called Capital One Bank (USA), National Association. On March 8, Superior Savings of New England, N.A. (Superior) merged with and into CONA. Both COBNA and CONA are primarily regulated by the Office of the Comptroller of the Currency (the OCC). In May 2008, we consolidated the business and operations of two registered broker-dealers, Capital One Securities, LLC (dba Capital One Investments, LLC) and Capital One Investment Services Corporation (formerly NFB Investment Services Corporation), into Capital One Investments Services Corporation. In addition, in May 2008, we consolidated the business and operations of three insurance agencies, Capital One Agency Corp., GreenPoint Agency, Inc. and Hibernia Insurance Agency, LLC into Green Point Agency, Inc., which is now known as Capital One Agency LLC.

In the third quarter of 2007, the Corporation shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage (GreenPoint), an operating subsidiary of CONA. Additional information can be found in Note 2 Discontinued Operations.

The Corporation and its subsidiaries are hereafter collectively referred to as the Company.

##### ***Basis of Presentation***

The accompanying unaudited consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States (GAAP) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete consolidated financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from these estimates.

The Consolidated Financial Statements include the accounts of Capital One Financial Corporation and its majority owned subsidiaries. Investments in unconsolidated entities where the Company has the ability to exercise significant influence over the operations of the investee are accounted for using the equity method of accounting. This includes interests in variable interest entities (VIEs) where the Company is not the primary beneficiary. Investments not meeting the criteria for equity method accounting are accounted for using the cost method of accounting. Investments in unconsolidated entities are included in other assets, and the Company's share of income or loss is recorded in other non-interest income. All significant intercompany balances and transactions have been eliminated. Certain prior years' amounts have been reclassified to

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conform to the 2008 presentation. All amounts in the following notes, excluding per share data, are presented in thousands.

The notes to the audited consolidated financial statements contained in the Annual Report on Form 10-K for the year ended December 31, 2007 should be read in conjunction with these consolidated financial statements.

### ***Special Purpose Entities and Variable Interest Entities***

Special purpose entities are broadly defined as legal entities structured for a particular purpose. The Company uses special purpose entities primarily to conduct off-balance sheet securitization activities. Special purpose entities that meet the criteria

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for Qualifying Special Purpose Entities ( QSPE ) as defined in Statement of Financial Accounting Standard No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities* ( SFAS 140 ), are not required to be consolidated. Special purpose entities that are not QSPEs are considered for consolidation in accordance with Financial Accounting Standards Board Interpretation No. 46 (Revised 2003), *Consolidation of Variable Interest Entities* ( FIN 46R ).

In April 2008, The Financial Accounting Standards Board ( FASB ) voted to eliminate Qualifying Special Purpose Entities (QSPEs) from the guidance. While the proposed revised standard has not been released or finalized and the FASB's proposals will be subject to a public comment period, this change may have a significant impact on the Company's consolidated financial statements as the Company may lose sales treatment for assets previously sold to a QSPE, as well as for future sales. This proposed revision could be effective as early as January 2010. As of June 30, 2008, the total assets of QSPEs to which the Company has transferred and received sales treatment were \$50.2 billion.

In general, a variable interest entity ( VIE ) is a special purpose entity formed as a corporation, partnership, limited liability corporation, or any other legal structure used to conduct activities or hold assets. A VIE often holds financial assets, including loans or receivables, real estate or other property.

The Company consolidates a VIE if the Company is considered to be its primary beneficiary. The primary beneficiary is subject to absorbing the majority of the expected losses from the VIE's activities, is entitled to receive a majority of the entity's residual returns, or both.

### ***Recent Accounting Pronouncements***

Effective January 1, 2008, the Company adopted SFAS No. 157, *Fair Value Measurements* ( SFAS 157 ) for all financial assets and liabilities and for nonfinancial assets and liabilities measured at fair value on a recurring basis. Under FASB Staff Position No. FAS 157-2, *Effective Date of FASB Statement No. 157* (FSP 157-2), the Company elected to defer the adoption of SFAS 157 for nonfinancial assets and nonfinancial liabilities measured on a nonrecurring basis. SFAS 157 defines fair value, establishes a framework for measuring fair value in GAAP, and expands disclosures about fair value measurements. The initial adoption of SFAS 157 did not have a material impact on the consolidated earnings and financial position of the Company. There are no material assets or liabilities recognized or disclosed at fair value for which the Company has not applied the provisions of SFAS 157. See Note 6 for additional detail.

Effective January 1, 2008, the Company adopted SFAS No. 159, *The Fair Value Option for Financial Assets and Liabilities* ( SFAS 159 ). SFAS 159 permits entities to choose to measure many financial instruments and certain other items at fair value with changes in fair value included in current earnings. The election is made on specified election dates, can be made on an instrument by instrument basis, and is irrevocable. The initial adoption of SFAS 159 did not have a material impact on the consolidated earnings and financial position of the Company. See Note 6 for additional detail.

In March 2008, the FASB issued SFAS No. 161, *Disclosures about Derivative Instruments and Hedging Activities-an amendment of FASB Statement No. 133*, ( SFAS 161 ). This Statement changes the disclosure requirements for derivative and hedging activities. Entities are required to provide enhanced disclosures about (a) how and why an entity uses derivative instruments, (b) how derivative instruments and related hedged items are accounted for under SFAS 133 and its related interpretations, and (c) how derivative instruments and related hedged items affect an entity's financial position, financial performance, and cash flows. This Statement is effective for fiscal years, and interim periods within those fiscal years, beginning after November 15, 2008.

In December 2007, the FASB issued SFAS No. 160, *Noncontrolling Interests in Consolidated Financial Statements - an amendment of ARB No. 51*, ( SFAS 160 ). This Statement applies to all entities that prepare consolidated financial statements, except not-for-profit organizations, but will affect only those entities that have an outstanding noncontrolling interest in one or more subsidiaries or that deconsolidate a subsidiary. This Statement amends ARB 51 to establish accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. It clarifies that a noncontrolling interest in a subsidiary is an ownership interest in the consolidated entity that should be reported as equity in the consolidated financial statements. This Statement is effective for fiscal years, and interim periods within those fiscal years, beginning on or after December 15, 2008. The adoption of SFAS 160 is not expected to have a material impact on the consolidated earnings or financial position of the Company.

In December 2007, the FASB issued SFAS No. 141(R), *Business Combinations* ( SFAS 141(R) ), which applies prospectively to business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. This Statement replaces SFAS 141, *Business Combinations*. It retains the fundamental requirements in SFAS 141; however, the scope is broader than that of SFAS 141 by applying to all transactions and other events in which one entity obtains control over one or more other businesses. SFAS 141(R) requires an acquirer to





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recognize the assets acquired, the liabilities assumed, and any noncontrolling interest in the acquiree at the acquisition date, at their fair values as of that date, with limited exceptions, thereby replacing SFAS 141's cost-allocation process. This Statement also changes the requirements for recognizing acquisition related costs, restructuring costs, and assets acquired and liabilities assumed arising from contingencies. It also changes the accounting for step acquisitions. The Company will apply the provisions of SFAS 141(R) when applicable.

In September 2006, the FASB issued SFAS No. 158, *Employers' Accounting for Defined Benefit Pension and Other Postretirement Plans, an amendment of FASB Statements No 87, 88, 106, and 132(R)*, (SFAS 158). SFAS 158 requires plan sponsors of defined benefit pension and other postretirement benefit plans (collectively, defined benefit plans) to recognize the funded status of their defined benefit plans in the consolidated balance sheet, measure the fair value of plan assets and benefit obligations as of the date of the fiscal year-end consolidated balance sheet, and provide additional disclosures. On December 31, 2006, the Company adopted the recognition and disclosure provisions of SFAS 158. On January 1, 2008 the Company adopted SFAS 158's provisions regarding the change in the measurement date of defined benefit plans. The adoption of SFAS 158 did not have a material impact on the consolidated earnings or financial position of the Company.

## Note 2

### Discontinued Operations

#### Shutdown of Mortgage Origination Operations of Wholesale Mortgage Banking Unit

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint. GreenPoint was acquired by the Company in December 2006 as part of the North Fork acquisition. The results of the mortgage origination operations of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results from continuing operations for the three and six months ended June 30, 2008 and 2007.

The results of GreenPoint's mortgage servicing business continue to be reported as part of the Company's continuing operations. The mortgage servicing function was moved into the Local Banking segment in conjunction with the shutdown of the mortgage origination operation and the results of the Local Banking segment include the mortgage servicing results for the three and six months ended June 30, 2008 and 2007. The commercial and consumer mortgage loans held for investment portfolios were reported in the Local Banking segment and the Other category, respectively, for the three and six months ended June 30, 2008 and 2007.

The Company retained \$1.6 billion of certain GreenPoint loans and reclassified them from mortgage loans held for sale to held for investment during 2007. Continuing cash flows from the held for investment loan portfolios are included in the Company's results of continuing operations for the three and six months ended June 30, 2008 and classified as operating cash flows in the statement of cash flows. The Company will have no significant continuing involvement in the operations of originating and selling business of GreenPoint.

The loss from discontinued operations for the six months ended June 30, 2008 includes an expense of \$104.2 million, recorded in non-interest income, for representations and warranties provided by the Company on loans previously sold to third parties by GreenPoint's mortgage origination operation.

The following is summarized financial information for discontinued operations related to the closure of the Company's wholesale mortgage banking unit:

|  | Three Months Ended<br>June 30 |                    | Six Months Ended<br>June 30 |                    |
|--|-------------------------------|--------------------|-----------------------------|--------------------|
|  | 2008                          | 2007               | 2008                        | 2007               |
| Net interest income <sup>(1)</sup>                     | \$ 1,797                      | \$ 17,191          | \$ 3,720                    | \$ 35,494          |
| Non-interest income                                    | 1,393                         | 43,284             | 3,230                       | 114,088            |
| Non-interest expense                                   | 18,198                        | 87,288             | 153,452                     | 193,291            |
| Income tax benefit                                     | (5,415)                       | (9,573)            | (52,858)                    | (15,395)           |
| <b>Loss from discontinued operations, net of taxes</b> | <b>\$ (9,593)</b>             | <b>\$ (17,240)</b> | <b>\$ (93,644)</b>          | <b>\$ (28,314)</b> |

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- (1) Net interest income includes funding (credits)/charges of \$(7.0) million and \$16.8 million for the three months ended June 30, 2008 and 2007, and \$(14.9) million and \$37.9 million for the six months ended June 30, 2008 and 2007, respectively, based on funds transfer pricing methodology.

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The Company's wholesale mortgage banking unit had assets of approximately \$136.2 million as of June 30, 2008. The related liabilities consisted of obligations to fund these assets.

### **Note 3**

#### **Segments**

The segments reflect the manner in which financial information is currently evaluated. The Company strategically manages and reports the results of its business through two operating segment levels: Local Banking and National Lending. The Local Banking segment includes the Company's branch, treasury services and national deposit gathering activities; its commercial, branch based small business lending and certain branch originated consumer lending; and its mortgage servicing and home loans origination activities.

During the first quarter of 2008, the Company reorganized its National Lending sub-segments. Segment and sub-segment results have been restated for all periods presented. The National Lending segment consists of the following sub-segments:

U.S. Card sub-segment which consists of the Company's domestic credit card business, including small business credit cards, and the installment loan businesses.

Other National Lending sub-segment which includes the Company's auto finance business and international lending businesses. The results of the GreenPoint mortgage origination operations are being reported as discontinued operations for 2008 and 2007, and are not included in segment results of the Company. The results of GreenPoint's mortgage servicing business and small ticket commercial real estate loans held for investment portfolio are reported as part of the Company's continuing operations and included in the Local Banking segment. The results of GreenPoint's consumer mortgage held for investment portfolio are reported as part of the Company's continuing operations and included in the Other category.

The Local Banking and National Lending segments are considered reportable segments based on quantitative thresholds applied to the managed loan portfolio for reportable segments provided by SFAS No. 131, *Disclosures about Segments of an Enterprise and Related Information*, and are disclosed separately. The Other category includes the Company's liquidity portfolio, emerging businesses not included in the reportable segments, and various non-lending activities. The Other category also includes the results of GreenPoint's consumer mortgage held for investment portfolio, the net impact of transfer pricing, certain unallocated expenses, gains/losses related to the securitization of assets, and restructuring charges related to the Company's cost initiative announced in the second quarter of 2007.

The Company maintains its books and records on a legal entity basis for the preparation of financial statements in conformity with GAAP. The following tables present information prepared from the Company's internal management information system, which is maintained on a line of business level through allocations from the consolidated financial results.

See Note 1, Significant Accounting Policies in the Annual Report on Form 10-K for the accounting policies of the reportable segments.

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The following tables present certain information regarding the Company's continuing operations by segment:

### Three Months Ended June 30, 2008

| <b>Total Company</b>                | <b>National<br/>Lending</b> | <b>Local<br/>Banking</b> | <b>Other</b>  | <b>Total<br/>Managed</b> | <b>Securitization<br/>Adjustments (1)</b> | <b>Total<br/>Reported</b> |
|-------------------------------------|-----------------------------|--------------------------|---------------|--------------------------|---|---------------------------|
| Net interest income                 | \$ 2,167,529                | \$ 589,705               | \$ 30,761     | \$ 2,787,995             | \$ (1,060,239)                            | \$ 1,727,756              |
| Non-interest income                 | 1,164,810                   | 192,758                  | (55,594)      | 1,301,974                | 320,342                                   | 1,622,316                 |
| Provision for loan and lease losses | 1,470,642                   | 92,043                   | 6,342         | 1,569,027                | (739,897)                                 | 829,130                   |
| Restructuring expenses              |                             |                          | 13,560        | 13,560                   |   | 13,560                    |
| Other non-interest expenses         | 1,236,567                   | 587,211                  | (17,737)      | 1,806,041                |   | 1,806,041                 |
| Income tax provision                | 217,496                     | 36,123                   | (14,776)      | 238,843                  |   | 238,843                   |
| Net income                          | \$ 407,634                  | \$ 67,086                | \$ (12,222)   | \$ 462,498               | \$  | \$ 462,498                |
| Loans held for investment           | \$ 102,201,802              | \$ 44,270,734            | \$ 774,724    | \$ 147,247,260           | \$ (50,182,022)                           | \$ 97,065,238             |
| Total deposits                      | \$ 1,644,241                | \$ 74,245,677            | \$ 16,517,142 | \$ 92,407,060            | \$  | \$ 92,407,060             |

### Three Months Ended June 30, 2007

| <b>Total Company</b>                | <b>National<br/>Lending</b> | <b>Local<br/>Banking</b> | <b>Other</b> | <b>Total<br/>Managed</b> | <b>Securitization<br/>Adjustments (2)</b> | <b>Total<br/>Reported</b> |
|-------------------------------------|-----------------------------|--------------------------|--------------|--------------------------|---|---------------------------|
| Net interest income                 | \$ 2,060,243                | \$ 588,159               | \$ (35,057)  | \$ 2,613,345             | \$ (1,074,764)                            | \$ 1,538,581              |
| Non-interest income                 | 1,133,318                   | 254,401                  | (248)        | 1,387,471                | 584,380                                   | 1,971,851                 |
| Provision for loan and lease losses | 869,149                     | 23,929                   | (5,981)      | 887,097                  | (490,384)                                 | 396,713                   |
| Restructuring expenses              |                             |                          | 91,074       | 91,074                   |   | 91,074                    |
| Other non-interest expenses         | 1,333,956                   | 580,788                  | 28,717       | 1,943,461                |   | 1,943,461                 |
| Income tax provision (benefit)      | 341,323                     | 83,046                   | (112,797)    | 311,572                  |   | 311,572                   |
| Net income (loss)                   | \$ 649,133                  | \$ 154,797               | \$ (36,318)  | \$ 767,612               | \$  | \$ 767,612                |
| Loans held for investment           | \$ 101,590,039              | \$ 41,919,645            | \$ (11,928)  | \$ 143,497,756           | \$ (52,568,191)                           | \$ 90,929,565             |
| Total deposits                      | \$ 2,411,435                | \$ 74,273,736            | \$ 8,786,315 | \$ 85,471,486            | \$  | \$ 85,471,486             |

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| Three Months Ended June 30, 2008    |               |                        |               |               |                        |
|-------------------------------------|---------------|------------------------|---------------|---------------|------------------------|
| Other National Lending components   |               |                        |               |               |                        |
|                                     | U.S. Card     | Other National Lending | Auto Finance  | International | Total National Lending |
| Net interest income                 | \$ 1,523,629  | \$ 643,900             | \$ 389,588    | \$ 254,312    | \$ 2,167,529           |
| Non-interest income                 | 1,010,177     | 154,633                | 15,672        | 138,961       | 1,164,810              |
| Provision for loan and lease losses | 1,099,453     | 371,189                | 230,614       | 140,575       | 1,470,642              |
| Non-interest expenses               | 910,619       | 325,948                | 123,021       | 202,927       | 1,236,567              |
| Income tax provision (benefit)      | 183,307       | 34,189                 | 18,069        | 16,120        | 217,496                |
| Net income (loss)                   | \$ 340,427    | \$ 67,207              | \$ 33,556     | \$ 33,651     | \$ 407,634             |
| Loans held for investment           | \$ 68,059,998 | \$ 34,141,804          | \$ 23,401,160 | \$ 10,740,644 | \$ 102,201,802         |

| Three Months Ended June 30, 2007    |               |                        |               |               |                        |
|-------------------------------------|---------------|------------------------|---------------|---------------|------------------------|
| Other National Lending components   |               |                        |               |               |                        |
|                                     | U.S. Card     | Other National Lending | Auto Finance  | International | Total National Lending |
| Net interest income                 | \$ 1,435,832  | \$ 624,411             | \$ 374,038    | \$ 250,373    | \$ 2,060,243           |
| Non-interest income                 | 971,894       | 161,424                | 23,273        | 138,151       | 1,133,318              |
| Provision for loan and lease losses | 538,379       | 330,770                | 182,278       | 148,492       | 869,149                |
| Non-interest expenses               | 965,556       | 368,400                | 157,044       | 211,356       | 1,333,956              |
| Income tax provision                | 310,904       | 30,419                 | 19,948        | 10,471        | 341,323                |
| Net income                          | \$ 592,887    | \$ 56,246              | \$ 38,041     | \$ 18,205     | \$ 649,133             |
| Loans held for investment           | \$ 66,539,623 | \$ 35,050,416          | \$ 24,067,760 | \$ 10,982,656 | \$ 101,590,039         |

- (1) Income statement adjustments for the three months ended June 30, 2008 reclassify the net of finance charges of \$1,385.3 million, past due fees of \$229.2 million, other interest income of \$(35.8) million and interest expense of \$518.5 million; and net charge-offs of \$739.9 million to non-interest income from net interest income and provision for loan and lease losses, respectively.
- (2) Income statement adjustments for the three months ended June 30, 2007 reclassify the net of finance charges of \$1,564.3 million, past due fees of \$221.7 million, other interest income of \$(44.3) million and interest expense of \$666.9 million; and net charge-offs of \$490.4 million to non-interest income from net interest income and provision for loan and lease losses, respectively.

| Six Months Ended June 30, 2008      |                  |               |               |                |                                |                |
|-------------------------------------|------------------|---------------|---------------|----------------|--------------------------------|----------------|
| Total Company                       | National Lending | Local Banking | Other         | Total Managed  | Securitization Adjustments (1) | Total Reported |
| Net interest income                 | \$ 4,576,112     | \$ 1,156,659  | \$ 32,074     | \$ 5,764,845   | \$ (2,225,172)                 | \$ 3,539,673   |
| Non-interest income                 | 2,390,924        | 408,227       | 109,508       | 2,908,659      | 770,135                        | 3,678,794      |
| Provision for loan and lease losses | 3,147,862        | 152,437       | 62,940        | 3,363,239      | (1,455,037)                    | 1,908,202      |
| Restructuring expenses              |                  |               | 66,319        | 66,319         |                                | 66,319         |
| Other non-interest expenses         | 2,515,738        | 1,192,562     | (132,741)     | 3,575,559      |                                | 3,575,559      |
| Income tax provision                | 453,699          | 76,960        | 42,675        | 573,334        |                                | 573,334        |
| Net income                          | \$ 849,737       | \$ 142,927    | \$ 102,389    | \$ 1,095,053   | \$                             | \$ 1,095,053   |
| Loans held for investment           | \$ 102,201,802   | \$ 44,270,734 | \$ 774,724    | \$ 147,247,260 | \$ (50,182,022)                | \$ 97,065,238  |
| Total deposits                      | \$ 1,644,241     | \$ 74,245,677 | \$ 16,517,142 | \$ 92,407,060  | \$                             | \$ 92,407,060  |

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### Six Months Ended June 30, 2007

| Total Company                       | National Lending | Local Banking | Other        | Total Managed  | Securitization Adjustments (2) | Total Reported |
|-------------------------------------|------------------|---------------|--------------|----------------|--------------------------------|----------------|
| Net interest income                 | \$ 4,127,071     | \$ 1,165,212  | \$ (76,484)  | \$ 5,215,799   | \$ (2,072,675)                 | \$ 3,143,124   |
| Non-interest income                 | 2,225,384        | 500,974       | (44,811)     | 2,681,547      | 1,064,674                      | 3,746,221      |
| Provision for loan and lease losses | 1,718,365        | 47,705        | (11,311)     | 1,754,759      | (1,008,001)                    | 746,758        |
| Restructuring expenses              |                  |               | 91,074       | 91,074         |                                | 91,074         |
| Other non-interest expenses         | 2,724,807        | 1,166,703     | 25,998       | 3,917,508      |                                | 3,917,508      |
| Income tax provision (benefit)      | 657,802          | 157,783       | (135,316)    | 680,269        |                                | 680,269        |
| Net income (loss)                   | \$ 1,251,481     | \$ 293,995    | \$ (91,740)  | \$ 1,453,736   | \$                             | \$ 1,453,736   |
| Loans held for investment           | \$ 101,590,039   | \$ 41,919,645 | \$ (11,928)  | \$ 143,497,756 | \$ (52,568,191)                | \$ 90,929,565  |
| Total deposits                      | \$ 2,411,435     | \$ 74,273,736 | \$ 8,786,315 | \$ 85,471,486  | \$                             | \$ 85,471,486  |

### Six Months Ended June 30, 2008 Other National Lending components

|                                     | U.S. Card     | Other National Lending | Auto Finance  | International | Total National Lending |
|-------------------------------------|---------------|------------------------|---------------|---------------|------------------------|
| Net interest income                 | \$ 3,267,343  | \$ 1,308,769           | \$ 791,150    | \$ 517,619    | \$ 4,576,112           |
| Non-interest income                 | 2,081,008     | 309,916                | 31,782        | 278,134       | 2,390,924              |
| Provision for loan and lease losses | 2,219,478     | 928,384                | 638,865       | 289,519       | 3,147,862              |
| Non-interest expenses               | 1,849,479     | 666,259                | 259,190       | 407,069       | 2,515,738              |
| Income tax provision (benefit)      | 447,788       | 5,911                  | (26,293)      | 32,204        | 453,699                |
| Net income (loss)                   | \$ 831,606    | \$ 18,131              | \$ (48,830)   | \$ 66,961     | \$ 849,737             |
| Loans held for investment           | \$ 68,059,998 | \$ 34,141,804          | \$ 23,401,160 | \$ 10,740,644 | \$ 102,201,802         |

### Six Months Ended June 30, 2007 Other National Lending components

|                                     | U.S. Card     | Other National Lending | Auto Finance  | International | Total National Lending |
|-------------------------------------|---------------|------------------------|---------------|---------------|------------------------|
| Net interest income                 | \$ 2,883,578  | \$ 1,243,493           | \$ 746,091    | \$ 497,402    | \$ 4,127,071           |
| Non-interest income                 | 1,864,562     | 360,822                | 83,859        | 276,963       | 2,225,384              |
| Provision for loan and lease losses | 1,030,430     | 687,935                | 382,336       | 305,599       | 1,718,365              |
| Non-interest expenses               | 1,993,105     | 731,702                | 321,992       | 409,710       | 2,724,807              |
| Income tax provision                | 593,264       | 64,538                 | 43,214        | 21,324        | 657,802                |
| Net income                          | \$ 1,131,341  | \$ 120,140             | \$ 82,408     | \$ 37,732     | \$ 1,251,481           |
| Loans held for investment           | \$ 66,539,623 | \$ 35,050,416          | \$ 24,067,760 | \$ 10,982,656 | \$ 101,590,039         |

- (1) Income statement adjustments for the six months ended June 30, 2008 reclassify the net of finance charges of \$2,909.3 million, past due fees of \$492.7 million, other interest income of \$(74.6) million and interest expense of \$1,102.3 million; and net charge-offs of \$1,455.0 million to non-interest income from net interest income and provision for loan and lease losses, respectively.
- (2) Income statement adjustments for the six months ended June 30, 2007 reclassify the net of finance charges of \$3,026.7 million, past due fees of \$440.3 million, other interest income of \$(77.9) million and interest expense of \$1,316.4 million; and net charge-offs of \$1,008.0 million to non-interest income from net interest income and provision for loan and lease losses, respectively.



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### Significant Segment Transactions

During the second quarter of 2008, the Company recognized a gain of \$44.9 million in non-interest income from the conversion and sale of 154,991 shares of MasterCard class B common stock, which was recorded in the Other segment.

During the first quarter of 2008, the Company recognized a gain of \$109.0 million in non-interest income from the redemption of 2.5 million shares related to the Visa IPO. In addition, the Company reversed \$90.9 million in legal reserves in connection with the IPO and recorded the release in other non-interest expense. Both items were recorded in the Other segment.

In the first quarter of 2008 the Company repurchased approximately \$1.0 billion of certain senior unsecured debt, recognizing a gain of \$52.0 million in non-interest income and reported in the Other segment. The Company initiated the repurchases to take advantage of the current market environment and replaced the repurchased debt with lower-rate unsecured funding.

During the second quarter of 2007, the Company recognized a \$17.4 million gain as a component of interest expense from the early extinguishment of Trust Preferred Securities, which was recorded in Other segment.

In the second quarter of 2007 the Company incurred a charge of \$39.8 million as a result of the accelerated vesting of equity awards made in connection with the transition of the management team for Local Banking business following the acquisition of North Fork, which was recorded in Local Banking segment.

During the first quarter of 2007, the Company sold its remaining interest in DealerTrack, a leading provider of on-demand software and data solutions for the automotive retail industry. The sale resulted in a \$46.2 million gain, which was recorded in non-interest income and reported in the Auto Finance component.

### Note 4

### Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share:

|   | Three Months Ended<br>June 30 |            | Six Months Ended<br>June 30 |              |
|---|-------------------------------|------------|-----------------------------|--------------|
|   | 2008                          | 2007       | 2008                        | 2007         |
| <b>Numerator:</b>   |                               |            |                             |              |
| Income from continuing operations, net of tax                                 | \$ 462,498                    | \$ 767,612 | \$ 1,095,053                | \$ 1,453,736 |
| Loss from discontinued operations, net of tax                                 | (9,593)                       | (17,240)   | (93,644)                    | (28,314)     |
| Net income  | \$ 452,905                    | \$ 750,372 | \$ 1,001,409                | \$ 1,425,422 |
| <b>Denominator:</b>   |                               |            |                             |              |
| Denominator for basic earnings per share - Weighted-average shares            | 372,348                       | 390,847    | 371,545                     | 399,735      |
| Effect of dilutive securities:  |                               |            |                             |              |
| Stock options   | 501                           | 5,379      | 572                         | 5,746        |
| Contingently issuable shares  |                               | 766        |                             | 383          |
| Restricted stock and stock units  | 804                           | 481        | 845                         | 595          |
| Dilutive potential common shares  | 1,305                         | 6,626      | 1,417                       | 6,724        |
| Denominator for diluted earnings per share - Adjusted weighted-average shares | 373,653                       | 397,473    | 372,962                     | 406,459      |
| <b>Basic earnings per share</b>   |                               |            |                             |              |
| Income from continuing operations   | \$ 1.24                       | \$ 1.96    | \$ 2.95                     | \$ 3.64      |



|                                   |        |        |        |        |
|-----------------------------------|--------|--------|--------|--------|
| Loss from discontinued operations | (0.03) | (0.04) | (0.25) | (0.07) |
|-----------------------------------|--------|--------|--------|--------|

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|                                   | Three Months Ended<br>June 30 |         | Six Months Ended<br>June 30 |         |
|-----------------------------------|-------------------------------|---------|-----------------------------|---------|
|                                   | 2008                          | 2007    | 2008                        | 2007    |
| Net income                        | \$ 1.21                       | \$ 1.92 | \$ 2.70                     | \$ 3.57 |
| <b>Diluted earnings per share</b> |                               |         |                             |         |
| Income from continuing operations | \$ 1.24                       | \$ 1.93 | \$ 2.94                     | \$ 3.58 |
| Loss from discontinued operations | (0.03)                        | (0.04)  | (0.25)                      | (0.07)  |
| Net income                        | \$ 1.21                       | \$ 1.89 | \$ 2.69                     | \$ 3.51 |

**Note 5****Goodwill and Other Intangible Assets**

The following table provides a summary of goodwill.

|  | National<br>Lending | Local<br>Banking | Other | Total         |
|--|---------------------|------------------|-------|---------------|
| <b>Total Company</b>                         |                     |                  |       |               |
| Balance at December 31, 2007                 | \$ 6,235,700        | \$ 6,595,040     | \$    | \$ 12,830,740 |
| Impact of reporting structure reorganization | (87,848)            | 87,848           |       |               |
| Adjustments                                  |                     | (3,345)          |       | (3,345)       |
| Foreign currency translation                 | (657)               |                  |       | (657)         |
| Balance at June 30, 2008                     | \$ 6,147,195        | \$ 6,679,543     | \$    | \$ 12,826,738 |

| National Lending Detail                      | U.S. Card    | Global Financial<br>Services | Other National<br>Lending | Other National Lending components |               |    | National Lending<br>Total |
|--|--------------|------------------------------|---------------------------|-----------------------------------|---------------|----|---------------------------|
|  |              |                              |                           | Auto<br>Finance                   | International |    |                           |
| Balance at December 31, 2007                 | \$ 3,005,180 | \$ 1,800,132                 | \$ 1,430,388              | \$ 1,430,388                      | \$            | \$ | \$ 6,235,700              |
| Impact of reporting structure reorganization | 756,138      | (1,800,132)                  | 956,146                   |                                   | 956,146       |    | (87,848)                  |
| Foreign currency translation                 |              |                              | (657)                     |                                   | (657)         |    | (657)                     |
| Balance at June 30, 2008                     | \$ 3,761,318 | \$                           | \$ 2,385,877              | \$ 1,430,388                      | \$ 955,489    | \$ | \$ 6,147,195              |

In accordance with Statement of Financial Accounting Standards No. 142, *Goodwill and Other Intangible Assets*, the Company tests goodwill for impairment at least annually at the reporting unit level, which is an operating segment or one level below. For the three and six months ended June 30, 2008, no impairment of goodwill was recognized. As a result of the Company's reorganization of its National Lending sub-segments in the first quarter of 2008, goodwill was reassigned to affected reporting units using a relative fair value allocation approach. See Note 3 for additional detail regarding the reorganization.

In connection with the acquisitions of Hibernia and North Fork, the Company recorded intangible assets that consisted of core deposit intangibles, trust intangibles, lease intangibles, and other intangibles, which are subject to amortization. The core deposit and trust intangibles reflect the estimated value of deposit and trust relationships. The lease intangibles reflect the difference between the contractual obligation under current lease contracts and the fair market value of the lease contracts at the acquisition date. The other intangible items relate to customer lists and brokerage relationships. The following table summarizes the Company's purchase accounting intangible assets subject to amortization.

June 30, 2008

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|                          | <b>Gross<br/>Carrying<br/>Amount</b> | <b>Accumulated<br/>Amortization</b> | <b>Net Carrying<br/>Amount</b> | <b>Amortization<br/>Period</b> |
|--------------------------|--------------------------------------|-------------------------------------|--------------------------------|--------------------------------|
| Core deposit intangibles | \$ 1,320,000                         | \$ (403,959)                        | \$ 916,041                     | 9.6 years                      |
| Lease intangibles        | 14,247                               | (6,743)                             | 7,504                          | 21.2 years                     |
| Trust intangibles        | 10,500                               | (2,836)                             | 7,664                          | 15.5 years                     |
| Other intangibles        | 7,948                                | (3,359)                             | 4,589                          | 10.6 years                     |
| <b>Total</b>             | <b>\$ 1,352,695</b>                  | <b>\$ (416,897)</b>                 | <b>\$ 935,798</b>              |                                |

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Intangibles are amortized on an accelerated basis over their respective estimated useful lives. Intangible assets are recorded in other assets on the balance sheet. Amortization expense related to purchase accounting intangibles totaled \$49.8 million and \$101.0 million for the three and six months ended June 30, 2008, respectively. Amortization expense for intangibles is recorded to non-interest expense. The weighted average amortization period for all purchase accounting intangibles is 9.7 years.

**Note 6****Fair Values of Assets and Liabilities**

Effective January 1, 2008, the Company adopted SFAS 157, which provides a framework for measuring fair value under GAAP. SFAS 157 defines fair value as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. SFAS 157 requires that valuation techniques maximize the use of observable inputs and minimize the use of unobservable inputs. SFAS 157 also establishes a fair value hierarchy which prioritizes the valuation inputs into three broad levels. Based on the underlying inputs, each fair value measurement in its entirety is reported in one of the three levels. These levels are:

**Level 1** Valuation is based upon quoted prices for identical instruments traded in active markets. Level 1 assets and liabilities include debt and equity securities traded in an active exchange market, as well as certain U.S. Treasury and other U.S government agency mortgage-backed debt securities that are traded by dealers or brokers in active markets.

**Level 2** Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model based valuation techniques for which all significant assumptions are observable in the market or can be corroborated by observable market data for substantially the full term of the assets or liabilities

**Level 3** Valuation is determined using model-based techniques that use significant assumptions not observable in the market. These unobservable assumptions reflect the Company's own estimates of assumptions that market participants would use in pricing the asset or liability. Valuation techniques include the use of option pricing models, discounted cash flow models and similar techniques.

The Company also adopted SFAS 159 on January 1, 2008. SFAS 159 allows an entity the irrevocable option to elect fair value for the initial and subsequent measurement for certain financial assets and liabilities on a contract-by-contract basis. SFAS 159 requires that the difference between the carrying value before election of the fair value option and the fair value of these instruments be recorded as an adjustment to beginning retained earnings in the period of adoption. The initial adoption of SFAS 159 did not have a material effect on the consolidated earnings and financial position of the Company.

**Assets and Liabilities Measured at Fair Value on a Recurring Basis**

|                                       | June 30, 2008                            |                      |                     | Assets/Liabilities<br>at Fair Value |
|---------------------------------------|--|----------------------|---------------------|-------------------------------------|
|                                       | Fair Value Measurements Using<br>Level 1 | Level 2              | Level 3             |                                     |
| <b>Assets</b>                         |  |                      |                     |                                     |
| Securities available for sale         | \$ 746,022                               | \$ 21,587,688        | \$ 2,695,143        | \$ 25,028,853                       |
| <b>Other assets</b>                   |  |                      |                     |                                     |
| Mortgage servicing rights             |  |                      | 232,423             | 232,423                             |
| Derivative receivables <sup>(1)</sup> |  | 506,307              | 9,884               | 516,191                             |
| Retained interests in securitizations |  |                      | 1,293,544           | 1,293,544                           |
| <b>Total Assets</b>                   | <b>\$ 746,022</b>                        | <b>\$ 22,093,995</b> | <b>\$ 4,230,994</b> | <b>\$ 27,071,011</b>                |
| <b>Liabilities</b>                    |  |                      |                     |                                     |
| <b>Other liabilities</b>              |  |                      |                     |                                     |

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|                                    |    |    |         |    |       |    |         |
|------------------------------------|----|----|---------|----|-------|----|---------|
| Derivative payables <sup>(1)</sup> | \$ | \$ | 566,659 | \$ | 9,683 | \$ | 576,342 |
| <b>Total Liabilities</b>           | \$ | \$ | 566,659 | \$ | 9,683 | \$ | 576,342 |

- (1) The Company does not offset the fair value of derivative contracts in a loss position against the fair value of contracts in a gain position. The Company also does not offset fair value amounts recognized for derivative instruments and fair value amounts recognized for the right to reclaim cash collateral or the obligation to return cash collateral arising from derivative instruments executed with the same counterparty under a master netting arrangement.

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The table below presents a reconciliation for all assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) during 2008. All Level 3 instruments presented in the table were carried at fair value prior to the adoption of SFAS 159.

### Level 3 Instruments Only

|   | Three Months Ended<br>June 30, 2008 |  |  |  |                                       |
|---|-------------------------------------|--|--|--|---------------------------------------|
|   | Securities<br>Available for<br>Sale | Mortgage<br>Servicing<br>Rights <sup>(1)</sup> | Derivative<br>Receivables <sup>(2)</sup> | Retained<br>Interests in<br>Securitizations <sup>(3)</sup> | Derivative<br>Payables <sup>(2)</sup> |
| <b>Balance, March 31, 2008</b>                | \$ 211,713                          | \$ 206,110                                     | \$ 15,721                                | \$ 1,254,285   | \$ 15,388                             |
| Total realized and unrealized gains (losses): |                                     |  |  |  |                                       |
| Included in earnings                          |                                     | 33,199   | (5,968)                                  | (40,742)   | (5,956)                               |
| Included in other comprehensive income        | (8,546)                             |  |  | (11,582)   |                                       |
| Purchases, issuances and settlements          | 120,456                             | (6,886)  | 131                                      | 91,583   | 251                                   |
| Transfers into Level 3 <sup>(4)</sup>         | 2,371,520                           |  |  |  |                                       |
| <b>Balance, June 30, 2008</b>                 | \$ 2,695,143                        | \$ 232,423                                     | \$ 9,884                                 | \$ 1,293,544   | \$ 9,683                              |

Change in unrealized gains (losses) included in earnings related to financial instruments held at June 30, 2008

|  |    |           |            |           |            |
|--|----|-----------|------------|-----------|------------|
|  | \$ | \$ 33,199 | \$ (5,968) | \$ 17,461 | \$ (5,956) |
|--|----|-----------|------------|-----------|------------|

|   | Six Months ended<br>June 30, 2008   |  |  |  |                                       |
|---|-------------------------------------|--|--|--|---------------------------------------|
|   | Securities<br>Available for<br>Sale | Mortgage<br>Servicing<br>Rights <sup>(1)</sup> | Derivative<br>Receivables <sup>(2)</sup> | Retained<br>Interests in<br>Securitizations <sup>(3)</sup> | Derivative<br>Payables <sup>(2)</sup> |
| <b>Balance, January 1, 2008</b>               | \$ 217,428                          | \$ 247,589                                     | \$ 8,962                                 | \$ 1,295,498   | \$ 8,631                              |
| Total realized and unrealized gains (losses): |                                     |  |  |  |                                       |
| Included in earnings                          |                                     | (978)  | (42)                                     | 78,313   | 88                                    |
| Included in other comprehensive income        | (15,431)                            |  |  | (11,582)   |                                       |
| Purchases, issuances and settlements          | 176,383                             | (14,188)                                       | 964                                      | (68,685)   | 964                                   |
| Transfers into Level 3 <sup>(4)</sup>         | 2,316,763                           |  |  |  |                                       |
| <b>Balance, June 30, 2008</b>                 | \$ 2,695,143                        | \$ 232,423                                     | \$ 9,884                                 | \$ 1,293,544   | \$ 9,683                              |

Change in unrealized gains (losses) included in earnings related to financial instruments held at June 30, 2008

|  |    |          |         |           |       |
|--|----|----------|---------|-----------|-------|
|  | \$ | \$ (978) | \$ (42) | \$ 13,035 | \$ 88 |
|--|----|----------|---------|-----------|-------|

- (1) Gains (losses) related to Level 3 mortgage servicing rights are reported in mortgage servicing and other income, which is a component of non-interest income.
- (2) An end of quarter convention is used to measure derivative activity, resulting in end of quarter values being reflected as purchases, issuances and settlements for derivatives having a zero fair value at inception. Gains (losses) related to Level 3 derivative receivables and derivative payables are reported in other non-interest income, which is a component of non-interest income.
- (3) An end of quarter convention is used to reflect activity in retained interests in securitizations, resulting in all transactions and assumption changes being reflected as if they occurred on the last day of the quarter. Gains (losses) related to Level 3 retained interests in securitizations are reported in servicing and securitizations income, which is a component of non-interest income.
- (4) Level 3 assets increased \$2.4 billion, due primarily to the reclassification of AAA rated non-agency mortgage backed securities backed by prime jumbo collateral that we classified as Level 2 last quarter. The ongoing capital markets

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dislocation has decreased new issuance and secondary trading volumes for many fixed income markets. This lower level of activity makes it increasingly difficult to find consistent pricing of many fixed income securities. In particular, this quarter's pricing of our prime jumbo non-agency mortgage-backed securities exhibited a variation that was outside of our Level 2 assets policy tolerances. Consequently, we reclassified those securities to Level 3.

The amount of Level 3 securities will likely continue to be a function of market conditions. An increase in dislocation and corresponding decrease in new issuance and trading volumes could result in the reclassification of additional securities to Level 3. If market conditions improve and pricing transparency and consistency increase, assets currently classified as Level 3 could be reclassified.

### **Level 3 Valuation Techniques**

Financial instruments are considered Level 3 when their values are determined using pricing models, discounted cash flow methodologies or similar techniques and at least one significant model assumption or input is unobservable. Level 3 financial instruments also include those for which the determination of fair value requires significant management judgment or estimation. A brief description of the valuation techniques used for Level 3 assets and liabilities is provided below.

#### ***Securities available for sale***

Certain securities available for sale are classified as Level 3, the majority of which are non-agency mortgage-backed securities backed by prime collateral. Classification of Level 3 indicates that significant valuation assumptions are not consistently observable in the market. When significant assumptions are not consistently observable, fair values are derived using the best available data. Such data may include quotes provided by a dealer, the use of external pricing services, independent pricing models, or other model-based valuation techniques such as calculation of the present values of future cash flows incorporating assumptions such as benchmark yields, spreads, prepayment speeds, credit ratings, and losses.

#### ***Mortgage servicing rights***

Mortgage servicing rights (MSRs) do not trade in an active market with readily observable prices. Accordingly, the Company determines the fair value of MSRs using a valuation model that calculates the present value of estimated future net servicing income. The model incorporates assumptions that market participants use in estimating future net servicing income, including estimates of prepayment speeds, discount rate, cost to service, contractual servicing fee income, ancillary income and late fees. Since the adoption of SFAS 156 in 2007, the Company records MSRs at fair value on a recurring basis. Fair value measurements of MSRs use significant unobservable inputs and, accordingly, are classified as Level 3. The valuation technique for these securities is discussed in more detail in Note 7 – Mortgage Servicing Rights.

#### ***Derivatives***

The Company's derivatives are not exchange traded but instead traded in over the counter markets where quoted market prices are not readily available. The fair value of derivatives is derived using models that use primarily market observable inputs, such as interest rate yield curves, credit curves, option volatility and currency rates. Any derivative fair value measurements using significant assumptions that are unobservable are classified as Level 3, which include interest rate swaps whose remaining terms extend beyond market observable interest rate yield curves. The impact of Capital One's non performance risk is considered when measuring the fair value of derivative liabilities.

#### ***Retained interests in securitizations***

Retained interests in securitizations include the interest-only strip, retained notes, cash reserve accounts and cash spread accounts. The Company uses a valuation model that calculates the present value of estimated future cash flows. The model incorporates the Company's own estimates of assumptions market participants use in determining fair value, including estimates of payment rates, defaults, discount rates, and contractual interest and fees.

### **Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis**

The Company is also required to measure certain other financial assets at fair value on a nonrecurring basis in accordance with GAAP. The following table provides the level of valuation assumptions used to determine each adjustment and the carrying value of the related assets for assets measured at fair value on a nonrecurring basis during 2008 that were still held on the balance sheet at June 30, 2008.





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|                              | June 30, 2008                 |           |           |            |             |
|------------------------------|-------------------------------|-----------|-----------|------------|-------------|
|                              | Fair Value Measurements Using | Assets at |           | Total      |             |
|                              | Level 1                       | Level 2   | Level 3   | Fair Value | Losses      |
| <b>Assets</b>                |                               |           |           |            |             |
| Mortgage loans held for sale | \$                            | \$ 42,693 | \$        | \$ 42,693  | \$ (25,333) |
| Loans held for investment    |                               | 34,753    | 52,445    | 87,198     | (15,823)    |
| <b>Total</b>                 | \$                            | \$ 77,446 | \$ 52,445 | \$ 129,891 | \$ (41,156) |

### *Mortgage loans held for sale*

Mortgage loans held for sale are carried at the lower of aggregate cost, net of deferred fees, deferred origination costs and effects of hedge accounting, or fair value. The fair value of mortgage loans held for sale is determined using current secondary market prices for portfolios with similar characteristics. As such, the Company classifies these loans subject to nonrecurring fair value adjustments as Level 2.

### *Loans held for investment*

Commercial and small business loans are considered impaired in accordance with the provisions of Statement of Financial Accounting Standard No. 114, *Accounting by Creditors for Impairment of a Loan*, ( SFAS 114 ) when it is probable that all amounts due in accordance with the contractual terms will not be collected. From time to time, the Company records nonrecurring fair value adjustments to reflect the fair value of the loan's collateral.

## Note 7

### **Mortgage Servicing Rights**

Mortgage servicing rights ( MSRs ), are recognized when mortgage loans are sold in the secondary market and the right to service these loans is retained for a fee. MSRs are carried at fair value with changes in fair value recognized in mortgage servicing and other, a component of non-interest income. The Company enters into interest rate swaps to economically hedge changes in fair value of MSRs. The Company continues to operate the mortgage servicing business and to report the changes in the fair value of MSRs and the related interest rate swaps in continuing operations. To evaluate and measure fair value of MSRs, the underlying loans are stratified based on certain risk characteristics, including loan type, note rate and investor servicing requirements. The following table sets forth the changes in the fair value of mortgage servicing rights during the three and six months ended June 30, 2008 and 2007:

|   | Three Months Ended<br>June 30 |            | Six Months Ended<br>June 30 |            |
|---|-------------------------------|------------|-----------------------------|------------|
|   | 2008                          | 2007       | 2008                        | 2007       |
| <b>Mortgage Servicing Rights:</b>                                       |                               |            |                             |            |
| Balance, Beginning of period  | \$ 206,110                    | \$ 267,554 | \$ 247,589                  | \$ 252,295 |
| Cumulative effect adjustment for the adoption of FAS 156                |                               |            |                             | 15,187     |
| Originations  |                               | 22,413     |                             | 46,161     |
| Sales   | (267)                         | (930)      | (273)                       | (1,715)    |
| Change in fair value  | 26,580                        | 26,994     | (14,893)                    | 4,103      |
| Balance, End of period  | \$ 232,423                    | \$ 316,031 | \$ 232,423                  | \$ 316,031 |
| Ratio of Mortgage Servicing Rights to Related Loans Serviced for Others | 0.89%                         | 1.07%      | 0.89%                       | 1.07%      |
| Weighted Average Service Fee  | 0.28                          | 0.28       | 0.28                        | 0.28       |

Fair value adjustments to the MSRs for the three and six months ended June 30, 2008 included a \$6.6 million decrease and a \$13.9 million decrease due to run-off, respectively, and a \$33.2 million increase and \$1.0 million decrease due to changes in the valuation inputs and assumptions, respectively.

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The significant assumptions used in estimating the fair value of the servicing assets at June 30, 2008 were as follows:

|  | June 30,<br>2008 | June 30,<br>2007 |
|--|------------------|------------------|
| Weighted average prepayment rate (includes default rate) | 23.67%           | 24.42%           |
| Weighted average life (in years)                         | 4.1              | 4.0              |
| Discount rate  | 10.26%           | 10.50%           |

At June 30, 2008, the sensitivities to immediate 10% and 20% increases in the weighted average prepayment rates would decrease the fair value of mortgage servicing rights by \$12.0 million and \$22.8 million, respectively.

As of June 30, 2008, the Company's mortgage loan servicing portfolio consisted of mortgage loans with an aggregate unpaid principal balance of \$38.0 billion, of which \$26.5 billion was serviced for investors other than the Company.

The Company recognizes changes in the fair value of the interest rate swaps in other non-interest income. For the three months ended June 30, 2008, the Company recognized an expense of \$31.8 million. For the six months ended June 30, 2008, the Company recognized income of \$10.7 million.

**Note 8****Commitments, Contingencies and Guarantees****Letters of Credit and Financial Guarantees**

The Company issues letters of credit (financial standby, performance standby and commercial) to meet the financing needs of its customers. Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer to a third party in a borrowing arrangement. Commercial letters of credit are short-term commitments issued primarily to facilitate trade finance activities for customers and are generally collateralized by the goods being shipped to the client. Collateral requirements are similar to those for funded transactions and are established based on management's credit assessment of the customer. Management conducts regular reviews of all outstanding letters of credit and customer acceptances, and the results of these reviews are considered in assessing the adequacy of the Company's allowance for loan and lease losses.

The Company had contractual amounts of standby letters of credit and commercial letters of credit of \$1.2 billion and \$1.3 billion at June 30, 2008 and June 30, 2007, respectively. As of June 30, 2008, financial guarantees had expiration dates ranging from 2008 to 2015. The fair value of the liability related to the standby letters of credit outstanding at June 30, 2008 that have been issued since January 1, 2003 was \$3.0 million and included in other liabilities.

The Company's discontinued wholesale mortgage banking unit, GreenPoint, previously sold home equity lines of credit in whole loan sales and subsequently acquired a residual interest in certain third party securitizations involving some of those loans. As residual interest holder, GreenPoint is required to fund advances on the home equity lines of credit when asset performance has deteriorated. GreenPoint's ability to recover the full amount advanced to customers is dependent on monthly collections on the loans. In certain limited circumstances, such future advances could be reduced if GreenPoint suspends the right of mortgagors to receive draws or reduces the credit limit on home equity lines of credit.

There are eight securitization transactions where GreenPoint is a residual interest holder with the longest draw period currently extending through 2023. GreenPoint has funded \$8 million of advances through June 30, 2008 related to these transactions. The Company believes it is probable that a loss has been incurred on several of these transactions due to the deterioration in asset performance through June 30, 2008. However, the Company cannot estimate the possible loss or range of loss at this time. The maximum potential amount of future advances related to all third-party securitizations where GreenPoint is the residual interest holder is approximately \$140.8 million. That amount represents the total unutilized amounts on the home equity lines of credit within those eight securitizations as of June 30, 2008.

**Securitization Guarantees**

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In connection with certain installment loan securitization transactions, the transferee (off-balance sheet special purpose entity receiving the installment loans) entered into interest rate hedge agreements (the "swaps") with a counterparty to reduce interest rate risk associated with the transactions. In connection with the swaps, the Company entered into letter agreements guaranteeing the performance of the transferee under the swaps. If at anytime the Class A invested amount equals zero and the notional amount of the swap is greater than zero resulting in an Early Termination Date (as defined in the securitization transaction's master agreement), then (a) to the extent that, in connection with the occurrence of such Early Termination Date, the transferee is obligated to make any payments to the counterparty pursuant to the master agreement, the Company shall reimburse the transferee for the full amount of such payment and (b) to the extent that, in connection with the occurrence of an Early Termination Date, the transferee is entitled to receive any payment from the counterparty pursuant to the master agreement, the transferee will pay to the Company the amount of such payment. At June 30, 2008, the maximum exposure to the Company under the letter agreements was approximately \$10.5 million.

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### ***Industry Litigation***

Like many financial institutions, the Company is subject to legal actions related to its business practices. In accordance with the provisions of SFAS No. 5, *Accounting for Contingencies*, ( SFAS 5 ), the Company accrues for a litigation related liability when it is probable that such a liability has been incurred and the amount of the loss can be reasonably estimated.

During the second quarter of 2008, the Company has remained involved in antitrust class action lawsuits brought by individual plaintiffs in the United States District Court for the Northern District of California against several issuing banks, including the Company (the *In Re Late Fees Litigation* ). These lawsuits allege, among other things, that the defendants conspired to fix the level of late fees and over-limit fees charged to cardholders, and that these fees are excessive. In May 2007, the cases were consolidated for all purposes and a consolidated amended complaint was filed alleging violations of federal statutes and state law. The amended complaint requests civil monetary damages, which could be trebled. In November 2007, the court dismissed the amended complaint. Plaintiffs have appealed that order.

In addition, the Company remains involved in antitrust class action lawsuits brought by retail merchants against MasterCard and Visa and several member banks, including the Company and its subsidiaries, alleging among other things, that the defendants conspired to fix the level of interchange fees (the *Interchange lawsuits* ). The complaints seek injunctive relief and civil monetary damages, which could be trebled. Separately, a number of large merchants have asserted similar claims against Visa and MasterCard only. In October 2005, the class and merchant Interchange lawsuits were consolidated before the United States District Court for the Eastern District of New York for certain purposes, including discovery. Discovery is proceeding in these cases. Given the complexity of the issues raised by these lawsuits and the uncertainty regarding: (i) the outcome of these suits, (ii) the likelihood and amount of any possible judgments, (iii) the likelihood, amount and validity of any claim against the member banks, including the Company and its subsidiary banks, (iv) changes in industry structure that may result from the suits and (v) the effects of these suits, in turn, on competition in the industry, member banks, and interchange fees, the Company cannot determine at this time the long-term effects of these suits.

The Company believes that it has meritorious defenses with respect to the cases referenced above and intends to defend them vigorously. At the present time, management is not in a position to determine whether the resolution of these cases will have a material adverse effect on either the Company's consolidated financial position or its results of operations.

### ***Other Pending and Threatened Litigation***

In addition, the Company is commonly subject to various pending and threatened legal actions relating to the conduct of its normal business activities. In the opinion of management, the ultimate aggregate liability, if any, arising out of any such pending or threatened legal actions will not be material to its consolidated financial position or its results of operations.

Tax issues for years 1995-1999 are pending in the U.S. Tax Court. The ultimate resolution of these issues is not expected to have a material effect upon the Company's operations or financial condition.

## **Note 9**

### **Restructuring**

Restructuring initiatives leverage the capabilities of recently completed infrastructure projects in several of the Company's businesses. The scope and timing of the expected cost reductions are the result of an ongoing, comprehensive review of operations within and across the Company's businesses, which began in the second quarter of 2007.

The Company anticipates recording charges of approximately \$300.0 million pre-tax over the course of the cost reduction initiative through 2008. Approximately \$150.0 million of these charges are related to severance benefits, while the remaining charges are associated with items such as contract and lease terminations and consolidation of facilities and infrastructure.

Restructuring expenses associated with continuing operations were comprised of the following:

|                               |                             |
|-------------------------------|-----------------------------|
| <b>Three months<br/>ended</b> | <b>Six months<br/>ended</b> |
|-------------------------------|-----------------------------|

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|                                   | June 30,<br>2008 | June 30,<br>2008 |
|-----------------------------------|------------------|------------------|
| Restructuring Expenses:           |                  |                  |
| Employee termination benefits     | \$ 8,224         | \$ 52,472        |
| Communication and data processing | 57               | 57               |
| Supplies and equipment            | 867              | 951              |
| Occupancy                         | (493)            | 3,280            |
| Other                             | 4,905            | 9,559            |
| Total Restructuring Expenses      | \$ 13,560        | \$ 66,319        |

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Employee termination benefits include charges for executives of the Company for the three and six months ended June 30, 2008 of \$3.1 million and \$12.4 million, respectively, and charges for associates of the Company for the three and six months ended June 30, 2007 of \$5.1 million and \$40.1 million, respectively.

The Company made \$18.3 million and \$44.5 million in cash payments for restructuring charges during the three and six months ended June 30, 2008 that related to employee termination benefits. Restructuring accrual activity associated with the Company's cost initiative for the three and six months ended June 30, 2008 was as follows:

|   | Three months<br>ended<br>June 30,<br>2008 | Six months<br>ended<br>June 30,<br>2008 |
|---|---|---|
| Restructuring accrual activity:           |   |   |
| Balance, beginning of period              | \$ 93,266                                 | \$ 67,961                               |
| Restructuring charges                     | 13,560                                    | 66,319                                  |
| Cash payments                             | (18,283)                                  | (44,490)                                |
| Noncash write-downs and other adjustments | (3,560)                                   | (4,807)                                 |
| Balance, end of period                    | \$ 84,983                                 | \$ 84,983                               |

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations**

(Dollars in thousands) (yields and rates presented on an annualized basis)

**I. Introduction**

Capital One Financial Corporation (the Corporation) is a diversified financial services company whose banking and non-banking subsidiaries market a variety of financial products and services. The Corporation's principal subsidiaries are:

Capital One Bank (USA), National Association (COBNA) which currently offers credit and debit card products, other lending products and deposit products.

Capital One, National Association (CONA) which offers a broad spectrum of banking products and financial services to consumers, small businesses and commercial clients.

During the first half of 2008, the Corporation completed several reorganizations and consolidations to streamline operations and regulatory relationships. On January 1, Capital One Auto Finance Inc. (COAF) moved from a direct subsidiary of the Corporation to become a direct operating subsidiary of CONA. In connection with the COAF move, one of COAF's direct operating subsidiaries, Onyx Acceptance Corporation (Onyx), became a direct subsidiary of the Corporation. On March 1, the Corporation converted Capital One Bank from a Virginia-state chartered bank to a national association called Capital One Bank (USA), National Association. On March 8, Superior Savings of New England, N.A. (Superior) merged with and into CONA. Both COBNA and CONA are primarily regulated by the Office of the Comptroller of the Currency (the OCC). In May 2008, we consolidated the business and operations of two registered broker-dealers, Capital One Securities, LLC (dba Capital One Investments, LLC) and Capital One Investment Services Corporation (formerly NFB Investment Services Corporation), into Capital One Investments Services Corporation. In addition, in May 2008, we consolidated the business and operations of three insurance agencies, Capital One Agency Corp., GreenPoint Agency, Inc. and Hibernia Insurance Agency, LLC into Green Point Agency, Inc., which is now known as Capital One Agency LLC.

The Corporation and its subsidiaries are hereafter collectively referred to as the Company.

The Company's earnings are primarily driven by lending to consumers and commercial customers and by deposit-taking activities which generate net interest income, and by activities that generate non-interest income, including the sale and servicing of loans and providing fee-based

services to customers. Customer usage and payment patterns, credit quality, levels of marketing expense and operating efficiency all affect the Company's profitability.

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The Company's primary expenses are the costs of funding assets, provision for loan losses, operating expenses (including associate salaries and benefits, infrastructure maintenance and enhancements, and branch operations and expansion costs), marketing expenses, and income taxes.

During the first quarter of 2008, the Company reorganized its National Lending sub-segments. Segment and sub-segment results have been restated for all periods presented. The National Lending segment consists of the following sub-segments:

U.S. Card sub-segment which consists of the Company's domestic credit card business, including small business credit cards, and the installment loan businesses.

Other National Lending sub-segment which includes the Company's auto finance business and international lending businesses.

## **II. Critical Accounting Estimates**

See our Annual Report on Form 10-K for the year ended December 31, 2007, Part I, Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations for a summary of our critical accounting estimates.

## **Fair Value Measurements**

Effective January 1, 2008, the Company adopted Statement of Financial Accounting Standards (SFAS) No. 157, *Fair Value Measurements* (SFAS 157) for all financial assets and liabilities and for nonfinancial assets and liabilities measured at fair value on a recurring basis. Under FASB Staff Position No. FAS 157-2, *Effective Date of FASB Statement No. 157* (FSP 157-2), the Company elected to defer the adoption of SFAS 157 for nonfinancial assets and nonfinancial liabilities measured on a nonrecurring basis. SFAS 157 defines fair value, establishes a framework for measuring fair value in GAAP, and expands disclosures about fair value measurements. The initial adoption of SFAS 157 did not have a material impact on the consolidated earnings and financial position of the Company. There are no material assets or liabilities recognized or disclosed at fair value for which the Company has not applied the provisions of SFAS 157.

Effective January 1, 2008, the Company adopted SFAS No. 159, *The Fair Value Option for Financial Assets and Liabilities* (SFAS 159). SFAS 159 permits entities to choose to measure many financial instruments and certain other items at fair value with changes in fair value included in current earnings. The election is made on specified election dates, can be made on an instrument by instrument basis, and is irrevocable. The initial adoption of SFAS 159 did not have a material impact on the consolidated earnings and financial position of the Company.

Additional information is included in this Quarterly Report under the heading Notes to Consolidated Financial Statements Note 1 Summary of Significant Accounting Policies and Note 6 Fair Value of Assets and Liabilities.

## **III. Off-Balance Sheet Arrangements**

See our Annual Report on Form 10-K for the year ended December 31, 2007, Part III, Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations for a summary of the Company's off-balance sheet arrangements.

Of the Company's total managed loans, 34% and 37% were included in off-balance sheet securitizations for the periods ended June 30, 2008 and June 30, 2007, respectively.

In April 2008, the Financial Accounting Standards Board (FASB) voted to eliminate Qualifying Special Purpose Entities (QSPEs) from the guidance in SFAS 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishment of Liabilities*. While the revised standard has not been finalized and the Board's proposals will be subject to a public comment period, this change may have a significant impact on the Company's consolidated financial statements as the Company may lose sales treatment for assets previously sold to a QSPE, as well as for future sales. This proposed revision could be effective as early as January 2010. As of June 30, 2008, the total assets of QSPEs to which the Company, acting as principal, has transferred and received sales treatment were \$50.2 billion.

## **IV. Reconciliation to GAAP Financial Measures**

The Company's consolidated financial statements prepared in accordance with accounting principles generally accepted in the United States (GAAP) are referred to as its reported financial statements. Loans included in securitization transactions which qualify as sales under GAAP



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have been removed from the Company's reported balance sheet. However, servicing fees, finance charges, and other fees, net of charge-offs, and interest paid to investors of securitizations are recognized as servicing and securitizations income on the reported income statement.

The Company's managed consolidated financial statements reflect adjustments made related to effects of securitization transactions qualifying as sales under GAAP. The Company generates earnings from its managed loan portfolio which

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includes both the on-balance sheet loans and off-balance sheet loans. The Company's managed income statement takes the components of the servicing and securitizations income generated from the securitized portfolio and distributes the revenue and expense to appropriate income statement line items from which it originated. For this reason, the Company believes the managed consolidated financial statements and related managed metrics to be useful to stakeholders.

As of and for the three months ended June 30, 2008

| (Dollars in thousands)                         | Total Reported | Securitization<br>Adjustments <sup>(1)</sup> | Total Managed <sup>(2)</sup> |
|--|----------------|--|------------------------------|
| <b>Income Statement Measures<sup>(3)</sup></b> |                |  |                              |
| Net interest income                            | \$ 1,727,756   | \$ 1,060,238                                 | \$ 2,787,994                 |
| Non-interest income                            | 1,622,316      | (320,341)                                    | 1,301,975                    |
| Total revenue                                  | 3,350,072      | 739,897                                      | 4,089,969                    |
| Provision for loan and lease losses            | 829,130        | 739,897                                      | 1,569,027                    |
| Net charge-offs                                | \$ 793,048     | \$ 739,897                                   | \$ 1,532,945                 |
| <b>Balance Sheet Measures</b>                  |                |  |                              |
| Loans held for investment                      | \$ 97,065,238  | \$ 50,182,022                                | \$ 147,247,260               |
| Total assets                                   | 151,114,271    | 49,442,148                                   | 200,556,419                  |
| Average loans held for investment              | 97,949,572     | 49,766,121                                   | 147,715,693                  |
| Average earning assets                         | 131,681,294    | 47,791,504                                   | 179,472,798                  |
| Average total assets                           | 154,706,392    | 49,020,229                                   | 203,726,621                  |
| Delinquencies                                  | \$ 3,330,151   | \$ 2,031,479                                 | \$ 5,361,630                 |

- (1) Income statement adjustments for the three months ended June 30, 2008 reclassify the net of finance charges of \$1,385.3 million, past due fees of \$229.2 million, other interest income of \$(35.8) million and interest expense of \$518.5 million; and net charge-offs of \$739.9 million to non-interest income from net interest income and provision for loan and lease losses, respectively.
- (2) The managed loan portfolio does not include auto loans which have been sold in whole loan sale transactions where the Company has retained servicing rights.
- (3) Based on continuing operations.

## V. Management Summary

### Discontinued Operations

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint. GreenPoint was acquired by the Company in December 2006 as part of the North Fork Bancorporation acquisition. The results of the mortgage origination operations of GreenPoint have been accounted for as discontinued operations and, accordingly, separately disclosed from the Company's results of continuing operations for 2008 and 2007. Additional information is included in this Quarterly Report under the heading Notes to the Consolidated Financial Statements Note 2 Discontinued Operations.

### Continuing Operations

The following discussion provides a summary of the second quarter of 2008 results compared to the same period in the prior year. All comparisons are based on continuing operations unless otherwise noted.

#### Three Months Ended June 30, 2008 Compared to Three Months Ended June 30, 2007

Net income was \$452.9 million, or \$1.21 per share (diluted) for the three months ended June 30, 2008, compared to \$750.4 million, or \$1.89 per share (diluted) for the three months ended June 30, 2007. Net income in the second quarter 2008 included an after-tax loss from discontinued operations of \$9.6 million, or \$0.03 per share (diluted), compared to an after-tax loss from discontinued operations of \$17.2 million, or \$0.04 per

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share (diluted) in the second quarter of 2007.

Income from continuing operations for the second quarter 2008 was \$462.5 million, a decrease of \$305.1 million, or 40% from \$767.6 million in the second quarter 2007. Diluted earnings per share from continuing operations for the second quarter of 2008 were \$1.24, a decrease of 36% from \$1.93 in the second quarter 2007.

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Results from continuing operations for the three months ended June 30, 2008 include:

An increase of \$37.6 million in the provision for loan and lease losses due to the continued deterioration in credit and the weakening U.S. economy, resulting in an increase in our coverage ratio of allowance to loans held for investment.

Restructuring charges of \$13.6 million for the second quarter 2008 resulting from the Company's broad-based initiative announced during the second quarter of 2007 to reduce expenses and improve its competitive cost position.

A \$71.0 million write down in the Company's interest-only strips recorded in non-interest income.

A gain of \$44.9 million in other non-interest income from the sale of shares of MasterCard.

### ***Q2 2008 Significant Events***

#### **Weakening U.S. Economy and Credit Deterioration**

The continuing weakness in the U.S. economy and credit deterioration has impacted the Company in multiple ways during the quarter, including:

Increased managed charge-off rate and managed delinquency rate to 4.15% and 3.64%, respectively,

Increased allowance for loan and leases losses to \$3.3 billion,

Continued to tighten underwriting resulting in lower managed loans held for investment of \$147.2 billion, a reduction of \$790.0 million from the first quarter 2008,

Our revenue margin, risk-adjusted margin and net interest margin declined to 9.12%, 5.70% and 6.22%, respectively. The declines in our margins from the first quarter 2008 were due to a number of factors, including:

- i the impact of interest rate cuts in the first quarter, which immediately affected funding expense but impacted variable rate credit card yields in the second quarter, leading to more normal levels of net interest spread,
- i the impact of certain one time events, including the gain in the first quarter of \$109.0 million from the Visa IPO coupled with the gain of \$52.0 million from the early extinguishment of senior unsecured debt, offset by the gain on the sale of MasterCard shares during the second quarter,
- i the increase in later stage delinquencies which increased our revenue suppression to \$476.0 million,
- i the decrease in early stage delinquencies which led to fewer fees being billed,

- i an increase in our lower yielding investment portfolio and a reduction in our loan portfolio, resulting from the decisions to tighten underwriting and improve our liquidity position,
- i the reduced impact from the pricing and fee policy changes made in the second half of 2007, and
- i the \$71.0 million write-down in the interest-only strips during the second quarter.

#### **Sale of MasterCard Shares**

The Company recognized a gain of \$44.9 million in other non-interest income from the sale of 154,991 shares of MasterCard class B common stock.

#### ***Business Outlook***

The statements contained in this section are based on our current expectations regarding the Corporation's 2008 financial results and business strategies. Certain statements are forward looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Actual results could differ materially from those in our forward looking statements. Factors that could materially influence results are set forth throughout this section and in Item 1A Risk Factors of this Form 10-Q and the Corporation's Annual Report on Form 10-K for the year ended December 31, 2007.

#### **2008 Expectations**

Like many banks, Capital One expects to face continuing challenges due to the state of the U.S. economy in 2008. Expectations for 2008 financial and business results include:

the Corporation's low single-digit percentage reduction in year-end volume of managed loan balances;

double digit percentage growth in year-end deposit balances;

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low to mid-single digit percentage revenue growth, remaining toward the lower end of this range if second quarter 2008 conditions persist through year end;

an efficiency ratio in the mid-40 s percent range or lower, with the Corporation s quarterly efficiency ratio modestly higher in second half 2008 due to revenue trends and seasonally higher expenses, and 2008 operating expenses at least \$200 million less than in 2007;

increased delinquency and charge-off rates;

a tangible common equity ( TCE ) ratio above 6 percent; and

quarterly dividends of \$0.375 per share throughout 2008, with common stock repurchases unlikely to resume if the U.S. economic outlook does not improve.

The Corporation expects that 2008 net income will be negatively affected by credit risk deterioration as the U.S. economy weakens. The Corporation believes that its balance sheet, credit risk management programs and certain business practices it adopted in recent years will continue to support its goals in managing its business and generating stockholder value in 2008.

## **Operating Segments**

In the Local Banking segment, the Corporation expects little or no loan growth for the remainder of 2008, as an expected decrease in residential mortgages and small commercial real estate loans continues to offset expected growth in commercial loans. The Corporation expects double-digit percentage deposit growth across the Corporation, with continued deposit growth in the Local Banking segment due to increased product and marketing efforts in its branch and direct banking channels.

In the National Lending businesses, the Corporation expects several factors, including weakening consumer credit and uncertainty regarding the broader economy, to negatively impact financial results in 2008.

In the U.S. Card sub-segment, the Corporation expects the competitive environment to remain challenging. The Corporation expects U.S. Card revenue margins to stabilize near second quarter 2008 levels for the remainder of 2008, assuming continuation of certain conditions, including but not limited to the following: First, the Corporation expects fee revenues to decrease slightly due to fee policy adjustments in the first quarter, including a more lenient and targeted fee waiver policy. Second, the rate at which customers progress through each month of delinquency was lower during the early months of delinquency, and higher during the later months of delinquency, during second quarter 2008 compared to historical norms. This pattern negatively affects revenue by reducing late fee revenues from customers in the early stages of delinquency and by suppressing a higher portion of finance charges and fees that have accrued on balances as those amounts become less likely to be collected in later stages of delinquency. Despite the modestly lower revenue margins which result from these factors, the Corporation expects its full year revenue margin for 2008 to be higher than its full year revenue margin for 2007.

The Corporation expects the U.S. Card managed charge-off rate for third quarter 2008 to be in the low 6% range, but to increase to around 7% in fourth quarter 2008 due to typical seasonal payment patterns, continued weakening economic indicators as experienced in the first half of 2008 and the initial impacts as the Corporation adopts OCC minimum payment rules.

The Corporation expects to maintain a cautious approach to its underwriting and marketing practices. In 2008, the Corporation expects consistent or slightly lower year-end loan balances in U.S. Card, and no significant change in the composition of the U.S. Card portfolio, compared to year-end 2007. The Corporation also expects to continue to implement process and efficiency improvements.

In the Auto Finance sub-segment, the Corporation expects to continue to face challenges from the seasoning of loans originated in 2006 and 2007 and from the current U.S. economy more broadly. Additionally, automobile resale values are expected to decline as the national rate of automobile sales declines and as consumers appear to seek more fuel efficient vehicles.

The Corporation has reduced its automobile finance originations across the credit spectrum, particularly by originating loans to less risky customers within the subprime market in lieu of those the Corporation believes to be most risky, and by largely ceasing its originations of automobile loans to near prime consumers. The Auto Finance business is also focusing on a smaller network of dealers who have historically

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produced loans with better credit and profit performance. Overall, the Corporation expects to originate at least 40% less in automobile financing loans during 2008 than during 2007. As a result, the Company expects charge-offs and delinquencies arising from its automobile finance loans originated in 2008 to be lower than from those originated in 2007. The Corporation also expects its automobile finance charge-off and delinquency rates, as well as its operating expenses as a percentage of loans, to increase as outstanding automobile loan assets decrease. The Corporation will continue to monitor the performance of its Auto Finance business and is prepared to take further actions based on future results.

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In the International businesses, the Corporation remains cautious about its U.K. credit card business due to early indications of possible degrading economic trends in the U.K. The Corporation expects continued stable performance in its Canadian credit card business.

**VI. Financial Summary**

Table 1 provides a summary view of the consolidated income statement and selected metrics for the Company at and for the three and six month periods ended June 30, 2008 and 2007.

**Table 1: Financial Summary**

| (Dollars in thousands)                          | As of and for the Three Months Ended |                                |            | As of and for the Six Months Ended |                                |           |
|---|--------------------------------------|--------------------------------|------------|------------------------------------|--------------------------------|-----------|
|   | 2008                                 | June 30<br>2007 <sup>(2)</sup> | Change     | 2008                               | June 30<br>2007 <sup>(2)</sup> | Change    |
| <b>Earnings (Reported):</b>                     |                                      |                                |            |                                    |                                |           |
| Net interest income                             | \$ 1,727,756                         | \$ 1,538,581                   | \$ 189,175 | \$ 3,539,673                       | 3,143,124                      | 396,549   |
| Non-interest income:                            |                                      |                                |            |                                    |                                |           |
| Servicing and securitizations                   | 834,740                              | 1,226,896                      | (392,156)  | 1,917,802                          | 2,214,978                      | (297,176) |
| Service charges and other customer-related fees | 524,209                              | 482,979                        | 41,230     | 1,098,270                          | 962,446                        | 135,824   |
| Mortgage servicing and other                    | 16,552                               | 103,653                        | (87,101)   | 51,807                             | 155,103                        | (103,296) |
| Interchange                                     | 132,730                              | 125,979                        | 6,751      | 284,632                            | 244,090                        | 40,542    |
| Other   | 114,085                              | 32,344                         | 81,741     | 326,283                            | 169,604                        | 156,679   |
| Total non-interest income                       | 1,622,316                            | 1,971,851                      | (349,535)  | 3,678,794                          | 3,746,221                      | (67,427)  |
| Total Revenue <sup>(1)</sup>                    | 3,350,072                            | 3,510,432                      | (160,360)  | 7,218,467                          | 6,889,345                      | 329,122   |
| Provision for loan and lease losses             | 829,130                              | 396,713                        | 432,417    | 1,908,202                          | 746,758                        | 1,161,444 |
| Marketing                                       | 288,100                              | 326,067                        | (37,967)   | 585,893                            | 656,961                        | (71,068)  |
| Restructuring expenses                          | 13,560                               | 91,074                         | (77,514)   | 66,319                             | 91,074                         | (24,755)  |
| Operating expenses                              | 1,517,941                            | 1,617,394                      | (99,453)   | 2,989,666                          | 3,260,547                      | (270,881) |
| Income from continuing operations before taxes  | 701,341                              | 1,079,184                      | (377,843)  | 1,668,387                          | 2,134,005                      | (465,618) |
| Income taxes                                    | 238,843                              | 311,572                        | (72,729)   | 573,334                            | 680,269                        | (106,935) |
| Income from continuing operations, net of tax   | 462,498                              | 767,612                        | (305,114)  | 1,095,053                          | 1,453,736                      | (358,683) |
| Loss from discontinued operations, net of tax   | (9,593)                              | (17,240)                       | 7,647      | (93,644)                           | (28,314)                       | (65,330)  |
| Net income                                      | 452,905                              | 750,372                        | (297,467)  | 1,001,409                          | 1,425,422                      | (424,013) |
| <b>Common Share Statistics:</b>                 |                                      |                                |            |                                    |                                |           |
| Basic EPS:                                      |                                      |                                |            |                                    |                                |           |
| Income from continuing operations, net of tax   | \$ 1.24                              | \$ 1.96                        | \$ (0.72)  | \$ 2.95                            | \$ 3.64                        | \$ (0.69) |
| Loss from discontinued operations, net of tax   | (0.03)                               | (0.04)                         | 0.01       | (0.25)                             | (0.07)                         | (0.18)    |



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| (Dollars in thousands)                        | As of and for the Three Months Ended |                                |           | As of and for the Six Months Ended |                                |           |
|---|--------------------------------------|--------------------------------|-----------|------------------------------------|--------------------------------|-----------|
|   | 2008                                 | June 30<br>2007 <sup>(2)</sup> | Change    | 2008                               | June 30<br>2007 <sup>(2)</sup> | Change    |
| Net income                                    | \$ 1.21                              | \$ 1.92                        | \$ (0.71) | \$ 2.70                            | \$ 3.57                        | \$ (0.87) |
| Diluted EPS                                   |                                      |                                |           |                                    |                                |           |
| Income from continuing operations, net of tax | \$ 1.24                              | \$ 1.93                        | \$ (0.69) | \$ 2.94                            | \$ 3.58                        | \$ (0.64) |
| Loss from discontinued operations, net of tax | (0.03)                               | (0.04)                         | 0.01      | (0.25)                             | (0.07)                         | (0.18)    |
| Net income                                    | \$ 1.21                              | \$ 1.89                        | \$ (0.68) | \$ 2.69                            | \$ 3.51                        | \$ (0.82) |

**Selected Balance Sheet****Data:** <sup>(3)</sup>

|   |               |               |              |               |               |              |
|---|---------------|---------------|--------------|---------------|---------------|--------------|
| Reported loans held for investment (period end) | \$ 97,065,238 | \$ 90,929,565 | \$ 6,135,673 | \$ 97,065,238 | \$ 90,929,565 | \$ 6,135,673 |
| Managed loans held for investment (period end)  | 147,247,260   | 143,497,756   | 3,749,504    | 147,247,260   | 143,497,756   | 3,749,504    |
| Reported loans held for investment (average)    | 97,949,572    | 91,144,738    | 6,804,834    | 98,884,218    | 92,298,829    | 6,585,389    |
| Managed loans held for investment (average)     | 147,715,693   | 142,616,011   | 5,099,682    | 148,717,595   | 143,121,215   | 5,596,380    |
| Allowance for loan and lease losses             | (3,311,003)   | (2,120,000)   | (1,191,003)  | (3,311,003)   | (2,120,000)   | (1,191,003)  |
| Interest bearing deposits (period end)          | 81,655,001    | 74,235,376    | 7,419,625    | 81,655,001    | 74,235,376    | 7,419,625    |
| Total deposits (period end)                     | 92,407,060    | 85,471,486    | 6,935,574    | 92,407,060    | 85,471,486    | 6,935,574    |
| Interest bearing deposits (average)             | 78,675,090    | 75,218,488    | 3,456,602    | 76,504,466    | 74,840,277    | 1,664,189    |
| Total deposits (average)                        | 89,522,573    | 86,718,996    | 2,803,577    | 87,234,496    | 86,173,906    | 1,060,590    |

**Selected Company Metrics****(Reported):** <sup>(3)</sup>

|                                |        |        |         |        |        |         |
|--------------------------------|--------|--------|---------|--------|--------|---------|
| Return on average assets (ROA) | 1.20%  | 2.15%  | (0.95)% | 2.03%  | 3.09%  | (1.06)% |
| Return on average equity (ROE) | 7.45%  | 12.22% | (4.77)% | 8.11%  | 11.24% | (3.13)% |
| Net charge-off rate            | 3.24%  | 1.76%  | 1.48%   | 3.16%  | 1.80%  | 1.36%   |
| Net interest margin            | 5.25%  | 5.15%  | 0.10%   | 5.46%  | 5.24%  | 0.22%   |
| Revenue margin                 | 10.18% | 11.76% | (1.58)% | 11.13% | 11.48% | (0.35)% |

**Selected Company Metrics****(Managed):** <sup>(3)</sup>

|                                |       |       |         |       |       |         |
|--------------------------------|-------|-------|---------|-------|-------|---------|
| Return on average assets (ROA) | 0.91% | 1.59% | (0.68)% | 1.35% | 1.99% | (0.65)% |
| Net charge-off rate            | 4.15% | 2.50% | 1.65%   | 4.06% | 2.57% | 1.49%   |
| Net interest margin            | 6.22% | 6.19% | 0.03%   | 3.99% | 3.72% | 0.27%   |
| Revenue margin                 | 9.12% | 9.48% | (0.36)% | 8.13% | 8.16% | (0.03)% |

(1) In accordance with our finance charge and fee revenue recognition policy, the amounts billed to customers but not recognized as revenue were \$476.0 million and \$236.3 million for the three months ended June 30, 2008 and 2007, respectively, and \$883.6 and \$449.9 million for the six months ended June 30, 2008 and 2007, respectively.

(2) Prior period amounts have been reclassified to conform with current period presentation.

(3) Based on continuing operations.

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### ***Summary of the Reported Income Statement***

The following is a detailed description of the financial results reflected in Table 1 Financial Summary. Additional information is provided in section XII, Tabular Summary as detailed in sections below.

All quarterly comparisons are made between the three month period ended June 30, 2008 and the three month period ended June 30, 2007 on a continuing operations basis, unless otherwise noted. All year to date comparisons are made between the six month period ended June 30, 2008 and the six month period ended June 30, 2007, on a continuing operations basis, unless otherwise noted. Each component is discussed in further detail in subsequent sections of this analysis.

### ***Net interest income***

Net interest income is comprised of interest income and past-due fees earned and deemed collectible from loans and income earned on securities, less interest expense on interest-bearing deposits, senior and subordinated notes and other borrowings.

For the three months ended June 30, 2008, reported net interest income increased 12.3%, or \$189.2 million. Net interest margin increased 10 basis points to 5.25% for the three months ended June 30, 2008 from 5.15% for the three months ended June 30, 2007.

For the six months ended June 30, 2008, reported net interest income increased 12.6%, or \$396.5 million. Net interest margin increased 22 basis points to 5.46% for the six months ended June 30, 2008 from 5.24% for the six months ended June 30, 2007.

The increases in net interest income were primarily driven by modest loan growth and increased margins in the U.S. Card sub-segment due to selective pricing changes implemented after the completion of the card holder system conversion in the late second quarter of 2007.

For additional information, see section XII, Tabular Summary, Table A (Statements of Average Balances, Income and Expense, Yields and Rates) and Table B (Interest Variance Analysis).

### ***Non-interest income***

Non-interest income is comprised of servicing and securitizations income, service charges and other customer-related fees, mortgage servicing and other, interchange income and other non-interest income.

For the three months ended June 30, 2008, reported non-interest income decreased 17.7%. The decrease was due to decreases in servicing and securitizations and a reduction in mortgage servicing and other.

For the six months ended June 30, 2008, reported non-interest income decreased 1.8%. The decrease was due to decreases in servicing and securitizations and a reduction in mortgage servicing and other.

See detailed discussion of the components of non-interest income below.

### ***Servicing and Securitizations Income***

Servicing and securitizations income represents servicing fees, excess spread and other fees derived from the off-balance sheet loan portfolio, adjustments to the fair value of retained interests derived through securitization transactions, as well as gains and losses resulting from securitization and other sales transactions.

Servicing and securitizations income decreased 32% or \$392.2 million to \$834.7 million for the three months ended June 30, 2008 from \$1,226.9 million for the three months ended June 30, 2007.

Servicing and securitizations income decreased 13.4% or \$297.2 million to \$1.9 billion for the six months ended June 30, 2008 from \$2.2 billion for the six months ended June 30, 2007.

The decrease was due to the decrease in the interest-only strips and due to higher charge-offs in the securitized portfolio as a result of the worsening credit environment.

**Service Charges and Other Customer-Related Fees**

For the three months ended June 30, 2008, service charges and other customer-related fees grew 8.5% to \$524.2 million from \$483.0 million in the second quarter of 2007.

For the six months ended June 30, 2008, service charges and other customer-related fees grew 14.1% to \$1,098.3 million from \$962.4 million in the second quarter of 2007.

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The increase was due to the U.S. Card sub-segment selective pricing and fee changes implemented late in the second quarter of 2007.

### **Mortgage Servicing and Other**

Mortgage servicing and other is comprised of non-interest income related to our continuing mortgage servicing business and other mortgage related income. For the three months ended June 30, 2008, mortgage servicing and other income decreased 84.0% to \$16.6 million from \$103.7 million.

For the six months ended June 30, 2008, mortgage servicing and other income decreased 66.6% to \$51.8 million from \$155.1 million.

The decrease was due to the changes in fair value of the mortgage servicing rights attributable to the run-off of the portfolio and the discontinuance of originations subsequent to the shutdown of GreenPoint's mortgage origination business in 2007.

### **Interchange**

Interchange income increased \$6.8 million to \$132.7 million for the three months ended June 30, 2008 and \$40.5 million to \$284.6 million for the six months ended June 30, 2008, due to an increase in purchase volume of 2.0% for the three months ended and 3.4% for the six months ended, partially offset by higher costs associated with the rewards program.

### **Other Non-Interest Income**

Other non-interest income includes, among other items, gains and losses on sales of securities, gains and losses associated with derivative transactions and revenue generated by our healthcare finance business.

Other non-interest income for the three months ended June 30, 2008, increased 252.7% or \$81.7 million to \$114.1 million and for the six months ended June 30, 2008, increased 92.4% or \$156.7 million to \$326.2 million. The increase is primarily the result of recognizing a gain of \$44.9 million from the conversion and sale of shares of MasterCard class B common stock in the second quarter of 2008, a gain of \$109.0 million from the redemption of 2.5 million shares related to the Visa IPO in the first quarter of 2008 and a gain of \$52.0 million from the repurchase of senior unsecured debt in the first quarter of 2008.

### ***Provision for loan and lease losses***

Provision for loan and lease losses increased \$432.4 million to \$829.1 million for the three months ended June 30, 2008, compared to the same period in the prior year.

Provision for loan and lease losses increased \$1.2 billion to \$1.9 billion for the six months ended June 30, 2008, compared to the same period in the prior year.

The increase in provision is a result of continued economic weakening and charge-off and delinquency trends.

### ***Non-interest expense***

Non-interest expense consists of marketing, restructuring and operating expenses.

Non-interest expense decreased 10.6% to \$1.8 billion for the three months ended June 30, 2008. The decrease is due to decreased salary and associate benefit expenses of \$89.3 million, and decreased marketing expenses of \$38.0 million.

Non-interest expense decreased 9.2% to \$3.6 billion for the six months ended June 30, 2008. The decrease is due to decreased salary and associate benefit expenses of \$153.2 million, and decreased marketing expenses of \$71.1 million.

Marketing expenses decreased as a result of changes in the mix of marketing channels and selected pullbacks across all segments. Operating expenses were also lower as a result of continued focus on efficiency gains.

### ***Income taxes***

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The Company's effective income tax rate was 34.1% and 34.4% for the three month and six month periods ended June 30, 2008, respectively, compared to 28.7% and 31.8% for the same periods in the prior year. The effective rate includes federal, state, and international tax components. The increase in the rate for the three and six month periods ended June 30, 2008 was primarily due to a \$69.0 million one-time tax benefit related to the Company's international tax position recognized in the second quarter of 2007.

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During the six months ended June 30, 2008, the Company settled a number of federal and state tax examinations of acquired subsidiaries related to pre-acquisition tax periods. Those settlements resulted in a reduction in the amount of gross unrecognized tax benefits of approximately \$50.0 million.

### ***Loan Portfolio Summary***

The Company analyzes its financial performance on a managed loan portfolio basis. The managed loan portfolio is comprised of on-balance sheet and off-balance sheet loans. The Company has retained servicing rights for its securitized loans and receives servicing fees in addition to the excess spread generated from the off-balance sheet loan portfolio.

Average managed loans held for investment grew 3.6%, or \$5.1 billion compared to the three months ended June 30, 2007. The increase primarily consisted of an increase of \$2.1 billion in the National Lending segment and an increase of \$2.1 billion in the Local Banking segment.

Average managed loans held for investment grew 3.9%, or \$5.6 billion compared to the six months ended June 30, 2007. The increase primarily consisted of an increase of \$2.4 billion in the National Lending segment and an increase of \$2.1 billion in the Local Banking segment.

For additional information, see section XII, Tabular Summary, Table C (Managed Consumer Loan Portfolio) and Table D (Composition of Reported Loan Portfolio).

### **Delinquencies**

The Company believes delinquencies to be an indicator of loan portfolio credit quality at a point in time.

The 30-plus day delinquency rate for the reported and managed consumer loan portfolio for the second quarter of 2008 increased 83 and 78 basis points to 3.43% and 3.64%, respectively, compared to the same period in the prior year. The increases are attributed to the impact of selective pricing and fee policy changes late in the second quarter of 2007 and continued economic weakening.

For additional information, see section XII, Tabular Summary, Table E (Delinquencies).

### **Net Charge-Offs**

Net charge-offs include the principal amount of losses (excluding accrued and unpaid finance charges and fees and fraud losses) less current period principal recoveries. We charge off credit card loans at 180 days past the statement cycle date and generally charge off other consumer loans at 120 days past the due date or upon repossession of collateral. Bankruptcies charge-off within 30 days of notification and deceased customers' accounts charge-off within 60 days of notification. Commercial loans are charged-off when the amounts are deemed uncollectible. Costs to recover previously charged-off accounts are recorded as collections expense in other non-interest expense.

The reported and managed net charge-off rates increased 148 and 165 basis points, respectively, with net charge-off dollars increasing 97% and 72% on a reported and managed basis, respectively, for the three months ended June 30, 2008 compared to the same period in the prior year.

The reported and managed net charge-off rates increased 136 and 150 basis points, respectively, with net charge-off dollars increasing 88% and 64% on a reported and managed basis, respectively, for the six months ended June 30, 2008 compared to the same period in the prior year.

The increase in net charge-off rates is attributed to the impact of selective pricing and fee policy changes and continued economic weakening.

For additional information, see section XII, Tabular Summary, Table F (Net Charge-offs).

### **Nonperforming Loans**

Nonperforming loans include commercial loans, consumer real estate and auto loans that are placed in nonaccrual status at 90 days past due or sooner if, in management's opinion, there is doubt concerning full collectibility of both principal and interest. All other consumer loans and small business credit card loans are not placed in nonaccrual status prior to charge-off.



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At the time a loan is placed on nonaccrual status, interest and fees accrued but not collected through the end of the previous quarter are systematically reversed and charged against income. Interest payments received on nonaccrual loans are applied to principal if there is doubt as to the collectibility of the principal; otherwise, these receipts are recorded as interest income. A loan remains in nonaccrual status until it is current as to principal and interest and the borrower demonstrates the ability to fulfill the contractual obligation.

Nonperforming loans as a percentage of total loans held for investment were 0.56% and 0.20% at June 30, 2008 and 2007, respectively.

For additional information, see section XII, Tabular Summary, Table G (Nonperforming Assets).

**Allowance for loan and lease losses**

The allowance for loan and lease losses related to loans held for investment increased \$1.2 billion, or 56% to \$3.3 billion at June 30, 2008 from \$2.1 billion at June 30, 2007. The increase is driven primarily by continued economic weakening and charge-off and delinquency trends in our National Lending businesses.

For additional information, see section XII, Tabular Summary, Table H (Summary of Allowance for Loan and Lease Losses).

**VII. Reportable Segment Summary**

We manage our business as two distinct operating segments: Local Banking and National Lending. The Local Banking and National Lending segments are considered reportable segments based on quantitative thresholds applied to the managed loan portfolio for reportable segments provided by SFAS No. 131, *Disclosures about Segments of an Enterprise and Related Information*.

As management makes decisions on a managed basis within each segment, information about reportable segments is provided on a managed basis.

We maintain our books and records on a legal entity basis for the preparation of financial statements in conformity with GAAP. The following table presents information prepared from our internal management information system, which is maintained on a line of business level through allocations from legal entities.

**Local Banking Segment****Table 2: Local Banking**

| (Dollars in thousands)              | Three Months Ended<br>June 30, |              | Six Months Ended<br>June 30, |              |
|-------------------------------------|--------------------------------|--------------|------------------------------|--------------|
|                                     | 2008                           | 2007         | 2008                         | 2007         |
| <b>Earnings (Managed Basis)</b>     |                                |              |                              |              |
| Interest income                     | \$ 1,489,612                   | \$ 1,731,833 | \$ 3,064,937                 | \$ 3,478,046 |
| Interest expense                    | 899,907                        | 1,143,674    | 1,908,278                    | 2,312,834    |
| Net interest income                 | 589,705                        | 588,159      | 1,156,659                    | 1,165,212    |
| Non-interest income                 | 192,758                        | 254,401      | 408,227                      | 500,974      |
| Total revenue                       | 782,463                        | 842,560      | 1,564,886                    | 1,666,186    |
| Provision for loan and lease losses | 92,043                         | 23,929       | 152,437                      | 47,705       |
| Non-interest expense                | 587,211                        | 580,788      | 1,192,562                    | 1,166,703    |
| Income before taxes                 | 103,209                        | 237,843      | 219,887                      | 451,778      |
| Income taxes                        | 36,123                         | 83,046       | 76,960                       | 157,783      |
| Net income                          | \$ 67,086                      | \$ 154,797   | \$ 142,927                   | \$ 293,995   |



**Selected Metrics (Managed Basis)**

|  |               |               |               |               |
|--|---------------|---------------|---------------|---------------|
| Commercial lending                                     |               |               |               |               |
| Commercial and multi-family real estate <sup>(4)</sup> | \$ 12,706,320 | \$ 11,755,806 | \$ 12,706,320 | \$ 11,755,806 |
| Middle market <sup>(5)</sup>                           | 9,215,511     | 7,397,040     | 9,215,511     | 7,397,040     |
| Small ticket commercial real estate <sup>(6)</sup>     | 2,770,249     | 2,428,215     | 2,770,249     | 2,428,215     |
| Specialty lending <sup>(7)</sup>                       | 3,684,688     | 2,863,964     | 3,684,688     | 2,863,964     |
| Total commercial lending                               | 28,376,768    | 24,445,025    | 28,376,768    | 24,445,025    |

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| (Dollars in thousands)   | Three Months Ended<br>June 30, |               | Six Months Ended<br>June 30, |               |
|--|--------------------------------|---------------|------------------------------|---------------|
|  | 2008                           | 2007          | 2008                         | 2007          |
| Small business lending <sup>(8)</sup>                            | 4,833,514                      | 4,929,597     | 4,833,514                    | 4,929,597     |
| Consumer lending   |                                |               |                              |               |
| Mortgages <sup>(9)</sup>   | 7,654,722                      | 9,271,456     | 7,654,722                    | 9,271,456     |
| Branch based home equity & other consumer <sup>(10)</sup>        | 3,475,649                      | 3,593,425     | 3,475,649                    | 3,593,425     |
| Total consumer lending   | 11,130,371                     | 12,864,881    | 11,130,371                   | 12,864,881    |
| Other <sup>(11)</sup>  | (69,919)                       | (319,858)     | (69,919)                     | (319,858)     |
| Period end loans held for investment                             | \$ 44,270,734                  | \$ 41,919,645 | \$ 44,270,734                | \$ 41,919,645 |
| Average loans held for investment                                | \$ 44,250,451                  | \$ 42,110,537 | \$ 44,068,919                | \$ 41,979,336 |
| Core deposits <sup>(1)</sup>                                     | \$ 63,407,571                  | \$ 63,619,337 | \$ 63,407,571                | \$ 63,619,337 |
| Total deposits   | \$ 74,245,677                  | \$ 74,273,736 | \$ 74,245,677                | \$ 74,273,736 |
| Loans held for investment yield                                  | 6.35%                          | 7.03%         | 6.55%                        | 7.01%         |
| Net interest margin loans <sup>(2)</sup>                         | 1.99%                          | 1.88%         | 1.96%                        | 1.89%         |
| Net interest margin deposits <sup>(3)</sup>                      | 2.04%                          | 2.01%         | 1.93%                        | 1.99%         |
| Efficiency ratio   | 75.05%                         | 68.93%        | 76.21%                       | 70.02%        |
| Charge-off rates   |                                |               |                              |               |
| Commercial lending   |                                |               |                              |               |
| Commercial and multi-family real estate                          | 0.10%                          | 0.05%         | 0.06%                        | 0.03%         |
| Middle market  | 0.05%                          | 0.03%         | 0.10%                        | 0.05%         |
| Small ticket commercial real estate                              | 0.00%                          | 0.12%         | 0.14%                        | 0.08%         |
| Specialty lending  | 0.16%                          | 0.07%         | 0.10%                        | 0.07%         |
| Total commercial lending   | 0.08%                          | 0.06%         | 0.09%                        | 0.04%         |
| Small business lending   | 0.86%                          | 0.42%         | 0.89%                        | 0.36%         |
| Consumer lending   |                                |               |                              |               |
| Mortgages  | 0.36%                          | 0.11%         | 0.23%                        | 0.09%         |
| Branch based home equity & other consumer                        | 1.15%                          | 0.63%         | 1.25%                        | 0.67%         |
| Total consumer lending   | 0.60%                          | 0.25%         | 0.54%                        | 0.25%         |
| Net charge-off rate  | 0.34%                          | 0.19%         | 0.32%                        | 0.17%         |
| Non performing loans   | \$ 359,017                     | \$ 80,781     | \$ 359,017                   | \$ 80,781     |
| Non performing loans as a % of loans held of investment          | 0.81%                          | 0.19%         | 0.81%                        | 0.19%         |
| Non performing assets  | \$ 388,624                     | \$ 96,387     | \$ 388,624                   | \$ 96,387     |
| Non performing asset rates                                       |                                |               |                              |               |
| Commercial lending   |                                |               |                              |               |
| Commercial and multi-family real estate                          | 0.89%                          | 0.00%         | 0.89%                        | 0.00%         |
| Middle market  | 0.30%                          | 0.11%         | 0.30%                        | 0.11%         |
| Small ticket commercial real estate                              | 2.71%                          | 0.18%         | 2.71%                        | 0.18%         |
| Specialty lending  | 0.25%                          | 0.19%         | 0.25%                        | 0.19%         |
| Total commercial lending   | 0.79%                          | 0.09%         | 0.79%                        | 0.09%         |
| Small business lending   | 1.10%                          | 0.75%         | 1.10%                        | 0.75%         |
| Consumer lending   |                                |               |                              |               |
| Mortgages  | 1.25%                          | 0.30%         | 1.25%                        | 0.30%         |
| Branch based home equity & other consumer                        | 0.43%                          | 0.26%         | 0.43%                        | 0.26%         |
| Total consumer lending   | 0.99%                          | 0.29%         | 0.99%                        | 0.29%         |
| Total non performing asset rate                                  | 0.88%                          | 0.23%         | 0.88%                        | 0.23%         |
| Non-interest expense as a % of average loans held for investment | 5.31%                          | 5.52%         | 5.41%                        | 5.56%         |
| Number of active ATMs  | 1,303                          | 1,253         | 1,303                        | 1,253         |
| Number of locations  | 740                            | 724           | 740                          | 724           |



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- (1) Includes domestic non-interest bearing deposits, NOW accounts, money market deposit accounts, savings accounts, certificates of deposit of less than \$100,000 and other consumer time deposits.
- (2) Net interest margin-loans equals net interest income-loans divided by average managed loans.
- (3) Net interest margin-deposits equals net interest income-deposits divided by average retail deposits.
- (4) Commercial and multi-family real estate targets private developers and commercial property investors and owners with credit requirements up to \$100 million.
- (5) Middle market focuses on businesses with annual revenues between \$10 million and \$250 million located within the segment's local footprint.
- (6) Small ticket commercial real estate is comprised of small business products, mainly mixed-use and multifamily real-estate in the Local Banking segment.
- (7) Specialty lending provides equipment leasing and other specialized lending in the national marketplace.
- (8) Small business lending is focused on businesses with \$10 million or less in revenues and \$3 million or less in household size.
- (9) Mortgage lending includes held for investment first lien residential mortgage assets.
- (10) Branch based home equity and other consumer lending primarily includes home equity loans and lines of credit in the local consumer banking segment, and some consumer unsecured loans and lines of credit.
- (11) Other loans held for investment includes unamortized premiums and discounts recognized on loans acquired in the North Fork and Hibernia acquisitions, certain items in process, and other loans originated by the Local Banking segment.

The Local Banking segment includes the Company's branch, treasury services and national deposit gathering activities; its commercial, branch based small business lending and certain branch originated consumer lending; and its mortgage servicing and home loans origination activities.

The Banking segment contributed \$67.1 million and \$142.9 million of income for the three and six months ended June 30, 2008, respectively, compared to \$154.8 million and \$294.0 million in the comparable periods of the prior year. At June 30, 2008, loans held for investment in the Local Banking segment totaled \$44.3 billion while deposits outstanding totaled \$74.2 billion. Profits are primarily generated from net interest income, which represents the spread between loan yields and the internal cost of funds charged to the business for those loans, plus the spread between deposit interest costs and the funds transfer price credited to the business for those deposits. Net interest income was flat for the quarter ended June 30, 2008 compared to the prior year quarter. Net interest income decreased slightly for the six months ended June 30, 2008 compared to the same period in the prior year largely due to a slight decline in deposit margins. Contraction in deposit margins was offset partially by increased net interest income on the loan portfolio, as loan balances grew and spreads improved slightly.

Non-interest income declined for the three and six months ended June 30, 2008 compared to the same periods of the prior year as mortgage originations at Capital One Home Loans decreased significantly over 2007 levels due to the continued industry-wide challenges in the mortgage market. The decline in mortgage originations resulted in lower gain on sale revenue of \$21.2 million for the six months ended June 30, 2008 compared to six months ended June 30, 2007. In addition, the six months ended June 30, 2008 included an increase in the representation and warranty reserve for Capital One Home Loans of \$15.4 million which is recorded as an offset to non-interest income. The change in the fair value of mortgage servicing rights, net of the freestanding derivatives, resulted in an expense of \$5.5 million and \$4.6 million for the three and six months ended June 30, 2008, respectively. In addition, the six months ended June 30, 2007 included a one time gain on sale of \$13.3 million from the sale of Hibernia Insurance Agency.

Provision expense increased year over year as additional loan loss provisions were recorded to reflect the increase in non-performing loans during the second quarter of 2008. Credit quality of the segment's loan portfolio has been negatively impacted by the general economic conditions. However, losses remain at relatively low levels, with a net charge-off rate of 0.34% and 0.32% for the three and six months ended June 30, 2008, respectively.

Non-interest expenses for the three and six months ended June 30, 2008 were \$587.2 million and \$1.2 billion, respectively, compared to \$580.8 million and \$1.2 billion in the comparable periods of the prior year. Non-interest expenses include the direct costs of operating the branch network and commercial, small business and consumer loan businesses, marketing expenses, and certain Company-wide expenses allocated to the segment. In addition, non-interest expense includes the amortization of core deposit intangibles, as well as the costs of integrating banking segment activities. During the six months

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ended June 30, 2008 the Company substantially completed the integration of its deposit systems and the conversion of its branch network in New York and New Jersey to the Capital One Bank brand. Non-interest expense increased due to integration related expenses and expenses related to the operation of branches opened during 2007 partially offset by declines in core deposit intangible amortization and mortgage servicing and home loans related expenses.

**National Lending Segment****Table 3: National Lending**

| (Dollars in thousands)   | Three Months Ended<br>June 30, |                | Six Months Ended<br>June 30, |                |
|--|--------------------------------|----------------|------------------------------|----------------|
|  | 2008                           | 2007           | 2008                         | 2007           |
| <b>Earnings (Managed Basis)</b>                                  |                                |                |                              |                |
| Interest income  | \$ 3,181,773                   | \$ 3,253,448   | \$ 6,711,790                 | \$ 6,501,263   |
| Interest expense   | 1,014,244                      | 1,193,205      | 2,135,678                    | 2,374,192      |
| Net interest income  | 2,167,529                      | 2,060,243      | 4,576,112                    | 4,127,071      |
| Non-interest income  | 1,164,810                      | 1,133,318      | 2,390,924                    | 2,225,384      |
| Total revenue  | 3,332,339                      | 3,193,561      | 6,967,036                    | 6,352,455      |
| Provision for loan and lease losses                              | 1,470,642                      | 869,149        | 3,147,862                    | 1,718,365      |
| Other non-interest expense                                       | 1,236,567                      | 1,333,956      | 2,515,738                    | 2,724,807      |
| Income before taxes  | 625,130                        | 990,456        | 1,303,436                    | 1,909,283      |
| Income taxes   | 217,496                        | 341,323        | 453,699                      | 657,802        |
| Net income   | \$ 407,634                     | \$ 649,133     | \$ 849,737                   | \$ 1,251,481   |
| <b>Selected Metrics (Managed Basis)</b>                          |                                |                |                              |                |
| Period end loans held for investment                             | \$ 102,201,802                 | \$ 101,590,039 | \$ 102,201,802               | \$ 101,590,039 |
| Average loans held for investment                                | \$ 102,629,246                 | \$ 100,520,138 | \$ 103,801,440               | \$ 101,393,507 |
| Core deposits <sup>(1)</sup>                                     | \$ 1,954                       | \$ 1,124       | \$ 1,954                     | \$ 1,124       |
| Total deposits   | \$ 1,644,241                   | \$ 2,411,435   | \$ 1,644,241                 | \$ 2,411,435   |
| Loans held for investment yield                                  | 12.40%                         | 12.95%         | 12.93%                       | 12.82%         |
| Net interest margin  | 8.45%                          | 8.20%          | 8.82%                        | 8.14%          |
| Revenue margin   | 12.99%                         | 12.71%         | 13.42%                       | 12.53%         |
| Risk-adjusted margin   | 7.31%                          | 9.24%          | 7.92%                        | 8.97%          |
| Non-interest expense as a % of average loans held for investment | 4.82%                          | 5.31%          | 9.69%                        | 5.37%          |
| Efficiency ratio   | 37.11%                         | 41.77%         | 36.11%                       | 42.89%         |
| Net charge-off rate  | 5.67%                          | 3.47%          | 5.51%                        | 3.56%          |
| 30+ day delinquency rate   | 4.87%                          | 3.89%          | 4.87%                        | 3.89%          |
| Number of accounts (000s)  | 45,812                         | 48,536         | 45,812                       | 48,536         |

(1) Includes domestic non-interest bearing deposits, NOW accounts, money market deposit accounts, savings accounts, certificates of deposit of less than \$100,000 and other consumer time deposits.

The National Lending segment consists of two sub-segments: U.S. Card and Other National Lending. Other National Lending consists of Auto Finance and International.

The National Lending segment contributed \$407.6 million of net income for the quarter ended June, 2008, compared to \$649.1 million in the prior year quarter. At June 30, 2008, loans outstanding in the National Lending segment totaled \$102.2 billion while deposits outstanding totaled

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\$1.6 billion. Profits are primarily generated from net interest income, including past-due fees earned and deemed collectible from our loans, and non-interest income including the sale and servicing of loans and other fees charged to customers. Total revenue increased 4% from the prior year quarter, primarily due to growth in the average managed loan portfolio of 2.1% and selective pricing changes in the U.S. Card sub-segment. Provision for loan and lease losses increased \$601.5 million, or 69.2% compared to the same quarter last year, driven by increased credit losses in the U.S. Card and Auto Finance businesses, and continued economic weakening.

**Table of Contents****U.S. Card Sub-Segment****Table 4: U.S. Card**

| (Dollars in thousands)   | Three Months Ended<br>June 30, |               | Six Months Ended<br>June 30, |               |
|--|--------------------------------|---------------|------------------------------|---------------|
|  | 2008                           | 2007          | 2008                         | 2007          |
| <b>Earnings (Managed Basis)</b>                                  |                                |               |                              |               |
| Interest income  | \$ 2,132,284                   | \$ 2,214,408  | \$ 4,565,949                 | \$ 4,439,536  |
| Interest expense   | 608,655                        | 778,576       | 1,298,606                    | 1,555,958     |
| Net interest income  | 1,523,629                      | 1,435,832     | 3,267,343                    | 2,883,578     |
| Non-interest income  | 1,010,177                      | 971,894       | 2,081,008                    | 1,864,562     |
| Total revenue  | 2,533,806                      | 2,407,726     | 5,348,351                    | 4,748,140     |
| Provision for loan and lease losses                              | 1,099,453                      | 538,379       | 2,219,478                    | 1,030,430     |
| Non-interest expense   | 910,619                        | 965,556       | 1,849,479                    | 1,993,105     |
| Income before taxes  | 523,734                        | 903,791       | 1,279,394                    | 1,724,605     |
| Income taxes   | 183,307                        | 310,904       | 447,788                      | 593,264       |
| Net income   | \$ 340,427                     | \$ 592,887    | \$ 831,606                   | \$ 1,131,341  |
| <b>Selected Metrics (Managed Basis)</b>                          |                                |               |                              |               |
| Period end loans held for investment                             | \$ 68,059,998                  | \$ 66,539,623 | \$ 68,059,998                | \$ 66,539,623 |
| Average loans held for investment                                | \$ 67,762,384                  | \$ 65,639,360 | \$ 68,153,287                | \$ 66,444,564 |
| Loans held for investment yield                                  | 12.59%                         | 13.49%        | 13.40%                       | 13.36%        |
| Net interest margin  | 8.99%                          | 8.75%         | 9.59%                        | 8.68%         |
| Revenue margin   | 14.96%                         | 14.67%        | 15.70%                       | 14.29%        |
| Risk adjusted margin   | 8.70%                          | 11.11%        | 9.64%                        | 10.65%        |
| Non-interest expense as a % of average loans held for investment | 5.38%                          | 5.88%         | 5.43%                        | 6.00%         |
| Efficiency ratio   | 35.94%                         | 40.10%        | 34.58%                       | 41.98%        |
| Net charge-off rate  | 6.26%                          | 3.56%         | 6.05%                        | 3.64%         |
| 30+ day delinquency rate   | 3.85%                          | 2.98%         | 3.85%                        | 2.98%         |
| Purchase volume <sup>(1)</sup>                                   | 26,738,213                     | 26,940,397    | 51,281,295                   | 51,015,769    |
| Number of total accounts (000s)                                  | 38,415                         | 41,174        | 38,415                       | 41,174        |

(1) Includes purchase transactions net of returns and excludes cash advance transactions.

The U.S. Card sub-segment consists of domestic consumer credit card lending, national small business lending, installment loans and other unsecured consumer financial service lending.

Managed loans grew 2% year over year. The growth was driven primarily by continued growth in small business card and other lending businesses. Purchase volume declined 0.8% quarter over quarter, driven by fewer active accounts in our consumer credit card portfolio, partially offset by modest increases in our small business card business.

For the quarter ended June 30, 2008, net income was \$340.4 million, a decline of \$252.5 million, or 43%, compared to the prior year quarter. For the six months ended June 30, 2008, net income was \$831.6, a decline of \$299.7 million, or 26% compared to the six months ended June 30, 2007. Both declines are driven primarily by an increase in provision for loan and lease losses, partially offset by increased revenue. The provision for loan and lease losses increased \$561.1 million, or 104%, compared to the second quarter of 2007. For the six months ended June 30, 2008, provision for loan and lease losses increased \$1,189.0 million, or 115% compared to the year ago period. The net charge-off rate for the quarter ended June 30, 2008 was 6.26%, an increase of 270 basis points compared to the same quarter last year. The net charge-off rate

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for the six months ended June 30, 2008 was 6.05%, up 218 basis points compared to the six months ended June 30, 2007. Both increases are driven mostly by the worsening credit environment and the impact of the selective pricing and fee policy changes we made in 2007.

Revenue increased \$126.1 million to \$2.5 billion compared to the prior year quarter. For the six months ended June 30, 2008, revenue increased \$600.2 million to \$5.3 billion compared to the year ago period. Both increases are primarily due to margin expansion in the second half of 2007 resulting from internal strategy shifts in pricing.



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Non-interest expense for the quarter ended June 30, 2008 declined by 6% from the second quarter of 2007, on the strength of reductions in both marketing and operating expense. Marketing expense was lower as a result of changes in the mix of marketing channels and selected pullbacks across all segments. Operating expense was lower as a result of continued focus on efficiency gains.

**Other National Lending Sub-Segment****Table 5: Other National Lending**

| (Dollars in thousands)   | Three Months Ended<br>June 30, |               | Six Months Ended<br>June 30, |               |
|--|--------------------------------|---------------|------------------------------|---------------|
|  | 2008                           | 2007          | 2008                         | 2007          |
| <b>Earnings (Managed Basis)</b>                                  |                                |               |                              |               |
| Interest income  | \$ 1,049,489                   | \$ 1,039,040  | \$ 2,145,841                 | \$ 2,061,727  |
| Interest expense   | 405,589                        | 414,629       | 837,072                      | 818,234       |
| Net interest income  | 643,900                        | 624,411       | 1,308,769                    | 1,243,493     |
| Non-interest income  | 154,633                        | 161,424       | 309,916                      | 360,822       |
| Total revenue  | 798,533                        | 785,835       | 1,618,685                    | 1,604,315     |
| Provision for loan and lease losses                              | 371,189                        | 330,770       | 928,384                      | 687,935       |
| Non-interest expense   | 325,948                        | 368,400       | 666,259                      | 731,702       |
| Income before taxes  | 101,396                        | 86,665        | 24,042                       | 184,678       |
| Income taxes   | 34,189                         | 30,419        | 5,911                        | 64,538        |
| Net income   | \$ 67,207                      | \$ 56,246     | \$ 18,131                    | \$ 120,140    |
| <b>Selected Metrics (Managed Basis)</b>                          |                                |               |                              |               |
| Period end loans held for investment                             | \$ 34,141,804                  | \$ 35,050,416 | \$ 34,141,804                | \$ 35,050,416 |
| Average loans held for investment                                | \$ 34,866,862                  | \$ 34,880,778 | \$ 35,648,153                | \$ 34,948,943 |
| Loans held for investment yield                                  | 12.04%                         | 11.92%        | 12.04%                       | 11.80%        |
| Net interest margin  | 7.39%                          | 7.16%         | 7.34%                        | 7.12%         |
| Revenue margin   | 9.16%                          | 9.01%         | 9.08%                        | 9.18%         |
| Risk-adjusted margin   | 4.57%                          | 5.71%         | 4.62%                        | 5.77%         |
| Non-interest expense as a % of average loans held for investment | 3.74%                          | 4.22%         | 3.74%                        | 4.19%         |
| Efficiency ratio   | 40.82%                         | 46.88%        | 41.16%                       | 45.61%        |
| Net charge-off rate  | 4.53%                          | 3.30%         | 4.46%                        | 3.41%         |
| 30+ day delinquency rate   | 6.91%                          | 5.63%         | 6.91%                        | 5.63%         |
| Number of total accounts (000s)                                  | 7,396                          | 7,362         | 7,396                        | 7,362         |

The Other National Lending sub-segment consists of the Auto Finance and International components.

**Auto Finance (a component of Other National Lending)****Table 6: Auto Finance**

| (Dollars in thousands)          | Three Months Ended<br>June 30, |            | Six Months Ended<br>June 30, |              |
|---------------------------------|--------------------------------|------------|------------------------------|--------------|
|                                 | 2008                           | 2007       | 2008                         | 2007         |
| <b>Earnings (Managed Basis)</b> |                                |            |                              |              |
| Interest income                 | \$ 666,499                     | \$ 651,821 | \$ 1,357,418                 | \$ 1,289,430 |

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|                                     |                |         |                 |         |
|-------------------------------------|----------------|---------|-----------------|---------|
| Interest expense                    | <b>276,911</b> | 277,783 | <b>566,268</b>  | 543,339 |
| Net interest income                 | <b>389,588</b> | 374,038 | <b>791,150</b>  | 746,091 |
| Non-interest income                 | <b>15,672</b>  | 23,273  | <b>31,782</b>   | 83,859  |
| Total revenue                       | <b>405,260</b> | 397,311 | <b>822,932</b>  | 829,950 |
| Provision for loan and lease losses | <b>230,614</b> | 182,278 | <b>638,865</b>  | 382,336 |
| Non-interest expense                | <b>123,021</b> | 157,044 | <b>259,190</b>  | 321,992 |
| Income before taxes                 | <b>51,625</b>  | 57,989  | <b>(75,123)</b> | 125,622 |
| Income taxes                        | <b>18,069</b>  | 19,948  | <b>(26,293)</b> | 43,214  |

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| (Dollars in thousands)   | Three Months Ended<br>June 30, |               | Six Months Ended<br>June 30, |               |
|--|--------------------------------|---------------|------------------------------|---------------|
|  | 2008                           | 2007          | 2008                         | 2007          |
| Net income   | \$ 33,556                      | \$ 38,041     | \$ (48,830)                  | \$ 82,408     |
| <b>Selected Metrics (Managed Basis)</b>                          |                                |               |                              |               |
| Period end loans held for investment                             | \$ 23,401,160                  | \$ 24,067,760 | \$ 23,401,160                | \$ 24,067,760 |
| Average loans held for investment                                | \$ 24,098,881                  | \$ 23,898,070 | \$ 24,573,191                | \$ 23,748,702 |
| Loans held for investment yield                                  | 11.06%                         | 10.91%        | 11.05%                       | 10.86%        |
| Net interest margin  | 6.47%                          | 6.26%         | 6.44%                        | 6.28%         |
| Revenue margin   | 6.73%                          | 6.65%         | 6.70%                        | 6.99%         |
| Risk-adjusted margin   | 2.88%                          | 4.30%         | 2.78%                        | 4.67%         |
| Non-interest expense as a % of average loans held for investment | 2.04%                          | 2.63%         | 2.11%                        | 2.71%         |
| Efficiency ratio   | 30.36%                         | 39.53%        | 31.50%                       | 38.80%        |
| Net charge-off rate  | 3.84%                          | 2.35%         | 3.92%                        | 2.32%         |
| 30+ day delinquency rate   | 7.62%                          | 6.00%         | 7.62%                        | 6.00%         |
| Auto loan originations <sup>(1)</sup>                            | 1,513,686                      | 2,992,427     | 3,953,913                    | 6,304,295     |
| Number of total accounts (000s)                                  | 1,710                          | 1,771         | 1,710                        | 1,771         |

The Auto Finance component consists of automobile and other motor vehicle financing activities.

For the three months ended June 30, 2008, the Auto Finance component earned \$33.6 million of net income, compared to \$38.0 million for the second quarter of 2007. For the six months ended June 30, 2008, the Auto Finance component recognized a net loss of \$48.8 million, compared to net income of \$82.4 million through the same period of 2007. Earnings for 2008 have been pressured by worsening credit, which more than offsets increases in interest income and reductions in operating expense.

The ending loan portfolio decreased 2.8% from the prior year quarter as origination volumes have been reduced to improve profitability and portfolio resiliency by originating loans with better credit characteristics within both the subprime and prime portfolios.

Net interest income increased \$15.6 million compared to the prior year quarter, and \$45.1 million over the prior year six months. The increases are driven by growth in average receivables and improved net interest margins on new originations. Non-interest income for the six months ended June 30, 2008 decreased primarily due to one-time gain of \$46.2 million in first quarter of 2007 related to the sale of 1.8 million shares of DealerTrack Holding Inc. stock.

For the three and six month periods ended June 30, 2008, the Auto Finance segment's net charge-off rate was up 148 basis points and 160 basis points, respectively, compared with the same periods in the prior year. The 30-plus day delinquency rate at June 30, 2008 increased by 162 basis points over the prior year. While the credit characteristics for loans originated during the first half of the year were substantially better than those originated a year or more ago, credit losses will remain elevated until these older vintages season. Furthermore, the adverse credit performance is being driven by the impact of a weakening U.S. economy and reduced recoveries, resulting primarily from falling auction market prices for used automobiles.

Non-interest expense declined \$34.0 million compared to the prior year quarter and \$62.8 million compared to the prior year six months. Total non-interest expenses have decreased as a result of reductions in direct marketing, overall origination pullbacks, and benefits from the integration of dealer programs of legacy Capital One, Onyx, Hibernia, and North Fork auto lending businesses during 2007.

**Table of Contents*****International (a component of Other National Lending)*****Table 7: International**

| (Dollars in thousands)   | Three Months Ended<br>June 30, |               | Six Months Ended<br>June 30, |               |
|--|--------------------------------|---------------|------------------------------|---------------|
|  | 2008                           | 2007          | 2008                         | 2007          |
| <b>Earnings (Managed Basis)</b>                                  |                                |               |                              |               |
| Interest income  | \$ 382,990                     | \$ 387,219    | \$ 788,423                   | \$ 772,297    |
| Interest expense   | 128,678                        | 136,846       | 270,804                      | 274,895       |
| Net interest income  | 254,312                        | 250,373       | 517,619                      | 497,402       |
| Non-interest income  | 138,961                        | 138,151       | 278,134                      | 276,963       |
| Total revenue  | 393,273                        | 388,524       | 795,753                      | 774,365       |
| Provision for loan and lease losses                              | 140,575                        | 148,492       | 289,519                      | 305,599       |
| Non-interest expense   | 202,927                        | 211,356       | 407,069                      | 409,710       |
| Income before taxes  | 49,771                         | 28,676        | 99,165                       | 59,056        |
| Income taxes   | 16,120                         | 10,471        | 32,204                       | 21,324        |
| Net income   | \$ 33,651                      | \$ 18,205     | \$ 66,961                    | \$ 37,732     |
| <b>Selected Metrics (Managed Basis)</b>                          |                                |               |                              |               |
| Period end loans held for investment                             | \$ 10,740,644                  | \$ 10,982,656 | \$ 10,740,644                | \$ 10,982,656 |
| Average loans held for investment                                | \$ 10,767,981                  | \$ 10,982,708 | \$ 11,074,962                | \$ 11,200,241 |
| Loans held for investment yield                                  | 14.23%                         | 14.10%        | 14.24%                       | 13.79%        |
| Net interest margin  | 9.45%                          | 9.12%         | 9.35%                        | 8.88%         |
| Revenue margin   | 14.61%                         | 14.15%        | 14.37%                       | 13.83%        |
| Risk-adjusted margin   | 8.54%                          | 8.77%         | 8.70%                        | 8.11%         |
| Non-interest expense as a % of average loans held for investment | 7.54%                          | 7.70%         | 7.35%                        | 7.32%         |
| Efficiency ratio   | 51.60%                         | 54.40%        | 51.16%                       | 52.91%        |
| Net charge-off rate  | 6.07%                          | 5.39%         | 5.67%                        | 5.72%         |
| 30+ day delinquency rate   | 5.35%                          | 4.82%         | 5.35%                        | 4.82%         |
| Purchase volume  | \$ 2,879,223                   | \$ 2,094,280  | \$ 5,595,283                 | \$ 3,969,261  |
| Number of total accounts (000s)                                  | 5,687                          | 5,591         | 5,687                        | 5,591         |

The International component consists of U.K. and Canada lending activities.

For the quarter ended June 30, 2008, International net income increased \$15.4 million as compared to the prior year quarter. Compared to the prior year six months, net income increased \$29.2 million. Most components of net income have improved compared to prior periods as a result of growth in the Canada portfolio and stable performance within the U.K.

As compared to June 30, 2007, ending loans have decreased \$242.0 million as a result of continued tightening of U.K. underwriting, partially offset by Canadian growth.

Total revenue increased \$4.7 million from the prior year quarter, and \$21.4 million from the prior year six months. Revenue increases are largely due to asset mix shifts and increased fee income in Canada, partially offset by lower U.K. volumes and discontinuation of the U.K. home loans business, as well as some modest foreign exchange benefits from the weaker U.S. dollar.

For the quarter ended June 30, 2008, total provision expenses decreased \$7.9 million compared to prior year quarter, and \$16.1 million compared to prior year six months. The decrease was primarily due to a reduction in the allowance for loan and lease losses for the U.K. driven by lower loans held for investment compared to June 30, 2007.

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Non-interest expense decreased \$8.4 million compared to the prior year quarter, and \$2.6 million as compared to the prior year six months. U.K. marketing expenses decreased on pullback and shift towards inbound channels. Canada operating expenses continued to show improvement on cost reduction efforts. U.K. operating expenses increased slightly due to higher IT costs and rewards costs in the second quarter of 2008.

### **VIII. Funding**

#### ***Funding Availability***

We have established access to a variety of funding sources.

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Table 8 illustrates our non deposit funding sources.

**Table 8: Funding Availability**

| (Dollars or dollar equivalents in millions)                     | Effective/<br>Issue Date | Availability <sup>(1)</sup> | Outstanding <sup>(3)</sup> | Final<br>Maturity <sup>(4)</sup> |
|---|--------------------------|-----------------------------|----------------------------|----------------------------------|
| Senior and Subordinated Global Bank Note Program <sup>(2)</sup> | 6/05                     | \$ 1,800                    | \$ 2,246                   |                                  |
| FHLB Advances   | *                        | \$ 5,915                    | \$ 5,885                   | *                                |
| Capital One Auto Loan Facility I                                | 3/02                     | \$ 2,050                    | \$                         |                                  |
| Capital One Auto Loan Facility II                               | 3/05                     | \$ 500                      | \$                         |                                  |
| Committed Securitization Conduits                               | **                       | \$ 10,273                   | \$ 4,401                   | **                               |

| (Dollars or dollar equivalents in millions)        | Effective/<br>Issue Date | Availability <sup>(1)</sup> | Outstanding <sup>(3)</sup> | Final<br>Maturity <sup>(4)</sup> |
|--|--------------------------|-----------------------------|----------------------------|----------------------------------|
| Corporation Automatic Shelf Registration Statement | 5/06                     | ***                         | N/A                        | ****                             |

- (1) All funding sources are non-revolving except for the Capital One Auto Loan Facilities. Funding availability under the credit facilities is subject to compliance with certain representations, warranties and covenants. Funding availability under all other sources is subject to market conditions.
- (2) The notes issued under the Senior and Subordinated Global Bank Note Program may have original terms of thirty days to thirty years from their date of issuance. This program was updated in June 2005.
- (3) Amounts outstanding are as of June 30, 2008.
- (4) Maturity date refers to the date the facility terminates, where applicable.
- \* FHLB capacity was established at various dates by the Company and its acquired subsidiaries and will mature between 07/08 and 06/19.
- \*\* Securitization committed capacity was established at various dates and are scheduled to terminate between 08/08 and 04/11.
- \*\*\* The Corporation and certain of its subsidiaries have registered an indeterminate amount of securities pursuant to the Automatic Shelf Registration Statement that are available for future issuance.
- \*\*\*\* Under SEC rules, the Automatic Shelf Registration Statement expires three years after filing. Accordingly, the Corporation must file a new Automatic Shelf Registration Statement at least once every three years.

### Senior and Subordinated Notes

The Senior and Subordinated Global Bank Note Program gives COBNA the ability to issue securities to both U.S. and non-U.S. lenders and to raise funds in U.S. and foreign currencies, subject to conditions customary for transactions of this nature.

Prior to the establishment of the Senior and Subordinated Global Bank Note Program, COBNA issued senior unsecured debt through an \$8.0 billion Senior Domestic Bank Note Program. COBNA did not renew the Senior Domestic Bank Note Program for future issuances following the establishment of the Senior and Subordinated Global Bank Note Program.

### Federal Home Loan Bank (FHLB) Advances

Total advances with FHLB agencies as of June 30, 2008 were \$5.9 billion.

As of June 30, 2008, the Company utilized FHLB Atlanta advances of \$5.3 billion which are secured by the Company's securities, residential mortgage loan portfolio, multifamily loans, commercial real estate loans and home equity lines of credit. In addition, the Company's FHLB membership is secured by the Company's investment in FHLB stock, which totaled \$297.2 million at June 30, 2008 and is included in other assets.

### Collateralized Revolving Credit Facilities

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In March 2002, the Company entered into a revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the Capital One Auto Loan Facility I ). As of June 30, 2008, the Capital One Auto Loan Facility I had the capacity to issue up to \$2.1 billion in secured notes. The Capital One Auto Loan Facility I has multiple participants each with separate renewal dates. The facility does not have a final maturity date. Instead, each participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. The Capital One Auto Loan Facility I was paid down in January 2008.

In March 2005, the Company entered into a second revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the Capital One Auto Loan Facility II ). As of June 30, 2008, the Capital One Auto Loan Facility II

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had the capacity to issue up to \$0.5 billion in secured notes. The facility does not have a final maturity date. Instead, the participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. The Capital One Auto Loan Facility II was paid down in January 2008.

**Corporation Shelf Registration Statement**

As of June 30, 2008, the Corporation had an effective shelf registration statement under which the Corporation from time to time may offer and sell an indeterminate aggregate amount of senior or subordinated debt securities, preferred stock, depositary shares representing preferred stock, common stock, trust preferred securities, junior subordinated debt securities, guarantees of trust preferred securities and certain back-up obligations, purchase contracts and units. There is no limit under this shelf registration statement to the amount or number of such securities that the Corporation may offer and sell.

**Deposits**

The Company continues to expand its retail deposit gathering efforts through its direct marketing channels, the existing branch network and through de novo branch expansion. Deposits from the direct marketing business continued to grow due to expansion in marketed channels, such as the internet.

With the acquisitions of North Fork and Hibernia, the Company acquired new channels for deposit growth. The branch network offers a broad set of deposit products that include demand deposits, money market deposits, NOW accounts, and certificates of deposit ( CDs ).

As of June 30, 2008, the Company had \$92.4 billion in deposits of which \$3.6 billion were held in foreign banking offices and \$10.6 billion represented large domestic denomination certificates of \$100 thousand or more.

Table 9 shows the maturities of domestic time certificates of deposit in denominations of \$100 thousand or greater (large denomination CDs) as of June 30, 2008.

**Table 9: Maturities of Large Denomination Certificates \$100,000 or More**

| (Dollars in thousands)          | June 30, 2008        |                |
|---------------------------------|----------------------|----------------|
|                                 | Balance              | Percent        |
| Three months or less            | \$ 3,975,128         | 37.46%         |
| Over 3 through 6 months         | 1,721,827            | 16.23%         |
| Over 6 through 12 months        | 2,022,326            | 19.06%         |
| Over 12 months through 10 years | 2,891,614            | 27.25%         |
| <b>Total</b>                    | <b>\$ 10,610,895</b> | <b>100.00%</b> |

Table 10 shows the composition of average deposits for the periods presented.

**Table 10: Deposit Composition and Average Deposit Rates**

|                                 | Three Months Ended June 30, |               |                      | Six Months Ended June 30, |               |                      |
|---------------------------------|-----------------------------|---------------|----------------------|---------------------------|---------------|----------------------|
|                                 | Average Balance             | % of Deposits | Average Deposit Rate | Average Balance           | % of Deposits | Average Deposit Rate |
| Non-interest bearing - domestic | \$ 10,847,483               | 12.12%        | N/A                  | \$ 10,730,030             | 12.30%        | N/A                  |
| NOW accounts                    | 1,550,149                   | 1.73%         | 1.53%                | 2,754,315                 | 3.16%         | 1.72%                |
| Money market deposit accounts   | 32,100,584                  | 35.86%        | 2.30%                | 30,952,179                | 35.48%        | 2.56%                |
| Savings accounts                | 8,191,586                   | 9.15%         | 0.95%                | 8,127,999                 | 9.32%         | 1.07%                |



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|  |               |         |       |               |         |       |
|--|---------------|---------|-------|---------------|---------|-------|
| Other time deposits <sup>(1)</sup>                       | 22,676,841    | 25.33%  | 4.30% | 20,553,152    | 23.56%  | 4.37% |
| Total core deposits                                      | 75,366,643    | 84.19%  | 2.41% | 73,117,675    | 83.82%  | 2.50% |
| Public fund certificate of deposits of \$100,000 or more | 1,476,155     | 1.65%   | 2.79% | 1,574,045     | 1.80%   | 3.31% |
| Certificates of deposit of \$100,000 or more             | 9,124,586     | 10.19%  | 4.32% | 8,940,783     | 10.25%  | 4.42% |
| Foreign time deposits                                    | 3,555,189     | 3.97%   | 3.33% | 3,601,993     | 4.13%   | 3.72% |
| Total deposits   | \$ 89,522,573 | 100.00% | 2.65% | \$ 87,234,496 | 100.00% | 2.76% |

(1) Includes brokered deposits.

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The Company is subject to capital adequacy guidance adopted by the Federal Reserve Board (the "Federal Reserve"), and CONA and COBNA (collectively, the "Banks") are subject to capital adequacy guidelines adopted by the Office of the Comptroller of the Currency (the "OCC", and with the Federal Reserve, collectively, the "regulators"). The capital adequacy guidelines set minimum risk-based and leverage capital requirements that are based on quantitative and qualitative measures of their assets and off-balance sheet items. The Federal Reserve holds the Corporation to similar minimum capital requirements. Failure to meet minimum capital requirements can result in possible additional, discretionary actions by a federal banking agency that, if undertaken, could have a material adverse effect on the Corporation's consolidated financial statements.

As of June 30, 2008, the Banks each exceeded the minimum regulatory requirements to which it was subject. The Banks all were considered "well-capitalized" under applicable capital adequacy guidelines. Also as of June 30, 2008, the Corporation was considered "well-capitalized" under Federal Reserve capital standards for bank holding companies and, therefore, exceeded all minimum capital requirements. There have been no conditions or events since that we believe would have changed the capital category of the Corporation or either of the Banks.

COBNA treats a portion of its loans as "subprime" under the Guidelines issued by the four federal banking agencies that comprise the Federal Financial Institutions Examination Council ("FFIEC"), and has assessed its capital and allowance for loan and lease losses accordingly. Under the Guidelines, COBNA exceeds the minimum capital adequacy guidelines as of June 30, 2008.

For purposes of the Guidelines, the Corporation has treated as subprime all loans in COBNA's targeted "subprime" programs to customers either with a FICO score of 660 or below or with no FICO score. COBNA holds on average 200% of the total risk-based capital charge that would otherwise apply to such assets. This results in higher levels of regulatory capital at COBNA.

Additionally, regulatory restrictions exist that limit the ability of COBNA and CONA to transfer funds to the Corporation. As of June 30, 2008, retained earnings of COBNA and CONA were \$73.8 million and zero million, respectively. The retained earnings of COBNA are available for payment as dividends to the Corporation without prior approval of the OCC while a dividend payment by CONA would require prior approval of the OCC.

**Table 11 REGULATORY CAPITAL RATIOS**

|   | Regulatory<br>Filing<br>Basis<br>Ratios | Applying<br>Subprime<br>Guidance<br>Ratios | Minimum for<br>Capital<br>Adequacy<br>Purposes | To Be<br>Well Capitalized<br>Under<br>Prompt Corrective<br>Action<br>Provisions |
|---|---|--|--|---|
| <b>June 30, 2008</b>                              |   |  |  |   |
| <i>Capital One Financial Corp.<sup>(1)</sup></i>  |   |  |  |   |
| Tier 1 Capital                                    | 11.28%                                  | 10.56%                                     | 4.00%  | N/A   |
| Total Capital                                     | 14.18                                   | 13.35                                      | 8.00   | N/A   |
| Tier 1 Leverage                                   | 9.44                                    | 9.44                                       | 4.00   | N/A   |
| <i>Capital One Bank (USA), N.A.<sup>(4)</sup></i> |   |  |  |   |
| Tier 1 Capital                                    | 13.99%                                  | 10.51%                                     | 4.00%  | 6.00%   |
| Total Capital                                     | 16.92                                   | 12.95                                      | 8.00   | 10.00   |
| Tier 1 Leverage                                   | 12.78                                   | 12.78                                      | 4.00   | 5.00  |
| <i>Capital One, N.A.</i>                          |   |  |  |   |
| Tier 1 Capital                                    | 10.24%                                  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                     | 11.60                                   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                   | 8.00                                    | N/A  | 4.00   | 5.00  |
| <b>June 30, 2007</b>                              |   |  |  |   |



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|  | Regulatory<br>Filing<br>Basis<br>Ratios | Applying<br>Subprime<br>Guidance<br>Ratios | Minimum for<br>Capital<br>Adequacy<br>Purposes | To Be<br>Well Capitalized<br>Under<br>Prompt Corrective<br>Action<br>Provisions |
|--|---|--|--|---|
| <i>Capital One Financial Corp.<sup>(1)</sup></i>           |   |  |  |   |
| Tier 1 Capital   | 10.87%                                  | 10.09%                                     | 4.00%  | N/A   |
| Total Capital  | 13.99                                   | 13.07                                      | 8.00   | N/A   |
| Tier 1 Leverage  | 9.33                                    | 9.33                                       | 4.00   | N/A   |
| <i>Capital One Bank<sup>(4)</sup></i>                      |   |  |  |   |
| Tier 1 Capital   | 16.40%                                  | 12.76%                                     | 4.00%  | 6.00%   |
| Total Capital  | 20.39                                   | 16.07                                      | 8.00   | 10.00   |
| Tier 1 Leverage  | 13.34                                   | 13.34                                      | 4.00   | 5.00  |
| <i>Capital One F.S.B.<sup>(2)</sup></i>                    |   |  |  |   |
| Tier 1 Capital   | 13.21%                                  | 10.87%                                     | 4.00%  | 6.00%   |
| Total Capital  | 14.49                                   | 12.14                                      | 8.00   | 10.00   |
| Tier 1 Leverage  | 13.55                                   | 13.55                                      | 4.00   | 5.00  |
| <i>Capital One, N.A.</i>                                   |   |  |  |   |
| Tier 1 Capital   | 10.51%                                  | N/A  | 4.00%  | 6.00%   |
| Total Capital  | 11.50                                   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage  | 7.53                                    | N/A  | 4.00   | 5.00  |
| <i>North Fork Bank<sup>(2)</sup></i>                       |   |  |  |   |
| Tier 1 Capital   | 10.85%                                  | N/A  | 4.00%  | 6.00%   |
| Total Capital  | 11.88                                   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage  | 7.70                                    | N/A  | 4.00   | 5.00  |
| <i>Superior Savings of New England, N.A.<sup>(3)</sup></i> |   |  |  |   |
| Tier 1 Capital   | 13.96%                                  | N/A  | 4.00%  | 6.00%   |
| Total Capital  | 14.26                                   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage  | 5.45                                    | N/A  | 4.00   | 5.00  |

(1) The regulatory framework for prompt corrective action is not applicable for bank holding companies.

(2) During 2007, Capital One F.S.B and North Fork Bank merged with and into CONA.

(3) During March 2008, Superior Savings of New England, N.A. merged with and into CONA.

(4) During March 2008, Capital One Bank was converted to a national association and renamed Capital One Bank (USA) N.A.

**Dividend Policy**

The declaration and payment of dividends, as well as the amount thereof, are subject to the discretion of the Board of Directors of the Corporation and will depend upon our results of operations, financial condition, cash requirements, future prospects and other factors deemed relevant by the Board of Directors. As a holding company, our ability to pay dividends is dependent upon the receipt of dividends or other payments from our subsidiaries. Applicable banking regulations and provisions that may be contained in our borrowing agreements or the borrowing agreements of our subsidiaries may limit our subsidiaries' ability to pay dividends to us or our ability to pay dividends to our stockholders. There can be no assurance that the Corporation will declare and pay any dividends.

**X. Supervision and Regulation****Proposed Rules on Credit Card Practices**

The Federal Reserve Board has proposed rules that would place limitations on certain credit card practices. Among other things, the proposed rules would: (i) impose restrictions on increases in the rate charged on pre-existing credit card balances; (ii) prohibit the use of payment allocation methods that maximize interest charges; (iii) limit the imposition of default annual percentage rates on existing credit card balances;

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(iv) prohibit the imposition of interest charges using the two-cycle billing method; and (v) require that consumers receive a certain amount of time to make their credit card payments. The

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comment periods for the proposed rules expire in early August of 2008, and the Federal Reserve Board has indicated that it intends to publish final rules by the end of the year. For more information on these proposed rules, see our discussion under Item 1A. Risk Factors on page 60.

**Legislation**

During the 110th Congress, several hearings have been held on credit card practices and legislation that would restrict credit terms has been introduced; this legislation may be considered before the conclusion of 2008. Concurrently, the Federal Reserve Board has proposed amendments to Regulation AA (Unfair or Deceptive Acts or Practices) and Regulation Z (Truth in Lending) that would address many of the same issues raised by legislators. Legislation to set prices on interchange rates has also been introduced and passed by the House Judiciary Committee; its future, however, is uncertain. Congress also continues to focus heavily on the housing market, looking at both retrospective and prospective solutions. Legislation that could significantly restrict mortgage lending passed the U.S. House of Representatives in 2007, but has not been considered in the U.S. Senate. However, the Federal Reserve's updated Home Ownership and Equity Protection Act rules have recently addressed many of the same provisions. Legislation to create additional federal backstops and strengthen regulations of the Government Sponsored Enterprises (GSEs) was enacted in July 2008, and it included an overhaul of Federal Housing Administration (FHA) programs. Other legislation has been proposed that could restrict the practice of charging convenience overdraft fees on deposit accounts; the Federal Reserve also is considering whether to issue updated rules regarding various overdraft practices. It is unclear at this time whether and in what form any legislation will be adopted or, if adopted, what its impact on the Banks or the Corporation would be. Congress or individual states may in the future consider other legislation that could materially and/or adversely affect the banking or consumer lending industries.

For additional information on our Supervision and Regulation activities, see our Annual Report on Form 10-K for the year ended December 31, 2007, Part I, Item 1 Supervision and Regulation. and our Quarterly Report on Form 10-Q for the period ended March 31, 2008, Part I, Item 2 Supervision and Regulation.

**XI. Enterprise Risk Management**

Risk is an inherent part of our business activities. We have an Enterprise Risk Management (ERM) program designed to ensure appropriate and comprehensive oversight and management of risk. The ERM program has three governance components. First, the Board of Directors and senior management committees oversee risk and risk management practices. Second, the centralized department headed by the Chief Risk Officer establishes risk management methodologies, processes and standards. Third, the individual business areas throughout the Company are responsible for managing risk in their businesses and performing ongoing identification, assessment and response to risks. Our ERM framework includes eight categories of risk: credit, liquidity, market, operational, legal, strategic, reputation, and compliance.

For additional information on the Company's ERM program, see the Corporation's Annual Report on Form 10-K for the year ended December 31, 2007, Part I. Item 1, Enterprise Risk Management.

**XII. Tabular Summary****TABLE A STATEMENTS OF AVERAGE BALANCES, INCOME AND EXPENSE, YIELDS AND RATES**

Table A provides average balance sheet data and an analysis of net interest income, net interest spread (the difference between the yield on earning assets and the cost of interest-bearing liabilities) and net interest margin for the three months ended June 30, 2008 and 2007, as well as, the six months ended June 30, 2008 and 2007.

|                               | Three Months Ended June 30 |                |            | 2007 <sup>(2)</sup> |                |            |
|-------------------------------|----------------------------|----------------|------------|---------------------|----------------|------------|
|                               | 2008                       |                |            |                     |                |            |
| (Dollars in Thousands)        | Average Balance            | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate |
| <b>Assets:</b>                |                            |                |            |                     |                |            |
| Earning assets                |                            |                |            |                     |                |            |
| Consumer loans <sup>(1)</sup> |                            |                |            |                     |                |            |
| Domestic                      | \$ 57,449,597              | \$ 1,593,244   | 11.09%     | \$ 56,341,921       | \$ 1,456,869   | 10.34%     |
| International                 | 3,254,082                  | 108,720        | 13.36%     | 3,194,666           | 99,287         | 12.43%     |

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|  |                   |                  |               |            |           |        |
|--|-------------------|------------------|---------------|------------|-----------|--------|
| Total consumer loans                           | <b>60,703,679</b> | <b>1,701,964</b> | <b>11.21%</b> | 59,536,587 | 1,556,156 | 10.46% |
| Commercial loans                               | <b>37,245,893</b> | <b>595,745</b>   | <b>6.40%</b>  | 31,608,151 | 699,417   | 8.85%  |
| Total Loans Held for Investment <sup>(4)</sup> | <b>97,949,572</b> | <b>2,297,709</b> | <b>9.38%</b>  | 91,144,738 | 2,255,573 | 9.90%  |
| Securities available for sale                  | <b>24,165,577</b> | <b>281,089</b>   | <b>4.65%</b>  | 19,349,938 | 237,978   | 4.92%  |

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| (Dollars in Thousands)                             | Three Months Ended June 30 |                    |                |                     |                    |                |
|--|----------------------------|--------------------|----------------|---------------------|--------------------|----------------|
|  | 2008                       |                    |                | 2007 <sup>(2)</sup> |                    |                |
|  | Average<br>Balance         | Income/<br>Expense | Yield/<br>Rate | Average<br>Balance  | Income/<br>Expense | Yield/<br>Rate |
| Other  |                            |                    |                |                     |                    |                |
| Domestic   | 8,414,466                  | 104,172            | 4.95%          | 7,809,783           | 131,790            | 6.75%          |
| International                                      | 1,099,407                  | 8,887              | 3.23%          | 1,125,610           | 13,345             | 4.74%          |
| Total  | 9,513,873                  | 113,059            | 4.75%          | 8,935,393           | 145,135            | 6.50%          |
| Total earning assets <sup>(3)</sup>                | 131,629,022                | 2,691,857          | 8.18%          | 119,430,069         | 2,638,686          | 8.84%          |
| Cash and due from banks <sup>(3)</sup>             | 2,077,481                  |                    |                | 2,040,691           |                    |                |
| Allowance for loan and lease losses <sup>(3)</sup> | (3,274,545)                |                    |                | (2,105,167)         |                    |                |
| Premises and equipment, net <sup>(3)</sup>         | 2,311,893                  |                    |                | 2,233,740           |                    |                |
| Other <sup>(3)</sup>                               | 21,543,756                 |                    |                | 21,090,188          |                    |                |
| Total assets from discontinued operations          | 418,785                    |                    |                | 5,068,722           |                    |                |
| Total assets                                       | \$ 154,706,392             |                    |                | \$ 147,758,243      |                    |                |
| <b>Liabilities and Equity:</b>                     |                            |                    |                |                     |                    |                |
| Interest-bearing liabilities                       |                            |                    |                |                     |                    |                |
| Deposits   |                            |                    |                |                     |                    |                |
| Domestic   | \$ 75,119,902              | \$ 570,707         | 3.04%          | \$ 72,667,160       | \$ 718,412         | 3.95%          |
| International                                      | 3,555,188                  | 21,869             | 2.46%          | 2,357,342           | 31,191             | 5.29%          |
| Total Deposits                                     | 78,675,090                 | 592,576            | 3.01%          | 75,024,502          | 749,603            | 4.00%          |
| Senior and subordinated notes                      | 9,125,017                  | 114,797            | 5.03%          | 9,336,130           | 134,061            | 5.74%          |
| Other borrowings                                   |                            |                    |                |                     |                    |                |
| Domestic   | 24,028,478                 | 253,431            | 4.22%          | 16,197,222          | 212,870            | 5.26%          |
| International                                      | 823,343                    | 3,297              | 1.60%          | 1,121,548           | 3,571              | 1.27%          |
| Total other borrowings                             | 24,851,821                 | 256,728            | 4.13%          | 17,318,770          | 216,441            | 5.00%          |
| Total interest-bearing liabilities <sup>(3)</sup>  | 112,651,928                | \$ 964,101         | 3.42%          | 101,679,402         | 1,100,105          | 4.33%          |
| Non-interest bearing deposits <sup>(3)</sup>       | 10,847,483                 |                    |                | 11,500,508          |                    |                |
| Other <sup>(3)</sup>                               | 5,964,596                  |                    |                | 5,500,234           |                    |                |
| Total liabilities from discontinued operations     | 403,709                    |                    |                | 3,949,755           |                    |                |
| Total liabilities                                  | 129,867,716                |                    |                | 122,629,899         |                    |                |
| Equity   | 24,838,676                 |                    |                | 25,128,344          |                    |                |



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| (Dollars in Thousands)                     | Three Months Ended June 30 |                |            |                     |                |            |
|--|----------------------------|----------------|------------|---------------------|----------------|------------|
|  | 2008                       |                |            | 2007 <sup>(2)</sup> |                |            |
|  | Average Balance            | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate |
| Total liabilities and equity               | \$ 154,706,392             |                |            | \$ 147,758,243      |                |            |
| Net interest spread                        |                            |                | 4.76%      |                     |                | 4.51%      |
| Interest income to average earning assets  |                            |                | 8.18%      |                     |                | 8.84%      |
| Interest expense to average earning assets |                            |                | 2.93%      |                     |                | 3.68%      |
| Net interest margin                        |                            |                | 5.25%      |                     |                | 5.15%      |

- (1) Interest income includes past-due fees on loans of approximately \$146.5 million and \$142.3 million for the three months ended June, 2008 and 2007, respectively.
- (2) Prior period amounts have been reclassified to conform to current period presentation.
- (3) Based on continuing operations.
- (4) Non-accrual loans are included in their respective loan categories.

| (Dollars in Thousands)                             | Six Months Ended June 30 |                |            |                     |                |            |
|--|--------------------------|----------------|------------|---------------------|----------------|------------|
|  | 2008                     |                |            | 2007 <sup>(2)</sup> |                |            |
|  | Average Balance          | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate |
| <b>Assets:</b>                                     |                          |                |            |                     |                |            |
| Earning assets                                     |                          |                |            |                     |                |            |
| Consumer loans <sup>(1)</sup>                      |                          |                |            |                     |                |            |
| Domestic   | \$ 57,976,694            | \$ 3,282,433   | 11.32%     | \$ 57,479,779       | \$ 3,220,292   | 11.20%     |
| International                                      | 3,515,344                | 230,315        | 13.10%     | 3,350,637           | 195,336        | 11.66%     |
| Total consumer loans                               | 61,492,038               | 3,512,748      | 11.43%     | 60,830,416          | 3,415,628      | 11.23%     |
| Commercial loans                                   | 37,392,180               | 1,293,354      | 6.92%      | 31,468,413          | 1,166,625      | 7.41%      |
| Total Loans Held for Investment <sup>(4)</sup>     | 98,884,218               | 4,806,102      | 9.72%      | 92,298,829          | 4,582,253      | 9.93%      |
| Securities available for sale                      | 22,688,466               | 538,836        | 4.75%      | 17,981,913          | 442,058        | 4.92%      |
| Other  |                          |                |            |                     |                |            |
| Domestic   | 7,039,910                | 209,022        | 5.94%      | 8,619,516           | 294,544        | 6.83%      |
| International                                      | 1,108,124                | 17,422         | 3.14%      | 1,163,595           | 32,140         | 5.52%      |
| Total  | 8,148,034                | 226,444        | 5.56%      | 9,783,111           | 326,684        | 6.68%      |
| Total earning assets <sup>(3)</sup>                | 129,720,718              | \$ 5,571,382   | 8.59%      | 120,063,853         | 5,350,995      | 8.91%      |
| Cash and due from banks <sup>(3)</sup>             | 2,093,546                |                |            | 2,202,852           |                |            |
| Allowance for loan and lease losses <sup>(3)</sup> | (3,119,798)              |                |            | (2,142,628)         |                |            |
| Premises and equipment, net <sup>(3)</sup>         | 2,309,131                |                |            | 2,214,617           |                |            |
| Other <sup>(3)</sup>                               | 21,644,009               |                |            | 20,440,450          |                |            |
| Total assets from discontinued operations          | \$ 416,612               |                |            | \$ 5,290,391        |                |            |
| Total assets                                       | \$ 153,064,218           |                |            | \$ 148,069,535      |                |            |

**Liabilities and Equity:**

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Interest-bearing liabilities

Deposits

|               |               |              |       |               |              |       |
|---------------|---------------|--------------|-------|---------------|--------------|-------|
| Domestic      | \$ 72,902,473 | \$ 1,155,677 | 3.17% | \$ 72,480,927 | \$ 1,418,759 | 3.91% |
| International | 3,601,993     | 47,288       | 2.63% | 2,359,350     | 61,327       | 5.20% |

|                               |            |           |       |            |           |       |
|-------------------------------|------------|-----------|-------|------------|-----------|-------|
| Total Deposits                | 76,504,466 | 1,202,965 | 3.14% | 74,840,277 | 1,480,086 | 3.96% |
| Senior and subordinated notes | 9,612,447  | 255,767   | 5.32% | 9,426,169  | 272,607   | 5.78% |
| Other borrowings              |            |           |       |            |           |       |

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| (Dollars in Thousands)                            | Six Months Ended June 30 |                |            |                     |                |            |
|---|--------------------------|----------------|------------|---------------------|----------------|------------|
|   | 2008                     |                |            | 2007 <sup>(2)</sup> |                |            |
|   | Average Balance          | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate |
| Domestic  | 24,187,153               | 566,215        | 4.68%      | 16,467,327          | 448,231        | 5.44%      |
| International                                     | 876,356                  | 6,762          | 1.54%      | 1,144,388           | 6,947          | 1.21%      |
| Total other borrowings                            | 25,063,509               | 572,977        | 4.57%      | 17,611,715          | 455,178        | 5.17%      |
| Total interest-bearing liabilities <sup>(3)</sup> | 111,180,422              | \$ 2,031,709   | 3.65%      | 101,878,161         | \$ 2,207,871   | 4.33%      |
| Non-interest bearing deposits <sup>(3)</sup>      | 10,730,030               |                |            | 11,333,629          |                |            |
| Other <sup>(3)</sup>                              | 6,048,435                |                |            | 5,260,528           |                |            |
| Total liabilities from discontinued operations    | 401,614                  |                |            | 4,228,213           |                |            |
| Total liabilities                                 | 128,360,501              |                |            | 122,700,531         |                |            |
| Equity  | 24,703,717               |                |            | 25,369,004          |                |            |
| Total liabilities and equity                      | \$ 153,064,218           |                |            | \$ 148,069,535      |                |            |
| Net interest spread                               |                          |                | 4.94%      |                     |                | 4.58%      |
| Interest income to average earning assets         |                          |                | 8.59%      |                     |                | 8.91%      |
| Interest expense to average earning assets        |                          |                | 3.13%      |                     |                | 3.68%      |
| Net interest margin                               |                          |                | 5.46%      |                     |                | 5.24%      |

(1) Interest income includes past-due fees on loans of approximately \$338.7 million and \$319.9 million for the six months ended June 30, 2008 and 2007, respectively.

(2) Prior period amounts have been reclassified to conform to current period presentation.

(3) Based on continuing operations.

(4) Non-accrual loans are included in their respective loan categories.

**TABLE B INTEREST VARIANCE ANALYSIS**

| (Dollars in thousands)                | Three Months Ended<br>June 30, 2008 vs. 2007 |                              |            | Six Months Ended<br>June 30, 2008 vs. 2007 |                              |            |
|---------------------------------------|--|------------------------------|------------|--|------------------------------|------------|
|                                       | Increase<br>(Decrease)                       | Change due to <sup>(1)</sup> |            | Increase<br>(Decrease)                     | Change due to <sup>(1)</sup> |            |
|                                       |  | Volume                       | Yield/Rate |  | Volume                       | Yield/Rate |
| <b>Interest Income<sup>(3)</sup>:</b> |  |                              |            |  |                              |            |
| Consumer loans                        |  |                              |            |  |                              |            |
| Domestic                              | \$ 136,375                                   | \$ 29,085                    | \$ 107,290 | \$ 62,141                                  | \$ 27,972                    | \$ 34,169  |
| International                         | 9,433  | 1,874                        | 7,559      | 34,979                                     | 9,940                        | 25,039     |
| Total                                 | 145,808                                      | 30,976                       | 114,832    | 97,120                                     | 37,399                       | 59,721     |
| Commercial loans                      | (103,672)                                    | 111,212                      | (214,884)  | 126,729                                    | 208,759                      | (82,030)   |
| Total loans held for investment       | 42,136                                       | 163,233                      | (121,097)  | 223,849                                    | 321,633                      | (97,784)   |
| Securities available for sale         | 43,111                                       | 56,589                       | (13,478)   | 96,778                                     | 112,228                      | (15,450)   |
| Other                                 |  |                              |            |  |                              |            |
| Domestic <sup>(2)</sup>               | (27,618)                                     | 9,592                        | (37,210)   | (85,522)                                   | (49,852)                     | (35,670)   |
| International                         | (4,458)                                      | (304)                        | (4,154)    | (14,718)                                   | (1,466)                      | (13,252)   |

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|                          |           |         |           |           |          |           |
|--------------------------|-----------|---------|-----------|-----------|----------|-----------|
| Total <sup>(2)</sup>     | (32,076)  | 8,906   | (40,982)  | (100,240) | (50,029) | (50,211)  |
| Total interest income    | 53,171    | 257,922 | (204,751) | 220,387   | 419,617  | (199,230) |
| <b>Interest Expense:</b> |           |         |           |           |          |           |
| Deposits                 |           |         |           |           |          |           |
| Domestic <sup>(2)</sup>  | (147,705) | 23,534  | (171,239) | (263,082) | 8,205    | (271,287) |
| International            | (9,322)   | 11,718  | (21,040)  | (14,039)  | 24,059   | (38,098)  |
| Total <sup>(2)</sup>     | (157,027) | 34,993  | (192,020) | (277,121) | 32,252   | (309,373) |

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| (Dollars in thousands)  | Three Months Ended<br>June 30, 2008 vs. 2007 |                              |            | Six Months Ended<br>June 30, 2008 vs. 2007 |                              |            |
|-------------------------|--|------------------------------|------------|--|------------------------------|------------|
|                         | Increase<br>(Decrease)                       | Change due to <sup>(1)</sup> |            | Increase<br>(Decrease)                     | Change due to <sup>(1)</sup> |            |
|                         |  | Volume                       | Yield/Rate |  | Volume                       | Yield/Rate |
| Senior notes            | (19,264)                                     | (2,973)                      | (16,291)   | (16,840)                                   | 5,302                        | (22,142)   |
| Other borrowings        |  |                              |            |  |                              |            |
| Domestic <sup>(2)</sup> | 40,561                                       | 88,491                       | (47,930)   | 117,984                                    | 187,481                      | (69,497)   |
| International           | (274)  | (1,074)                      | 800        | (185)                                      | (1,832)                      | 1,647      |
| Total <sup>(2)</sup>    | 40,287                                       | 82,472                       | (42,185)   | 117,799                                    | 175,123                      | (57,324)   |
| Total interest expense  | (136,004)                                    | 110,267                      | (246,271)  | (176,162)                                  | 189,963                      | (366,125)  |
| Net interest income     | \$ 189,175                                   | \$ 159,659                   | \$ 29,516  | \$ 396,549                                 | \$ 259,815                   | \$ 136,734 |

(1) The change in interest due to both volume and rates has been allocated in proportion to the relationship of the absolute dollar amounts of the change in each. The changes in income and expense are calculated independently for each line in the table. The totals for the volume and yield/rate columns are not the sum of the individual lines.

(2) Prior period amounts have been reclassified to conform to current period presentation.

(3) Based on continuing operations.

**TABLE C MANAGED HELD FOR INVESTMENT LOAN PORTFOLIO**

| (Dollars in thousands)                   | Three Months Ended June 30 |                     |
|--|----------------------------|---------------------|
|  | 2008                       | 2007 <sup>(1)</sup> |
| <b>Period-End Balances:</b>              |                            |                     |
| Reported loans held for investment:      |                            |                     |
| Consumer loans                           |                            |                     |
| Credit cards                             |                            |                     |
| Domestic                                 | \$ 11,359,962              | \$ 10,986,739       |
| International                            | 2,973,901                  | 2,955,691           |
| Total credit card                        | 14,333,863                 | 13,942,430          |
| Installment loans                        |                            |                     |
| Domestic                                 | 10,325,577                 | 8,330,555           |
| International                            | 246,782                    | 490,961             |
| Total installment loans                  | 10,572,359                 | 8,821,516           |
| Auto loans                               | 23,384,407                 | 23,953,080          |
| Mortgage loans                           | 11,396,735                 | 12,211,661          |
| Total consumer loans                     | 59,687,364                 | 58,928,687          |
| Commercial loans                         | 37,377,874                 | 32,000,878          |
| Total reported loans held for investment | 97,065,238                 | 90,929,565          |
| Securitization adjustments:              |                            |                     |
| Consumer loans                           |                            |                     |
| Credit cards                             |                            |                     |
| Domestic                                 | 38,720,643                 | 39,035,265          |
| International                            | 7,519,483                  | 7,536,566           |

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|                         |                   |            |
|-------------------------|-------------------|------------|
| Total credit card       | <b>46,240,126</b> | 46,571,831 |
| Installment loans       |                   |            |
| Domestic                | <b>1,369,127</b>  | 2,590,646  |
| International           |                   |            |
| Total installment loans | <b>1,369,127</b>  | 2,590,646  |
| Auto loans              |                   | 259,228    |
| Mortgage loans          |                   |            |
| Total consumer loans    | <b>47,609,253</b> | 49,421,705 |

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| (Dollars in thousands)                  | Three Months Ended June 30 |                     |
|---|----------------------------|---------------------|
|   | 2008                       | 2007 <sup>(1)</sup> |
| Commercial loans                        | 2,572,769                  | 3,146,486           |
| Total securitization adjustments        | 50,182,022                 | 52,568,191          |
| Managed loans held for investment:      |                            |                     |
| Consumer loans                          |                            |                     |
| Credit cards                            |                            |                     |
| Domestic                                | 50,080,605                 | 50,022,004          |
| International                           | 10,493,384                 | 10,492,257          |
| Total credit card                       | 60,573,989                 | 60,514,261          |
| Installment loans                       |                            |                     |
| Domestic                                | 11,694,704                 | 10,921,201          |
| International                           | 246,782                    | 490,961             |
| Total installment loans                 | 11,941,486                 | 11,412,162          |
| Auto loans                              | 23,384,407                 | 24,212,308          |
| Mortgage loans                          | 11,396,735                 | 12,211,661          |
| Total consumer loans                    | 107,296,617                | 108,350,392         |
| Commercial loans                        | 39,950,643                 | 35,147,364          |
| Total managed loans held for investment | \$ 147,247,260             | \$ 143,497,756      |

| (Dollars in thousands)                   | Three Months Ended June 30 |                     |
|--|----------------------------|---------------------|
|  | 2008                       | 2007 <sup>(1)</sup> |
| <b>Average Balances:</b>                 |                            |                     |
| Reported loans held for investment:      |                            |                     |
| Consumer loans                           |                            |                     |
| Credit cards                             |                            |                     |
| Domestic                                 | \$ 11,530,844              | \$ 12,089,391       |
| International                            | 2,984,666                  | 2,673,146           |
| Total credit card                        | 14,515,510                 | 14,762,537          |
| Installment loans                        |                            |                     |
| Domestic                                 | 10,224,877                 | 7,871,619           |
| International                            | 269,416                    | 521,520             |
| Total installment loans                  | 10,494,293                 | 8,393,139           |
| Auto loans                               | 24,053,848                 | 23,875,873          |
| Mortgage loans                           | 11,640,028                 | 12,505,038          |
| Total consumer loans                     | 60,703,679                 | 59,536,587          |
| Commercial loans                         | 37,245,893                 | 31,608,151          |
| Total reported loans held for investment | 97,949,572                 | 91,144,738          |
| Securitization adjustments:              |                            |                     |
| Consumer loans                           |                            |                     |
| Credit cards                             |                            |                     |
| Domestic                                 | 38,296,910                 | 37,501,176          |
| International                            | 7,511,408                  | 7,785,066           |

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|                         |                   |            |
|-------------------------|-------------------|------------|
| Total credit card       | <b>45,808,318</b> | 45,286,242 |
| Installment loans       |                   |            |
| Domestic                | <b>1,501,601</b>  | 2,738,990  |
| International           |                   |            |
| Total installment loans | <b>1,501,601</b>  | 2,738,990  |
| Auto loans              | <b>22,036</b>     | 293,418    |
| Mortgage loans          |                   |            |
| Total consumer loans    | <b>47,331,955</b> | 48,318,650 |
| Commercial loans        | <b>2,434,166</b>  | 3,152,623  |



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| <b>(Dollars in thousands)</b>           | <b>Three Months Ended June 30</b> |                            |
|---|-----------------------------------|----------------------------|
|   | <b>2008</b>                       | <b>2007 <sup>(1)</sup></b> |
| Total securitization adjustments        | <b>49,766,121</b>                 | 51,471,273                 |
| Managed loans held for investment:      |                                   |                            |
| Consumer loans                          |                                   |                            |
| Credit cards                            |                                   |                            |
| Domestic                                | <b>49,827,754</b>                 | 49,590,567                 |
| International                           | <b>10,496,074</b>                 | 10,458,212                 |
| Total credit card                       | <b>60,323,828</b>                 | 60,048,779                 |
| Installment loans                       |                                   |                            |
| Domestic                                | <b>11,726,478</b>                 | 10,610,609                 |
| International                           | <b>269,416</b>                    | 521,520                    |
| Total installment loans                 | <b>11,995,894</b>                 | 11,132,129                 |
| Auto loans                              | <b>24,075,884</b>                 | 24,169,291                 |
| Mortgage loans                          | <b>11,640,028</b>                 | 12,505,038                 |
| Total consumer loans                    | <b>108,035,634</b>                | 107,855,237                |
| Commercial loans and small business     | <b>39,680,059</b>                 | 34,760,774                 |
| Total managed loans held for investment | <b>\$ 147,715,693</b>             | \$ 142,616,011             |

| <b>(Dollars in thousands)</b>            | <b>Six Months Ended June 30</b> |                            |
|--|---------------------------------|----------------------------|
|  | <b>2008</b>                     | <b>2007 <sup>(1)</sup></b> |
| <b>Average Balances:</b>                 |                                 |                            |
| Reported loans held for investment:      |                                 |                            |
| Consumer loans                           |                                 |                            |
| Credit cards                             |                                 |                            |
| Domestic                                 | <b>\$ 11,525,840</b>            | \$ 13,687,175              |
| International                            | <b>3,219,218</b>                | 2,792,230                  |
| Total credit card                        | <b>14,745,058</b>               | 16,479,405                 |
| Installment loans                        |                                 |                            |
| Domestic                                 | <b>10,078,931</b>               | 7,681,110                  |
| International                            | <b>296,126</b>                  | 558,407                    |
| Total installment loans                  | <b>10,375,057</b>               | 8,239,517                  |
| Auto loans                               | <b>24,495,183</b>               | 23,673,300                 |
| Mortgage loans                           | <b>11,876,740</b>               | 12,438,194                 |
| Total consumer loans                     | <b>61,492,038</b>               | 60,830,416                 |
| Commercial loans                         | <b>37,392,180</b>               | 31,468,413                 |
| Total reported loans held for investment | <b>98,884,218</b>               | 92,298,829                 |
| Securitization adjustments:              |                                 |                            |
| Consumer loans                           |                                 |                            |
| Credit cards                             |                                 |                            |
| Domestic                                 | <b>38,789,686</b>               | 36,964,157                 |
| International                            | <b>7,554,413</b>                | 7,846,560                  |
| Total credit card                        | <b>46,344,099</b>               | 44,810,717                 |
| Installment loans                        |                                 |                            |

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|                                  |                   |            |
|----------------------------------|-------------------|------------|
| Domestic                         | <b>1,653,200</b>  | 2,795,521  |
| International                    |                   |            |
| Total installment loans          | <b>1,653,200</b>  | 2,795,521  |
| Auto loans                       | <b>57,045</b>     | 346,045    |
| Mortgage loans                   |                   |            |
| Total consumer loans             | <b>48,054,344</b> | 47,952,283 |
| Commercial loans                 | <b>1,779,033</b>  | 3,109,089  |
| Total securitization adjustments | <b>49,833,377</b> | 51,061,372 |

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|   | Six Months Ended June 30 |                     |
|---|--------------------------|---------------------|
| (Dollars in thousands)                  | 2008                     | 2007 <sup>(1)</sup> |
| Managed loans held for investment:      |                          |                     |
| Consumer loans                          |                          |                     |
| Credit cards                            |                          |                     |
| Domestic                                | 50,315,526               | 50,651,332          |
| International                           | 10,773,631               | 10,638,790          |
| Total credit card                       | 61,089,157               | 61,290,122          |
| Installment loans                       |                          |                     |
| Domestic                                | 11,732,131               | 10,476,631          |
| International                           | 296,126                  | 558,407             |
| Total installment loans                 | 12,028,257               | 11,035,038          |
| Auto loans                              | 24,552,228               | 24,019,345          |
| Mortgage loans                          | 11,876,740               | 12,438,194          |
| Total consumer loans                    | 109,546,382              | 108,782,699         |
| Commercial loans                        | 39,171,213               | 34,577,502          |
| Total managed loans held for investment | \$ 148,717,595           | \$ 143,360,201      |

(1) Certain prior period amounts have been reclassified to conform to current period presentation.

**TABLE D COMPOSITION OF REPORTED HELD FOR INVESTMENT LOAN PORTFOLIO**

|                        | As of June 30 |            | 2007 <sup>(1)</sup> |            |
|------------------------|---------------|------------|---------------------|------------|
| (Dollars in thousands) | 2008          | % of Total | 2007 <sup>(1)</sup> | % of Total |
| Reported:              | Loans         | Loans      | Loans               | Loans      |
| Consumer loans         | \$ 59,687,364 | 61.49%     | \$ 58,928,687       | 64.81%     |
| Commercial loans       | 37,377,874    | 38.51%     | 32,000,878          | 35.19%     |
| Total                  | \$ 97,065,238 | 100.00%    | \$ 90,929,565       | 100.00%    |

(1) Certain prior period amounts have been reclassified to conform to current period presentation.

**TABLE E DELINQUENCIES**

Table E shows loan delinquency trends for the periods presented on a reported and managed basis.

|                           | As of June 30 |            | 2007 <sup>(3)</sup> |            |
|---------------------------|---------------|------------|---------------------|------------|
| (Dollars in thousands)    | 2008          | % of Total | 2007 <sup>(3)</sup> | % of Total |
| Reported <sup>(1)</sup> : | Loans         | Loans      | Loans               | Loans      |
| Loans held for investment | \$ 97,065,238 | 100.00%    | \$ 90,929,565       | 100.00%    |
| Loans delinquent:         |               |            |                     |            |
| 30-59 days                | 1,832,062     | 1.89%      | 1,384,173           | 1.52%      |
| 60-89 days                | 800,727       | 0.82%      | 547,192             | 0.60%      |

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|                  |         |       |         |       |
|------------------|---------|-------|---------|-------|
| 90-119 days      | 404,578 | 0.42% | 247,964 | 0.27% |
| 120-149 days     | 157,479 | 0.16% | 98,938  | 0.11% |
| 150 or more days | 135,306 | 0.14% | 86,345  | 0.10% |

|       |              |       |              |       |
|-------|--------------|-------|--------------|-------|
| Total | \$ 3,330,152 | 3.43% | \$ 2,364,612 | 2.60% |
|-------|--------------|-------|--------------|-------|

## Loans delinquent by geographic area:

|               |           |       |           |       |
|---------------|-----------|-------|-----------|-------|
| Domestic      | 3,202,533 | 3.41% | 2,235,225 | 2.56% |
| International | 127,619   | 3.96% | 129,387   | 3.75% |

## **Managed<sup>(2)</sup>:**

|                           |                |         |                |         |
|---------------------------|----------------|---------|----------------|---------|
| Loans held for investment | \$ 147,247,259 | 100.00% | \$ 143,497,756 | 100.00% |
|---------------------------|----------------|---------|----------------|---------|

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| (Dollars in thousands) | As of June 30 |                  |                     |                  |
|------------------------|---------------|------------------|---------------------|------------------|
|                        | 2008          | % of Total Loans | 2007 <sup>(3)</sup> | % of Total Loans |
| Loans delinquent:      |               |                  |                     |                  |
| 30-59 days             | 2,458,195     | 1.67%            | 1,971,986           | 1.37%            |
| 60-89 days             | 1,234,942     | 0.84%            | 938,947             | 0.65%            |
| 90-119 days            | 779,478       | 0.53%            | 552,645             | 0.39%            |
| 120-149 days           | 476,682       | 0.32%            | 347,669             | 0.24%            |
| 150 or more days       | 412,332       | 0.28%            | 295,605             | 0.21%            |
| Total                  | \$ 5,361,629  | 3.64%            | \$ 4,106,852        | 2.86%            |

(1) Includes non-accrual consumer auto loans of \$134.6 million and \$96.6 million as of June 30 2008 and 2007, respectively.

(2) Includes non-accrual consumer auto loans of \$134.6 million and \$98.7 million as of June 30 2008 and 2007, respectively.

(3) Certain prior period amounts have been reclassified to conform to current period presentation.

**TABLE F: NET CHARGE-OFFS**

| (Dollars in thousands)   | Three Months Ended<br>June 30 |                     | Six Months Ended<br>June 30 |                     |
|--|-------------------------------|---------------------|-----------------------------|---------------------|
|  | 2008                          | 2007 <sup>(1)</sup> | 2008                        | 2007 <sup>(1)</sup> |
| Reported:  |                               |                     |                             |                     |
| Average loans held for investment                                    | \$ 97,949,572                 | \$ 91,144,738       | \$ 98,884,218               | \$ 92,298,829       |
| Net charge-offs  | 793,048                       | 400,814             | 1,560,182                   | 830,462             |
| Net charge-offs as a percentage of average loans held for investment | 3.24%                         | 1.76%               | 3.16%                       | 1.80%               |
| Managed:   |                               |                     |                             |                     |
| Average loans held for investment                                    | \$ 147,715,693                | \$ 142,616,011      | \$ 148,717,595              | \$ 143,121,215      |
| Net charge-offs  | 1,532,945                     | 891,197             | 3,015,218                   | 1,838,463           |
| Net charge-offs as a percentage of average loans held for investment | 4.15%                         | 2.50%               | 4.05%                       | 2.57%               |

(1) Certain prior period amounts have been reclassified to conform to current period presentation.

**TABLE G NONPERFORMING ASSETS**

Table G shows a summary of nonperforming assets for the period indicated.

| (Dollars in thousands)                                   | As of June 30 |                     |
|--|---------------|---------------------|
|  | 2008          | 2007 <sup>(2)</sup> |
| Nonperforming loans held for investment <sup>(1)</sup> : |               |                     |
| Commercial lending                                       |               |                     |
| Commercial and multi-family real estate                  | \$ 112,496    | \$                  |
| Middle market  | 24,047        | 8,103               |
| Small ticket commercial real estate                      | 74,307        | 4,437               |
| Specialty lending  | 9,342         | 4,795               |

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|   |                |         |
|---|----------------|---------|
| Total commercial lending                      | <b>220,192</b> | 17,335  |
| Small business lending                        | <b>43,526</b>  | 30,559  |
| Total commercial & Small business lending     | <b>263,718</b> | 47,894  |
| Consumer auto                                 | <b>134,553</b> | 96,620  |
| Consumer real estate                          | <b>140,122</b> | 29,674  |
| Consumer other                                | <b>6,220</b>   | 7,845   |
| Total nonperforming loans held for investment | <b>544,613</b> | 182,033 |

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| (Dollars in thousands)     | As of June 30 |                     |
|----------------------------|---------------|---------------------|
|                            | 2008          | 2007 <sup>(2)</sup> |
| Foreclosed property        | 72,268        | 27,057              |
| Reposessed assets          | 45,358        | 36,023              |
| Total nonperforming assets | \$ 662,239    | \$ 245,113          |

(1) Our policy is not to classify credit card loans as nonperforming loans.

(2) Certain prior period amounts have been reclassified to conform to current period presentation.

### TABLE H SUMMARY OF ALLOWANCE FOR LOAN AND LEASE LOSSES

Table H sets forth activity in the allowance for loan and lease losses for the periods indicated.

| (Dollars in thousands)  | Three Months Ended<br>June 30 |              | Six Months Ended<br>June 30 |              |
|---|-------------------------------|--------------|-----------------------------|--------------|
|   | 2008                          | 2007         | 2008                        | 2007         |
| Balance at beginning of period  | \$ 3,273,355                  | \$ 2,105,000 | \$ 2,963,000                | \$ 2,180,000 |
| Provision for loan and lease losses:  |                               |              |                             |              |
| Domestic  | 805,152                       | 361,469      | 1,839,133                   | 680,652      |
| International   | 23,978                        | 35,244       | 69,069                      | 66,106       |
| Total provision for loan and lease losses   | 829,130                       | 396,713      | 1,908,202                   | 746,758      |
| Other   | 1,566                         | 19,101       | (17)                        | 23,704       |
| Charge-offs:  |                               |              |                             |              |
| Consumer loans:   |                               |              |                             |              |
| Domestic  | (774,255)                     | (452,355)    | (1,527,685)                 | (934,790)    |
| International   | (61,495)                      | (62,621)     | (124,643)                   | (127,063)    |
| Total consumer loans  | (835,750)                     | (514,976)    | (1,652,328)                 | (1,061,853)  |
| Commercial loans  | (123,485)                     | (46,909)     | (244,149)                   | (88,540)     |
| Total charge-offs   | (959,235)                     | (561,885)    | (1,896,477)                 | (1,150,393)  |
| Principal recoveries:   |                               |              |                             |              |
| Consumer loans:   |                               |              |                             |              |
| Domestic  | 134,980                       | 131,550      | 270,134                     | 264,804      |
| International   | 14,766                        | 22,140       | 33,876                      | 39,120       |
| Total consumer loans  | 149,746                       | 153,690      | 304,010                     | 303,924      |
| Commercial loans  | 16,441                        | 7,381        | 32,285                      | 16,007       |
| Total principal recoveries  | 166,187                       | 161,071      | 336,295                     | 319,931      |
| Net charge-offs   | (793,048)                     | (400,814)    | (1,560,182)                 | (830,462)    |
| Balance at end of period  | \$ 3,311,003                  | \$ 2,120,000 | \$ 3,311,003                | \$ 2,120,000 |
| Allowance for loan and lease losses to loans held for investment at end of period | 3.41%                         | 2.31%        | 3.41%                       | 2.31%        |

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## Allowance for loan and lease losses by geographic distribution:

|               |                     |              |                     |              |
|---------------|---------------------|--------------|---------------------|--------------|
| Domestic      | <b>\$ 3,129,959</b> | \$ 1,904,018 | <b>\$ 3,129,959</b> | \$ 1,904,018 |
| International | <b>181,044</b>      | 215,982      | <b>181,044</b>      | 215,982      |

## Allowance for loan and lease losses by loan category:

### Consumer loans:

|               |                     |              |                     |              |
|---------------|---------------------|--------------|---------------------|--------------|
| Domestic      | <b>\$ 2,504,877</b> | \$ 1,484,480 | <b>\$ 2,504,877</b> | \$ 1,484,480 |
| International | <b>181,044</b>      | 215,982      | <b>181,044</b>      | 215,982      |

|                      |                  |           |                  |           |
|----------------------|------------------|-----------|------------------|-----------|
| Total consumer loans | <b>2,685,921</b> | 1,700,462 | <b>2,685,921</b> | 1,700,462 |
| Commercial loans     | <b>625,082</b>   | 419,538   | <b>625,082</b>   | 419,538   |

|                          |                     |              |                     |              |
|--------------------------|---------------------|--------------|---------------------|--------------|
| Balance at end of period | <b>\$ 3,311,003</b> | \$ 2,120,000 | <b>\$ 3,311,003</b> | \$ 2,120,000 |
|--------------------------|---------------------|--------------|---------------------|--------------|



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### **Item 3. Quantitative and Qualitative Disclosures about Market Risk.**

The information called for by this item is provided under our Annual Report on Form 10-K for the year ended December 31, 2007, Item 7A Quantitative and Qualitative Disclosures about Market Risk. No material changes have occurred during the three month period ended June 30, 2008.

### **Item 4. Controls and Procedures.**

#### **(a) Disclosure Controls and Procedures**

As of the end of the period covered by this report and pursuant to Rule 13a-15 of the Securities Exchange Act of 1934 (the Exchange Act), the Corporation's management, including the Chief Executive Officer and Chief Financial Officer, carried out an evaluation of the effectiveness and design of our disclosure controls and procedures (as that term is defined in Rules 13a-15(e) and 15d-15(e) of the Exchange Act). These disclosure controls and procedures are the responsibility of the Corporation's management. Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded, as of the end of the period covered by this report, that the Company's disclosure controls and procedures are effective in recording, processing, summarizing and reporting information required to be disclosed within the time periods specified in the Securities and Exchange Commission's rules and forms. The Corporation has established a Disclosure Committee consisting of members of senior management to assist in this evaluation.

#### **(b) Changes in Internal Control Over Financial Reporting**

During the period covered by this report, there have been no changes in the company's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect the Company's internal control over financial reporting.

## **Part 2. Other Information**

### **Item 1. Legal Proceedings.**

The information required by Item 1 is included in this Quarterly Report under the heading Notes to Consolidated Financial Statements Note 8 Commitments and Contingencies.

### **Item 1A. Risk Factors**

See our Annual Report on Form 10-K for the year ended December 31, 2007 and our Quarterly Report on Form 10-Q for the quarter ended March 31, 2008, under Item 1A Risk Factors for a summary of our risk factors. Refer also to the discussion below which supplements our discussion of risk factors in our Form 10-K for the year ended December 31, 2007, and our Form 10-Q for the quarter ended March 31, 2008.

### **The Federal Reserve Board's proposed rules, if adopted as proposed, could have a material adverse effect on our results of operations.**

The Federal Reserve Board has proposed amendments to Regulation AA (Unfair or Deceptive Acts or Practices) and Regulation Z (Truth in Lending) that place limitations on certain credit card practices and require increased disclosures for consumers. Among other things, the proposed rules would:

Prohibit interest rate increases on outstanding credit card balances except under limited circumstances;

Require allocation of payments in excess of the minimum payment to non-promotional balances before promotional balances, and for accounts with different annual percentage rates (APR) on different balances, prohibit the application of payments to the lowest-rate balances first;

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Prohibit the imposition of a higher or default APR on existing balances unless an account is 30 days past due;

Prohibit the imposition of interest rates using the two-cycle billing method; and

Require that consumers be provided with a certain, reasonable amount of time to make credit card payments.

We do not know the content of the final rules at this time, and the Federal Reserve Board has indicated that it hopes to publish final rules by the end of the year. Although Capital One has not engaged in many of the practices that would be

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prohibited by the proposed regulations, like universal default repricing or two-cycle billing, the proposed rules, if adopted in their current form, could have a material adverse effect on future revenues in our U.S. credit card business and would make the card business generally less resilient in future economic downturns.

**Item 2. Unregistered Sales of Equity Securities and Uses of Proceeds.**

| Period           | (a)<br>Total Number of<br>Shares Purchased <sup>(1)</sup> | (b)<br>Average Price<br>Paid per Share | (c)<br>Total Number of<br>Shares Purchased<br>as Part of<br>Publicly<br>Announced Plans <sup>(2)</sup> | (d)<br>Maximum Amount<br>that May<br>Yet Be Purchased<br>Under the Plan<br>or<br>Program |
|------------------|---|--|--|--|
|                  |   |  |  |  |
| April 1-30, 2008 | 14,620  | \$ 49.15                               |  | \$ 2,000,000   |
| May 1-31, 2008   | 20,791  | \$ 52.72                               |  | \$ 2,000,000   |
| June 1-30, 2008  | 801   | \$ 43.58                               |  | \$ 2,000,000   |
| Total            | 36,212  |  |  |  |

(1) Shares purchased represent share swaps made in connection with stock option exercises and the withholding of shares to cover taxes on restricted stock lapses.

(2) On January 31, 2008, the Company announced that its Board of Directors authorized the repurchase of up to \$2.0 billion of the Company's \$.01 par value common stock.

**Part 2. Other Information****Item 6. Exhibits**

| Exhibit No. | Description  |
|-------------|--|
| 2.1         | Agreement and Plan of Merger, dated as of March 6, 2005, between Capital One Financial Corporation and Hibernia Corporation (incorporated by reference to Exhibit 2.1 of the Corporation's Report on Form 8-K, filed on March 9, 2005).  |
| 2.2         | Amendment No. 1, dated as of September 6, 2005, to the Agreement and Plan of Merger, dated as of March 6, 2005, between Capital One Financial Corporation and Hibernia Corporation (incorporated by reference to Exhibit 2.1 of the Corporation's Report on Form 8-K, filed on September 8, 2005).   |
| 2.3         | Agreement and Plan of Merger, dated as of March 12, 2006, between Capital One Financial Corporation and North Fork Bancorporation (incorporated by reference to the Corporation's Report on Form 8-K, filed on March 16, 2006).  |
| 3.1         | Restated Certificate of Incorporation of Capital One Financial Corporation, (as amended May 15, 2007 (incorporated by reference to Exhibit 3.1 of the Corporation's Report on Form 8-K, filed on August 28, 2007).   |
| 3.2         | Amended and Restated Bylaws of Capital One Financial Corporation, as amended May 15, 2007 (incorporated by reference to Exhibit 3.2 of the Corporation's Report on Form 8-K, filed on August 28, 2007).  |
| 4.1         | Specimen certificate representing the Common Stock (incorporated by reference to Exhibit 4.1 of the 2003 Form 10-K).   |
| 4.2.1       | Senior Indenture dated as of November 1, 1996 between Capital One Financial Corporation and The Bank of New York Trust Company, N.A. (as successor to Harris Trust and Savings Bank) (incorporated by reference to Exhibit 4.1 of the corporation's Report on Form 8-K, filed on November 13, 1996). |
| 4.2.2       | Copy of 7.125% Notes, due 2008, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.8 of the 1998 Form 10-K).   |

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- 4.2.3 Copy of 6.25% Notes, due 2013, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.5 of the 2003 Form 10-K).
- 4.2.4 Copy of 5.25% Notes, due 2017, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.6 of the 2004 Form 10-K).
- 4.2.5 Copy of 4.80% Notes, due 2012, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.7 of the 2004 Form 10-K).

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| <b>Exhibit No.</b> | <b>Description</b>   |
|--------------------|--|
| 4.2.6              | Copy of 5.50% Senior Notes, due 2015, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation's quarterly report on Form 10-Q for the period ending June 30, 2005).  |
| 4.2.7              | Specimen of Floating Rate Senior Note, due 2009, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation's Report on Form 8-K, filed on September 18, 2006).   |
| 4.2.8              | Specimen of 5.70% Senior Note, due 2011, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.2 of the Corporation's Report on Form 8-K, filed on September 18, 2006).   |
| 4.2.9              | Specimen of 6.750% Senior Note, due 2017, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation's Report on Form 8-K, filed on September 5, 2007).   |
| 4.3                | Indenture, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.1 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.4.1              | First Supplemental Indenture, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).   |
| 4.4.2              | Amended and Restated Declaration of Trust of Capital One Capital II, dated as of June 6, 2006, between Capital One Financial Corporation as Sponsor, The Bank of New York as institutional trustee, The Bank of New York (Delaware) as Delaware Trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).        |
| 4.4.3              | Guarantee Agreement, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.4.4              | Specimen certificate representing the Enhanced TRUPS (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).   |
| 4.4.5              | Specimen certificate representing the Junior Subordinated Debt Security (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.5.1              | Second Supplemental Indenture, dated as of August 1, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.2              | Copy of Junior Subordinated Debt Security Certificate (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.3              | Amended and Restated Declaration of Trust of Capital One Capital III, dated as of August 1, 2006, between Capital One Financial Corporation, as Sponsor, The Bank of New York, as institutional trustee, The Bank of New York (Delaware), as Delaware trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006). |
| 4.5.4              | Guarantee Agreement, dated as of August 1, 2006, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.5              | Copy of Capital Security Certificate (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).  |
| 4.6.1              | Third Supplemental Indenture, dated as of February 5, 2007, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |
| 4.6.2              | Amended and Restated Declaration of Trust of Capital One Capital IV, dated as of February 5, 2007, between Capital One Financial Corporation as Sponsor, The Bank of New York as institutional trustee, The Bank of New York (Delaware) as Delaware Trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007). |

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| <b>Exhibit No.</b> | <b>Description</b>   |
|--------------------|--|
| 4.6.3              | Guarantee Agreement, dated as of February 5, 2007, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007). |
| 4.6.4              | Specimen certificate representing the Capital Security (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |
| 4.6.5              | Specimen certificate representing the Capital Efficient Note (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |
| 4.7.1              | Indenture, dated as of August 29, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.1 of the Corporation's Current Report on Form 8-K, filed on August 31, 2006).             |
| 4.7.2              | Copy of Subordinated Note Certificate (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on August 31, 2006).  |
| 31.1*              | Certification of Richard D. Fairbank   |
| 31.2*              | Certification of Gary L. Perlin  |
| 32.1*              | Certification** of Richard D. Fairbank   |
| 32.2*              | Certification** of Gary L. Perlin  |

\* Indicates a document being filed with this Form 10-Q.

\*\* Information in this 10-Q furnished herewith shall not be deemed to be filed for the purposes of Section 18 of the 1934 Act or otherwise subject to the liabilities of that section.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**CAPITAL ONE FINANCIAL CORPORATION**

(Registrant)

Date: August 8, 2008

By: /s/ GARY L. PERLIN  
Gary L. Perlin  
Chief Financial Officer