

Lloyds Banking Group plc  
Form 6-K  
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SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C.20549

FORM 6-K

Report of Foreign Private Issuer  
Pursuant to Rule 13a-16 or 15d-16  
of the Securities Exchange Act of 1934

1 August 2013

LLOYDS BANKING GROUP plc  
(Translation of registrant's name into English)

5th Floor  
25 Gresham Street  
London  
EC2V 7HN  
United Kingdom

(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports  
under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

Indicate by check mark whether the registrant by furnishing the information  
contained in this Form is also thereby furnishing the information to the  
Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes ..... No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule  
12g3-2(b): 82- \_\_\_\_\_

Index to Exhibits

Item

No. 1 Regulatory News Service Announcement, dated 1 August 2013  
re: 2013 Half-Year Results News Release

2013 Half-Year Results  
News Release

Lloyds Banking Group plc

1 August 2013

#### BASIS OF PRESENTATION

This report covers the results of Lloyds Banking Group plc (the Company) together with its subsidiaries (the Group) for the half-year ended 30 June 2013.

##### Statutory basis

Statutory results are set out on pages 104 to 153. However, a number of factors have had a significant effect on the comparability of the Group's financial position and results. As a result, comparison on a statutory basis of the 2013 results with 2012 is of limited benefit.

##### Underlying basis

In order to present a more meaningful view of business performance, the results of the Group and divisions are presented on an underlying basis. The key principles adopted in the preparation of the underlying basis of reporting are described below.

· In order to reflect the impact of the acquisition of HBOS, the following have been excluded:

- the amortisation of purchased intangible assets; and
- the unwind of acquisition-related fair value adjustments.

· The following items, not related to acquisition accounting, have also been excluded from underlying profit:

- the effects of certain asset sales, liability management and volatile items;
- payment protection insurance provision;
- insurance gross up;
- volatility arising in insurance businesses;
- certain past service pensions credits in respect of the Group's defined benefit pension schemes; and
- Simplification costs;
- Verde costs;
- other regulatory provisions.

The financial statements have been restated following the implementation of IAS 19R Employee Benefits and IFRS 10 Consolidated Financial Statements with effect from 1 January 2013. Further details are shown on page 145.

To enable a better understanding of the Group's core business trends and outlook, certain income statement, balance sheet and regulatory capital information is analysed between core and non-core portfolios. The non-core portfolios consist of businesses which deliver below-hurdle returns, which are outside the Group's risk appetite or may be distressed, are subscale or have an unclear value proposition, or have a poor fit with the Group's customer strategy. The EC mandated retail business disposal (Project Verde) is included in core portfolios.

The Group's core and non-core activities are not managed separately and the preparation of this information requires management to make estimates and assumptions that impact the reported income statements, balance sheet, regulatory capital related and risk amounts analysed as core and as non-core. The Group uses a methodology that categorises income and expenses as non-core only where management expect that the income or expense will cease to be earned or incurred when the associated asset or liability is divested or run-off, and allocates operational costs to the core portfolio unless they are directly related to non-core activities. This results in the reported operating costs for the non-core portfolios being less than would be required to manage these portfolios on a stand-alone basis. Due to the inherent uncertainty in making estimates, a different methodology or a different estimate of the allocation might result in a different proportion of the Group's income or expenses being allocated to the core and non-core portfolios, different assets and liabilities being deemed core or non-core and accordingly a different allocation of the regulatory effects.

Unless otherwise stated income statement commentaries throughout this document compare the half-year ended 30 June 2013 to the half-year ended 30 June 2012, and the balance sheet analysis compares the Group balance sheet as at 30 June 2013 to the Group balance sheet as at 31 December 2012.

#### FORWARD LOOKING STATEMENTS

This announcement contains forward looking statements with respect to the business, strategy and plans of the Lloyds Banking Group, its current goals and expectations relating to its future financial condition and performance. Statements that are not historical facts, including statements about the Group or the Group's management's beliefs and expectations, are forward looking statements. By their nature, forward looking statements involve risk and uncertainty because they relate to future events and circumstances that will or may occur. The Group's actual future business, strategy, plans and/or results may differ materially from those expressed or implied in these forward looking statements as a result of a variety of factors, including, but not limited to, UK domestic and global economic and business conditions; the ability to derive cost savings and other benefits, including as a result of

the Group's Simplification programme; and to access sufficient funding to meet the Group's liquidity needs; changes to the Group's credit ratings; risks concerning borrower or counterparty credit quality; instability in the global financial markets, including Eurozone instability and the impact of any sovereign credit rating downgrade or other sovereign financial issues; market-related risks including changes in interest rates and exchange rates; changing demographic and market-related trends; changes in customer preferences; changes to laws, regulation, accounting standards or taxation, including changes to regulatory capital or liquidity requirements; the policies and actions of governmental or regulatory authorities in the UK, the European Union, or other jurisdictions in which the Group operates, including the US; the implementation of Recovery and Resolution Directive and banking reform following the recommendations made by the Independent Commission on Banking; the ability to attract and retain senior management and other employees; requirements or limitations imposed on the Group as a result of HM Treasury's investment in the Group; the ability to satisfactorily dispose of certain assets or otherwise meet the Group's EC state aid obligations; the extent of any future impairment charges or write-downs caused by depressed asset valuations, market disruptions and illiquid markets; the effects of competition and the actions of competitors, including non-bank financial services and lending companies; exposure to regulatory scrutiny, legal proceedings, regulatory investigations or complaints, and other factors. Please refer to the latest Annual Report on Form 20-F filed with the US Securities and Exchange Commission for a discussion of certain factors together with examples of forward looking statements. The forward looking statements contained in this announcement are made as at the date of this announcement, and the Group undertakes no obligation to update any of its forward looking statements.

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**RESULTS FOR THE HALF-YEAR TO 30 JUNE 2013  
ACCELERATED PROGRESS IN DELIVERING STRATEGIC PLAN**

'In the two years since we set out our strategic plan to become the best bank for customers, we have transformed the Group with increasing momentum, reshaping the business to focus on our core UK franchise, significantly reducing costs and risk, and simplifying and improving our service, products, and processes. As a result, we are now well on track to create a bank with a leading cost position, lower risk, a lower cost of equity, and products and services focused on our customers' needs, to deliver strong, stable and sustainable returns to our shareholders.'

We accelerated the pace of delivery on key elements of our strategic plan in the first half of the year. We returned our core loan book to growth a quarter earlier than expected, delivered a significant improvement in our net interest margin, and are targeting additional cost reductions. We have also substantially strengthened our balance sheet and reduced risk through building our capital further and reducing non-core assets more quickly. At the same time, we are continuing to support the UK economic recovery and are making substantial improvements in our service to customers through additional investments in our simple, UK customer-focused retail and commercial banking model.'

António Horta-Osório  
Group Chief Executive

**KEY HIGHLIGHTS**

- Accelerated progress in delivering strategic plan in the first half of 2013.
- Substantial increase in underlying profit of £1,858 million to £2,902 million with income growth of 2 per cent, increased net interest margin of 2.01 per cent and further cost and impairment reductions, down 6 per cent and 43 per cent respectively.
- Statutory profit of £2,134 million (first half of 2012: loss of £456 million).

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- Core underlying income up 6 per cent with accelerated core loan book growth in second quarter.
- Upgraded guidance for net interest margin improvement, cost reduction, non-core asset reduction and capital build.
  - Now expect full year 2013 net interest margin of close to 2.10 per cent.
  - Further reduction in costs, as reported in guidance given in first quarter results.
  - Non-core asset reduction of £17 billion, ahead of plan and capital accretive.
- Now targeting non-core assets of less than £70 billion by end 2013, a year earlier than previously expected. Non-retail non-core assets expected to be less than £30 billion at end 2013, and less than £20 billion at end 2014.
- Capital build ahead of expectations with fully loaded core tier 1 ratio of 9.6 per cent; now targeting fully loaded core tier 1 ratio of above 10 per cent by year end, twelve months ahead of plan.

### RESULTS SUMMARY

Substantial increase in Group underlying profit and return to statutory profit

- Group underlying profit of £2,902 million (half-year to 30 June 2012: £1,044 million).
- Statutory profit before tax of £2,134 million (half-year to 30 June 2012: £456 million loss).
  - Group return on risk-weighted assets increased from 0.61 per cent to 1.95 per cent.
- Total underlying income of £9,464 million, up 2 per cent; decreased 2 per cent excluding St. James's Place effects.
  - Group net interest margin increased to 2.01 per cent, ahead of guidance.
- Costs further reduced by 6 per cent to £4,749 million; Simplification run-rate savings increased to £1,160 million.
  - 43 per cent reduction in impairment charge to £1,813 million (half-year to 30 June 2012: £3,157 million).

Core returns further improved and increased core underlying profit

- Core underlying profit increased by 26 per cent to £3,696 million (half-year to 30 June 2012: £2,931 million).
  - Return on risk-weighted assets increased from 2.44 per cent to 3.16 per cent.
- Core underlying income of £9,071 million, up 6 per cent; increased 1 per cent excluding St. James's Place effects.
  - Loans and advances increased by £3.0 billion or 1 per cent in the first half of 2013.
    - Net interest margin of 2.39 per cent improved by 7 basis points.
  - 4 per cent reduction in core costs to £4,468 million (half-year to 30 June 2012: £4,667 million).

Strong balance sheet; continue to de-risk and strengthen balance sheet and capital position

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- Fully loaded core tier 1 ratio significantly improved at 9.6 per cent, after legacy charges of £575 million, driven by underlying capital generation, capital accretive non-core reduction and management actions.
  - Core tier 1 capital ratio increased to 13.7 per cent (31 December 2012: 12.0 per cent).
    - Tier 1 leverage ratio of 4.2 per cent (31 December 2012: 3.8 per cent).
- Continued capital-accretive non-core asset reduction of £17 billion on a constant currency basis, £16 billion after currency effects. Non-core assets now £83 billion, including non-retail assets of £36 billion.
- Ahead of target in reducing our international presence with 17 countries or overseas branches now exited, or exit announced; now targeting a presence in less than 10 countries by end 2014.
- Core loan to deposit ratio of 100 per cent; Group loan to deposit ratio of 117 per cent; deposit growth of 2 per cent in the half-year.

### Supporting customers and the UK economic recovery

- Commercial Banking core loan book returned to growth (4 per cent growth in the half-year).
- Positive SME net lending growth of 5 per cent in the last twelve months, against market contraction of 3 per cent.
- Over £1 billion committed to manufacturing in the last nine months; original £1 billion target achieved three months early.
- Supported over 33,000 first-time buyers in the first half of 2013; committed to helping around 60,000 in 2013.
  - TSB returning to the high street in September; IPO preparation progressing.

### Enhanced guidance reflects continued strong performance and business momentum

- Expect a Group net interest margin of close to 2.10 per cent for full year 2013.
- Expect to reach our non-core assets target of less than £70 billion by the end of 2013, 12 months ahead of plan, and to cease reporting non-core separately after full year 2013 results.
- Non-retail non-core assets expected to be less than £30 billion at end 2013, and less than £20 billion at end 2014.
- As guided in the first quarter results, now expect total costs to be around £9.6 billion in 2013, £200 million lower than previous guidance, and around £9.15 billion in 2014, assuming Verde IPO in mid 2014.
- Targeting an estimated pro forma fully loaded CRD IV core tier 1 ratio of above 10 per cent by end of 2013, a year ahead of previous guidance.

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## UNDERLYING BASIS CONSOLIDATED INCOME STATEMENT

Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Half-year to 31 Dec 2012 £ million
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Net interest income	5,206	5,215	5,120
Other income	4,406	4,264	4,152
Insurance claims	(148)	(233)	(132)
Total underlying income	9,464	9,246	9,140
Total costs	(4,749)	(5,045)	(5,079)
Impairment	(1,813)	(3,157)	(2,540)
Underlying profit	2,902	1,044	1,521
Asset sales and volatile items	897	80	2,452
Simplification and Verde costs	(786)	(513)	(733)
Legacy items	(575)	(1,075)	(3,150)
Other items	(304)	8	(240)
Profit (loss) before tax – statutory	2,134	(456)	(150)
Taxation	(556)	(206)	(575)
Profit (loss) for the period	1,578	(662)	(725)
Earnings (loss) per share	2.2p	(1.0)p	(1.1)p
Banking net interest margin	2.01%	1.93%	1.93%
Average interest-earning assets	£517.0bn	£553.2bn	£533.5bn
Impairment charge as a % of average advances	0.69%	1.10%	0.95%
Return on risk-weighted assets	1.95%	0.61%	0.94%

BALANCE SHEET AND KEY RATIOS

	At 30 June 2013	At 31 Dec 2012	Change %
Loans and advances to customers excluding reverse repos <sup>2</sup>	£503.9bn	£512.1bn	(2)
Core loans and advances to customers excluding reverse repos <sup>2</sup>	£428.3bn	£425.3bn	1
Customer deposits excluding repos <sup>3</sup>	£430.6bn	£422.5bn	2
Loan to deposit ratio <sup>4</sup>	117%	121%	(4)pp
Core loan to deposit ratio <sup>4</sup>	100%	101%	(1)pp
Non-core assets	£82.6bn	£98.4bn	(16)
Total assets	£876.8bn	£934.2bn	(6)
Wholesale funding	£157.0bn	£169.6bn	(7)
Wholesale funding <1 year maturity	£50.7bn	£50.6bn	–
Risk-weighted assets <sup>5</sup>	£288.7bn	£310.3bn	(7)
Core tier 1 capital ratio <sup>5</sup>	13.7%	12.0%	1.7pp
Estimated pro forma fully loaded CRD IV core tier 1 ratio <sup>5</sup>	9.6%	8.1%	1.5pp
Fully loaded leverage ratio (including tier 1 instruments) <sup>5</sup>	4.2%	3.8%	0.4pp
Net tangible assets per share <sup>1</sup>	54.6p	51.9p	2.7p

<sup>1</sup> Restated to reflect the implementation of IAS 19R and IFRS 10. See page 145.



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2Excludes reverse repos of £1.9 billion (31 December 2012: £5.1 billion).

3Excludes repos of £3.0 billion (31 December 2012: £4.4 billion).

4Loans and advances to customers excluding reverse repos divided by customer deposits excluding repos.

531 December 2012 comparatives have not been restated to reflect the implementation of IAS 19R and IFRS10.

UNDERLYING BASIS CONSOLIDATED INCOME STATEMENT – CORE AND NON-CORE

	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 <sup>1</sup> £ million	Half-year to 31 Dec 2012 <sup>1</sup> £ million
Core			
Net interest income	5,031	4,922	4,946
Other income	4,188	3,887	3,895
Insurance claims	(148)	(233)	(132)
Total underlying income	9,071	8,576	8,709
Total costs	(4,468)	(4,667)	(4,587)
Impairment	(907)	(978)	(941)
Underlying profit	3,696	2,931	3,181
Banking net interest margin	2.39%	2.32%	2.32%
Impairment charge as a % of average advances	0.42%	0.44%	0.44%
Return on risk-weighted assets	3.16%	2.44%	2.65%
Non-core			
Net interest income	175	293	174
Other income	218	377	257
Insurance claims	–	–	–
Total underlying income	393	670	431
Total costs	(281)	(378)	(492)
Impairment	(906)	(2,179)	(1,599)
Underlying loss	(794)	(1,887)	(1,660)
Banking net interest margin	0.41%	0.60%	0.47%
Impairment charge as a % of average advances	1.83%	3.33%	2.91%

BALANCE SHEET AND KEY RATIOS

	At 30 June 2013 £bn	At 31 Dec 2012 £bn	Change %
Core			
Loans and advances to customers excluding reverse repos <sup>2</sup>	428.3	425.3	1
Total core assets	794.2	835.8	(5)

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Customer deposits excluding repos <sup>3</sup>	427.8	419.1	2
Core loan to deposit ratio <sup>4</sup>	100%	101%	(1)pp
Risk-weighted assets	233.5	237.4	(2)
Non-core			
Loans and advances to customers	75.6	86.8	(13)
Loans and advances to banks	0.4	0.4	–
Debt securities held as loans and receivables	1.2	4.7	(74)
Available-for-sale financial assets	1.6	2.6	(38)
Other	3.8	3.9	(5)
Total non-core assets	82.6	98.4	(16)
Risk-weighted assets	55.2	72.9	(24)

<sup>1</sup> Restated to reflect the implementation of IAS 19R and IFRS 10. See page 145.

<sup>2</sup> Excludes reverse repos of £1.9 billion (31 December 2012: £5.1 billion).

<sup>3</sup> Excludes repos of £3.0 billion (31 December 2012: £4.4 billion).

<sup>4</sup> Loans and advances to customers excluding reverse repos divided by customer deposits excluding repos.

### GROUP CHIEF EXECUTIVE'S STATEMENT

#### Accelerated progress in delivering our strategic plan

In the first half of 2013, we further accelerated the delivery of the strategic plan we set out in June 2011. As a result, although the economic and regulatory environment has been challenging, we have now delivered many of its key elements ahead of our expectations, and have exceeded a number of our original targets and set new targets for further improvement. We have substantially completed the strengthening of our balance sheet, and while further work remains to be done, we have made significant progress in reshaping and simplifying the Group for the benefit of customers and colleagues. At the same time, our investments to improve products and services are providing substantial benefits for our customers.

As a result of the work we have done over the last two years, our performance is not only much improved, but is now more stable and resilient. As a result, the Group is now better able to respond to changes in the economic and regulatory environment, and to absorb, without a material effect on the strength of our balance sheet, the further charges for legacy issues we decided it was appropriate to take in the period.

We are now seeing the benefits of the substantial advantages of being a low risk, highly efficient UK retail and commercial bank. Our strong UK franchise and operating model built around the customer means we are building products and services focused on their needs. We expect our focused, efficient and lower risk model to result in a low cost of equity, and to deliver strong, stable and sustainable returns for our shareholders well in excess of the cost of equity.

#### Significantly improved financial performance

We delivered a significantly improved financial performance in the first half of 2013. Group underlying profit increased by 178 per cent to £2,902 million when compared to the first half of 2012. Group net interest margin increased by 8 basis points to 2.01 per cent, costs reduced by 6 per cent to £4,749 million and the impairment charge reduced by 43 per cent to £1,813 million. As a result, the Group return on risk-weighted assets improved to 1.95 per cent from 0.61 per cent.

We also further improved profitability and returns in our core business, with core underlying profit increasing by 26 per cent to £3,696 million, and core return on risk-weighted assets increasing by 72 basis points to 3.16 per cent. Importantly, and in line with our focus on supporting the UK economy, the core loan book returned to growth in the first quarter and continued into the second quarter, such that core loans and advances increased by £3.0 billion, or 1 per cent, in the first half. Together with an increase in net interest margin of 7 basis points to 2.39 per cent, this helped drive an increase of 6 per cent in core income, while we reduced costs by a further 4 per cent to £4,468 million, and impairments by 7 per cent to £907 million.

Group statutory profit before tax was £2,134 million, a significant improvement on the loss of £456 million in the first half of 2012, demonstrating the resilience of the Group's performance as it absorbed expected Simplification and Verde build expenses and a further charge for legacy items of £575 million.

Strengthening the Group's balance sheet, consistent with regulatory requirements announced in the first half  
Much of the work required to strengthen our balance sheet, through improving our funding, liquidity and capital positions, is now complete. At the same time, we now have greater certainty on the regulatory environment following announcements on the capital framework by the UK's Prudential Regulation Authority (PRA) and by the European Commission on CRD IV capital requirements.

As a result, we remain confident in our capital position, and continue to expect to meet the PRA's additional capital requirements, announced on 20 June, without recourse to further equity issuance or the utilisation of additional contingent capital securities.

#### GROUP CHIEF EXECUTIVE'S STATEMENT (continued)

A key element in strengthening the balance sheet has been the improvement we have made in our capital position. The fully loaded core tier 1 ratio now stands at 9.6 per cent, and are targeting it to be above 10 per cent by the end of 2013, a year ahead of expectations.

We have transformed our funding position, with the core loan to deposit ratio now at 100 per cent, from 114 per cent at the time of the strategic review, with our customer deposit base increased by 9 per cent in the last two years. Over this time we have reduced our wholesale funding requirement by over £135 billion, or around half, and have materially improved its maturity profile, with short-term funding now representing less than one-third of total wholesale funding, from over half at the time of the review. At the same time, we have maintained a strong liquidity position.

Together, these improvements have resulted in a much more robust and sustainable balance sheet position, which has been one of the catalysts for the substantial reduction in the Group's funding cost over the period. We expect this reduction will over time allow us to deliver our net interest margin guidance and stronger, and more sustainable, returns to shareholders.

As a consequence of the significant progress made in strengthening the balance sheet we now expect to commence discussions with our regulators in the second half of this year on the timetable and conditions for dividend payments.

#### Reshaping our business portfolio

The improvement in our capital ratios has been driven by capital generation in our core franchise, management actions, and the active reshaping of our business portfolio, including the very substantial reduction of non-core assets in a capital accretive manner. We have now reduced non-core assets by nearly £80 billion, or around half, to £83 billion since June 2011, while releasing £3.4 billion of capital, with the reduction of £17 billion in the first 6 months of the year releasing £1.6 billion of capital.

At the same time, in line with our UK-focused strategy, we have reduced our international presence, and, 18 months ahead of our original expectations, have now exceeded our original target for 2014 of a reduction to 15 countries or fewer, with exits completed or announced from 17 countries. We now expect to reduce further our international presence to under 10 countries by the end of 2014.

#### Simplifying the Group to improve efficiency and service

Our Simplification programme is central to the successful delivery of our strategy, both in terms of driving further cost savings and efficiencies across the Group, but also in simultaneously improving the service we deliver to our customers.

We have largely completed our programme to remove management layers from our organisation and increase spans of control, and made strong progress in simplifying the Group. Notable achievements include the transfer of 1.7 million mortgage accounts on to a single mortgage system, the implementation of an integrated online Group wide training and development solution and a 39 per cent reduction in legal entities. In addition we have reduced the number of suppliers by 47 per cent since the start of the programme to less than 9,600 and we are now targeting 8,500 by end 2014.

In 2012, we met our target cost base of £10 billion two years ahead of schedule, and in this half-year have further upgraded our guidance such that we now expect a Group cost base of around £9.6 billion in 2013, and around £9.15 billion in 2014, assuming a half-year of costs from the Verde business in 2014.

#### GROUP CHIEF EXECUTIVE'S STATEMENT (continued)

These cost reductions have been achieved while delivering a substantial improvement in customer satisfaction and reduction in complaints, driven by faster, more automated and simpler processes, focused on the customer. We have now achieved our target reduction to 1 customer banking complaint per 1,000 accounts (excluding PPI), more than a year ahead of schedule.

#### Investing in growing our core franchise and supporting our customers and the UK economy

At the same time, we have been strengthening the Group's capacity to support and service our customers and enable growth by investing a proportion of the savings from the Simplification programme in our core franchise.

In Retail, we have maintained our commitment to our branch network, making no closures on a net basis over the period, while refurbishing over 1,000 branches since the strategic review, and extending opening hours. We have also further developed our leading digital presence, reaching, in the first half of this year, the milestones of over 10 million active online users, and now having 3.7 million mobile users at the end of June.

We have maintained our position as the largest lender to UK households, supporting the UK economy and the housing market through our focus on first-time buyers by our commitment to lend over £6.5 billion to help around 60,000 customers purchase their first home in 2013, while attracting depositors through products such as our Halifax ISA Promise.

We are supportive of the UK government's Help to Buy scheme, which aims to increase the availability of mortgages for buyers with small deposits, and which will be available from January 2014 on both new build and previously owned properties up to £600,000 in value for first-time buyers and existing home owners. We are working closely with the government on its detailed implementation and believe this will help to increase liquidity in the UK housing market while offering support to house prices, and to the wider economy through increased activity in the construction sector.

In Commercial Banking, our client-centric approach has again been recognised by the award for the ninth year in a row of the Business Bank of the Year at the FD's Excellence Awards. Consistent with our strategy to improve Commercial Banking's returns, we continue to invest in product capability, notably in Transaction Banking where in the first half we launched a new mobile card solution for our small business clients, and expanded the range of currencies in which our customers can transact. The further development of our debt capital markets franchise is reflected in maintaining a top four position in Investment Grade Corporate Sterling debt issuance and in becoming a market maker for retail bond investors on the London Stock Exchange.

Our support for our small business clients, and therefore for the UK economic recovery in which they play a key role, has been further underlined by our growth in lending to them, and since the strategic review we have consistently increased our lending in a declining market. In the last twelve months we have increased our SME lending by 5 per cent against a market contraction of 3 per cent. We have also continued to support our corporate clients and have committed over £1 billion to UK manufacturers in the last nine months, delivering our £1 billion target three months ahead of plan. Our utilisation of the UK Government's Funding for Lending scheme has further underlined our support for the UK economic recovery, and we remain committed to passing benefits of this low cost funding on to our customers. We have now committed over £24 billion in gross funds under the scheme.

In Wealth, where we created a single business, we are investing in improving client service. In the first half of 2013, our focus has been on embedding the single Wealth business to generate synergies across the UK and the Channel Islands while delivering faster advice and improved support for customers through our new Private Banking client centre, which will be reinforced in the second half by new Customer Relationship Management technology. In Asset Finance, we are now well positioned for growth, given our strong market positions and the development of new technology and customer-centric propositions.

#### GROUP CHIEF EXECUTIVE'S STATEMENT (continued)

In Insurance, we continue to see strong growth in Corporate Pensions, reflecting the strength of our proposition and the strong pipeline generated in the run-up to the implementation of the Retail Distribution Review, and have now launched our enhanced annuities product as a key step to expanding our participation in the growing annuity market. We see significant potential in serving the retirement needs of our retail bank customers and the growing direct market. We are investing in the capability of our direct channel with a focus on meeting the needs of customers who may no longer have access to independent financial advice, following the implementation of the Retail Distribution Review. Similarly, we are committed to helping meet the UK population's protection gap. We are developing our protection proposition for the intermediary channel to complement our market leading Bancassurance protection proposition.

As the UK's largest retail and commercial bank we are well placed to help unlock the potential of the families, businesses and communities we serve and make a significant contribution to the future strength and prosperity of the UK. Being the best bank for customers, alongside a focus on operating sustainably and responsibly, underpins our approach to business.

That is why we have focused on addressing customer legacy issues, such as PPI, quickly and fairly. We were the first bank to break from the legal action over PPI, and we did this because it was the right thing to do for our customers. We are disappointed by the Financial Conduct Authority's (FCA) decision to instigate an Enforcement investigation with regard to issues on PPI, which have been written about in the press. We will work with the FCA to resolve the issues and ensure our customers' complaints are addressed efficiently and fairly.

Only by focusing on customers' needs and addressing those needs can we expect to deliver benefit to our stakeholders. We recognise the need to rebuild trust with our customers and our customer-focused strategy is entirely aligned to this. The recently published Salz report also provides the industry with a set of standards against which the

industry's approach will be assessed and we are confident of surpassing all these standards.

#### Guidance and outlook

Our strong momentum is reflected in the significant upgrades to our guidance which we have announced in this half-year. We now expect to improve our Group net interest margin for the full year 2013 to close to 2.10 per cent, against our previous guidance of an improvement to around 1.98 per cent. As announced in our first quarter 2013 results, we expect Group total costs to reduce to around £9.6 billion in 2013 and to around £9.15 billion in 2014 assuming Verde IPO in mid 2014, representing an improvement of nearly £1 billion against the guidance we gave in the strategic review. We expect a further improvement in asset quality to drive a substantial reduction in the 2013 impairment charge with our non-core assets to reduce to less than £70 billion, almost two years ahead of our original plan. We also expect our non-retail non-core assets to be less than £30 billion by the end of this year and less than £20 billion at the end of 2014.

We also expect to further strengthen the Group's balance sheet and reduce risk, and we are now targeting a fully loaded core tier 1 ratio of above 10 per cent at the end of this year.

We have made substantial progress on the delivery of our strategic plan, and have significantly improved the Group's performance, balance sheet strength and resilience while continuing to deal with legacy issues. While the UK economy remains subdued and we await further clarification on the detail of regulatory implementation, including on capital and ringfencing, we expect to deliver further progress in the remainder of 2013 and beyond.

António Horta-Osório  
Group Chief Executive

## GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE

### Overview

In the first half of 2013, the profitability of the Group has improved significantly on both a statutory and underlying basis. This improvement was driven by income growth, greater than expected net interest margin expansion, further cost reductions and a significantly lower impairment charge. We improved returns in our core business and continued to grow the core loan book in the second quarter, having returned it to growth in the first quarter. We further reduced the non-core asset portfolio in a capital-accretive way, and losses from this portfolio have declined significantly. We substantially enhanced the Group's capital position and our liquidity position remains strong.

### Significantly improved Group underlying and statutory profitability

Group underlying profit before tax increased by £1,858 million to £2,902 million compared to the first half of 2012. Underlying income grew by 2 per cent to £9,464 million, including a £433 million gain relating to the sales of shares in St. James's Place. Excluding St. James's Place (both the effect of the gain on sale and deconsolidation from the end of the first quarter), total underlying income was in line when compared with the previous two half years. Group net interest margin increased more than expected by 8 basis points to 2.01 per cent, mainly driven by improved deposit pricing. Total costs continue to be tightly controlled and fell by 6 per cent to £4,749 million. The impairment charge improved by 43 per cent to £1,813 million was mainly driven by the reduction in non-core assets and the sustained improvement in Group asset quality.

Group statutory profit before tax increased by £2,590 million to £2,134 million, driven by improved underlying profit, increased gains from asset sales, positive insurance volatility and a lower provision for legacy issues of £575 million compared to a £1,075 million charge in the first half of 2012.

Core underlying profit improved substantially to £3,696 million from £2,931 million in the first half of 2012 with the return on risk-weighted assets improving to 3.16 per cent from 2.44 per cent. Excluding the effects of the sales of shares in St. James's Place the return on risk-weighted assets was 2.74 per cent. Core underlying income increased 6 per cent to £9,071 million, and by 1 per cent excluding the St. James's Place effects. The core net interest margin also increased 7 basis points to 2.39 per cent.

Core loans and advances grew by £3.0 billion to £428.3 billion over the course of the half-year, with the increase in Commercial Banking and Wealth, Asset Finance and International, partially offset by a reduction in the Retail secured book, which we continue to expect to return to growth in the second half of this year. Core costs decreased by 4 per cent driven by further savings from the Simplification programme and the deconsolidation of St. James's Place. The core impairment charge decreased 7 per cent to £907 million with the reduction primarily attributable to lower Retail impairments.

The non-core underlying loss reduced 58 per cent to £794 million year-on-year, largely as result of a 58 per cent reduction in the impairment charge to £906 million.

#### Strong balance sheet with substantially enhanced capital position

We have now substantially completed our work to transform the balance sheet, strengthening our funding, liquidity and capital position. The Group's funding requirement has reduced by £20 billion since 31 December 2012, largely as a result of the further £15.8 billion reduction in non-core assets (£17.4 billion on a constant exchange basis). At the same time we have continued to grow deposits. This has enabled us to reduce wholesale funding by £12.6 billion and to repay the full amount of the Long Term Refinancing Operation funding from the European Central Bank of €13.5 billion ahead of schedule.

The Group has further strengthened its capital ratios with the estimated fully loaded CRD IV core tier 1 ratio increasing to 9.6 per cent from 8.1 per cent at 31 December 2012 and the core tier 1 ratio improving to 13.7 per cent.

#### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

##### Total underlying income

	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Change since 30 June 2012 %	Half-year to 31 Dec 2012 £ million	Change since 31 Dec 2012 %
Net interest income	5,205	5,213	–	5,118	2
Other income	3,877	4,126	(6)	3,965	(2)
Insurance claims	(148)	(233)	36	(132)	(12)
St. James's Place <sup>1</sup>	8,934	9,106	(2)	8,951	–
Total underlying income	530	140		189	
	9,464	9,246	2	9,140	4
Banking net interest margin	2.01%	1.93%	8bp	1.93%	8bp
Average interest-earning banking assets	£517.0bn	£553.2bn	(7)	£533.5bn	(3)
Loan to deposit ratio	117%	126%	(9)pp	121%	(4)pp

<sup>1</sup> See detail on page 42.

Group underlying income increased by 2 per cent to £9,464 million reflecting the gain on the sales of shares in St. James's Place. Excluding St. James's Place, underlying income decreased by 2 per cent compared to the first half of 2012, largely driven by the 41 per cent reduction in non-core income.

Group net interest income was stable with the impact of the 7 per cent reduction in average interest-earning assets, which was principally driven by further non-core reductions, substantially offset by the improvement in net interest margin to 2.01 per cent, significantly ahead of expectations and our full year guidance. The improvement in net interest margin was driven by lower deposit pricing, better than expected asset margin performance, an improved funding mix, and the benefits of repositioning our structural hedge, following recent increases in interest rates. These factors more than offset the negative effects of 6 basis points on net interest margin from the repositioning of our government bond portfolio. As a result we now expect our Group net interest margin to be close to 2.10 per cent for the full year.

Excluding St. James's Place, other income was 6 per cent lower principally reflecting the reduced level of income from the non-core business. Insurance claims were significantly lower reflecting the benign weather in 2013 relative to 2012.

#### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

##### Core underlying income

	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Change since 30 June 2012 %	Half-year to 31 Dec 2012 £ million	Change since 31 Dec 2012 %
Net interest income	5,030	4,920	2	4,944	2
Other income	3,659	3,749	(2)	3,708	(1)
Insurance claims	(148)	(233)	36	(132)	(12)
	8,541	8,436	1	8,520	–
St. James's Place <sup>1</sup>	530	140		189	
Total underlying income	9,071	8,576	6	8,709	4
Banking net interest margin	2.39%	2.32%	7bp	2.32%	7bp
Average interest-earning banking assets	£418.8bn	£426.5bn	(2)	£421.0bn	(1)
Loan to deposit ratio	100%	103%	(3)pp	101%	(1)pp

<sup>1</sup> See detail on page 42.

Core net interest income strengthened by 2 per cent compared to the second half of 2012 which was the third sequential half-year improvement. The impact of the 2 per cent reduction in average interest-earning assets over the year was more than offset by the improved net interest margin. Excluding St. James's Place, core other income was in line with the previous two halves.

Core loans and advances continued to grow in the second quarter after returning to growth in the first quarter. The increase in Commercial Banking and Wealth, Asset Finance and International was partially offset by a reduction in the Retail secured book, which we continue to expect to return to growth in the second half of this year.

Total costs



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	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Change since 30 June 2012 %	Half-year to 31 Dec 2012 £ million	Change since 31 Dec 2012 %
Core	4,468	4,667	4	4,587	3
Non-core	281	378	26	492	43
Total costs	4,749	5,045	6	5,079	6
Simplification savings annual run-rate	1,160	512	127	847	37

Total costs decreased 6 per cent to £4,749 million compared to the same period in 2012. Core total costs reduced by 4 per cent to £4,468 million driven by benefits of the Simplification programme, strong cost management and the benefit from the deconsolidation of St. James's Place. Costs attributable to St. James's Place were £85 million in the first half of 2012 falling to £44 million in the first half of 2013 as the business was deconsolidated at the end of the first quarter. The strong progress on cost reductions was after inflationary pressures and increased investment in the business. Non-core costs fell due to the significant reduction in non-core assets.

At 30 June 2013, we had realised annual run-rate savings of £1,160 million from our initiatives to simplify the Group. This is an increase of £313 million since 31 December 2012 and £648 million since 30 June 2012, with the Simplification programme contributing cost savings of £619 million in the six months to 30 June 2013. We remain confident of achieving our target of £1.9 billion of annual run-rate cost savings by the end of 2014.

GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

Impairment

	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Change since 30 June 2012 %	Half-year to 31 Dec 2012 £ million	Change since 31 Dec 2012 %
Core	907	978	7	941	4
Non-core	906	2,179	58	1,599	43
Total impairment	1,813	3,157	43	2,540	29
Impairment charge as a % of average advances					
Core	0.42%	0.44%	(2)bp	0.44%	(2)bp
Non-core	1.83%	3.33%	(150)bp	2.91%	(108)bp
Total impairment	0.69%	1.10%	(41)bp	0.95%	(26)bp

The impairment charge reduced 43 per cent to £1,813 million, with continued strong management of impaired loans and a further reduction in non-core leading to a further significant improvement in the quality of the portfolio. Reductions were seen across both core and non-core portfolios and the non-core impairment charge was less than the core impairment charge for the first time. The impairment charge as a percentage of average advances reduced by 41 basis points to 0.69 per cent, close to our 2014 target for the Group of 50 to 60 basis points.

Core impairment

The 7 per cent reduction in core impairment charge was primarily attributable to lower Retail impairments. This was partly offset by a higher charge in Commercial Banking, which benefitted from releases during the first half of 2012 which were not repeated in 2013. The impairment charge as a percentage of average advances in the core business

remains low at 0.42 per cent.

#### Non-core impairment

The non-core impairment charge decreased 58 per cent to £906 million, driven by substantial reductions in the Commercial Banking and International portfolios. The 43 per cent decrease compared with the second half of 2012 was driven by reductions in Commercial Banking impairments.

#### Impaired loans

	As at 30 June 2013 %	As at 30 June 2012 %	Change since 30 June 2012	As at 31 Dec 2012 %	Change since 31 Dec 2012
Impaired loans as a % of closing advances	7.7	9.4	(1.7)pp	8.6	(0.9)pp
Provisions as a % of impaired loans <sup>1</sup>	51.1	48.7	2.4pp	48.2	2.9pp

<sup>1</sup> Excludes loans in recoveries.

Impaired loans as a percentage of closing advances reduced to 7.7 per cent, from 8.6 per cent at 31 December 2012, driven by improvements in Commercial Banking with reductions in both the core and non-core books. Provisions as a percentage of impaired loans increased from 48.2 per cent at 31 December 2012 to 51.1 per cent, with increases across both the core and non-core books.

#### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

#### Statutory profit

Statutory profit before tax was £2,134 million compared to a loss of £456 million in the first half of 2012. Gains on the sale of our government securities portfolio of £780 million and positive volatility arising in the insurance business of £485 million were more than offset by further Simplification and Verde costs of £786 million, further charges relating to legacy business of £500 million for PPI and £75 million for claims relating to policies issued by Clerical Medical Insurance Group Limited in Germany, and other items. Further detail on the reconciliation of underlying to statutory results is included on page 41.

	Half-year to 30 June 2013 £ million	Half-year to 30 June 2012 £ million	Change since 30 June 2012 %	Half-year to 31 Dec 2012 £ million	Change since 31 Dec 2012 %
Underlying profit	2,902	1,044	178	1,521	91
Asset sales and volatile items:					
Asset sales	775	585		1,962	
Liability management	(97)	168		(397)	
Own debt volatility	(166)	(387)		117	
Other volatile items	(136)	(422)		(56)	
Volatility arising in insurance businesses	485	(21)		333	
Fair value unwind	36	157		493	

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	897	80	2,452
Simplification and Verde costs	(786)	(513)	(733)
Legacy items:			
Payment protection insurance provision	(500)	(1,075)	(2,500)
Other regulatory provisions	(75)	–	(650)
	(575)	(1,075)	(3,150)
Other items:			
Past service pensions (charge) credit	(104)	250	–
Amortisation of purchased intangibles	(200)	(242)	(240)
	(304)	8	(240)
Profit (loss) before tax – statutory	2,134	(456)	(150)
Taxation	(556)	(206)	(575)
Profit (loss) for the period	1,578	(662)	(725)
Earnings (loss) per share	2.2p	(1.0)p	(1.1)p

1 Restated to reflect the implementation of IAS 19R and IFRS 10. See page 145.

#### Asset sales

Asset sales included gains on the sale of government securities of £780 million, and a net loss of £5 million (after related fair value unwind of £1,345 million), from the reduction of non-core assets. This reduction included the sale of our Spanish retail banking operations and a portfolio of US Retail Mortgage Backed Securities (US RMBS).

#### Volatility arising in insurance businesses

The Group's statutory result before tax is affected by insurance volatility, caused by movements in financial markets, and policyholder interests volatility, which primarily reflects the gross up of policyholder tax included in the Group tax charge. The statutory result included £485 million of positive insurance and policyholder interests volatility (30 June 2012: negative volatility of £21 million), reflecting the rise in equity markets in the period.

### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

#### Simplification and Verde costs

The costs of the Simplification programme were £409 million, with a total of £1,270 million spent to date. These costs related to severance, IT and business costs of implementation. A further 2,740 FTE role reductions were announced in the first half of 2013, taking the total to 9,730 since the start of the programme. Simplification of our business operations continues through reduction in management layers and increasing spans of control as well as restructuring business units.

The Group continues to progress the EC mandated business disposal (Verde) through an Initial Public Offering (IPO) which remains subject to regulatory and EC approval. We continue to target an IPO in mid-2014. Detailed plans are in place to rebrand the business as TSB which will be visible on the high street from September this year, at which point the TSB Bank will operate as a separate business within Lloyds Banking Group and the Lloyds Bank brand will be relaunched. Costs relating to Verde were £377 million and from inception to the end of 30 June 2013 totalled £1,159 million.

#### PPI

The volume of PPI complaints continues to fall in line with expectations, with average monthly complaint volumes down 12 per cent on the first quarter and weekly complaints averaging approximately 12,500 in the second quarter of 2013. Monthly complaint volumes were on average 40 per cent below those in the second half of 2012.

Costs in the second quarter, however, continued to be higher than expected due to the acceleration of the settlement of cases currently held with the Financial Ombudsman Service, VAT ruling, and slightly higher uphold and settlement rates. We have also revised our estimate of future administration costs. We are therefore increasing our provision by £450 million in relation to these items, with around £250 million of this increase relating to redress costs and about £200 million to additional administration costs.

We have also been informed that we have been referred to the Enforcement Team of the Financial Conduct Authority for investigation over our governance of a third party supplier and failings in the PPI complaint handling process. We have made a provision of £50 million with regards to the likely administration costs of this exercise.

These provisions bring the total amount provided for PPI to £7,275 million (of which £1,510 million relates to administration costs). The total amount provided for PPI represents our best estimate of likely costs, and a number of risks and uncertainties remain, in particular pro-active and reactive complaint volumes, uphold rates, average redress costs, and the outcome of the Enforcement Team investigation. The cost of these factors could differ materially from our estimates, which could result in a further provision being required. Sensitivities to these factors are set out on page 132.

As at 30 June 2013, £1,650 million of the total provision remained unutilised, and total costs incurred in the six months to 30 June 2013 were £1,280 million, including approximately £380 million of administration costs.

#### Other items

The Group recognised a charge of £104 million as a result of changes to early retirement and commutation factors in two of its principal defined benefit schemes. In the first half of 2012, other items included a credit related to a change in policy in respect of discretionary pension increases.

#### Taxation

The tax charge for the first six months of 2013 was £556 million. This reflects a higher effective tax rate than the UK statutory rate primarily due to a policyholder tax charge, which is partially offset by exempt gains or gains covered by capital losses.

### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

#### Balance sheet

We further strengthened and de-risked the balance sheet in the first half, by increasing our capital and leverage ratios, maintaining a strong liquidity position, further reducing non-core assets and continuing to reduce wholesale funding and grow customer deposits.

We have achieved a further significant reduction in non-core assets of £17.4 billion or £15.8 billion including currency effects, to £82.6 billion in the first half. The reductions included £4.5 billion in treasury assets and £4.0 billion in UK commercial real estate, £1.4 billion from the sale of our Spanish retail operations, as well as reductions in Ireland, Asset Finance, Acquisition Finance and Shipping.

#### Funding and liquidity

The continued growth in customer deposits combined with the reduction of non-core assets has enabled a further reduction in wholesale funding and the full repayment of our Long Term Refinancing Operation funding from the European Central Bank, ahead of schedule.

Customer deposits increased 2 per cent, primarily driven by higher deposits in Retail and growth in Transaction Banking in Commercial Banking. As a result, the Group loan to deposit ratio has improved to 117 per cent from 121 per cent at 31 December 2012. The core loan to deposit ratio improved to 100 per cent from 101 per cent at 31 December 2012.

Wholesale funding has reduced by 7 per cent since 31 December 2012 to £157.0 billion while short-term wholesale funding remained stable at £50.7 billion (31 December 2012: £50.6 billion). Wholesale funding with a maturity of less than one year at 30 June 2013 was 32.3 per cent, compared to 29.8 per cent at 31 December 2012 reflecting the lower overall level of wholesale funding.

	At 30 June 2013	At 31 Dec 2012	Change %
Funded assets	£520.2bn	£538.7bn	(3)
Non-core assets	£82.6bn	£98.4bn	(16)
Customer deposits <sup>2</sup>	£430.6bn	£422.5bn	2
Wholesale funding	£157.0bn	£169.6bn	(7)
Wholesale funding <1 year maturity	£50.7bn	£50.6bn	–
Of which money-market funding <1 year maturity	£31.3bn	£31.0bn	1
Wholesale funding <1 year maturity as a % of total wholesale funding	32.3%	29.8%	2.5pp
Loan to deposit ratio	117%	121%	(4)pp
Core loan to deposit ratio	100%	101%	(1)pp
Primary liquid assets	£86.5bn	£87.6bn	(1)
Secondary liquidity	£128.0bn	£117.1bn	9

<sup>1</sup> Restated for IAS 19R and IFRS 10.

<sup>2</sup> Excluding repos of £3.0 billion (31 December 2012: £4.4 billion) (all core).

The Group's liquidity position remains strong, with primary liquid assets of £86.5 billion at 30 June 2013 (31 December 2012: £87.6 billion). Primary liquid assets represent approximately 2.7 times our money-market funding and are approximately 1.7 times our wholesale funding with a maturity of less than one year, providing a substantial buffer in the event of market dislocation. In addition to primary liquid assets, we have significant secondary liquidity holdings of £128.0 billion. Our total liquid assets represent approximately 4.2 times our wholesale funding with a maturity of less than one year.

#### GROUP FINANCE DIRECTOR'S REVIEW OF FINANCIAL PERFORMANCE (continued)

##### Risk-weighted assets and capital ratios

	At 30 June 2013	At 31 Dec 2012	Change %
Risk-weighted assets	£288.7bn	£310.3bn	(7)
Core risk-weighted assets	£233.5bn	£237.4bn	(2)
Non-core risk-weighted assets	£55.2bn	£72.9bn	(24)
Core tier 1 capital ratio	13.7%	12.0%	1.7pp
Tier 1 capital ratio	14.2%	13.8%	0.4pp
Total capital ratio	20.4%	17.3%	3.1pp
Estimated pro forma fully loaded CRD IV risk-weighted assets	£299.6bn	£321.1bn	(7)
Estimated pro forma fully loaded CRD IV core tier 1 ratio	9.6%	8.1%	1.5pp

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Estimated pro forma fully loaded CRD IV leverage ratio	4.2%	3.8%	0.4pp
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131 December 2012 comparatives have not been restated to reflect the implementation of IAS 19R and IFRS10.

The Group's estimated pro forma fully loaded CRD IV core tier 1 ratio increased to 9.6 per cent principally driven by capital generation in our core business, the decrease in risk-weighted assets from non-core asset reductions and actions such as the St. James's Place share sales, US RMBS disposal and the £1.6 billion dividend paid by the insurance business to the Group. These were partially offset by the effects of changes to pension accounting and other statutory items.

Our estimated ratio reflects the Group's current interpretation of the final CRD IV rules published on 27 June 2013. Given our progress on capital in the first half of the year, we now anticipate our estimated pro forma fully loaded CRD IV core tier 1 ratio to be above 10 per cent by the e